



We can't wait to host you in your Suite at Lumen Field! All suite tickets are digital and can be accessed through the Seahawks Mobile App! We encourage all guests to download the latest version of the Seahawks Mobile App for optimal user experience for your upcoming event.

### SEAHAWKS MOBILE APP

New to the Seahawks Mobile App is the Seahawks App Profile. You must first create an App Profile prior to logging in to access your tickets via the Seahawks Mobile App. More on this step is referenced below under "Accessing Tickets."

### ACCESSING TICKETS

To access your suite tickets, please visit [www.Seahawks.com/AccountManager](http://www.Seahawks.com/AccountManager) or the Seahawks Mobile App. Your username is the email address associated with your Seahawks account. Use your current Seahawks Account Manager password or select "forgot password" to reset.

Accessing tickets on Seahawks Mobile App:

- Download or open the Seahawks Mobile App
- Select "More" then "Mobile Tickets"
- Create or Sign into the Seahawks App Profile Account
  - If you are new to using the Seahawks App this year, you will likely need to create a profile
    - *Note: This is separate from your Seahawks Ticket account*
- Next you will connect your Ticketmaster Account by tapping "connect." When you receive the prompt asking to connect to your Ticketmaster Account, tap the "continue" button.
- You will then proceed to login using your Seahawks Account Manager credentials
- Once logged in, select your event and tap "View Barcode" to access your ticket for gate entry. As you approach the gate, please have your mobile ticket ready as you will scan your ticket at our ticket scanners
  - *Pro Tip: Add your ticket to your mobile wallet for easy access. Screenshots of tickets will not be accepted at Lumen Field*

### SENDING TICKETS

Screenshots of tickets will not be accepted at Lumen Field. To transfer a ticket(s) to a guest:

- Log into your Seahawks Account Manager via web browser or in the Seahawks Mobile App under "Tickets"
- Select the event and ticket(s) you'd like to manage then select "Transfer"
- You can transfer ticket(s) to your guest via text message or email
  - The option to transfer via text message is only available when using the Seahawks Mobile App
- Once you've transferred your ticket, your guest will receive a text message/email providing a link to claim their ticket. They will follow the prompts to claim the ticket through the Seahawks Account Manager via web browser. The text message or email is not their ticket.
  - *Pro Tip: The recipient of the ticket transfer must create a Seahawks Account or login to a current account using the same email address you used to transfer the ticket*

### ACCEPTING TICKETS

Recipient will receive an email or text message from Ticketmaster inviting them to accept tickets via [www.Seahawks.com/AccountManager](http://www.Seahawks.com/AccountManager)

- Select "Accept Tickets" and follow the prompts through your web browser to log into your current Seahawks account or create a new account to accept and store your ticket
  - *Pro Tip: You must use same email address the ticket transfer was sent to when creating or logging into your account*
- Once you have accepted your ticket it will now be stored in your Seahawks account
- Login to the Seahawks Mobile App under Tickets to access your ticket for your event
  - Once logged in, select your event and tap "View Barcode" to access your ticket for gate entry. As you approach the gate, please have your mobile ticket ready as you will scan your ticket at our ticket scanners
  - *Pro Tip: Add your ticket to your mobile wallet for easy access. Screenshots of tickets will not be accepted at Lumen Field.*