

**OFFICIAL RULES FOR 2020 SOUTHWEST AIRLINES® CAPTAIN OF THE GAME SWEEPSTAKES
("Sweepstakes")**

NO PURCHASE NECESSARY. A Purchase Will Not Increase Your Chances of Winning. Void Where Prohibited or Restricted by Law.

1.) **ELIGIBILITY:** Sweepstakes open only to legal residents currently residing in the 50 United States and the District of Columbia (excluding Alaska, Florida and New York) who are age 19 or older and have valid email and Rapid Rewards® accounts at the time of entry. It is free to enroll in Rapid Rewards (to enroll, visit www.southwest.com/enroll). Accounts are subject to its Rules & Regulations. Employees, their immediate families and household members of Baltimore Ravens, L.P. ("Sponsor"), Southwest Airlines Co. ("Southwest Airlines" or "Prize Provider") and their respective management companies, subsidiaries, affiliates and agents, advertising agencies, distributors, brokers and their retailers, are not eligible to enter. This Sweepstakes is subject to all applicable federal, state, and local laws and regulations. This Sweepstakes is offered in the United States only and shall only be construed and evaluated according to United States law. Do not proceed in this site if you are not located in the United States.

2.) **TO ENTER:** The Sweepstakes will begin Friday, August 28, 2020 (12:01AM ET) and end on Friday, December 18, 2020 (3:00 PM ET) ("Sweepstakes Period"). Upon entering on www.BaltimoreRavens.com/contests, please follow the instructions provided to complete and submit the registration form, including full name, zip code, telephone number, birthday, and e-mail address. One (1) entry allowed per household throughout the Sweepstakes Period. Sponsor's computer is the official clock of the Sweepstakes. All entries become property of the Sponsor and will not be acknowledged or returned. Incomplete entries are not eligible. Use of automated devices for entries is not valid for entry. Entrants are required to provide truthful information and Sponsor will reject and delete any entry that it discovers to be false or fraudulent. Sponsor will disqualify any entry from individuals who do not meet the eligibility requirements, and may also delete any entry received from persons under the age of 13 in compliance with the Children's Online Privacy Protection Act.

2.) **CONDITIONS:** Entries that are late, incomplete or inaccurate, illegible, lost, or damaged are void. By entering, entrants acknowledge compliance with the official rules including all eligibility requirements. Neither Prize Provider, Sponsor, nor their respective officers, directors, shareholders, employees, and agents are responsible for incorrect or inaccurate transcription of entry information. Entry materials that have been tampered with or altered are void. Sponsor reserves the right, in its sole discretion, to cancel, modify, or suspend the Sweepstakes should technical or other occurrences beyond the control of the organization compromise the administration, security, or proper play of the Sweepstakes. Proof of submission of an entry shall not be deemed proof of receipt by Sponsor. Sponsor is not responsible for entries not received due to difficulty accessing the internet, service outage or delays, computer difficulties or other technological glitches.

4.) **DRAWINGS:** Drawings will be held on or about the dates listed below from all complete and eligible entries received by 3:00 p.m. ET on the drawing dates listed below.

Captain of the Game Drawings:

9/4/2020 drawing for 9/13/2020 Captain of the Game
9/18/2020 drawing for 9/28/2020 Captain of the Game
10/2/2020 drawing for 10/11/2020 Captain of the Game
10/16/2020 drawing for 10/25/2020 Captain of the Game
11/13/2020 drawing for 11/22/2020 Captain of the Game
11/23/2020 drawing for 12/3/2020 Captain of the Game
12/11/2020 drawing for 12/20/2020 Captain of the Game
12/18/2020 drawing for 12/27/2020 Captain of the Game

Grand Prize Drawing:

12/18/2020 drawing for Grand Prize

Dates are subject to change based on any changes in the 2020 NFL football schedule. Sponsor is under no obligation to notify entrants of changes in drawing dates. Sponsor will randomly select a potential winner from among all eligible Sweepstakes entries received as of each Captain of the Game drawing dates listed above to receive a Captain of the Game Prize. Eligible entries received but not drawn will be retained for the next drawing of the Sweepstakes. On December 18, 2020, Sponsor will randomly select a potential winner from among the Captain of the Game

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winners to receive the Grand Prize. Odds of winning the Sweepstakes depend upon the number of eligible entries received during the Sweepstakes Period. Entrants need not be present to win.

