

Dominique Jackson, Ravens Guest Service Ambassador



Last Game Memory

My name is Cassandra Lyko, and my family attended the game on Sunday against the Browns. This was a particularly important game to us because my father has recently become very ill and may not be attending many more. From the time we arrived every single employee, from the parking lot to the photographer, was amazing to us! My father is in a wheelchair and everyone was so accommodating from beginning to end. I especially wanted to call out two people, Megan McLaughlin and Dominique Jackson.

Megan made it possible during her craziest time for my family to get a picture on the field before the game! How awesome is that?! She made sure to include everyone and we cannot thank her enough! We will cherish that time and those pictures!

Dominique was working around section 224 where the handicap seating is. We took a concern to him about the seating, and he fixed it right away; making sure everyone was comfortable. At the end of the game, my husband was going to help us get my father into the car, but he could not reenter the stadium if he left. When I expressed my concern to Dominique about getting my father to the car, he without skipping a beat said, "I will do it" and he did! He took my father from his seat down to the parking lot and even lifted him into the car out of his wheelchair for us! Dominique made it so easy!!

We could not be more thankful for a great and memorable day made even better by Megan, Dominique and the great staff associated with the Ravens! My brother, Collin Francis is on the medical staff and it is great to know he is surrounded by great people.