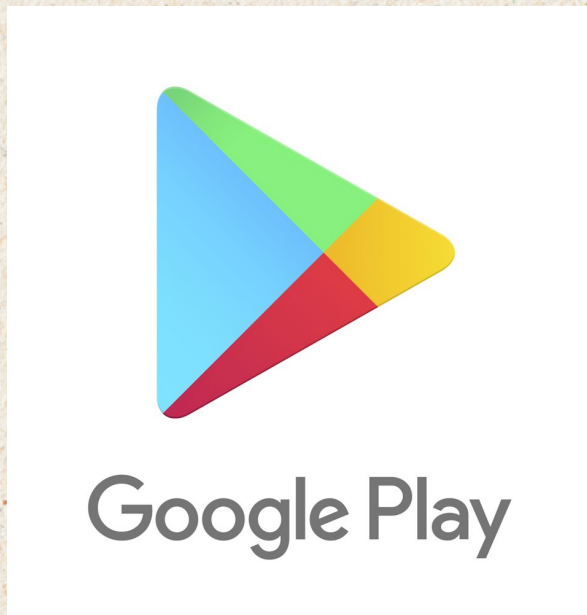


Logging into your
“My Packers
Account” –
Smartphone





Download the Packers Official App

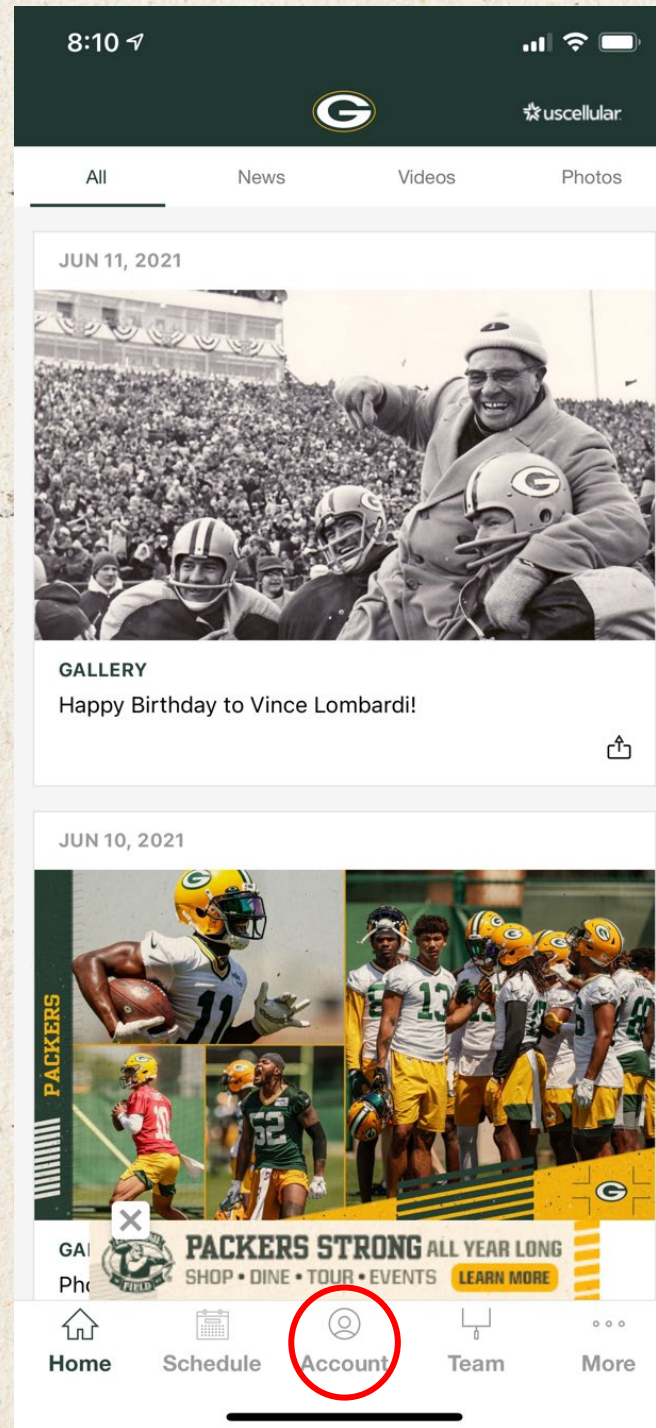


Search: **Green Bay Packers** in
your app store

