

MOBILE TICKET GUIDE

ALL TICKETS WILL BE MOBILE AND ACCESSED THROUGH A MOBILE DEVICE. USE THIS GUIDE TO Help with accessing and using your mobile tickets, transfer or sell your tickets

HOW DO I ACCESS MY SECURE DIGITAL TICKETS VIA SMARTPHONE?

- 1. Launch the Ravens app.
- 2. Choose "TICKETS" in the bottom menu, then choose "Manage My Tickets".
- 3. "LOG IN WITH SEATGEEK" with your email address and password (same as your online account).
- 4. Tap the game you want to manage.
- 5. View your tickets before you go and they're always ready in the App, even when WiFi is slow. There should be a red line moving around your QR Code.
- 6. Show your mobile ticket at the gate! **Remember that screenshots will not get you in.



HOW TO TRANSFER YOUR TICKETS TO YOUR GUEST

Once you have signed into your account, tap the game you wish to transfer.

- 1. Select "SEND".
- 2. Type in the email or phone number of the recipient.
- 3. Tap "Quantity" to select the number of tickets you are sending. After doing so, verify that the email or phone number is correct.
- 4. Tap "Send Ticket." This will finalize the transaction.

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CALL 410-261-RAVE (7283) OR EMAIL US RAVENS.TICKETOFFICE@RAVENS.NFL.NET



HOW TO SELL YOUR TICKETS

- 1. Download & launch the Ravens app.
- 2. Choose "Tickets" in the bottom menu, then select "Manage My Tickets".
- 3. Sign-in to My Ravens Account with with the same email address that is on your Ravens account.
- 4. Select the game and then select "Sell".
- 5. Chose the seat(s) you wish to sell, then click "Select a Payout"
- 6. Enter the price you wish to sell each seat for and select "Set Price"
- 7. You can select to be paid via direct deposit* or seller credit (Applied to your Ravens Account). Select your preferred option, then click "List 2 Tickets" You can edit or cancel the listing at any time.
- * Please note: payments will be deposited 7-10 days after the game has been played. Some sellers may be required to provide additional tax information.









HAVE QUESTIONS? CALL 410-261-RAVE (7283) OR EMAIL US RAVENS.TICKETOFFICE@RAVENS.NFL.NET