5.) **PRIZES:** Captain of the Game Prizes: Eight (8) Baltimore Ravens Captain of the Game prizes will be awarded for the game dates according to the schedule listed under drawings. Each winner will receive two (2) tickets to a specific game at M&T Bank Stadium for the 2021 NFL Season, one (1) special customized jersey to be worn by winner on game day and 30,000 Southwest Airlines Rapid Rewards® bonus points (subject to Rapid Rewards Restrictions set forth below). Alternative Captain of the Game Prizes: In the event that fans are permitted to attend football games at M&T Bank Stadium during the 2020 NFL Season, each Captain of the Game winner will receive (instead of the prize listed above) two (2) tickets to a specific game for the 2020 NFL Season at M&T Bank Stadium, one (1) special customized jersey to be worn by winner on game day and 30,000 Southwest Airlines Rapid Rewards® bonus points (subject to Rapid Rewards Restrictions set forth below). On their game day, the winner will be featured on M&T Bank Stadium's RavensVision video boards as the Southwest Airlines® Captain of the Game from their seats. Approximate Prize Value of each Captain of the Day prize package (or alternative prize, as applicable) is \$884. Each Captain of the Day winner and their guest will be responsible for any related costs and expenses not specifically mentioned in this prize description, including but not limited to transportation to and from the game. Grand Prize: One (1) Grand Prize winner will win round trip air travel for winner and one (1) guest on Southwest Airlines (subject to Air Travel Restrictions below) and two (2) 2021 Baltimore Ravens Season Tickets. Approximate Prize Value of the Grand Prize is \$2,140. Winner is responsible for any additional costs needed to reach their destination if the Rapid Rewards point do not cover the entire cost of the flight.

Rapid Rewards Restrictions: Conditions of Southwest Airlines Rapid Rewards points apply. Potential winners will need to provide their Rapid Rewards account number to collect their prize. If you do not have a Rapid Rewards account number, you may register for an account by going online to www.southwest.com/rapidrewards. Rapid Rewards accounts are free. Points will be deposited into the winner's Rapid Rewards account approximately eight (8) weeks after the potential winner has been verified by Sponsor and Participant has been notified that verification is complete. . Rapid Rewards points prizes do not count toward any increased or improved status in the Rapid Rewards Program, including any Southwest Airlines Companion Pass or Tier Status designation (e.g., A-List or A-List Preferred). Rapid Rewards points awarded are subject to the Southwest Airlines Rapid Rewards Rules and Regulations, available at <http://www.southwest.com/rterms>. Southwest Airlines reserves the right to amend, suspend, or change the program and/or program rules at any time without notice. Rapid Rewards Members do not acquire property rights in accrued points and awards. Rapid Rewards points have no cash value and are void if sold, purchased, brokered, or bartered. The number of points needed for any particular Southwest Airlines flight is set by Southwest Airlines and will vary depending on destination, time, day of travel, demand, point redemption rate, and other factors, and is subject to change at any time until the booking is confirmed. **Points bookings do not include taxes, fees, and other government/airport charges of at least \$5.60 per one-way flight.**

