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# Practical Resources To Help Organizations Protect Their Clientele

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Risk Management Services

# Introductory Comments

- Extensions of care to protect...
  1. People
  2. Continuum of care / routine
  3. From adverse financial consequences
- A reflection of the claims that we continue to see

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December 31, 2024  
to January 1, 2025



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# How It Works

- Sensors are free standing and battery-powered
- Sensors operate on cellular signal – no WiFi needed!
- Sensors can detect:
  - Ambient temperature in the room
  - Presence of water
- If water/temperature changes are detected, alerts are sent via phone, text, and email



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# How It Works

- Water alerts provide early detection of water presence from leak, break, burst, backup, or overflow
- Temperature alerts can warn you before a pipe freezes or bursts
- Provides an audible local alarm (like a smoke detector) and send out alerts via mobile app, text, cell phone, & email to maintenance/contacts.
- Any location can set up multiple people to receive an alert for any given sensor and they will know EXACTLY where the problem may be.

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# Art of Placement: Water Intrusion



Hot water heaters



Laundry Rooms



Basements- sump pump/boiler rooms



Bathrooms and Kitchens



Attic AC Drain Pans



Un-insulated Pipe Chases



Sprinkler Riser Rooms



Unoccupied Buildings

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# Save Example

- Computer Server Room
- Extensive tablet inventory and servers and IT equipment
- Wall mounted AC unit installed to maintain proper temperatures and air flow in the IT Room
- AC unit drain line clogged and water began accumulating on the floor



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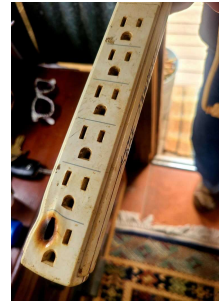
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# Electrical Fire Hazards

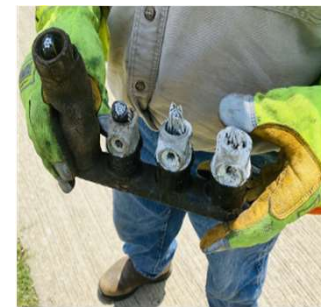
## ELECTRICAL WIRING



## DEVICES & APPLIANCES



## UTILITY POWER



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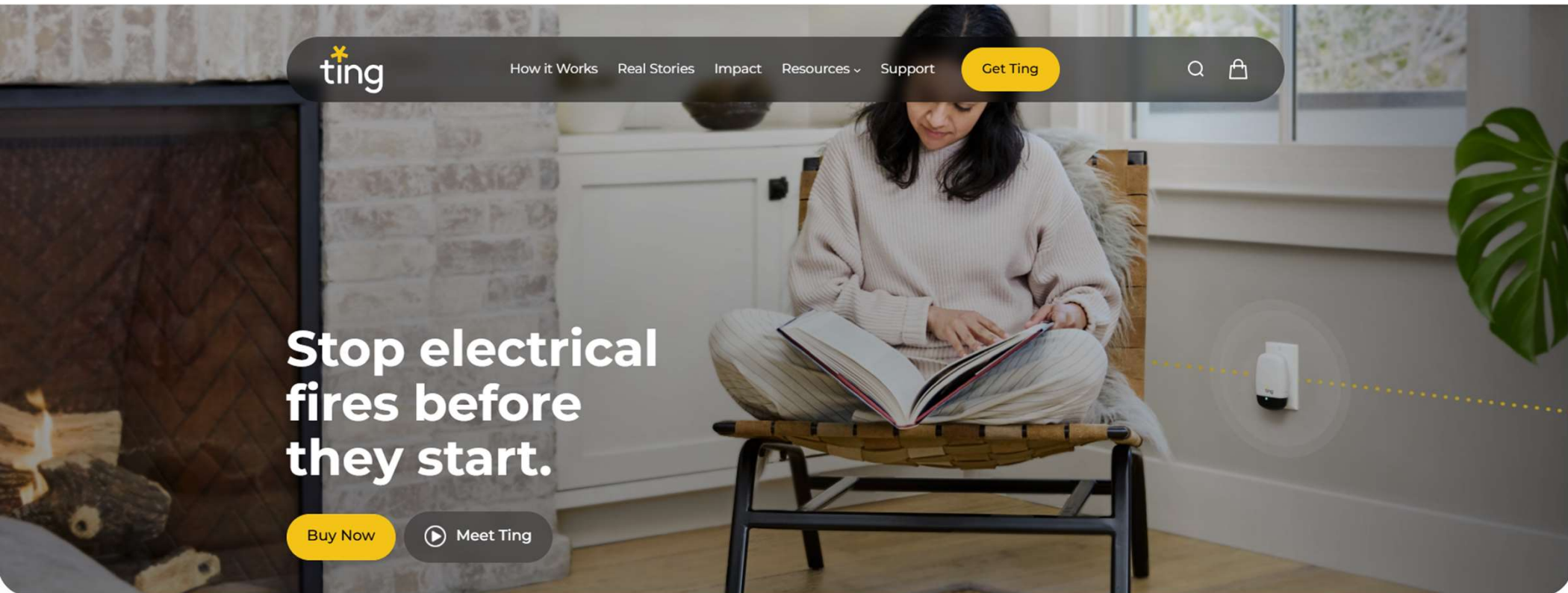
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# Tingfire.com