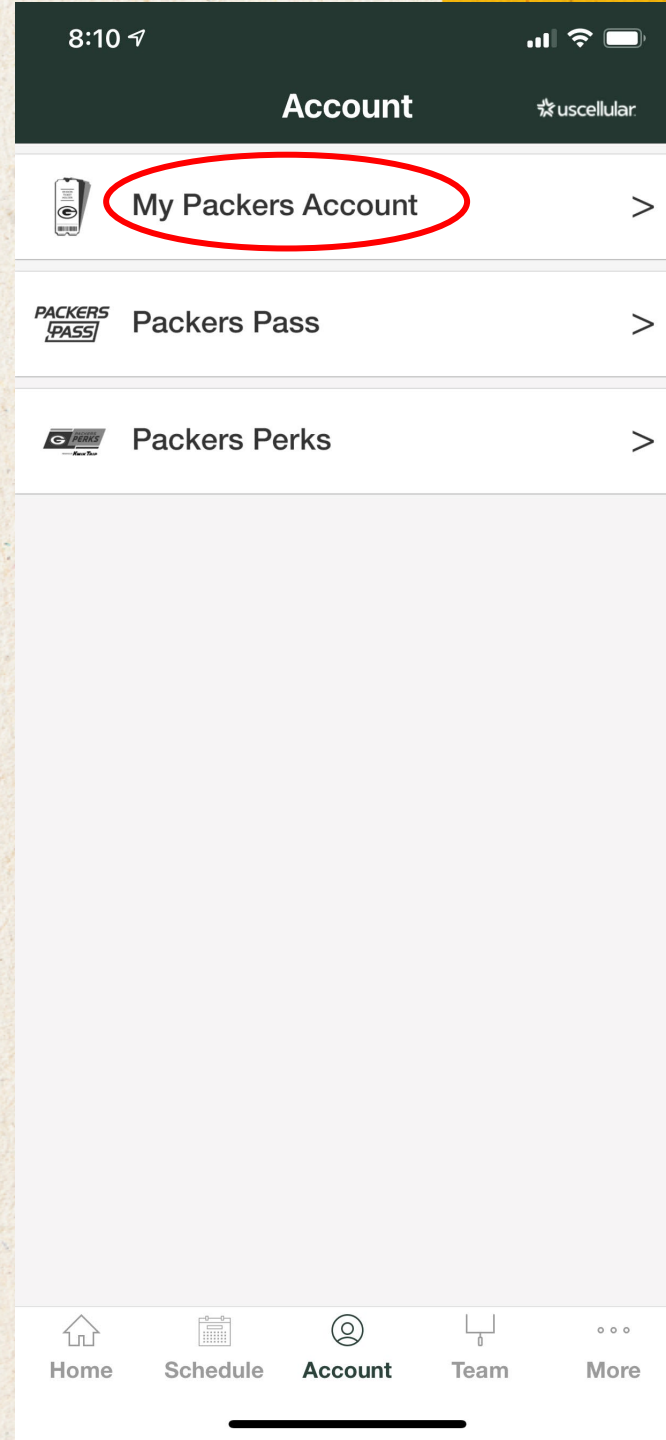


Home screen of the Packers App

- Click on Account at the bottom of the screen

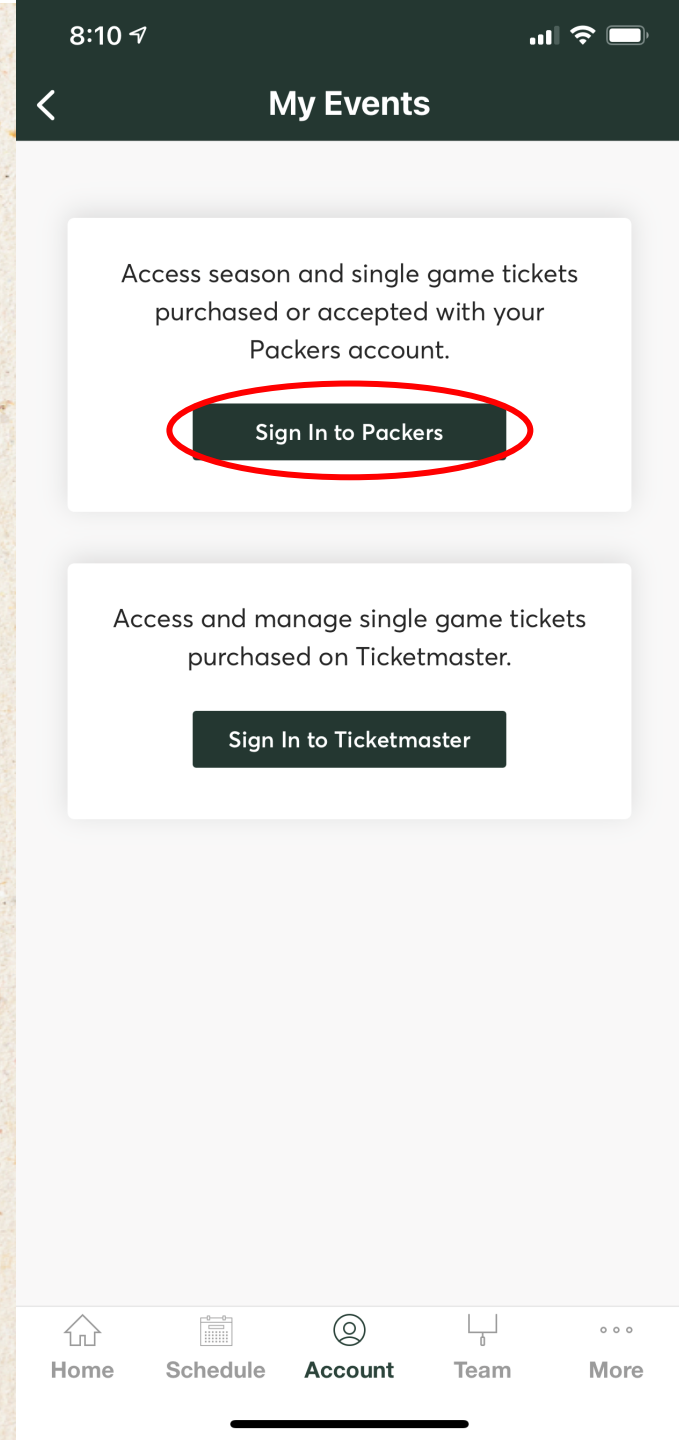


To access your ticket account, click on “My Packers Account”

