

Rodney Tyler, S.A.F.E. Management

Putting the Charm in Charm City

Rodney Tyler has worked for S.A.F.E. Management since 2014. He has always gone about his business quietly, but with the quality we wish everyone displayed. On Sunday, September 15th, Rodney was assigned a pre-game and post-game assignment. He was to meet the Arizona Cardinal's Director of Security on the service level and help her escort a group of VIP guests from Arizona to the field. He was to make sure they got to their suite and then back down to the service level at the end of the game.

The Director of Security wrote to us on Tuesday and had high praise for Rodney. She said, "From the initial meeting he was professional and seemed happy to be assisting my group. He and I walked the route of travel a couple times, so I was comfortable with our movements. While we stood on the field Rodney educated me on the stadium. I found the information so interesting! The group I was escorting LOVED Rodney from the initial introduction. He was so pleas-ant and patient with them."

But Rodney's work didn't end there. At the end of the game, Rodney was escorting the group back to the service level when an incident broke out on the 500 level. The Security Director described it as follows, "Rodney and Jessie both reacted without hesitation to keep the bystanders at bay and assist law enforcement officers with containing the situation. I don't know if it's the training they receive or just instinct, but it was impressive. Again, both were completely professional and calm. As soon as bystanders were out of harm's way, they regrouped with us and found another route to get us down to the busses."

Rodney displayed both our Courtesy Standard and our Safety Standard during Sunday's win and we are proud he was able to show an opposing team the care we give all fans while at M&T Bank Stadium.