



## ACCESSIBILITY GUIDE

Below is information on accessible parking & transportation, tickets, resources and more.

For full gameday information please visit [therams.com/gameday](https://therams.com/gameday).

For assistance while on-site, you may text 424-541-9222 with a brief description of the assistance needed or reach out to a Stadium Team Member.

### PARKING AND TRANSPORTATION

#### On-Site Parking

- Accessible spaces are available in all zones on a first come, first served basis for those with a prepaid parking pass and ADA placard or license plate.
  - \*Please note, on-site parking passes are sold out but may be available on resale marketplaces. Prices may exceed face value.

#### On-Site Mobility Shuttles

- Mobility Assistance Shuttles are available in the Brown, Orange, Purple and Blue Zones. To view specific routes and pick-up locations, please review the map on page 4 of this document.
- Shuttles are available beginning three (3) hours prior to kickoff and until one (1) hour post-game. Please note, Parking Operations reserves the right to cease or modify the routes for some or all of the shuttles based upon the current traffic conditions.

#### ADA Drop Off

- ADA drop off and pick up is available north of the stadium on Kareem Court in conjunction with rideshare drop off and pick up.

#### Off-Site Options & Public Transportation

- Off-site parking and shuttle information can be found at [iparkandgo.com](https://iparkandgo.com). Shuttle and parking tickets are purchased separately. Shuttles with ADA accommodations will be available.
- Guests may also utilize Paratransit to travel to and from SoFi Stadium.
- Accommodations must be made through Paratransit. Please note, 3rd party parking vendors are not affiliated with the Rams.

### TICKETS

#### Purchasing Tickets

- Accessible tickets can be purchased online through [ticketmaster.com](https://ticketmaster.com), pending availability. Guests can search for wheelchair accessible seats under the filter option, or by looking for sections that include "WC" (Section 450WC, for example).
  - Folding chairs are available in all accessible seating areas. If you are in need of other accommodations, please reach out to the nearest stadium team member on gameday.

## ADA Ticket Exchange

- Season Ticket Members needing to exchange tickets for accessible seating prior to gameday should contact their Member Services Representative. Any member of our team can also be reached by calling or texting 818-338-0011, or emailing [info@rams.nfl.com](mailto:info@rams.nfl.com).
- Gameday exchanges may also be available. Please utilize your existing ticket to enter the stadium and visit the nearest Mobility Assistance Kiosk or Guest Service Center to exchange your tickets (pending availability).
- Mobility Assistance Kiosk locations: Inside Entries 3, 8, 10

## PERMITTED AND PROHIBITED ITEMS

- For more information on permitted and prohibited items and a full A-Z guide, please visit SoFi Stadium's [A-Z Guide](#).
- The NFL Clear Bag Policy will be enforced. Bags should not exceed 12" x 6" x 12" and be clear plastic, vinyl or PVC. More information on the Clear Bag Policy can be found at [nfl.com/allclear](http://nfl.com/allclear).
- Exceptions to this policy will be made for all medically necessary items after proper inspection.
- Only certified service animals and service animals in training are allowed. Service animals in training must have proper tags. Please contact a Guest Experience Team Member for the animal relief area.

## STADIUM ACCESSIBILITY & GAMEDAY SERVICES

- SoFi Stadium is designed with accessible power-assisted doors, restrooms, concessions, water fountains, ATMs, seating areas, assistive listening devices.

## Mobility Assistance

- Guests needing to schedule mobility assistance may click [here](#).
- Wheelchair escorts are available to bring wheelchairs to guests and escort them from the entries to their seats and back. The Ambassador and wheelchair will not stay with the guest for the duration of the event. Wheelchairs can be requested in-person by reaching out to any Guest Experience Team Member.
- Please note, wheelchair escorts are available once inside SoFi Stadium. Wheelchairs escorts are not available in parking lots or outside entries.

## Elevators

- To optimize the experience for all guests with disabilities, we offer priority elevator access for guests with limited mobility and one (1) companion. The four (4) service elevators located in the Northwest, Northeast, Southwest, and Southeast corners are designated as priority use for guests with limited mobility, however guests with limited mobility have priority access at all elevators.

## First Aid

- Guests in need of first-aid assistance should immediately contact the nearest Guest Experience Team Member. EMTs are available on-site to respond to medical emergencies.
- First Aid locations can be found in the following areas: Level 2 (near VIP Lobby 6), Level 3 (near Sections 201 and 214), Level 6 (near Sections 329 and 343), Level 8 (near Sections 521 and 552).

## Guest Services

- Guest Services Centers are located throughout the stadium. These Centers are there to assist with wayfinding, renting assistive devices, and any other guest services needed at the stadium.
- Guest Service Centers are located in the following areas: Level 1 (inside the Verizon Lounge), Level 2 (near VIP Lobbies 7 and 12), Level 3 (near Sections 200, 208, 240), Level 4 (near VIP Lobby 11 and Section 236), Level 6 (near Sections 301 and 344), Level 8 (near Sections 425 and 450).  
\*Please note some locations may be within premium spaces requiring special ticket access.

## Interpreting Services

- Interpreting services are available upon request. Please reach out to the Guest Experience Team by clicking [here](#) at least 5 days in advance so we can provide these services.

## Restrooms

- All restrooms are accessible for all guests. Private and Family restrooms are also provided for guests on every level.

## Sensory Rooms & Toolkits

- Sensory Rooms are available for guests who may be overstimulated from the sensory stimuli of the stadium. Please visit a Guest Service Center to be directed to the nearest Sensory Room location.
- Sensory toolkits are provided for guests of the stadium to use when needed. These tools can help guests self-regulate to reduce the impact of sensory stimuli during their experience. Please visit a Guest Services Center for a toolkit.

## Wheelchair Lifts

There are three (3) wheelchair lifts located in the stadium:

- One (1) lift is located on the West side of the building and allows access between the Level 1 of the stadium to the Field Club ADA Pad on Level 2.
- Another lift located on the East side that also allows access between Level 1 of the stadium to the Field Club ADA Pad on Level 2.
- The third lift is in the South and gives guests access between Level 1 and the Super GA ADA Pad located on Level 2.

## HAVE QUESTIONS?

- Rams Season Ticket Members are encouraged to contact their Member Services Representative prior to gameday for questions or assistance. Any member of our team can also be reached by calling or texting 818-338-0011, or emailing [info@rams.nfl.com](mailto:info@rams.nfl.com).
- Do you have a question not covered here or aren't sure who to contact? Please call or text the Rams at 818-338-0011 or email at [info@rams.nfl.com](mailto:info@rams.nfl.com).

Shuttles are reserved for guests needing mobility assistance in parking zones.  
Shuttles are available beginning three (3) hours prior to kickoff and until one (1) hour post-game.  
Parking Operations reserves the right to cease or modify the routes for some of all of the shuttles based upon the current traffic conditions.

## ★ Shuttle Pickup / Drop Off Locations

- # **Stadium Entries**
- 6 **VIP ENTRY 6**  
*Ticketmaster VIP Entrance*
- 7 **VIP ENTRY 7**  
*American Airlines VIP Entrance*
- 11 **VIP ENTRY 11**  
*SoFi VIP Entrance*
- 12 **VIP ENTRY 12**  
*Pechanga Resort Casino VIP Entrance*