Air Travel Restrictions: Air travel is subject to Southwest Airlines terms and conditions; certain restrictions may apply. Round trip travel for two (2) on Southwest Airlines will be awarded in the form of four (4) Southwest flight e-passes. Each Southwest flight e-pass is valid for one-way travel on Southwest Airlines-operated, published, scheduled service. The Southwest flight e-pass will bear the date of issue and the date of expiration. Expiration dates will not be extended, and travel must be completed on or before the expiration date. The Southwest flight e-pass is not valid on interline or codeshare service. The Southwest flight e-pass is non-refundable and is not redeemable for cash or credit. The Southwest flight e-pass will not be replaced for any reason, including, without limitation, if lost, stolen, or fraudulently used. The Southwest flight e-pass is non-transferrable and cannot be sold to a third party. Sale, auction, or re-tendering of the Southwest flight e-pass for money or otherwise is strictly prohibited. The Southwest flight e-pass may not be used for promotional purposes unless previously approved by Southwest Airlines. Any suspected fraud, misrepresentation, misuse, abuse or violation of the Southwest flight e-pass rules and regulations may result in cancellation of the Southwest flight e-pass(es). Southwest flight e-pass holders are required to be nineteen (19) years of age or older and a legal U.S. resident. However, the recipient of a Southwest flight e-pass may arrange travel for another person if done without selling or bartering a Southwest flight e-pass. Air transportation by Southwest Airlines is subject to Southwest Airlines' Passenger Contract of Carriage set out at www.southwest.com/contractofcarriage. If the winner does not live in a city served by Southwest Airlines, he/she is responsible for transportation to and from the nearest airport served by Southwest Airlines. Winner is responsible for booking all travel and paying all applicable international taxes and fees. Travel is based on seat availability. Seats on any desired flight are not guaranteed. Winner and guest(s) must travel on the same itinerary and are responsible for obtaining all required travel documents. Winner and guest must have valid government-issued photo

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identification at the time of travel. If the travel guest is a minor, winner must be his/her parent/guardian, or be accompanied by his/her parent/guardian.

Prize must be accepted as awarded or prize will be forfeited and awarded to an alternate winner. Travel accommodations and other restrictions apply. All costs and expenses associated with prize acceptance and use not specified herein as being provided, including but not limited to lodging, transportation costs, meals, gratuities and other expenses incurred by accepting the prize, are the sole responsibility of the winner. No prize substitutions, cash equivalent, or transfer of prizes permitted except at the sole discretion of the Sponsor. Sponsor reserves the right, at its sole discretion, to award a prize of greater or equal value if the advertised prize is unavailable. Notwithstanding the foregoing, if the Sponsor is unable to provide game tickets in light of any COVID-19 restrictions or requirements, the Sponsor may, in its sole discretion, cancel or withdraw that portion of the prize, without substitution. Additional terms, restrictions, and exclusions may apply to game tickets; see front and back of game tickets for additional terms and exclusions. All game tickets are subject to verification and are void and will be rejected if not obtained through authorized, legitimate channels, or if any part of any game ticket is determined by Sponsor or Sponsor's agent or representative (including but not limited to a Baltimore Ravens employee or contractor) to be illegible, forged, reproduced, manipulated, mutilated, counterfeited, or tampered with in any way, or if game ticket contains printing, typographical, mechanical, or other errors. In the event that the game or any part of it is cancelled, postponed or preempted for any reason, including weather, no rain checks, exchanges, substitution or cash replacement value of the Prize will be provided except at Sponsor's discretion.

6.) DETERMINATION OF WINNERS: Every complete, eligible entry received will have the opportunity to be selected at random. Potential winner will be notified by telephone by a representative of the Sponsor. Three (3) attempts will be made to contact the potential winner. If on the third attempt the potential winner does not answer the telephone, no message will be left and he/she will be disqualified and an alternate winner selected. The Sponsor will attempt to contact the next potential winner following the same process until such time that direct contact is made with a winner. Potential winner will be required to complete and sign an Affidavit of Eligibility and Liability Release and, where legal, a Publicity Release, which must be returned within three (3) business days after prize notification or prize, will be forfeited and awarded to an alternate winner. If prize notification letter is returned undeliverable or if potential winner is ineligible, the prize will be awarded to an alternate winner in a random drawing. Acceptance of prize constitutes permission (except where prohibited) to use winner's and winner's guests name, voice, biography, hometown and likeness for purposes of advertising, promotion and publicity in any media without additional compensation. Any winner's guest, or if minor(s) their parent(s)/legal guardian(s), must execute Liability Releases, and where legal, Publicity Releases prior to the issuance of prize. If guest is a minor, winner must be his/her parent/guardian. Winner and guest must have the required government issued identification documents necessary to travel. Prizes may not be redeemed for cash or other consideration. Any attempt to deliberately damage the content or operation of the sweepstakes is unlawful and subject to legal action by Prize Provider, Sponsor, and/or their acting agents.