A woman is sitting on a wooden chair, reading a book. To her right, a white Tingfire smart plug is plugged into a wall outlet. A dotted yellow line connects the plug to the text "Stop electrical fires before they start." The background is a cozy living room with a fireplace and a plant.

**ting**

How it Works Real Stories Impact Resources ▾ Support [Get Ting](#)

[Buy Now](#) [Meet Ting](#)

**Stop electrical fires before they start.**

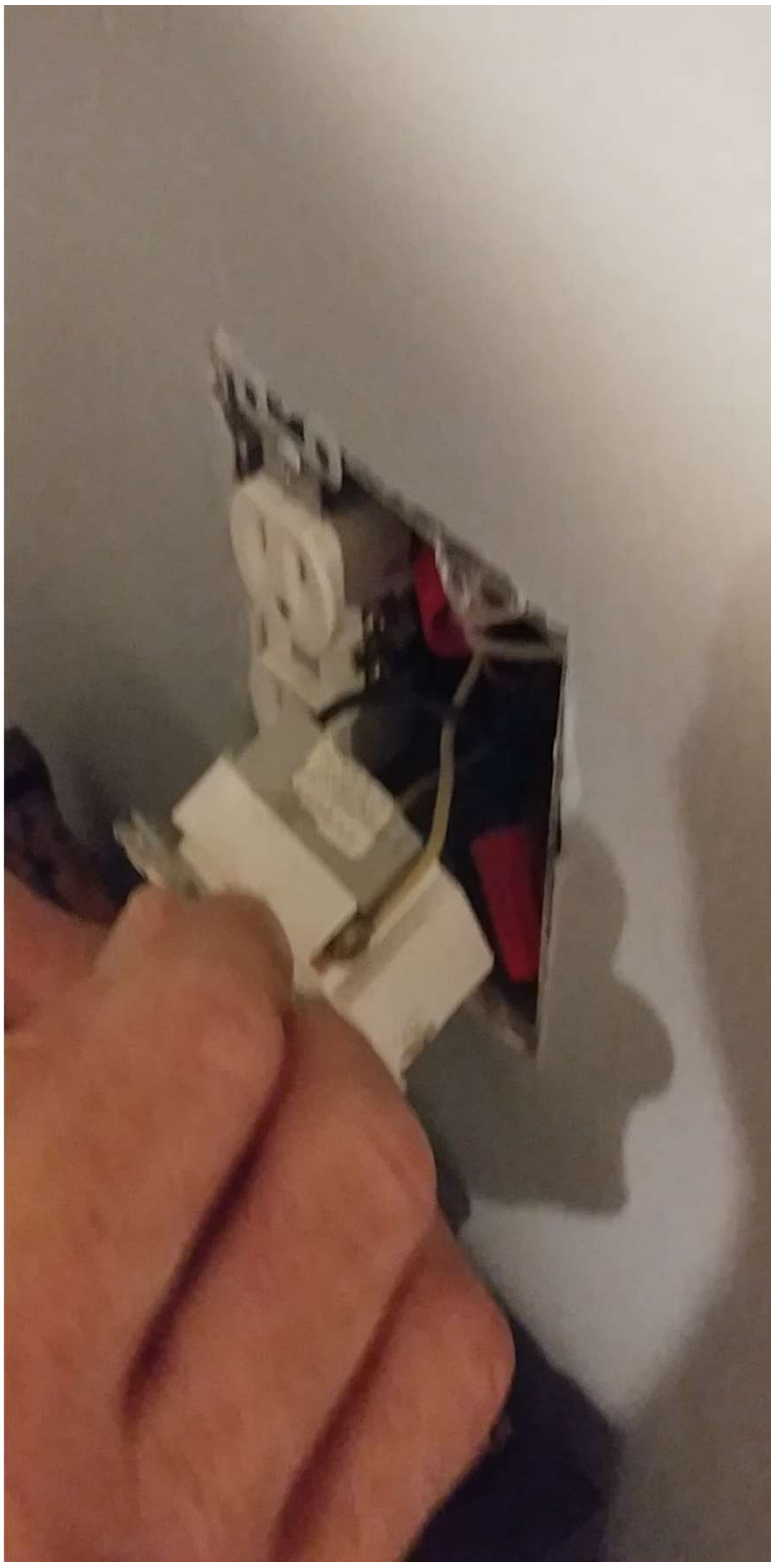
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# Electrical Arcing



