

Janet Bailey, S.A.F.E. Management

Entertain and Engage

On gamedays, we ask Team Members to create excitement and happiness for our guests and each other. This is a very important part of our Common Purpose and we are excited that it is really catching on at our stadium. It has caught on so much that it has pushed us to the number 1 spot in the Voice of the Fan ratings for Gameday Staff. This was a goal of ours from the beginning and we are proud of all of you for getting us there.

During “Welcome to the Flock”, we go over each quality standard in detail to explain how we want you to approach making decisions on gameday. The third quality standard, after “Safety” and “Courtesy”, is “Presentation”. One of the bullets that supports the “Presentation” quality standard is, “I entertain and engage guests while completing my tasks.”

On gameday, we can't think of anyone else who models this definition more than Janet Bailey from S.A.F.E. Management who typically works at the South East Suite Lobby. If you know Janet, you know exactly what we are talking about. Every Gameday, no matter what time it is, you WILL find Janet entertaining and engaging EVERYONE. She makes the work environment for her fellow Team Members fun and exciting. When you are around her, you cannot wait to hear what she is going to say or do next to make someone's day. Janet makes you want to step up your game and be a more energetic version of yourself. Oh, did I mention that this is EVERY game thing too. She is on all the time. She makes that choice during every event to have a positive attitude that is infectious.

Janet is one of a kind and for that, we feel she should be recognized as the President's Award Winner. Thank you, Janet, for showing our team and our city how to Play Like A Raven each and every game.