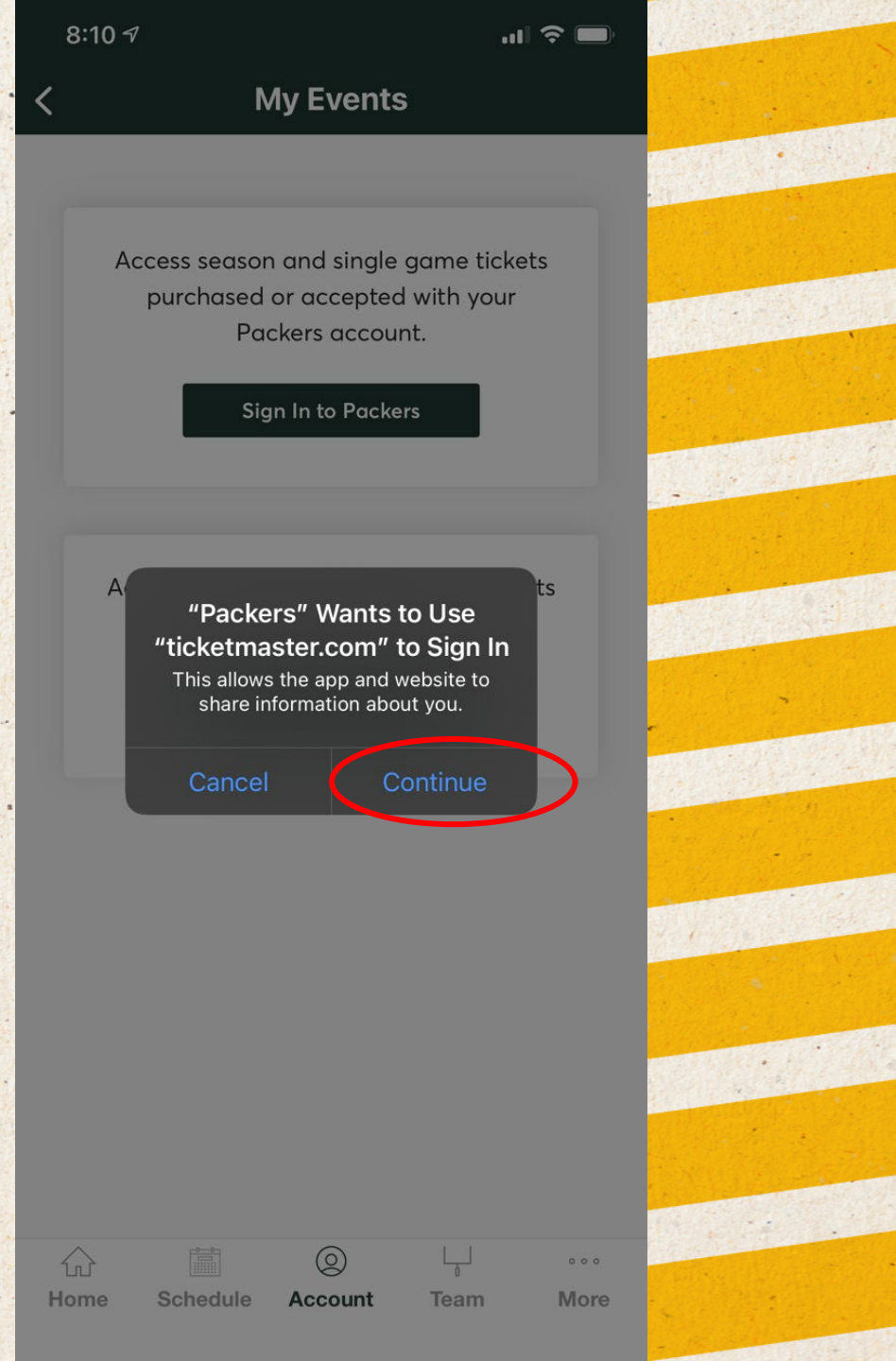


Select the account to sign in

- All employee and season ticket accounts – click on “Sign In to Packers”



Click on Continue to be
redirected to the Sign In
page



Enter Account Credentials

- Enter your email and password associated with your account – for all employees it is your Packers email
- Click “Forgot Password?” if a password reset is required.
- Click on “Sign In”

The screenshot shows a mobile browser interface for the Green Bay Packers' Ticketmaster sign-in page. At the top, the status bar shows the time 5:41 and signal/battery icons. The browser's address bar displays 'Cancel', a lock icon, 'auth.ticketmaster.com', and 'AA' with a refresh icon. The page title is 'Sign In to Green Bay Packers' with a subtext 'Powered by ticketmaster'. A light blue information box contains an 'Important Account Update' with details about using a single email and password for both Packers and Ticketmaster accounts, and instructions for existing and new users, with a 'Learn More' link. Below this are input fields for 'Email Address' and 'Password' (with a 'SHOW' toggle). There is a 'Remember Email' checkbox and a 'Forgot Password?' link. A disclaimer states that continuing past the page implies agreement to the Terms of Use, Privacy Policy, and Packers Privacy Policy. A dark green 'Sign In' button is highlighted with a red circle. At the bottom, there is a link for 'New to Ticketmaster? Sign Up' and a share icon.

5:41

Cancel auth.ticketmaster.com AA

Sign In to Green Bay Packers

Powered by *ticketmaster*

Important Account Update

You can now use the same email and password for both your Green Bay Packers ticket account and your Ticketmaster account.

Green Bay Packers ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password [SHOW](#)

☐ Remember Email [Forgot Password?](#)

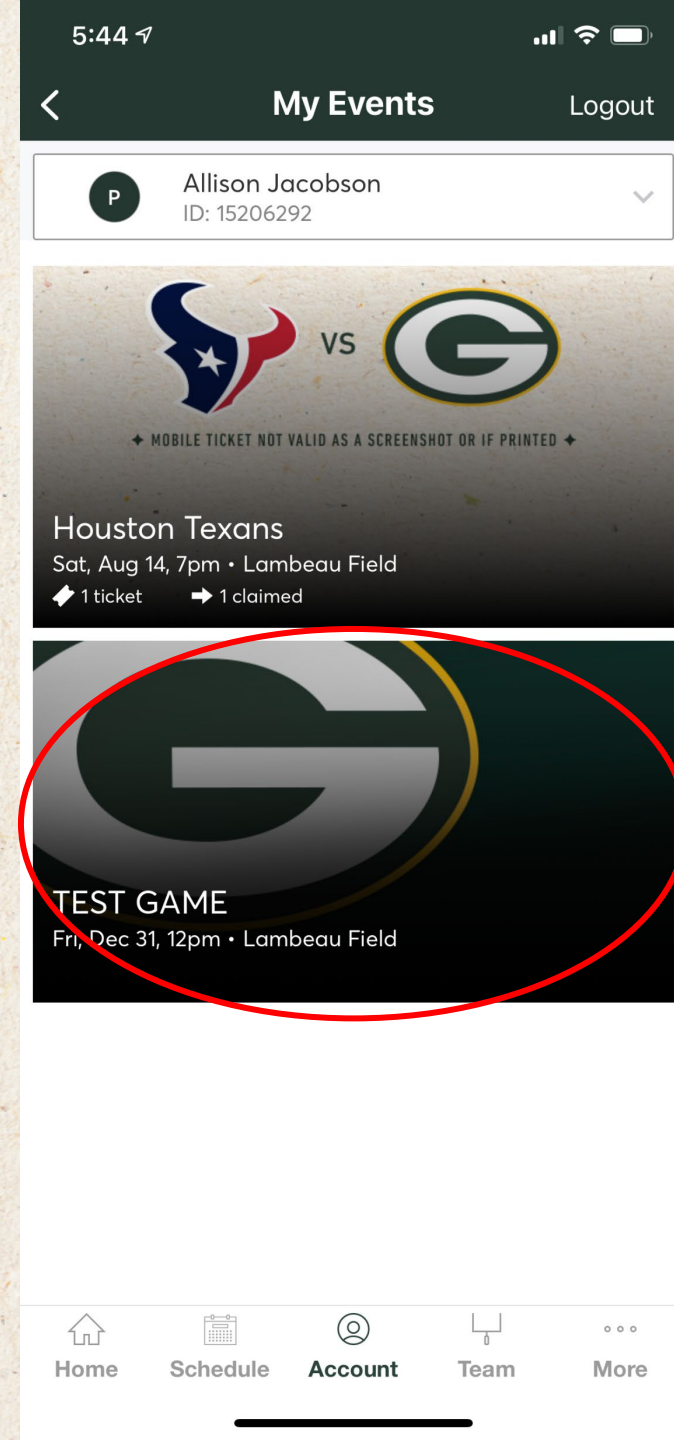
By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [Green Bay Packers Privacy Policy](#).

