GATE ENTRY:

Due to heightened security measures at the gates, we strongly urge all guests to arrive at the stadium as early as possible to avoid entrance delays particularly in colder weather. **Gates open two hours prior to kickoff**. Re-entry into M&T Bank Stadium is not permitted. If medication is required, be sure to have it with you upon entry. All guests entering the stadium are subject to search. Refusal to comply may be grounds to prohibit admission. Guests will not be permitted to enter the stadium if they are visibly intoxicated.

NFL BAG POLICY:

In order to provide a safer environment for the public and significantly expedite guest entry into M&T Bank Stadium, the NFL bag policy remains in effect. The following bag types are permitted:

- Bags that are clear plastic, vinyl or PVC and do not exceed 12" x 6" x 12".
- One gallon clear plastic freezer bag for food. Small clutch bag approximately the size of a hand.

PARKING PASSES

 Parking passes will be distributed as PDF documents and will be available to PSL Owners electronically and accessed through Account Manager. PSL Owners will be required to print out the PDF passes and present them at lot entry points at each game. All passes will be scanned for authenticity upon entry.



For additional questions or assistance please contact the SP+ office at 410-347-9330 LEAVING M&T BANK STADIUM:

The Ravens have teamed up with SP+ and the Baltimore City Police to help assist you in exiting the stadium as quickly and safely as possible.

Please be aware exit routes may vary from game to game due to city events or road construction creating street closures or traffic jams. Please follow the directions of the lot attendant and Baltimore City Police while exiting the parking lot.

RECYCLING ON STADIUM PARKING LOTS:

The Maryland Stadium Authority, Baltimore Ravens and SP+ are seeking your assistance to make M&T Bank Stadium the #1 recycling venue in the NFL.

- At each Ravens home game, SP+ will provide fans with special recycling bags upon arrival at any lot.
- We encourage fans to place all empty bottles, cans and plastic containers in the bags during pregame tailgate activities.
- A roving recycling team will be stationed on each lot to provide additional bags as needed
- Before heading towards the stadium please place your bag(s) in a convenient location for us to collect.

Items that can be placed in the recycling bag:	Items that CANNOT be placed in the recycling bag:
 All types of bottles 	 Food waste
and cans (aluminum, plastic or glass)	 Plastic wares or paper plates contaminated with food
 Cups with identifiable recyclable code 	
 Cardboard, boxes and packaging 	

The Ravens may revoke PSLs and/or parking privileges of individuals who do not comply with any of the terms and conditions of use or violate conduct policies.



2019 M&T BANK STADIUM PARKING RULES AND REGULATIONS



TRAVELING TO M&T BANK STADIUM:

Prior to departing for M&T Bank Stadium, please enter the name of your parking facility (i.e. M&T Bank Stadium Lot H) into your navigation application for the most up-to-date traffic and stadium road closures to avoid headaches and delays.

GENERAL POLICIES:

- All Lots operated by SP+ open four and a half (4 ½) hours prior to kickoff.
- Your parking pass allows you to park in the designated lot. Parking passes must be displayed at all times on vehicles parked in lots.
- · Passes will be scanned for authenticity at entry.
- Tents, pop-up canopies, umbrellas, tarps or any temporary shelter and temporary portable latrines are not permitted.
- Keep drive aisles clear at all times.
- Please do not tie trash bags to fences or trees in or around any parking lot.
- If you and others wish to tailgate in a group, we advise you to enter the parking facility together so that your group will be parked together. Once in the lot, you may not reserve spaces for late-arriving members.
- · Please follow the directions of all parking lot attendants.
- Parking passes entitle the holder to one parking space. Adjacent spaces may not be used for grills, chairs, etc., unless you have an additional parking pass for that space.
- Signs, commercial signage and/or commercial markings are not permitted to be displayed on vehicles. Utilizing the parking privilege for commercial purposes is not permitted.
- Banners and flags are permitted provided they are not commercial, political, offensive, or in poor taste.
- Drones are not permitted on stadium property including stadium parking lots
- Please be courteous of those around you. Playing music through your vehicle is permitted, however please keep it at a reasonable volume. Audio should not be heard beyond 50 feet of your vehicle. First time offenders will be issued a warning. A second offense will result in revocation of parking privileges.
- Auxiliary speaker systems and auxiliary power sources are not permitted in the parking lots at any time.
- Leave firearms and other weapons at home as they are not permitted inside the stadium and should not be left unattended in vehicles.
- Tailgating activities on stadium controlled parking lots end at kickoff. After which fans must enter the stadium or otherwise leave the parking lots.
- Tailgating is permitted for 90 minutes post game.
- Standard Parking Plus may ask parkers to show a valid game ticket upon entering the lot and will deny access to vehicles without a valid game ticket.
- Any fan that does not have a valid game ticket will not be permitted to tailgate on stadium property.