7.) GENERAL: Winners consent to the use of their name, biographical information, photographs and/or likeness for advertising and publicity purposes without additional compensation, except where prohibited or restricted by law. Entrants agree that the Prize Provider, the Sponsor, their affiliates, subsidiaries, their parent and/or management companies, retailers, agencies, prize providers, and their respective officers, directors, shareholders and employees shall not be liable for claims, demands, promises, causes of action, injury, loss or damage or liabilities of any kind resulting from participating in this promotion or from the acceptance or use of the prize awarded. By participating in this Sweepstakes, entrants agree to be bound by the Official Rules and the decisions of the Sponsor. Sponsor reserves the right to verify eligibility qualifications of any winner. No substitution or transfer of prizes is permitted, except that the Sponsor reserves the right to substitute any prize with one of comparable or greater value, whether in cash or otherwise, if a prize cannot be awarded as advertised for any reason. All prizes will be awarded.

By participating in the Sweepstakes, entrants agree to release and agree to indemnify, defend and hold harmless Prize Provider and Sponsor and their respective subsidiaries, affiliates, suppliers, distributors, and advertising agencies, and each of their respective parent companies and each such company's officers, directors, employees and agents (collectively, the "Released Parties") from and against any and all claims, demands, losses, or cause of action for any damages (including, without limitation, all consequential, punitive, and incidental damages), liability, loss, cost, fees (including attorneys' fees), including, but not limited to, personal injury, death, or damage to or loss of property, arising out of participation in the Sweepstakes or receipt or use or misuse of any prize, and for claims based on publicity rights and intellectual property rights, defamation or invasion of privacy.

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8.) **Construction and Disputes:** All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of any entrant and Prize Provider in connection with the Sweepstakes, shall be governed by, and construed in accordance with the laws of the State of Texas, without giving effect to any choice of law or conflict of law rules or provisions (whether of the State of Texas, or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than the State of Texas. The invalidity or unenforceability of any provision of these Official Rules shall not affect the validity or enforceability of any other provision. In the event that any such provision is determined to be invalid or otherwise unenforceable, these Official Rules shall be construed in accordance with their terms as if the invalid or unenforceable provision was not contained therein.

THE EXCLUSIVE JURISDICTION FOR ANY DISPUTE SHALL BE IN THE FEDERAL OR STATE COURTS LOCATED IN DALLAS COUNTY, TEXAS.

9.) **TAXES:** Payments of all federal, state, and local taxes are solely the responsibility of the winner. Winner will be required to sign an IRS Form W-9 with the winner's full social security number or the equivalent. Failure to submit a Form W-9 upon request will result in forfeiture of the prize. Winnings of \$600 or more will be reported to the IRS.

10.) **Official Rules and Winners' Names:** For Official Rules and the names of the winners, send a request and self-addressed, stamped envelope after December 18, 2020 and prior to March 1, 2021 to: Baltimore Ravens, Attn: Southwest Airlines Captain of the Game Sweepstakes, 1 Winning Dr., Owings Mills, MD 21117.

11.) **Sponsor:** Baltimore Ravens L.P., 1 Winning Dr., Owings Mills, MD 21117. Southwest Airlines Co. is not a sponsor, co-sponsor, or administrator of this Sweepstakes.