



Ravens vs. Jets

Sunday November 23rd, 2025
EXPECTED ATTENDANCE—62,500
KICKOFF: 1:00PM



TIMELINE	GATES	PARKING
<p>5:00am: Team Member Shuttle 6:00am: D/E/F/NN Lots Open 8:30am: Guest Parking Lots Open 8:30am: Command Center Staffed 9:00am: Media Gate & Press Box Open 10:00am: Ravenswalk, Roof Deck & Gatehouse, The Landing, & Hospitality Village opens 11:00am: All Gates Open 1:00pm: Kickoff/Tailgating Ends Start of 4th quarter: Alcohol Cutoff 4:00pm: Anticipated End Time</p>	<p><u>Gates open to Public at 11:00am</u> All gates are open Smoking Pens: Gates A, B, C & D will have smoking pens set 15 min. after kickoff Team Member Check In Locations: <u>Gate D:</u> 4:45 AM, For Hospitality Evermore/ABM <u>Gate C:</u> 5:00 AM for SAFE/Fanatics <u>SE Lobby:</u> 6:00 AM For Network Screening/Staff, Player/Coaches, Cheer Entrance <u>Gate D:</u> 8:00 AM GSHA's Supervisors, 9:00 AM GSHAs <u>Media Gate:</u> 9:00 AM <u>Gate A1:</u> Entry & Re-Entry For Gate A Plaza Store</p>	<p><u>Guest Parking Lots Open at 8:30am</u> A,B,C,D,F,G,H,N,NN,O,K,L <u>Lots In Use</u> All Lots in Use ADA Lots - B/C, R, \$60 first come first serve <u>Tailgating</u> No Tailgating: D,E,F, Casino Cold Only: K,L,SWH Hot: A, B/C,G,H,N,NN,O Text for Help: 410-324-6141</p>

TICKET OFFICE

Club Level - Big Truck Tasting 11:00 AM-1:00 PM (NW & SW Club Elevator Lobbies) **Post Game Bars** - 253 & 232 **SE Family Waiting Area** - Section 224

The Perch - DJ Kopec at Section 534, Big Truck Bar at Section 507, Pregame Live Show Section 519, Perch Merch at Retail Locations 501, 514, & 540, Heaters in Corner Notches

Hospitality Tents/Sales Tables -10:00am **Miller Lite Gatehouse Lower Level & The Landing**- Open at 10:00am **Miller Lite Roof Deck** -10:00am—12:30pm Re-Opens to GA at 12:45PM


Membership Clubs: Legends Visit Terrace West 11:30am-1:00pm **PSL Experiences:** Sideline VIP (sec 119), Tunnel (sec 126), West Endzone Field Visit (will call window) Post-Game Field Visit for Trust and Raven Only

MARKETING

Gameday Sponsor: Novartis

Gate Giveaway: N/A

Special Effects:
10:00 AM Continuity Check
-Pyro: Anthem, player introductions, after scores & after halftime
-CO2 Towers (intros)
-Fog curtain (intros)



National Anthem: Ryan Brown
Color Guard: Joint Forces & Vietnam Vets
Flyover: N/A
Flag: N/A
Honorary Captain: Quincy Wilson
Legend: Michael Oher

Promotions:
Southwest Captain of the Game
Wawa Kickoff Kid
Rising Stars Relay (pregame)
Dunkin Defensive Section
MD Lotto Pass for Cash
CSX Seats for Service
Honor Rows
Honorary Captain
Perch Party

Halftime: Mutts Gone Nuts Frisbee Dogs
Initiative: NFL: My Cause My Cleats
Ravens: Play60

CONCESSIONS/RETAIL

CONCESSIONS:

Vouchers Accepted at All Locations EXCEPT: Action Station on Club Level, Jimmy's Seafood, & Shake Shack
EMPLOYEE Concession Stands open @ 10AM Sec 115 & 532
Sagamore Cider: 204, 224, 324, 362, 406, 444
Crush of the Game: Meadowlands Crush 204 & 234
Hot Dog of the Game: Tango Dog
Kickoff Classic Locations: All Items Under \$5 Flock Friendly Pricing

