



PRESEASON PERFORMANCE FAQs



- **Do I need to purchase tickets for the preseason game?**
 - Yes. All families will receive a link prior to the event to purchase tickets at season ticket member pricing.
- **Does my junior cheerleader need a ticket?**
 - If your junior cheerleader is staying for the game after the performance, they will need their own game ticket. If they are leaving immediately after performing, they do not need a ticket.
- **When will I receive the ticket link?**
 - The link will be emailed to all registered families prior to the event.
- **Where do junior cheerleaders check in?**
 - Check-in instructions, location, and arrival times will be included in the event reminder email.
- **What should my child wear for the performance?**
 - Performance attire will be listed in your event email. You will receive the uniform at the optional rehearsal; if you cannot attend, your child will receive it on the day of the event. Please ensure your child arrives fully dressed and ready for the performance.
- **Can parents watch the on-field performance?**
 - Parents may watch from their assigned game seats. Field access is limited to credentialed staff and performers only.
- **Where do I pick up my child after the performance?**
 - Pickup instructions will be provided in the event email. Staff will escort junior cheerleaders to the designated pickup area.
- **Will photos or videos be taken?**
 - Yes. Photos and videos may be taken for team use. If you prefer your child not be photographed, do not complete the photo-access link that will be provided.
- **Are refunds available?**
 - No refunds or partial refunds are provided for any reason.

- **Will the event happen rain or shine?**
 - Yes. The performance will continue unless the team announces a weather-related change. Any updates will be emailed.
- **Can someone else pick up my child?**
 - Yes. Please notify staff at check-in if another adult will be picking up your child.
- **Will there be a rehearsal prior to the event?**
 - Yes. We will hold an optional rehearsal two weeks before the performance here at the stadium. More information — including the exact date, time, and location — will be sent out in the weeks leading up to the event.