



Jersey Exchange FAQs

Houston Texans Team Shop | NRG Stadium

Monday, October 10 to Saturday, October 15

Daily Shop Hours from 10 a.m. to 5:30 p.m.

This week only, stop by our Team Shop at NRG Stadium to exchange your ***select former player*** Nike jerseys for 44% OFF a new ***current player*** jersey of the same make (Game, Limited, or Elite)!

Stop by the Team Shop any time this week to get your jersey approved for a coupon to use in our Shop. Coupon is only valid the day you turn in your jersey. If you are exchanging a Limited or Elite jersey, please allow 3 to 6 weeks for our Team Shop to complete your jersey. Game Jerseys are available immediately in store!

- 🏈 What player jerseys can I exchange?
 - All accepted players in the jersey exchange are listed [here](#). Any player originally acquired during the 2017 to 2021 season and who are no longer on the team is eligible for the jersey exchange.
- 🏈 What if the player on my jersey is not on the Jersey Exchange list?
 - We will only be accepting jerseys of players originally acquired during the 2017 to 2021 season and who are no longer on the team. If your jersey does not meet these criteria, you will be unable to exchange your jersey for a discount.
- 🏈 What are the criteria for exchanging my jersey?
 - Jersey must be on the list of eligible player jerseys [here](#).
 - Though we are accepting jerseys purchased from vendors other than or Team Shop, your jersey **must be an authentic NFL licensed jersey**. Visit [here](#) to learn more.
 - You **must bring the jersey you are exchanging to the Team Shop to receive a coupon**. If you do not have a jersey, we will be unable to provide you with a coupon. We will not accept photos or videos as proof of your jersey.
 - You may exchange any style of jersey like Game, Limited, or Elite, but your **new jersey must be the same style as the one you are exchanging**. If you are exchanging a Limited or Elite, you may choose to exchange your jersey for a Game Jersey.
 - Specialty-themed jerseys like Salute to Service, Pro Bowl, etc. may be exchanged, but specialty-themed jerseys are not available for this discount. You may select which jersey style (Game, Limited, or Elite) you would like the 44% OFF Coupon for when you arrive.



- 👉 What is the difference between Game, Limited, and Elite jerseys?
 - Please visit [here](#) to learn more about each style.
- 👉 What do I do if my jersey I am exchanging is Limited or Elite?
 - Please arrive with your jersey, get it approved by our staff, and go directly to the cash register to begin filling out a form to create your new Limited or Elite jersey for 44% OFF.
 - Due to stitching, allow 3 to 6 weeks for the Team Shop to finish your jersey.
- 👉 Are kid's jerseys eligible for the exchange?
 - Yes. If your kid jersey follows the above criteria, you may exchange your jersey for 44% OFF a new kid's jersey.
- 👉 Can I exchange a kid's jersey for a discounted adult jersey?
 - No. You will get 44% OFF a kid's jersey when you exchange a kid jersey.
- 👉 What if my jersey follows the criteria, but is a specialty-themed jersey like Salute to Service, Pro Bowl, etc., can I still exchange?
 - Yes! However due to availability, the 44% OFF coupon only applies for Game, Limited and Elite jerseys. You will not be able to exchange for a new specialty-themed jersey, but you can select which of the available styles you would like to exchange your jersey for.
 - More information on Game, Limited, and Elite can be found [here](#).
- 👉 If I didn't purchase my jersey from the Houston Texans Team Shop at NRG Stadium, can I still exchange my jersey?
 - If your jersey follows the criteria above, we will accept the jersey from wherever the initial purchase was made
- 👉 What if I want to exchange my jersey for one of a different color (navy, red, white, color rush) or gender-style (men's v. women's)?
 - You can exchange for a different color or gender-style based on the product we have in-stock. Our jerseys at the Team Shop are predominately Deep Steel Blue (navy) as that is the primary color of the Houston Texans. This color will be most available during the exchange.
 - Note: Specialty-themed jerseys like Salute to Service and Pro Bowl are not a part of the exchange and are not being referred to when mentioning a color change above.
- 👉 I have a color rush jersey. Is this a jersey that can be exchanged?
 - Yes! You may exchange your color rush jersey for one of the same style.



