

MIAMI DOLPHINS

# SEAT ADD-ON GUIDE

Please note that pricing and availability shown in this guide is not an accurate representation of the current membership rates or available locations.

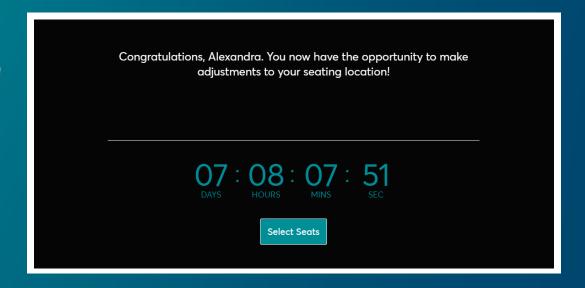


### STEP 1: LOG INTO ACCOUNT

At your assigned date and time, click the seat selection link in your email and log into Account Manager using your membership email and password. If you have forgotten your password, click "Forgot Password," and you will receive an email with your password reset link.

# STEP 2: ENTER SEAT ADJUSTMENT PORTAL

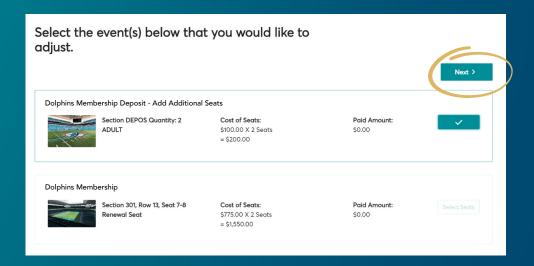
You can adjust your current seats and/or add additional seats. Clicking the "Select Seats" button will take you to a new tab to begin the adjustment process.





#### STEP 3: TWO-STEP SEAT ADJUSTMENT PROCESS

By clicking "Select Seats," you will see both your current membership seats and deposit(s). If you wish to keep your current membership seat location and add two additional seats, please select the deposit(s) below and click "Next." If you wish to relocate your current membership seats AND convert your deposits, you will proceed with a two-step process. Step 1: Select one of the items below and click "Next" to finish the seat selection process. Step 2: Select "Upgrade or Add-On" on the top menu bar of your screen to proceed with the next eligible item.



#### STEP 4: ENTER VIRTUAL VENUE

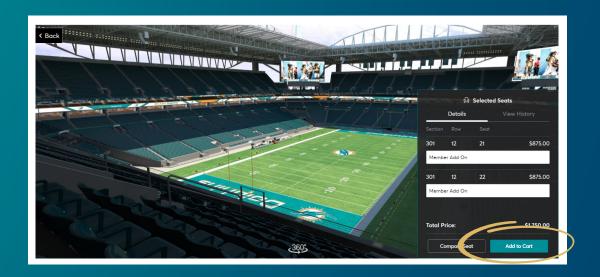
You will now be taken to the virtual venue to see an aerial view of the stadium. To navigate different views of the stadium, use the navigator tab on the left of your screen. Seating sections with availability will appear on the map with a green dot. Select one of these sections to see available seats. Please note the photo below does not accurately represent current seat availability.





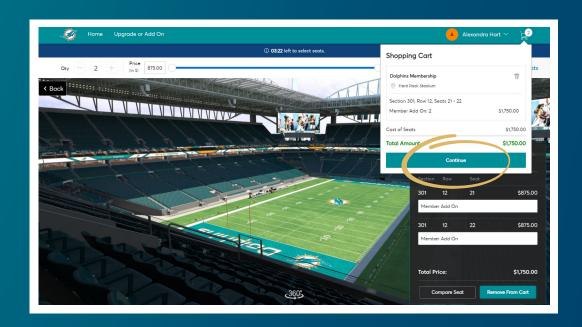
# STEP 5: SELECT YOUR SEATS

Select your new seat location and click "Add to Cart." You can only relocate the same number of seats you owned for the 2023 season. If adding additional seats, you can purchase the same number of seats as deposits placed (maximum two). As a reminder, you cannot leave a single seat.



# STEP 6: PROCEED TO CHECKOUT

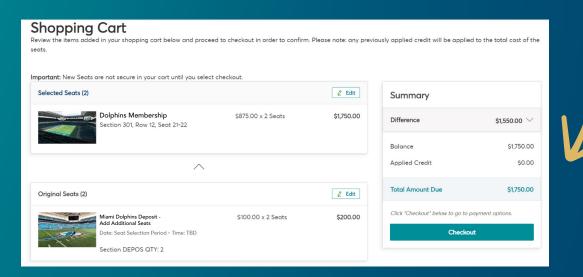
View your cart and click "Continue."





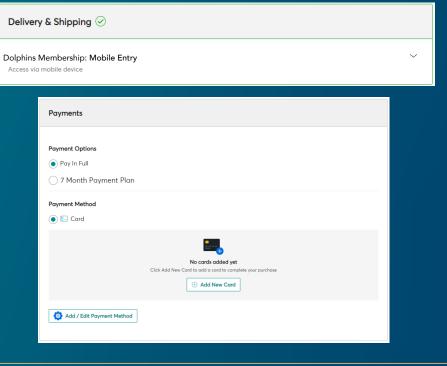
### STEP 7: REVIEW SEAT SELECTION

In your cart, please review your newly selected location(s), including section, row, seats, and price. After reviewing, select "Checkout."



# STEP 8: CONFIRM ORDER DETAILS

Please confirm your address, select "mobile entry" as the delivery & shipping method, and verify you have an active credit card on file. To complete the selection process, select your preferred payment option.





### STEP 9: COMPLETE PURCHASE

Enter your credit card information and check the box to accept terms and conditions. Submit the order to complete your purchase. IMPORTANT: On the confirmation page, you will see a link to take you back to other eligible locations to upgrade or convert outstanding deposits. Only eligible seat locations will be shown as available.

