How is the Museum keeping visitors safe as it reopens?

The Vikings Museum, operated by Legends, is committed to providing a safe and healthy workplace for all our workers and fans. Based on the COVID-19 pandemic, Legends has reimagined its workspace and the fan experience to allow for a safe and enjoyable environment. In conjunction with the Minnesota Vikings and recommendations from local, state, and federal authorities, Legends has developed additional policies and procedures to add to its existing high standard personal safety programs so that fans and workers are safe. <u>Click here</u> to review our updated procedures as we remain diligent and adaptive to the ever-evolving COVID-19 pandemic. By visiting the Vikings Museum, you voluntarily assume the risks related to the exposure to COVID-19.

Do I have to wear a mask?

To reduce the risk of being infected with the COVID-19 Delta variant and spreading it to others, the CDC is currently recommending all individuals, regardless of vaccination status, wear face coverings in public indoor settings. While we encourage fans to follow CDC guidelines, face coverings will not be required inside the Vikings Museum or the adjacent Vikings Locker Room Official Team Store. Masks are available for purchase in the adjacent Vikings Locker Room Official Team Store.

How does the Museum plan to maintain social distancing?

We've placed markings at appropriate intervals on the floors in heavily trafficked areas and in queuing areas. We also have signs throughout the building reminding people to maintain social distancing.

When is the Museum open?

The Museum is open Monday, Thursday, Friday and Saturday from 10 AM to 6 PM with the last ticket sold on these days at 5 PM. The Museum is open Sunday Noon to 5 PM with the last ticket sold at 4 PM.

The Museum is closed on Tuesdays, Wednesdays, New Year's Day, Easter, Independence Day, Thanksgiving, Christmas Eve and Christmas Day. Museum hours are subject to change based on private events so we recommend purchasing your tickets online ahead of time to ensure availability.

How much is admission to the Museum?

Admission prices are as marked below. For discounted tickets, please bring a valid ID for verification.

Adult ticket: \$15.00 Senior (65 and over): \$12.00 Military Discount (with valid ID): \$12.00 Child ticket (ages 6-12): \$10.00 5 and under: Free

I purchased my Museum ticket online and now I have some questions about the date and admission that I booked, how can I speak to a representative?

Please call 612-33-VIKES (84537) or email <u>customerservice@vikings.nfl.net</u> to discuss your online ticket purchase.

What exhibits are open? What will I be able to see?

All exhibits in our 14,000 square foot museum are open and available for fans to enjoy. Please see our <u>Vikings Museum Experiences</u> webpage for more detailed information on each exhibit.

Is there a Museum Shop or Museum gift store?

Yes. The Vikings Museum shares the same lobby with the <u>Vikings Locker Room</u> <u>Official Team Store</u>. The Vikings Locker Room Official Team Store is open during Vikings Museum hours and will be available during your visit.

Can I come to the Museum just to visit the Vikings Locker Room Official Team Store? If so, do I have to pay the admission fee?

The Vikings Locker Room Official Team Store is open for all. Museum admission is not required to visit the Vikings Locker Room Official Team Store.

Is parking available at the Museum?

Free parking is available throughout the Viking Lakes campus. There is a surface lot in front of the Vikings Museum and additional parking is available in the adjacent parking garage.

How do I get to the Museum?

FROM SOUTH:

- I-35 N Follow signs for St. Paul
- Use the right 2 lanes to take Exit 99A-99B to merge onto I-494 E
- Take Exit 69 for Dodd Rd / MN-149 S
- Use the left lane to turn left onto Dodd Rd / MN-149 S (0.2 miles)
- Use the left 2 lanes to turn left onto Vikings Parkway (0.3 miles)
- Enter the roundabout and take third exit onto Lone Oak Parkway.
- Continue onto Vikings Parkway
- Turn left onto Vikings Circle

FROM NORTH:

- I-35E South
- Take I-35E South towards Mendota Heights
- Take Exit 101A to merge onto MN-110E (1.9 miles)
- Turn right onto Delaware Ave/County Rd 63 (1.7 miles)
- Turn right onto Vikings Parkway
- Turn right onto Vikings Circle

FROM WEST:

- I-494 E
- Take Exit 69 for Dodd Rd / MN-149 S in Eagan.
- Use the left lane to turn left onto Dodd Rd / MN-149 S (0.2 miles)
- Use the left 2 lanes to turn left onto Vikings Parkway (0.3 miles)
- Enter the roundabout and continue onto Vikings Parkway
- Turn left onto Vikings Circle

FROM EAST:

- I-494 W
- Take Exit 67 for MN-110 toward Robert St. / MN-3 (0.1 miles)
- Continue onto MN-110W (1.7 miles)
- Turn left onto Delaware Ave / County Rd 63 (1.7 miles)
- Turn right onto Vikings Parkway
- Turn right onto Vikings Circle

Is there a Coat Check or a place for me to store my belongings?

