



FAN CODE OF CONDUCT

NRG Stadium is a fan-friendly environment. We are committed to providing a safe, comfortable and enjoyable experience for everyone. Fans are advised that the following behaviors will not be tolerated.

- Behavior that is unruly, disruptive or illegal in nature
- Intoxication or other signs of alcohol or substance impairment that results in irresponsible behavior
- Foul or abusive language, including racial or other slurs, or obscene gestures
- Interference with the progress of the game (including throwing objects onto the field)
- Failing to follow instructions of law enforcement, guest services and security personnel
- Verbal or physical harassment of opposing team fans
- Unreasonably obstructing the view of other patrons

TOGETHER WE STAY SAFE

- You are required to wear a mask or face covering at all times while at NRG Stadium except when eating or drinking
- Please practice physical distancing – stay at least 6 feet away from persons not in your group or “pod”
- Please wash your hands or use hand sanitizer (located throughout the Stadium) frequently
- If you or one of your guests starts to feel ill, please visit a First Aid location located in the Southwest and Northeast corners of the stadium
- To report a health or safety violation, please send a text to 832.241.0202

Any fan acting in a disruptive manner or not following official instructions will be asked to leave immediately.

The Houston Texans Two Strike Program allows for a warning to fans who are disruptive or acting inappropriately by giving out a yellow card with a reminder about our Fan Code of Conduct, this includes not wearing a mask or face covering. However, if a staff person must approach someone a second time during a game for inappropriate behavior, the fan will be required to leave NRG Park property. Any fan acting in a disruptive manner will be asked to leave immediately. Evicted guests are not welcome to return for the remainder of the game and may be subject to further disciplinary action, including the revocation of season tickets, and then must take the Fan Code of Conduct Class. All Season Ticket Members are responsible for their conduct as well as the conduct of their guests and/or persons occupying their seats. Violations of the Fan Code of Conduct may also result in the revocation of parking privileges.

NEED ASSISTANCE ON GAMEDAY?

Text your issue to 832.241.0202

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Please download the Houston Texans Mobile App to “Ask TORO” any questions related to your gameday experience.

