

## Deborah Gross, Baltimore Ravens Retail

### The Outstanding Deborah

I hired Deborah, a former commercial teller at the Bank of America we banked at, to handle our money operations around the 2005 NFL season. Deborah has been counting money as the head cashier for retail for the past 15 seasons (including 2019). Deborah has never missed a Ravens home game for any reason over the past 15 years.

The Sunday before our game on Thursday 08/08/19 vs. the Jaguars, Deborah broke her foot. She had accidentally tripped over a shoe at home and injured her foot. Deborah continued on with her Sunday and went to church. After church she went to have the foot looked at by medical professionals. The foot was declared broken and put in a walking boot. On Thursday, Deborah made arrangements with another employee to pick her up and give her a ride to the stadium to work the game. Without our knowledge, Deborah walked in her walking boot down to our warehouse. Deborah insisted that she receive no special treatment and went about her game day business as usual. She was not going to let a broken foot ruin her perfect attendance record of the past 15 years.

Deborah works in a sensitive position for the organization and has done an outstanding job since she was hired. We are lucky to have any employee who is so dedicated that she refuses to miss a gameday. -  
*Chris Inouye, Baltimore Ravens, Senior Director of Retail*

Congratulation Deborah and we wish you a speedy recovery!