

FAQ: Wait List Information

How many seats can I purchase?

You may purchase up to four (4) seats.

What is the difference between a licensed and an unlicensed seat?

A seat license allows the account holder to resell or transfer ownership of seats once he or she no longer wishes to purchase season tickets. For unlicensed seats, season tickets can remain in the account holder's name only. Once the account holder no longer wishes to renew the seats, the seats are returned to the Pittsburgh Steelers.

Am I required to purchase a seat license?

As part of the current process, we will send you a list of available seats to choose from and the associated costs for each location. If there are licensed seats available, the seat license cost will be noted on the list.

What does a seat license cost?

Seat licenses start at \$1,250 per seat and will vary depending on location.

What happens if I decline to purchase season tickets?

You can decline one offer to purchase with no penalty. After a second offer is declined, you will be removed from the Wait List.

Can I still be on the Wait List if I am already a season ticket holder?

No. Once you are a season ticket holder, you will be removed from the Wait List.

How long do I have to accept the offer?

Deadlines may vary but you typically will have at least one week to follow up with our office.

How do I know where I am on the Wait List?

We send offers to members of the Wait List by sign-up date. Wait List members are not assigned a number in line. You will receive an offer in accordance with the date you officially became a member of the Wait List.

Is there an option to expedite the purchase of a seat license?

Current season ticket holders with a seat license have the option of reselling their license. Please visit the [STR Marketplace](#) to view current listings. Please note, if you purchase a seat license through the STR Marketplace, you will be removed from the Wait List.

General Information

How do I update my email or mailing address?

Email ticketoffice@steelers.com with your account number and your updated contact information. We will do our best to update in 24 business hours. If you do not know your account number, please include the name and phone number on the email.

When is the Ticket Office available?

We are available Monday through Friday, 9 a.m. – 5 p.m. If we are closing early or for a holiday, the phone message will be updated accordingly.

What is the office contact information?

Email: ticketoffice@steelers.com

Phone: 412-323-1200

Mailing Address: 100 Art Rooney Ave, Pittsburgh, PA 15212