

Ravens vs. Patriots

Sunday December 21st, 2025 EXPECTED ATTENDANCE— 60,000 KICKOFF: 8:20PM



TIMELINE	GATES	PARKING
9:00am: D/E/F/NN Lots Open 12:00pm: Team Member Shuttle 3:50pm: Guest Parking Lots Open 3:50pm: Command Center Staffed 4:00pm: Gatehouse LL & Ravenswalk Open 4:20pm: Media Gate & Press Box Open 5:20pm: The Landing, Roof Deck Open 6:20pm: All Gates Open 8:20pm: Kickoff/Tailgating Ends Start of 3rd quarter: Alcohol Cutoff 11:30pm: Anticipated End Time	Gates open to Public at 6:20pm All Gates Are Open Smoking Pens: Gates A, B & D will have smoking pens set 15 min. after kickoff Team Member Check In Locations: SE Lobby: 9:00 AM Daily Use Gate C: 12:00 PM for SAFE/Fanatics SW Lobby: 12:00 PM For GSHAs & Hospitality Village Gate D: 1:00 PM For Hospitality Evermore/ABM Media Gate: 4:20 PM	Guest Parking Lots Open at 3:50pm A,B,C,D,F,G,H,N,NN,O,K,L Lots In Use All Lots in Use ADA Lots - B/C, R, \$60 first come first serve Tailgating No Tailgating: D,E,F, Casino Cold Only: K,L,SWH Hot: A, B/C,G,H,N,NN,O Text for Help: 410-324-6141

TICKET OFFICE

Club Level - Face Painting 6:20 PM-8:20 PM (NW 250, SW 229) Post Game Bars - N/A SE Family Waiting Area - Section 224, Ops to setup for postgame family/friends

The Perch - DJ Kopec at Section 534, Big Truck Bar at Section 507, Pregame Live Show Section 519, Perch Merch Sold at 501, 514 & 540, Corner Notches Will Have Heaters

Hospitality Tents/Sales Tables - 5:20 PM Miller Lite Gatehouse Lower Level - Open at 4:00pm Miller Lite Roof Deck - 5:20pm—7:50pm Opens to GA 8:05 PM

PSL Experiences: Sideline VIP (sec 119), Tunnel (sec 126), West Endzone Field Visit (will call window).

MARKETING

Gameday Sponsor: Ledo Pizza

Gate Giveaway: Winter Scarf (Ledo Pizza) First 15,000 Fans

NFL Initiative: Inspire Change

Special Effects:

5:30 PM Continuity Check

-Pyro: Anthem, player introductions and after scores

-C02 Towers (intros)

-Fog curtain (intros)

-Pixmob (NOVA's on handrails)

-Light out at Anthem, Intros, Caw to Arms, MD Moment National Anthem: Gabby Samone

Color Guard: Army & Vietnam Vets

Flyover: N/A

Flag: N/A

Intros: Offense

Honorary Captain: Joni Holifield

Legend: Cary Williams

Promotions:

Southwest Captain of the Game Wawa Kickoff Kid Rising Stars Relay (pregame) Dunkin Defensive Section MD Lotto Pass for Cash

<u>Halftime</u>: Marching Ravens

CONCESSIONS/RETAIL

Vouchers Accepted at All Locations EXCEPT: Action Station on Club Level, Chesapeake Market, Jimmy's Seafood, & Shake Shack EMPLOYEE Concession Stands open @ 5:20 PM Sections 115 & 532 Cookies & Milk: 324, 362, 406, 444 & Club Elevator Entrances Crush of the Game: Liberty Crush 204 & 234 Hot Dog of the Game: The Bay Starter Dog

Kickoff Classic Locations: All Items Under \$5 Flock Friendly Pricing

RETAIL:

All Locations Open with Matchup Pins Available Flock Shop at Gate A Plaza & Merch Trailer on Ravenswalk @ 4:00 PM Lululemon Product is 40% Off Blankets, Gloves, Knit Hats, Scarves, & Hand Warmers are Prominent in Each

Location

RAVENSWALK

Setup/Load In: 2:30pm Exhibitors Ready By: 3:45pm Ravenswalk opens: 4:00pm Band Marching: 6:55pm Ravenwalk Closes/Tailgating Ends: 8:20pm

STADIUM UPDATES

CSX Seats for Service

Honorary Captain

Honor Rows

Perch Party

Membership Clubs: The Raven (Sec 152), The Trust (Sec 127), Champions Club (Sec 140), Legends Suites (Sec 140). Clubs close 60-minutes Post-Game and guests can use NW or SW lobby to enter. Legends Suites guests can use any suite lobby to enter. Trust exit SW lobby, Raven exit NW lobby, Champions/Legends exit NW or SW lobby.

Miller Lite Gatehouse Lower Level: Open at 4:00pm to guests with a ticket No Post-Game.

Miller Lite Roof Deck Hospitality: Open for guests at 4:30pm No Post-Game.

The Landing: Open for guests at 5:20pm No Post-Game.

Field Seats: NW & SW Field Seats will be in use. Guests can access field seats via our new membership clubs.

GUEST EXPERIENCE

The guest experience team (Colleen, Charlie, Ryan, Kevin & Jonathan) can be found on the Guest Services Channel. Guest Services Phone Extensions:

GS 100: (8124) GS 118: (8101) GS 500: (8529) GS 527: (8528)

Command Center: (8050)

There will be a Guest Services Carts located at Sections 118, 134, 519 & 546 for responsible driver sign-up: Now done via QR code, 1st game certificates & celebratory buttons.

Reverse ATMS: 117,146,502,529,250 (M&T Bank Stadium is cashless. Please report to command center if you see any cash transactions).

Rewards & Recognition

Last Game To Turn In Your Great Play Cards! Great Play Card Prize Station Opens at the Start of 4th Quarter atop the A1 Ramp











Lower Concourse:

Guest Service Locations: 100, 118
Reverse ATM Locations: 117, 146
Multi-Purpose Rooms: 100, 118
First Aid: 100, 118
Escalator Locations: 144
Charging Stations: 100, 117, 132, 144
AED Locations: First Aid 100 & 118
The Trust: 127 The Rayen: 152

Champions/Legends: 140

Club Level:

Guest Service Locations/Concierge Desks: All Club Lobbies: NW, NE, SE, SW
Reverse ATM Locations: 250
Multi-Purpose Rooms: 219
First Aid: 204
Escalator Locations: 226, 249
Charging Stations: 200, 229
AED Locations: Elevator Lobbies 203, 223, 230, 251

The Perch:

Guest Service Locations: 500, 527 Reverse ATM Locations: 502, 529 Multi-Purpose Rooms: 503, 529 First Aid: 545, 518 Escalator Locations: 548, 518 Charging Stations: 500, 546 AED Locations: First Aid 518 & 545

Common Purpose:

We are **ONE TEAM** creating excitement & happiness by providing exceptional experiences for guests & each other

Quality Standards:

Safety Courtesy Ownership Presentation Efficiency

Service Focus of the Game: