

HOW TO REGISTER & USE YOUR SOUTHWEST BOARDING PASS



If you haven't already, you MUST register your pass to receive your tickets on gameday

Thank you for your recent purchase of the Ravens **Southwest Boarding Pass**. Please review the following instructions on how to use your Southwest Boarding Pass and access your game tickets. Your pass is a **mobile-only** ticket valid for all Ravens regular-season home games. In order to access your tickets, you must first log in to the Ravens app and register your phone number.

Don't forget...Forwarding of your Boarding Pass or seat locations is prohibited. No screenshots of passes or seat locations will be accepted for entry. Passes are non-transferrable and not to be resold –this will result in the revocation of your Ravens Pass.

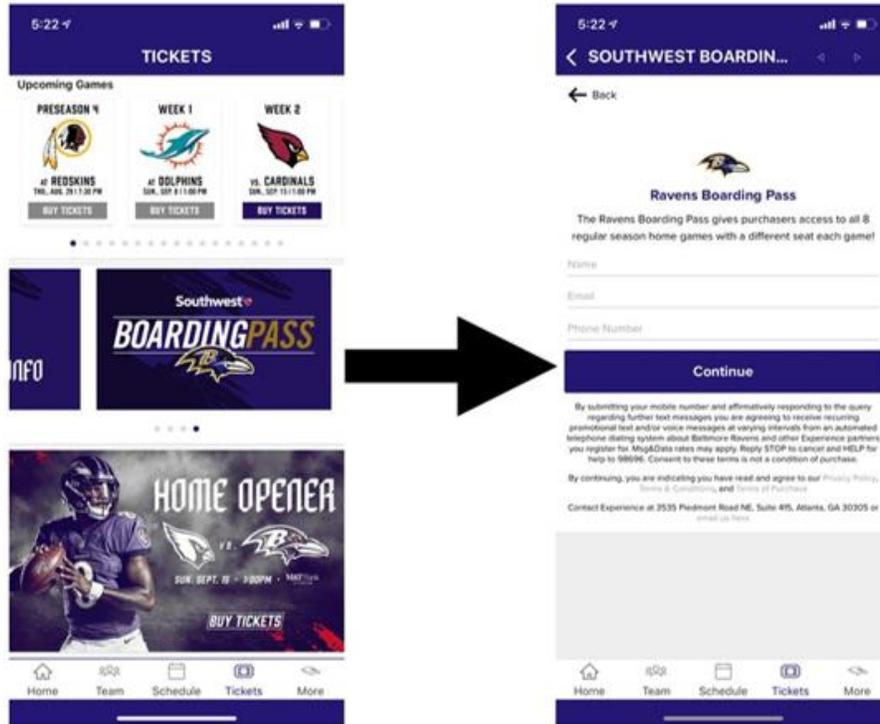
Register Your Pass

Step 1: Download the Baltimore Ravens Mobile App

- Download the Baltimore Ravens Mobile app on your iPhone or Android phone.
- If you already have the app, be sure you have the latest version and continue to update the app throughout the season.

Step 2: Register for Seat Assignment Notifications

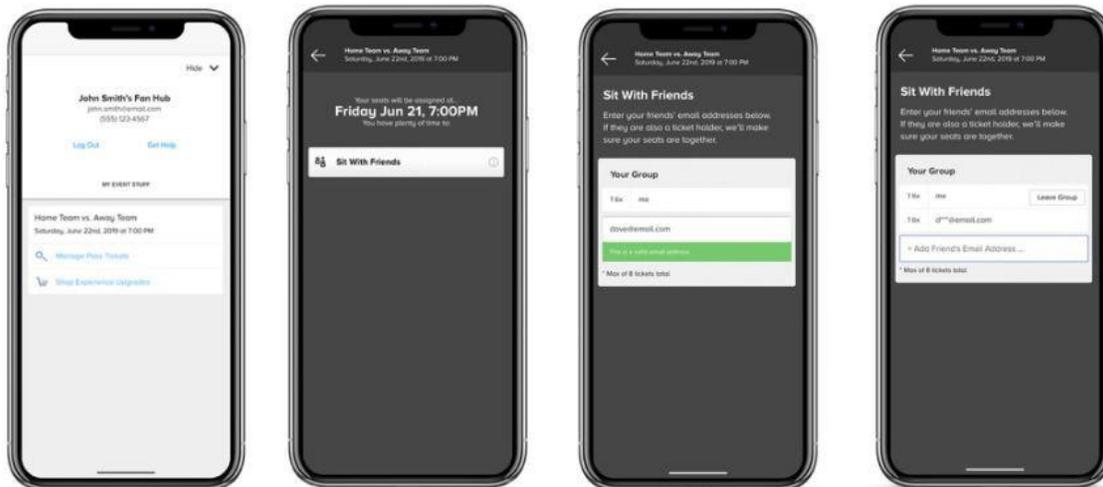
- Be sure to provide your mobile number and opt in to texts to ensure you will receive text alerts about your Ravens Boarding Pass seats:
 - In the Baltimore Ravens Mobile App, tap "TICKETS" on the bottom navigation menu.
 - Scroll and tap the Boarding Pass tile.
 - Enter your name, phone number, and email you purchased with.
 - After the initial text we send you, be sure to opt in by texting "yes" to 968-96 to ensure you will receive all text notifications moving forward.



Step 3: *NEW FOR 2019* Sit with Friends! Link with other Ravens Boarding Pass with other fans!

- We heard your feedback and are excited to offer a *Sit with Friends* feature this year! You can link up to 8 Boarding Pass tickets to be seated together and can also link with different fans for each game.
- You must successfully link your passes prior to seat assignment (4 hours before kickoff).

Sit with Friends



Access Fan hub and tap "Manage Tickets"

Tap "Sit with friends"

Input friends emails

Continue to add more friends or leave group

Game Day Instructions

Accept Your Seats

If you sign up for text alerts, you'll receive an SMS text message with your seat location 4 hours prior to kickoff on each game day to accept your seat(s) and confirm you're going to the game. You'll have until 60 mins after kickoff to accept your seats. If you don't receive a text, you can still accept your seat(s) on each game day by clicking the Southwest Boarding Pass tile under "Tickets" in the Baltimore Ravens App. Once you accept your seats, you will be redirected to view your barcodes.

Game Entry Barcode

Once you've accepted, you'll receive your mobile pass(es), use the barcodes to scan and enter M&T Bank Stadium on each game day. Remember that you must access your tickets through your Ravens Account Manager. [Screenshots will not be accepted.](#)

Log in to Your Ravens Account Manager

- In the Baltimore Ravens Mobile App, select "TICKETS" on the bottom navigation menu.
- Scroll down and select the "Manage My Tickets" tile.

Log in with the email address you used to purchase your Ravens Boarding Pass or click "Forgot Your Password" and follow the instructions to reset your password

ADA Seating

If you require ADA seating, please contact us at (410)-261-RAVE (7283). Please have your account information on hand so we can locate your order. Seating is limited and will be provided for all pass holders with needs.

Thank you again for your purchase of the Southwest Boarding Pass. Please feel free to call us at (410) 261-RAVE (7283) with questions. We look forward to having you with us at M&T Bank Stadium this season.