Sign In

New to Ticketmaster? [Sign Up](#)

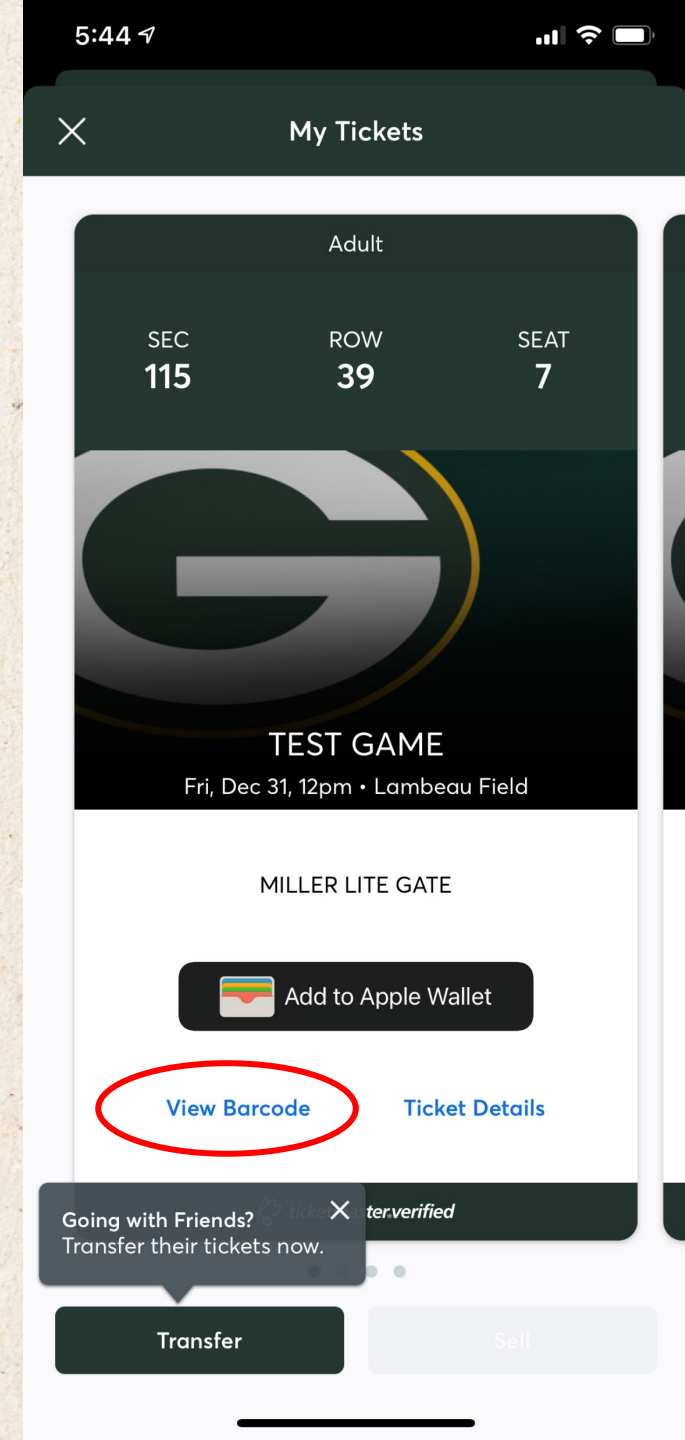
Home screen of your ticket account

- All games will be listed here
- Select the specific event you want to manage



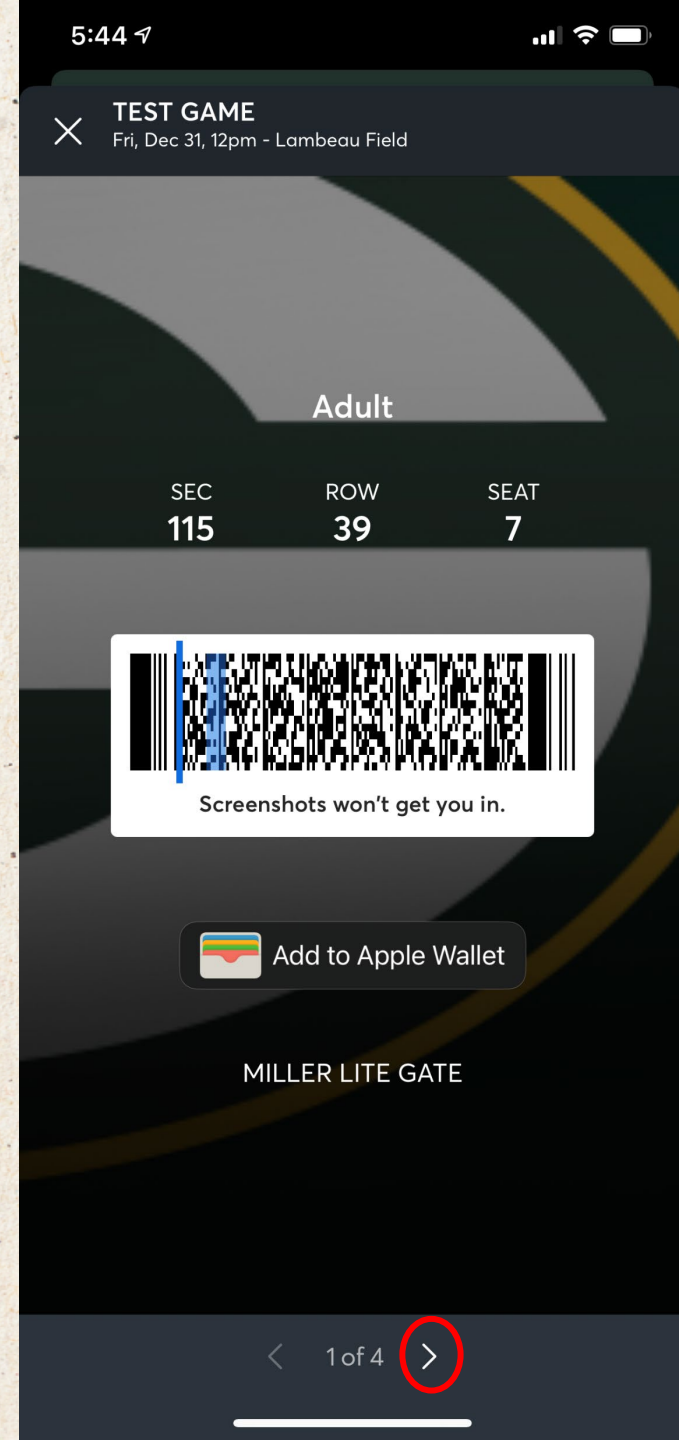
Selected Event

- Each seat is listed – swipe to see all seats