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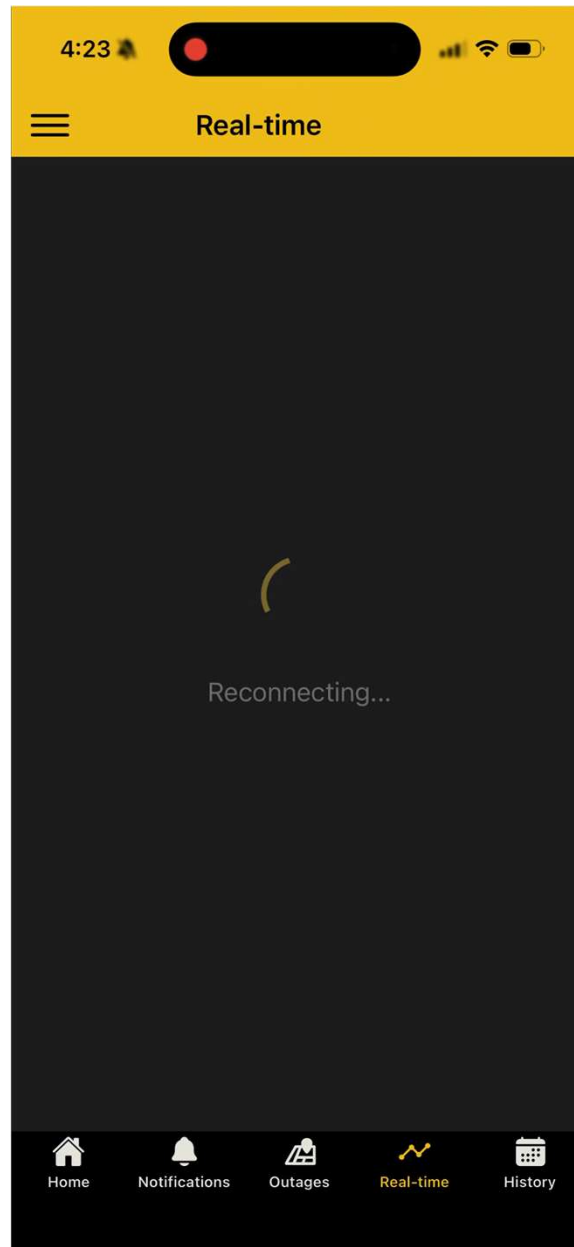
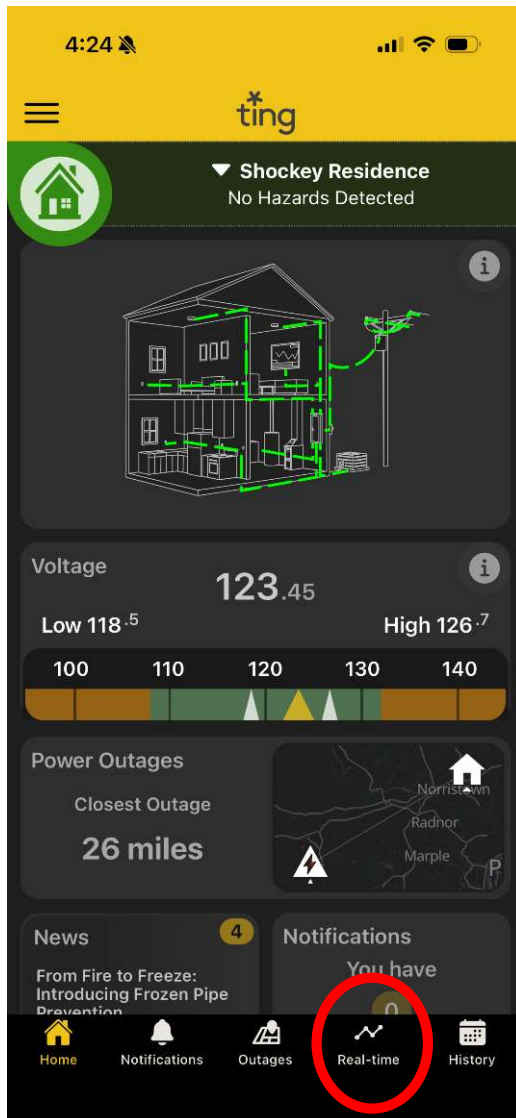
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# Ting: “EKG for a home”



