

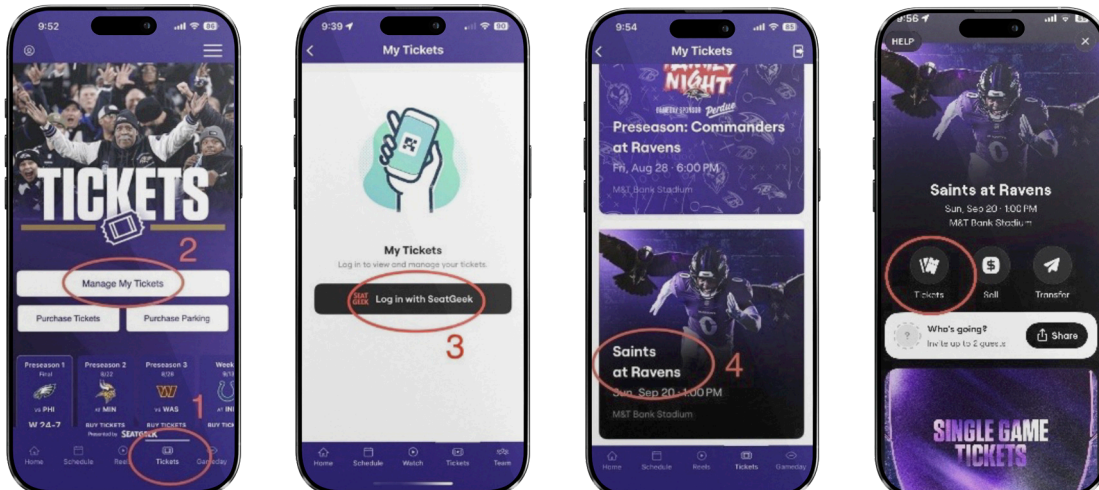


MOBILE TICKET GUIDE

ALL TICKETS WILL BE MOBILE AND ACCESSED THROUGH A MOBILE DEVICE. USE THIS GUIDE TO HELP WITH ACCESSING AND USING YOUR MOBILE TICKETS, TRANSFER OR SELL YOUR TICKETS

HOW DO I ACCESS MY SECURE DIGITAL TICKETS VIA SMARTPHONE?

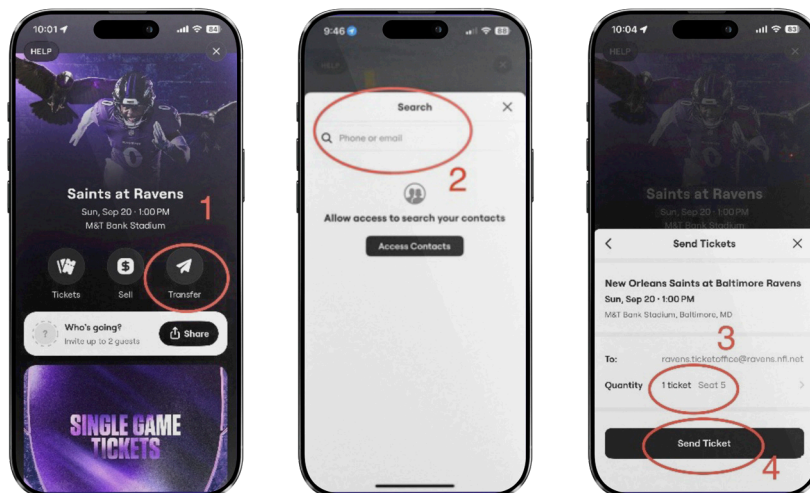
1. Launch the Ravens app.
2. Choose **"TICKETS"** in the bottom menu, then choose **"Manage My Tickets"**.
3. **"LOG IN WITH SEATGEEK"** with your email address and password (same as your online account).
4. Tap the game you want to manage.
5. View your tickets before you go and they're always ready in the App, even when WiFi is slow. There should be a red line moving around your QR Code.
6. Show your mobile ticket at the gate! ****Remember that screenshots will not get you in.**



HOW TO TRANSFER YOUR TICKETS TO YOUR GUEST

Once you have signed into your account, tap the game you wish to transfer.

1. Select **"SEND"**.
2. Type in the email or phone number of the recipient.
3. Tap **"Quantity"** to select the number of tickets you are sending. After doing so, verify that the email or phone number is correct.
4. Tap **"Send Ticket."** This will finalize the transaction.



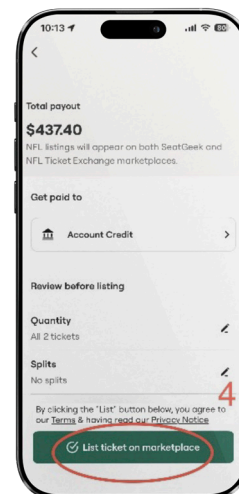
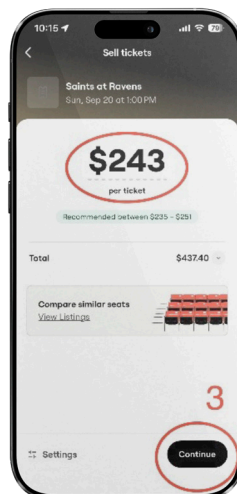
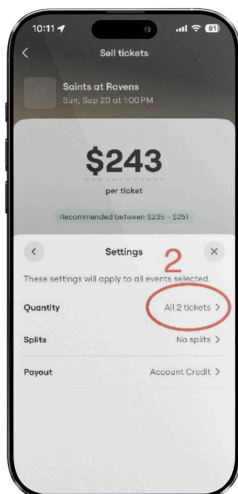
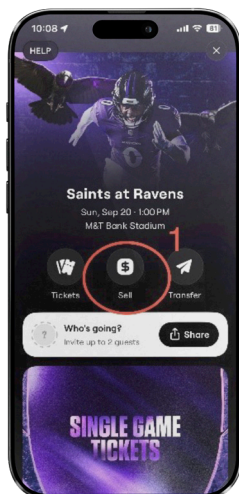
HAVE QUESTIONS? CALL 410-261-RAVE (7283) OR EMAIL US RAVENS.TICKETOFFICE@RAVENS.NFL.NET



HOW TO SELL YOUR TICKETS

1. Download & launch the Ravens app.
2. Choose **"Tickets"** in the bottom menu, then select **"Manage My Tickets"**.
3. Sign-in to My Ravens Account with the same email address that is on your Ravens account.
4. Select the game and then select **"Sell"**.
5. Choose the seat(s) you wish to sell, then click **"Select a Payout"**
6. Enter the price you wish to sell each seat for and select **"Continue"**
7. You can select to be paid via direct deposit* or seller credit (Applied to your Ravens Account).
Select your preferred option, then click **"List 2 Tickets"** You can edit or cancel the listing at any time.

* Please note: payments will be deposited 7-10 days after the game has been played.
Some sellers may be required to provide additional tax information.



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