- Click on view barcode



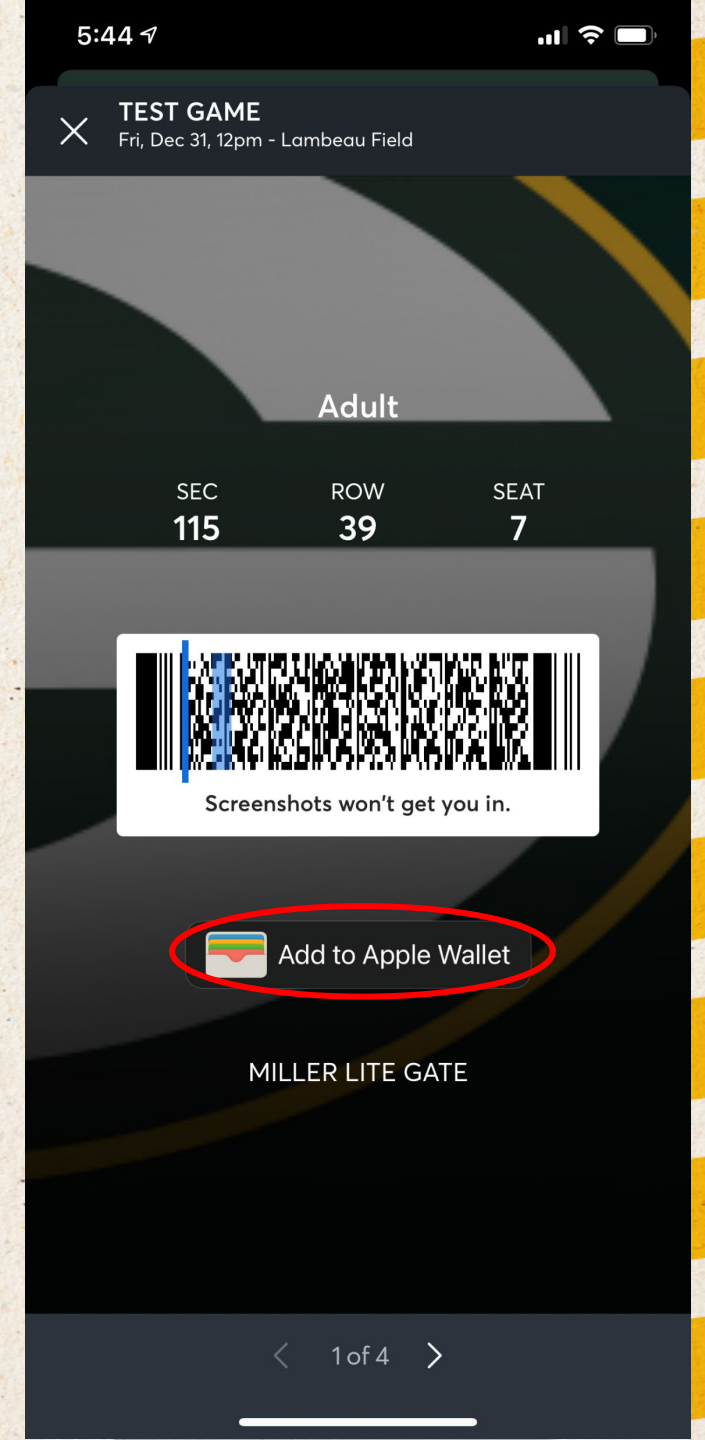
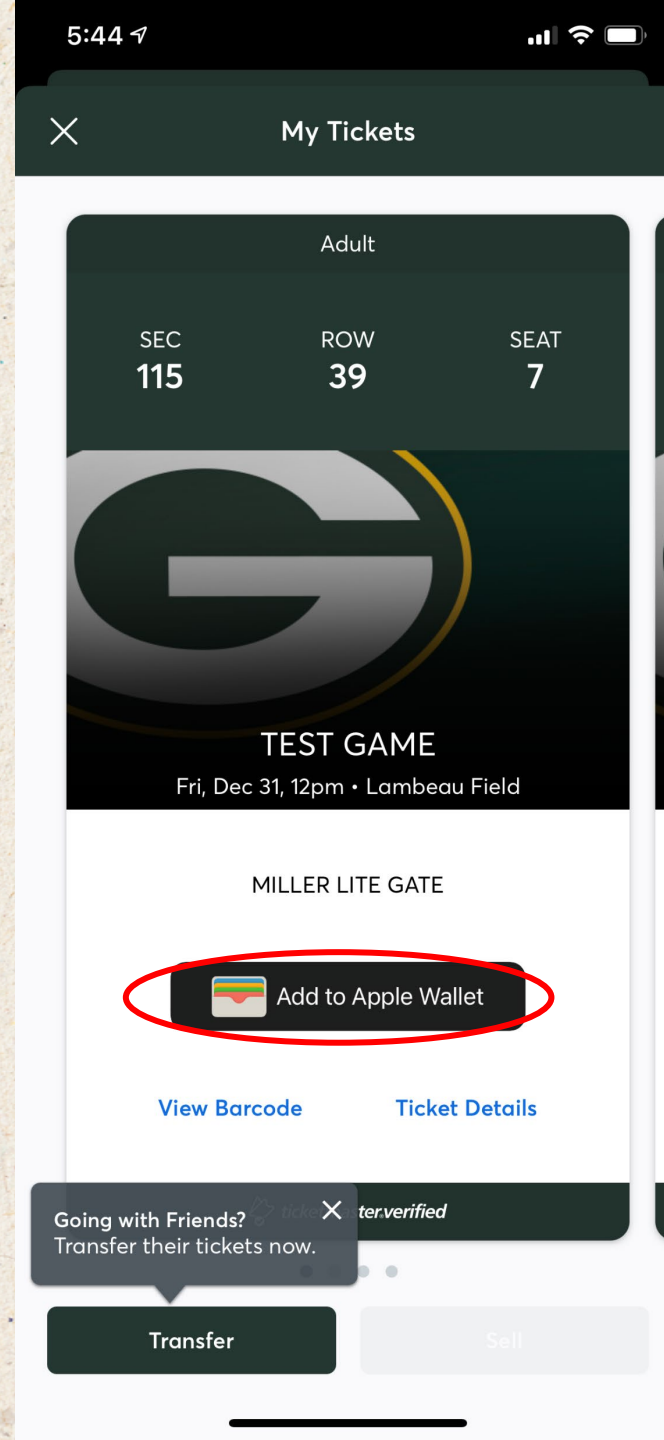
Viewing the Barcode

- The barcodes are live
 - The blue bar refreshes the barcode making screenshots obsolete
- You can scan this barcode to enter the game
- Swipe to see next ticket or use arrow at the bottom of screen



