

**Is there a cost to join the Bills Season Ticket Member Wait List?**

Yes, it is \$125 per general seat and \$200 per club seat.

*\*Service charge will not be applied to future tickets.*

**What happens to my deposit?**

The deposit will secure your priority number on the Wait List and will be applicable towards your purchase of new full season tickets.

**What do I get for being on the Season Ticket Member Wait List?**

- Priority access to individual game tickets (subject to availability)
- Discount off in-store purchases on select merchandise at the Bills Store.

**Does joining the waiting list guarantee me a seat for next season?**

Joining the Waitlist provides you with the earliest opportunity to obtain season tickets, once they become available, but does not guarantee access for the upcoming season. Ticket availability is determined after the Season Ticket Member renewal process has been completed each year. Waitlist members will be the first group contacted to acquire new season tickets following the annual renewal process.

**Can I make a specific seating request?**

When you sign up for the Buffalo Bills Ticket Wait List, we will make note of some general preferences: Sideline Club, Indoor Club or best available general seats. We cannot guarantee that you will have the opportunity to purchase seats in specific locations. Once you become a Season Ticket Member, you'll have the opportunity to upgrade your seat on an annual basis if selection is available.

**Can I gift a seat on the waitlist?**

Yes! A seat on the Waitlist makes a great gift. Waitlist deposits are not transferable, so make sure the information is accurate.

**Can I change the name on my account after it's been created?**

Waitlist deposits are not transferable.

**Is there an annual maintenance fee to hold my position on The List?** No. Once you register and place your deposit, you will remain a Waitlist Member until you are offered season tickets or request to be removed from The List.

**Will I know my position on the list?**

Annually, a notice will go out providing an update of where people stand on the Season Ticket Member Wait List.

**When will I be contacted regarding season tickets?**

If season tickets become available, we will start working through the Wait List and contact Buffalo Bills Season Ticket Wait List members. If you are contacted, you will be able to select from the available season ticket inventory.

**How will updates and other information be communicated to me during my Waitlist term?** Email will be the primary form of communication for Buffalo Bills Waitlist information and updates. The Bills will

make every effort to ensure email notifications are received in a timely manner, but the Bills cannot guarantee email delivery because of third party constraints (spam filters, firewalls, etc.). Those on The List are responsible for maintaining a valid email address that is able to receive Bills Waitlist emails and are encouraged to notify Buffalo Bills Ticket Office immediately if they feel communication is not being properly received by emailing [tickets@bills.nfl.net](mailto:tickets@bills.nfl.net). It is the sole responsibility of those on the list to promptly notify the Bills if their email address or telephone number changes. The Bills are not responsible for false, incorrect, changed, incomplete, or illegible contact information.

**What if I don't want the season tickets being offered?**

If your priority number is called and you elect to decline the available seat location(s), your priority number will be adjusted (i.e., you will lose your existing priority and will be given a new priority number). You may have another opportunity to select seats after we have worked through the Wait List and arrived back at your new priority number.

**Is there a limit to the number of deposits I can place?**

You may place up to four deposits (4 seats).

**Can I change the name on my account?**

Your priority number and the benefits of membership in the Buffalo Bills Season Ticket Member Wait List are not transferable.

**How soon will I have the opportunity to purchase season tickets?**

Your opportunity to purchase season tickets will depend on your position on the Buffalo Bills Season Ticket Member Wait List and the renewal rate for current Season Ticket Members.

**Should I join the Buffalo Bills Season Ticket Member Wait List if I am already a Bills Season Ticket Member and want to add season tickets to my account?**

Yes, you should join the Buffalo Bills Season Ticket Member Wait List if you are a current season ticket member and desire to add seats. Please contact your Bills account representative for additional details.

**Can anyone join the Buffalo Bills Season Ticket Member Wait List?**

You must be at least 18 years of age to be on the Wait List. Purchaser must reside within the Bills defined Home Marketing Area.

*In addition, the Buffalo Bills reserve the right to change from time to time in its sole discretion any and all details, rules and policies (including the foregoing) related to the Buffalo Bills Season Ticket Member Wait List.*