An unsecure coat closet is available behind the Museum lobby desk. Please let Museum staff know if you are interested in using this amenity. The Vikings Museum is not responsible for any lost or stolen property.

Is it okay to bring baby strollers into the Museum?

Yes. You're welcome to use strollers throughout the building. The building and grounds, including parking, are accessible with strollers.

Is the Museum wheelchair accessible?

Yes. The building and grounds, including parking, are wheelchair accessible.

Are wheelchairs available at the Museum?

Yes. Limited push wheelchairs and electric scooters are available for free; just ask a member of our Museum staff. You are welcome to call the Museum at (651) 452-2626 with the exact time of your arrival so we can plan to have a wheelchair available for you. Otherwise, wheelchairs are available on a first come, first serve basis and limited due to availability.

Are service animals allowed in the Museum?

We welcome visitors with Service Animals and you don't need to notify us in advance. Animals whose sole function is to provide comfort or emotional support do not qualify as Service Animals under the Americans with Disabilities Act (ADA) and are, therefore, not permitted.

Is there a place to eat?

There is no food or beverages available at the Museum or the adjacent Team Store. Unfortunately, we can't allow outside food in the building. You're welcome to enjoy your meal or snack outside on the plaza. In the warmer months, tables and chairs may be available outside the Museum for your use.

Are there other restaurants in the area?

We recommend <u>Kindred Hearth Restaurant</u>, located inside the nearby Omni Viking Lakes Hotel. With a focus on quality ingredients, simplicity and execution, the menu features James Beard award-winning chef, Ann Kim's take on familiar favorites. From burgers and pizza to pasta dishes, guests get a taste of the Minneapolis food scene in the heart of Eagan. For other restaurants in the Eagan area, please visit <u>https://eaganmn.com/dining/</u>

Is photography or videography permitted in the Museum?

Yes. Photography and videography are allowed in the Museum as long as the images are taken without flash and are for personal, noncommercial use. Tripods and selfie sticks are not permitted. We would love if you shared your photos and videos online with #VikingsMuseum.

Is commercial photography or filming permitted at the Museum?

Commercial photography or filming projects are subject to advanced approval by the Minnesota Vikings. Please email <u>VikingsMuseum@vikings.nfl.net</u> with as much detail as possible about your project and you will be contacted about the approval process.

Is the Museum offering any guided tours?

Yes. The Vikings Museum is pleased to offer guided tours for groups of all sizes. To inquire, please complete the <u>Vikings Museum Tour Form</u> and our museum staff will contact you with availability. Tours are unavailable during Verizon Vikings Training Camp.

Does the Museum offer audio tours?

No. We don't offer audio tours at this time.

Can I get a tour of the Twin Cities Orthopedic Performance Center?

The Twin Cities Orthopedic Performance Center is not open to the public and tours are not available.

Can I host an event at the Vikings Museum?

Events hosted at the Vikings Museum are subject to availability and advanced approval by the Minnesota Vikings. Please email <u>VikingsMuseum@vikings.nfl.net</u> with as much detail as possible about your event and you will be forwarded on to the appropriate department for details on the approval process.

How can I donate a piece of Minnesota Vikings memorabilia to the Museum?

Thank you for your consideration to contribute to the Vikings Museum. Transfer of donations are by appointment only and must be preapproved. To inquire about

donating, please fill out the <u>Vikings Museum Donations Form</u>. No donation is accepted with the understanding that it is to be exhibited. Donations to the Vikings Museum do not qualify as charitable deductions under section 501 C (3) of the Internal Revenue Service tax code.

Can you tell me the value of a piece of Minnesota Vikings memorabilia that I own?

No. Museum staff are unable to authenticate or appraise memorabilia.

Can I volunteer at the Museum?

Currently, we're not accepting volunteers at the Museum.

What jobs are currently available at the Museum and/or Team Store?

Please call the Museum at (651) 452-2626 to inquire about working for Legends, the operating company of the Vikings Museum and the adjacent Vikings Locker Room Official Team Store.