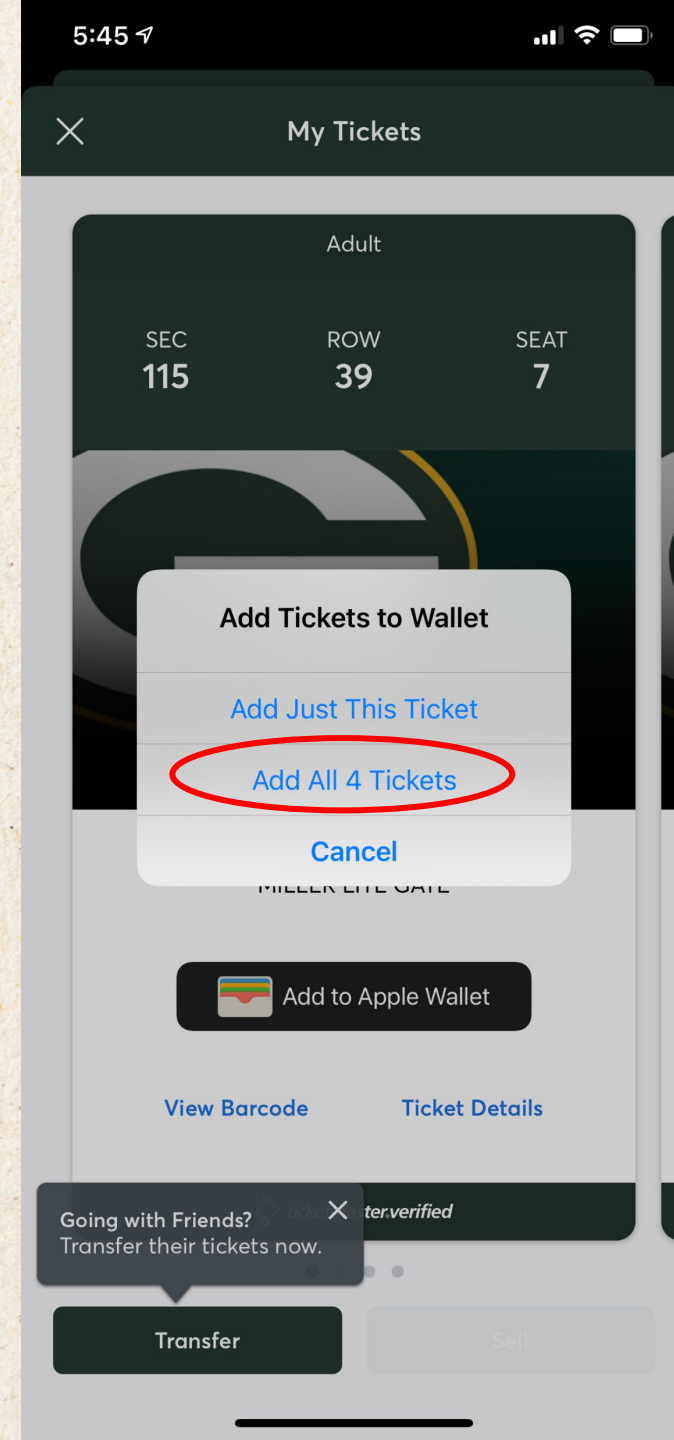
Add the ticket to your wallet

- Allows you to access the tickets without logging into your account at Lambeau
- Can be done from either screen.



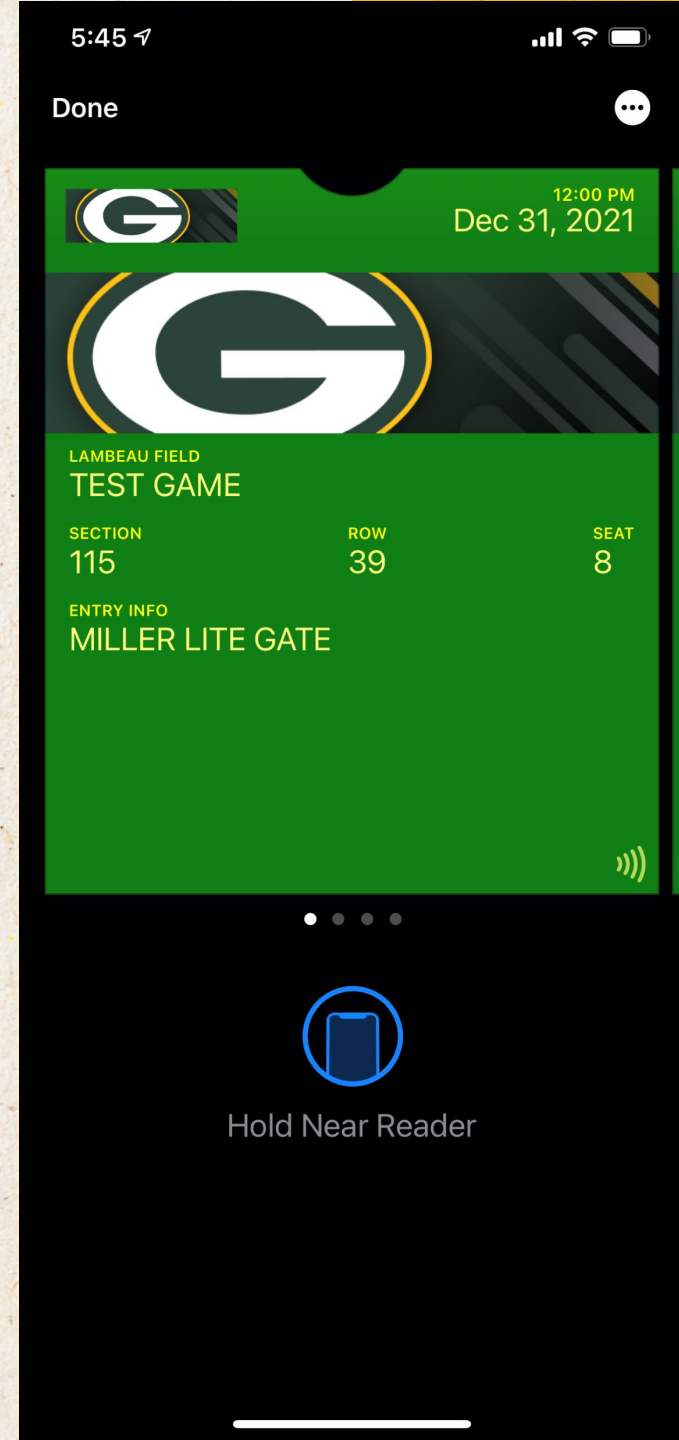
Confirmation of adding to the wallet

- You can add all tickets at one time or individually



The tickets in your wallet

- The scanners will be able to read the ticket when the phone is held close to the reader
- You can scan the first ticket and swipe to the next and continue scanning
- Android users will still see a live barcode as seen before