All Lots operated by SP+ open four and a half ($4\frac{1}{2}$) hours prior to kickoff.

LOT A:

For the **first hour** the parking lot is open you may park at will within the lot choosing any available space you wish unless notified otherwise by a SP+ representative. The area immediately beyond and to the right of the cashiers booth will not be available during this time. After the first hour of operation, the parking staff will direct each vehicle into a specific space on the lot. If the perimeter of the lot is not full within the first hour, SP+ staff will fill the perimeter first before loading vehicles into the center modules.

LOTS B/C:

For the **first hour** the parking lot is open you may park at will within the lot choosing any available space you wish unless notified otherwise by a SP+ representative. Note: SP+ staff will not permit at will parking in spaces that impact the preparation of the stacked parking process. After the first hour of operation, the parking staff will direct each vehicle into a specific space on the lot in a stacked parking process.

LOTS G & H:

For the <u>first two hours</u> the parking lot is open you may park at will within the lot choosing any available space you wish unless notified otherwise by a SP+ representative. Note: SP+ staff will not permit at will parking in spaces that impact the preparation of the stacked parking process. After the first two hours of operations, the parking staff will direct each vehicle into a specific space on the lot in a stacked parking process. If the perimeter of the lot is not full within the first two hours, SP+ staff will fill the perimeter first before loading vehicles into the center modules.

TAILGATING:

- Cooking is not permitted within two (2) feet of vehicles.
- **Charcoal Cooking:** Use self-starting briquettes only. No lighter fluid is permitted. Always use fresh coals.
- **Propane Cooking:** There is a twenty-pound tank limit. The canister must be mounted to grill assembly.
- Fires are not to be left unattended! Discard used coals in red barrels located in the lot. All fires must be contained and operated in a safe manner at all times. Do not place hot grills under your vehicle to be used later.
- Open burning in Baltimore City is prohibited. Recreational fires, outdoor fire pits and the use of any combustible or flammable liquids in a container or open space as a fuel source is prohibited.
- The on site fire code official is authorized to order the extinguishment of open burning that creates or adds to a hazardous or objectionable situation.
- Tailgating activities on stadium controlled parking lots must end 30 minutes after start of event; after which fans must enter the stadium or otherwise leave the parking lots.

OVERSIZED VEHICLES:

RV and Camper parking is permitted in Lot H, with the understanding that if guest safety is compromised in the view of the Baltimore City Fire Marshall, we will have to alter our procedures for RV and Camper parking. The following policies apply to RV and Camper parking in lot H:

- RVs and Campers must arrive to the lot no later than 3 hours prior to game time or entry to the lot will not be permitted. No refunds will be issued at that point. The Ravens are not responsible for finding alternative parking.
- Guests must possess two (2) parking passes in order to park a RV or Camper in the designated RV and Camper area. If a second pass is needed it can be purchased at the current rate upon entry to the parking lot.
- 3. The designated area is located on the South perimeter of the lot only. ALL RVs and Campers must fit entirely within a 9' x 18' space. This area does allow for vehicles to hang over onto the sidewalk.

ADA PARKING:

All ADA parking spots are located in lots B, C and R and are first-come, first-served on the day of the game with a valid handicapped parking tag. The guest who the tag is issued to must be present in the vehicle. You may pay \$40 cash to park if a spot is available. If you have a Ravens-issued parking pass for lots A, B, C, F, G, H, K, L, N and NN, you may use that pass to park in an available ADA spot without paying an additional \$40.

CODE OF CONDUCT

To provide fans the safest and most enjoyable tailgating experience at M&T Bank Stadium, we ask that all guests abide by the Stadium Parking Lot Code of Conduct:

- Guests must follow the directions of stadium staff and parking attendants at all times.
- Guests must park within designated spaces.
- Solicitations, commercial or otherwise, including the use of commercial branded vehicles on the parking lots is prohibited.
- The sale of any food, beverage or other items on stadium controlled parking lots is prohibited.
- Vehicles, tables, chairs, grills, coolers and games or any other items are not to be placed in the drive aisles or in unoccupied parking spaces.
 Failure to abide by the parking lot policies will result in one or more of

the following:

- 1. Immediate revocation of the parking permit
- 2. Removal from stadium property
 - 3. Vehicle towed at owners expense
 - 4. Potential loss of PSL rights

GUEST ASSIST TEXT MESSAGING

To report an issue:

- 1. Open a blank text message and address the message to: 410-324-6141
- 2. Text messages can be up to 160 characters in Length
- 3. A subject for the text message is not required.
- When your text message is received, you receive an immediate response message stating "Your message has been received by stadium personnel".
- 5. If more information is needed, the Guest Assist operator will respond with additional questions.

The Ravens and SP+ want your tailgate experience to be safe and enjoyable for all. Please contact SP+ at 410-347-9330 if you have any questions.