



FAN CODE OF CONDUCT

NRG Stadium is a fan-friendly environment. We are committed to providing a safe, comfortable and enjoyable experience for everyone.

Fans are advised that the following behaviors will not be tolerated.

- Behavior that is unruly, threatening, disruptive or illegal in nature
- Intoxication or other signs of alcohol or substance impairment
- Foul or abusive language, or obscene gestures
- Interference with the progress of the game (including throwing objects onto the field)
- Failing to follow instructions of law enforcement, guest services and security personnel
- Verbal or physical harassment of all fans
- Unreasonably obstructing the view of other patrons
- Offensive language or obscene gestures, to include the use of such language or gestures concerning a person's race, ethnicity, color, gender, religion, creed, disability, age, sexual orientation, gender identity/expression or national origin; or to instigate, incite or encourage a confrontation or physical assault
- Any conduct deemed inappropriate or dangerous to fans, participants, or team members
- Conduct that results in damage to the stadium or other personal property

Any fan acting in a disruptive manner or not following official instructions will be asked to leave immediately.

The Houston Texans Two Strike Program allows for a warning to fans who are disruptive or acting inappropriately by giving out a yellow card with a reminder about our Fan Code of Conduct. However, if a staff person must approach someone a second time during a game for inappropriate behavior, the fan will be required to leave NRG Park property. Any fan acting in a disruptive manner will be asked to leave immediately. Evicted guests are not welcome to return for the remainder of the game and may be subject to further disciplinary action, including the revocation of season tickets, and then must take the Fan Code of Conduct Class. All Season Ticket Members are responsible for their conduct as well as the conduct of their guests and/or persons occupying their seats. Violations of the Fan Code of Conduct may also result in the revocation of parking privileges.

NEED ASSISTANCE ON GAMEDAY?

Text your issue to 832.241.0202

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For general gameday information, scan to chat with our Virtual Assistant on your iOS device.