- ✦ What if my jersey is damaged or I have made alterations (patches, artistic additions, etc.), will I still be able to exchange my jersey?
 - If your jersey follows the above criteria, you will be able to exchange your jersey.
- ✦ Where is the Houston Texans Team Shop?
 - NRG Stadium (8400 Kirby Dr, Houston, TX 77054).
- ✦ When is the Houston Texans Team Shop open?
 - Monday – Saturday from 10 AM to 5:30 PM. Closed on Sunday (except home games).
- ✦ How long will the jersey exchange be taking place?
 - Monday, October 10 to Saturday October 15 from 10 AM to 5:30 PM each day.
- ✦ How do I get to the Team Shop at NRG Stadium and where should I park when I arrive to exchange my jersey?
 - Enter through Gate 9 off Kirby Dr. and Westridge (NRG Park gate [map](#)). Please tell the security guard you are going to the Team Shop for the Jersey Exchange. They will direct you where to park. Once parked, please entered through the gated area “Bud Light Plaza” where the Team Shop awaits!
- ✦ What should I expect when I arrive to the Houston Texans Team Shop?
 - A table will be outside of the Team Shop where staff members will be checking jerseys. Once your jersey is approved, the staff member will hand you one (1) coupon to get 44% OFF one (1) jersey of the same style as the one you exchanged.
 - Select your new Game jersey and check out or fill out a form at the cash register to begin the process of creating a new Limited or Elite jersey with the Team Shop.
- ✦ If I bring in multiple jerseys to exchange, will I be able to use the discount for all jerseys?
 - Yes. If the jerseys are approved, you will get 44% OFF the total number of jerseys you are exchanging based on their styles. (Ex: If you bring in three (3) jerseys, you will get 44% OFF on all three (3) of your new player jerseys).
 - Please note: This discount is only for approved jerseys. If you should purchase additional items, the 44% OFF will not be applied to those items.
- ✦ What if I purchased my jersey online or in another shop other than the Houston Texans Team Shop?
 - As long as your jersey follows the above criteria, we will accept your jersey regardless of where you first purchased it.



- 👉 Do I need to show my proof of purchase of my jersey with a receipt?
 - No. You will not need to show proof of purchase with a receipt.
- 👉 What will I receive if I meet the jersey criteria?
 - You will receive a coupon for 44% OFF a new Game, Limited, or Elite Jerseys.
 - Specialty-themed jerseys like Salute to Service and Pro Bowl are not included in this exchange.
- 👉 How long is my coupon valid?
 - You must use the coupon you receive the day you exchange your jersey. Your coupon will be taken – once used – at checkout.
- 👉 If I have another jersey to exchange, but do not have it when I arrive at the Shop, can I take a coupon and return another day of the exchange?
 - No. Our coupons are custom for each day. If you have another jersey, you may return to the Team Shop with that jersey to receive that day's coupon, but your coupon will be taken from you at checkout, once used.
- 👉 Can I exchange my jersey for a discount, then use my coupon on another day of the exchange?
 - No. You must use the coupon you receive the day you exchange your jersey.
- 👉 Am I able to use Texans Bucks at checkout to purchase my discounted jersey?
 - Yes!
- 👉 I am a Season Ticket Member. Can my 30% OFF overall in the Team Shop be added to the 44% OFF Jersey Exchange?
 - No. Discounts cannot be stacked.
- 👉 I have an additional discount outside of the 44% OFF Jersey Exchange. Can I stack this discount?
 - No. Discounts cannot be stacked.
- 👉 What player jerseys will be available in the Shop?
 - Any player currently on the team or Texans Legends.
- 👉 Am I able to exchange a jersey to make a custom jersey?
 - The exchange is only for player jerseys. If you would like a custom jersey, you will need to pay in full.



- ❖ Does the 44% OFF in the jersey exchange apply to the whole shop?
 - No. This offer is only for the jersey exchange. The rest of the Team Shop is not discounted aside from clearance.
- ❖ Will I be able to shop for other Texans merchandise while at the Shop?
 - Of course! Shop nostalgic-style favorites, novelties, or new and stadium-exclusive designs for your whole family.
- ❖ Is a similar jersey exchange happening online?
 - No. This exchange is only happening at the Houston Texans Team Shop in NRG Stadium.