RETAIL:

All Locations Open with Gloves, Knit Hats, Scarves, & Hand Warmers
Flock Shop at Gate A Plaza & Merch Trailer on Ravens Walk Open @ 10am
Matchup Pins Available In All Locations
Lululemon Items Located In Gate A Plaza, 140 West Store & Club Level
3 New Women's Outerwear Pieces Featured Throughout Locations

RAVENSWALK

Setup/Load In: 8:00am
Exhibitors Ready By: 9:30am
Ravenwalk opens: 10:00am
Band Marching: 11:50am
Ravenwalk Closes/Tailgating Ends: 1:00pm

STADIUM UPDATES

Membership Clubs: The Raven (Sec 152), The Trust (Sec 127), Champions Club (Sec 140), Legends Suites (Sec 140). Clubs close 90-minutes Post-Game and guests can use NW or SW lobby to enter. Legends Suites guests can use any suite lobby to enter. Trust exit SW lobby, Raven exit NW lobby, Champions/Legends exit NW or SW lobby & Ticket Office 140.

Miller Lite Gatehouse Lower Level: Open at 10:00am to GA until 90 minutes Post-Game.

Miller Lite Roof Deck Hospitality: Open for hospitality guests at 10:00am Closes at 12:30pm Re-Opens to GA at 1:00pm until 60 minutes Post-Game.

The Landing: Open at 10:00am to GA with game ticket until The Landing closes at 1:30pm.

Field Seats: NW & SW Field Seats will be in use. Guests can access field seats via our new membership clubs.

GUEST EXPERIENCE

The guest experience team (Colleen, Charlie, Ryan, Kevin & Jonathan) can be found on the Guest Services Channel. Guest Services Phone Extensions:

GS 100: (8124) **GS 118:** (8101)
GS 500: (8529) **GS 527:** (8528)
Command Center: (8050)

There will be a Guest Services Carts located at Sections 118, 134, 519 & 546 for responsible driver sign-up: Now done via QR code, 1st game certificates & celebratory buttons.

Reverse ATMS: 117, 146, 250, 502, 529 (M&T Bank Stadium is cashless. Please report to command center if you see any cash transactions).

Rewards & Recognition
Game Changer Award Nominations Now Open

Credentials:

Team Member Portal

Hospitality Credentials:

Pantone Yellow: Family Waiting Room

Neon Pink: Bag Tag

Neon Blue: Promotions



Ravens vs. Jets - 11/23/25 - 1pm Kickoff
(Hospitality Village Runtime 10am-12:30pm)



Lower Concourse:
 Guest Service Locations: 100, 118 (134 Booth)
 Reverse ATM Locations: 117, 146
 Multi-Purpose Rooms: 100, 118
 First Aid: 100, 118
 Escalator Locations: 144
 Charging Stations: 100, 117, 132, 144
 AED Locations: First Aid 100 & 118
 The Trust: 127 The Raven: 152
 Champions/Legends: 140

Club Level:
 Guest Service Locations/Concierge Desks: All Club Lobbies: NW, NE, SE, SW
 Reverse ATM Locations: 250
 Multi-Purpose Rooms: 219
 First Aid: 204
 Escalator Locations: 226, 249
 Charging Stations: 200, 229
 AED Locations: Elevator Lobbies 203, 223, 230, 251

The Perch:
 Guest Service Locations: 500, 527 (519 & 546 Booth)
 Reverse ATM Locations: 502, 529
 Multi-Purpose Rooms: 503, 529
 First Aid: 545, 516
 Escalator Locations: 548, 518
 Charging Stations: 500, 546
 AED Locations: First Aid 518 & 545

Common Purpose:

We are **ONE TEAM** creating excitement & happiness by providing exceptional experiences for guests & each other

Quality Standards:

Safety Courtesy Ownership Presentation Efficiency

Service Focus of the Game:

Be The First To Acknowledge: Beat the Greet Zone Hospitality 10 & 5 Rule