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# PHLY Customer Testimonial | July 2025

"Dangerous voltage levels being sent to the house.

The Ting sensor informed us that a Fire Hazard was detected. We notified the electric company, then sent a tech out within 2 hours. The line from the street to the house was replaced."

– Jessica J. | Massachusetts

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# What is needed to install a Ting sensor:

- ✓ WiFi accessibility
- ✓ An open outlet in seldom used area
- ✓ A smartphone that has the ability to download the Ting app



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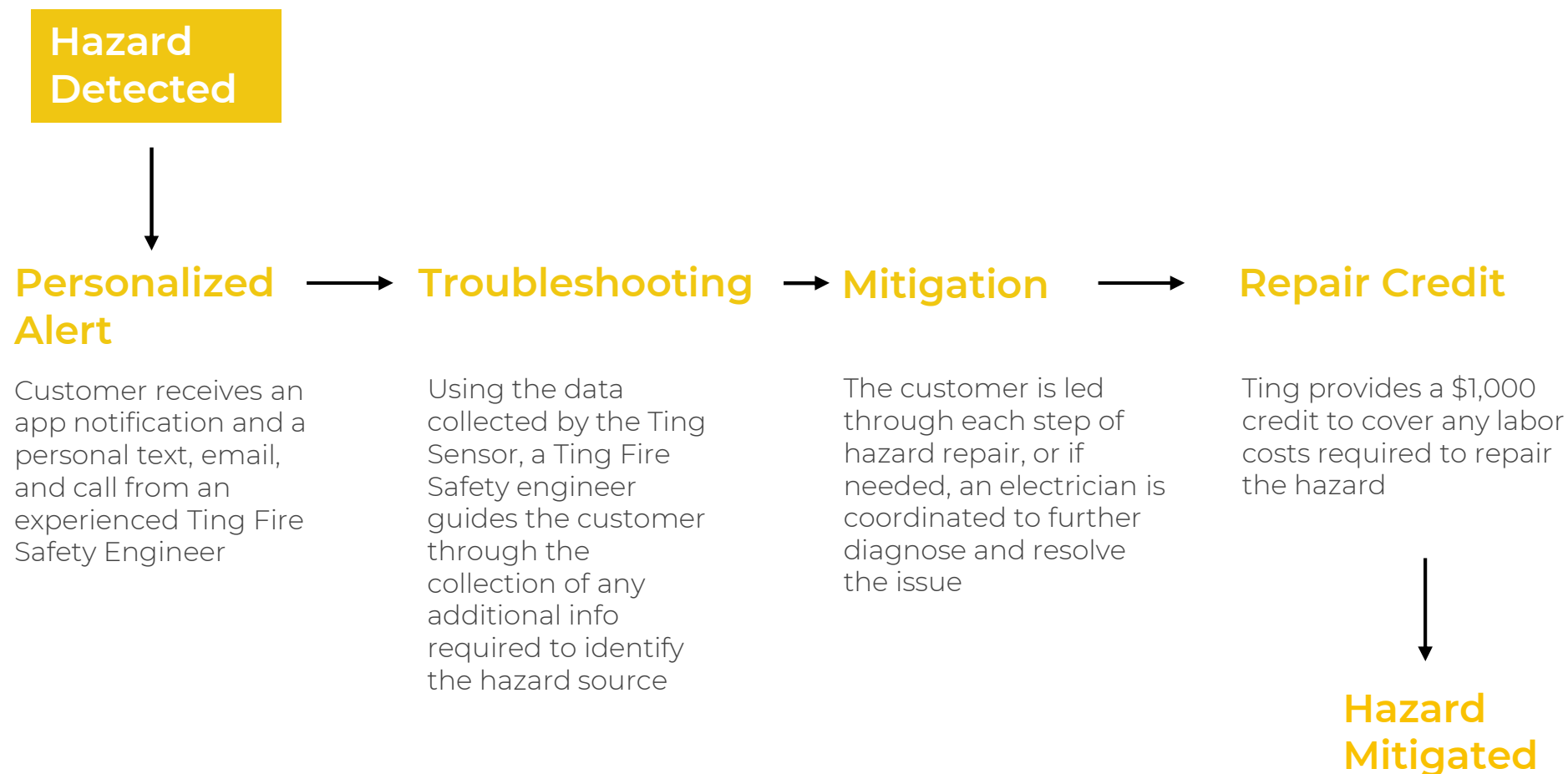


