Frequently Asked Questions

RACE WEEK

- **What is the timeline for Race Week?**
    - You are free to run your 5K or 1K any time during the week of November 1-8, 2020.
- **Will there be Texans suggested routes?**
    - More to come!
- **How does a Virtual 5K/1K work?**
    - A Virtual 5K/1K means that you can make this experience completely your own! Your Race. Your Course. Your Way!
    - We encourage runners to use the Race Joy running app to enjoy a customized and interactive Texans race experience! The Race Joy app is connected to the registration website, RunSignUp, and will automatically upload your race results for you. Only 5k participants will be able to enter their time.
        - If you are not using the Race Joy app, you can still upload your results to RunSignUp!
- **Will there be awards this year with the virtual race?**
    - There will not be awards for the virtual race due to the inability to host a race with certified routes.
    - All participants who upload their results via RunSignUp (the registration site) will be entered to win fun Texans prizes.

REGISTRATION & PACKET MAILINGS

- **Where can I pick up my packet the week leading into the race?**
    - All packets will be mailed to participants this year.
- **How can I ensure that I receive my packet before Race Week ends?**
    - Runners should register by October 19, 2020 to receive their packet in time for Race Week.
    - Runners who register after October 19, 2020 will still be mailed their packets, but please note that it may not arrive before Race Week.
- **What will be included in my race packet?**
    - All 5K and 1K race packets will include a 2020 Running of the Bulls Finisher Medal, T-shirt, Race Bib and Texans Partner Offers.
- **Will I receive a packet if I register for the Fun Run?**
    - Packets will only be mailed to runners that register for the 5K or Kids 1K.
- **What is the last day to register?**
    - Runners can register until Sunday, November 8 at 11:59 PM CST
- **Can I get a refund or transfer my registration?**
    - All registrations are final and non-transferrable. The event proceeds will benefit the Houston Texans Foundation and our mission to be Champions for Youth in the Houston community.
- **I do not live in the Houston area, can I still participate in the Virtual Running of the Bulls?**
    - Yes! Texans fans across the nation are encouraged to participate wherever you are. Your Race. Your Course. Your Way! This is a great opportunity for Texans fans to run "together" no matter where you are, while supporting a great cause.

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- **Do I have to live in the United States to participate?**
    - Yes, all registrants must have a valid U.S. address. We cannot ship packets outside the U.S.
- **Will my TORO's Kids 1K packet be different than a 5K packet?**
    - All 1K packets will include specific TORO's Kids 1K branding, while the 5K packets will include specific Running of the Bulls 5K branding (medals, t-shirts, bibs).

5K RACE TEAMS

- **Can I register as a team with some of my friends?**
    - Yes! You can register as a team at the start of the registration process.
- **How do I create a team?**
    - Simply select "create or join a team" on the first page of the registration page. Once you sign the waiver, you will be directed to the team page. Select "Create a New team" and enter your new team name.
- **How do I become a Team Captain?**
    - By default, the participant who created the team will be the Team Captain. You can add as many "Race Team Captains" as you would like by clicking on the button for "Add Team Captain".
- **How do I join a team?**
    - Simply select "create or join a team" on the first page of the registration page. Once you sign the waiver, you will be directed to the team page. Click on "Join an Existing team" and select the team in which you would like to join from the drop-down menu.
- **Am I required to be part of a team?**
    - No, you do not have to join a team to participate or complete registration.

If you have any additional questions about this race, please contact the race director at foundation@houstontexans.com