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# Fire Safety Service for Ting Users



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# Ting – Frozen Pipe Prevention



**Bob Marshall** • Following

CEO, Whisker Labs | Global leader in fire prevention & grid monitoring

5h • Edited •

...

Since launching Ting Frozen Pipe Alerts just two weeks ago, we are already seeing incredible results and Prevention at work!

Frozen pipe losses are among the highest-severity water claims insurers face. With the recent cold snap, Ting's new Frozen Pipe Alerts are already preventing losses by identifying risk before damage occurs.

Here is just one of dozens of amazing customer testimonials:

"I was on vacation. It was -15° outside with a -25° windchill. Ting alerted me that my furnace wasn't running and the house was down to 35°."

The homeowner was able to act in time — avoiding a catastrophic frozen pipe event altogether.

For our insurance partners, this matters. Frozen pipes create large losses. Adding frozen-pipe risk detection alongside Ting's proven electrical fire prevention meaningfully expands protection — with early results pointing to the potential to ~2X Ting's ROI for insurers, while continuing to protect families and their homes.

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# Common Question: Privacy & Security

<https://www.tingfire.com/privacy-security/>



The screenshot shows the top of the Ting website. The header includes the Ting logo, navigation links (How it Works, Real Stories, Impact, Resources, Support), a 'Get Ting' button, and search and shopping cart icons. The main content is divided into two sections: 'Privacy' and 'Security'. The 'Privacy' section features a paragraph about data collection and a 'Read Privacy Policy' button. The 'Security' section features a paragraph about security assessments and a 'Learn About Vulnerability Testing' button. Both sections include images: a Ting device on a wall for Privacy, and a woman with a baby and a smartphone for Security.

**ting** How it Works Real Stories Impact Resources Support Get Ting

## Privacy

Your safety and privacy are our priority. We limit the collection and use of personal information to that which is necessary to reliably deliver the Ting service to you.

[Read Privacy Policy](#)

## Security

Our disciplined approach to security is designed to keep your data protected. All aspects of Ting undergo security assessments – including rigorous vulnerability and penetration tests by trusted third parties.

[Learn About Vulnerability Testing](#)

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# Ting

- Call your insurance broker to check eligibility for a device provided by your insurance carrier
  - Personal lines / homeowners carrier also

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# Contact Information

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