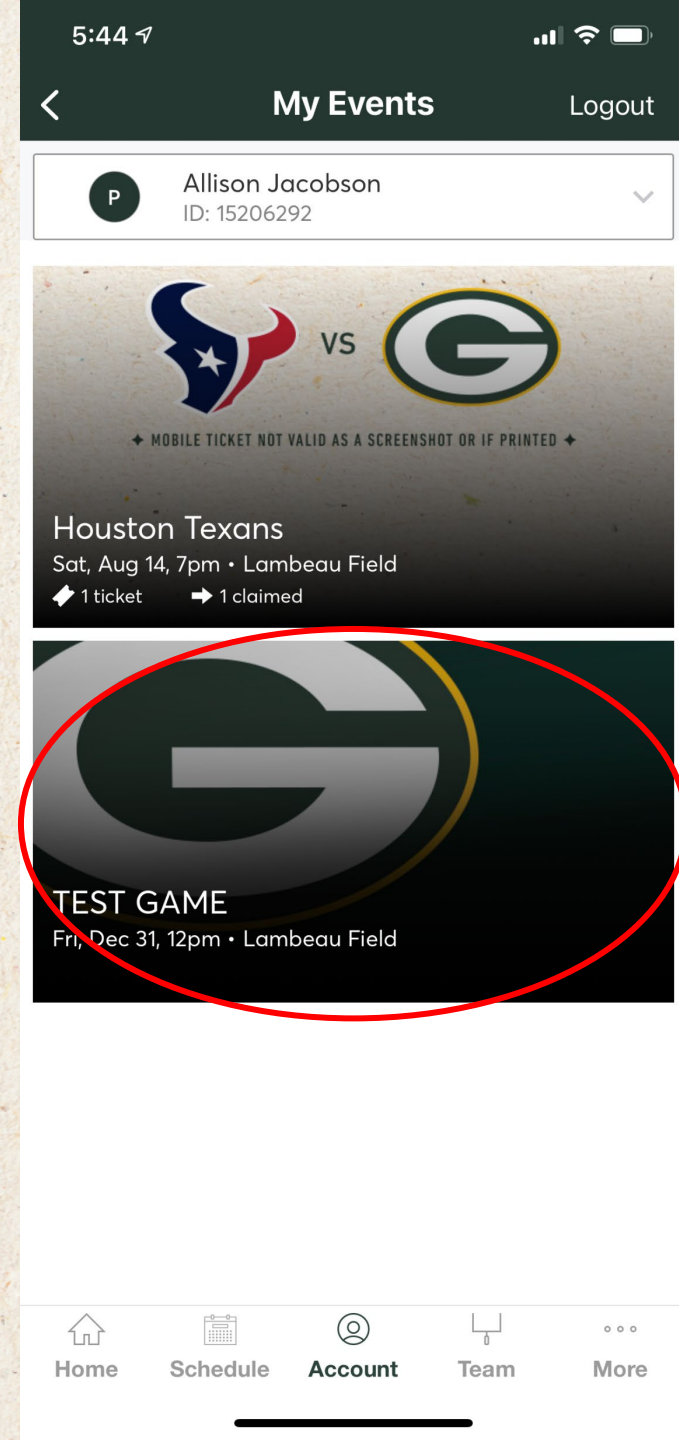


Transferring Tickets - Mobile App



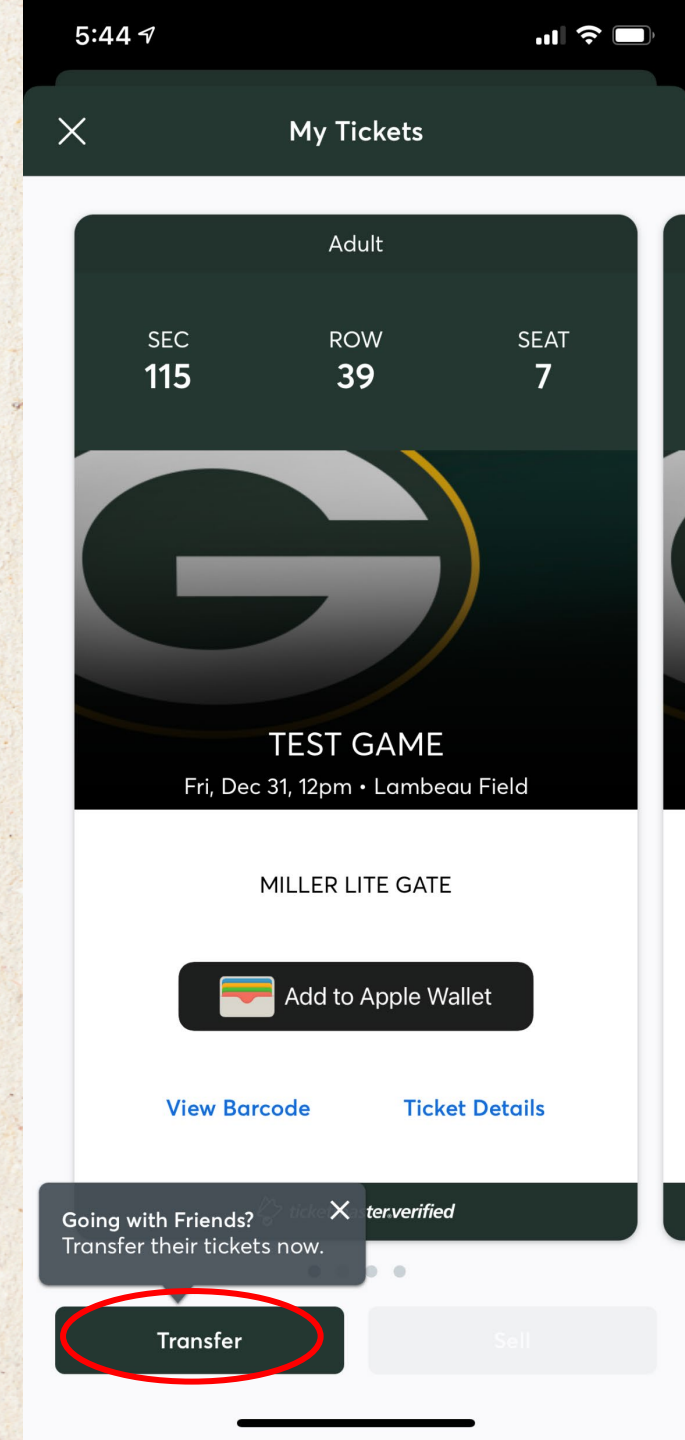
Home screen of your ticket account

- All games will be listed here
- Select the specific event you want to manage



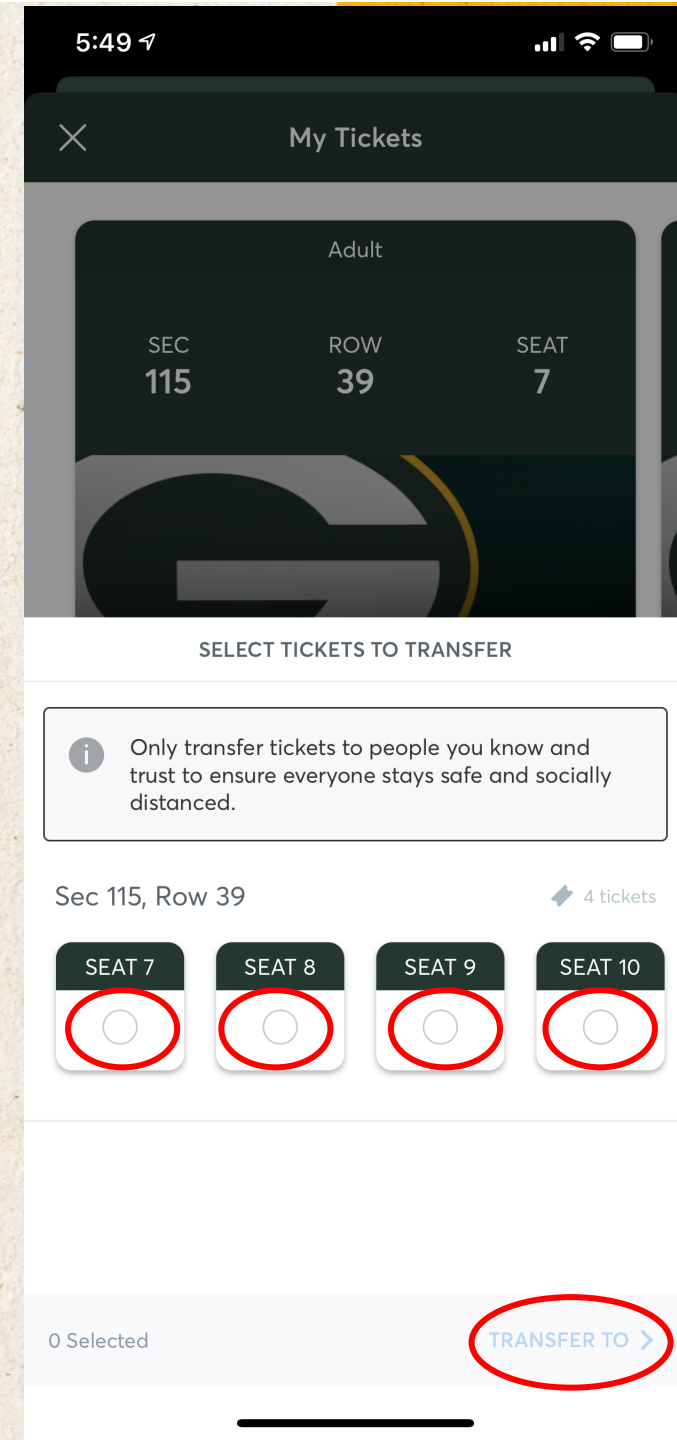
Selected Event

- Each seat is listed – swipe to see all seats
- Click “Transfer”



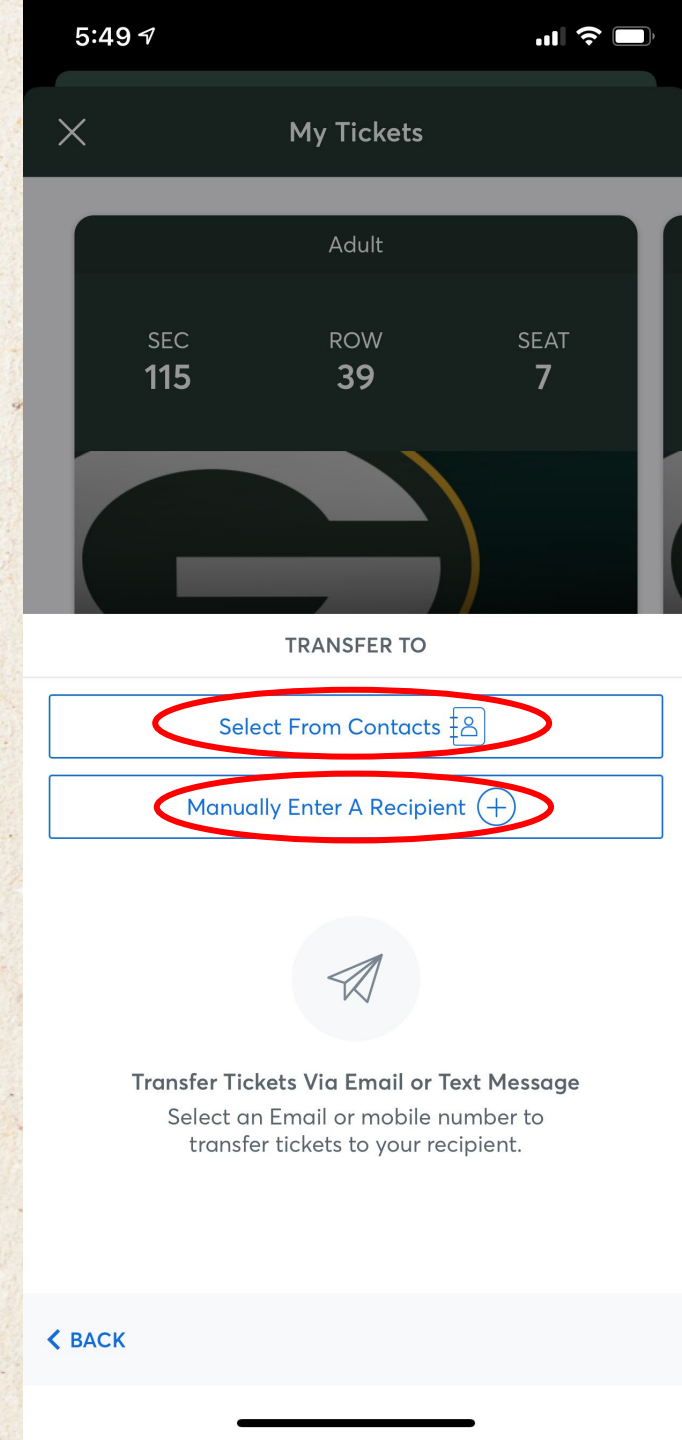
Selecting exact seats to transfer

- Tap on the seat(s) you want to transfer
- Tap on “TRANSFER TO”



Select how you want to transfer the tickets

- Tap on “Select From Contacts” to text the tickets
 - Make sure all 10 digits of the phone number are listed
- Tap on “Manually Enter A Recipient” to email the transfer



Tap on Transfer

- The recipient will be notified with a text/email that they have been sent tickets and need to accept

5:49

My Tickets

Adult

SEC 115 ROW 39 SEAT 7

TRANSFER TICKETS

4 Tickets Selected

Sec 115, Row 39, Seat 7,8,9,10

First Name

Last Name

Email or Mobile Number

Note

160 Characters Left

< BACK

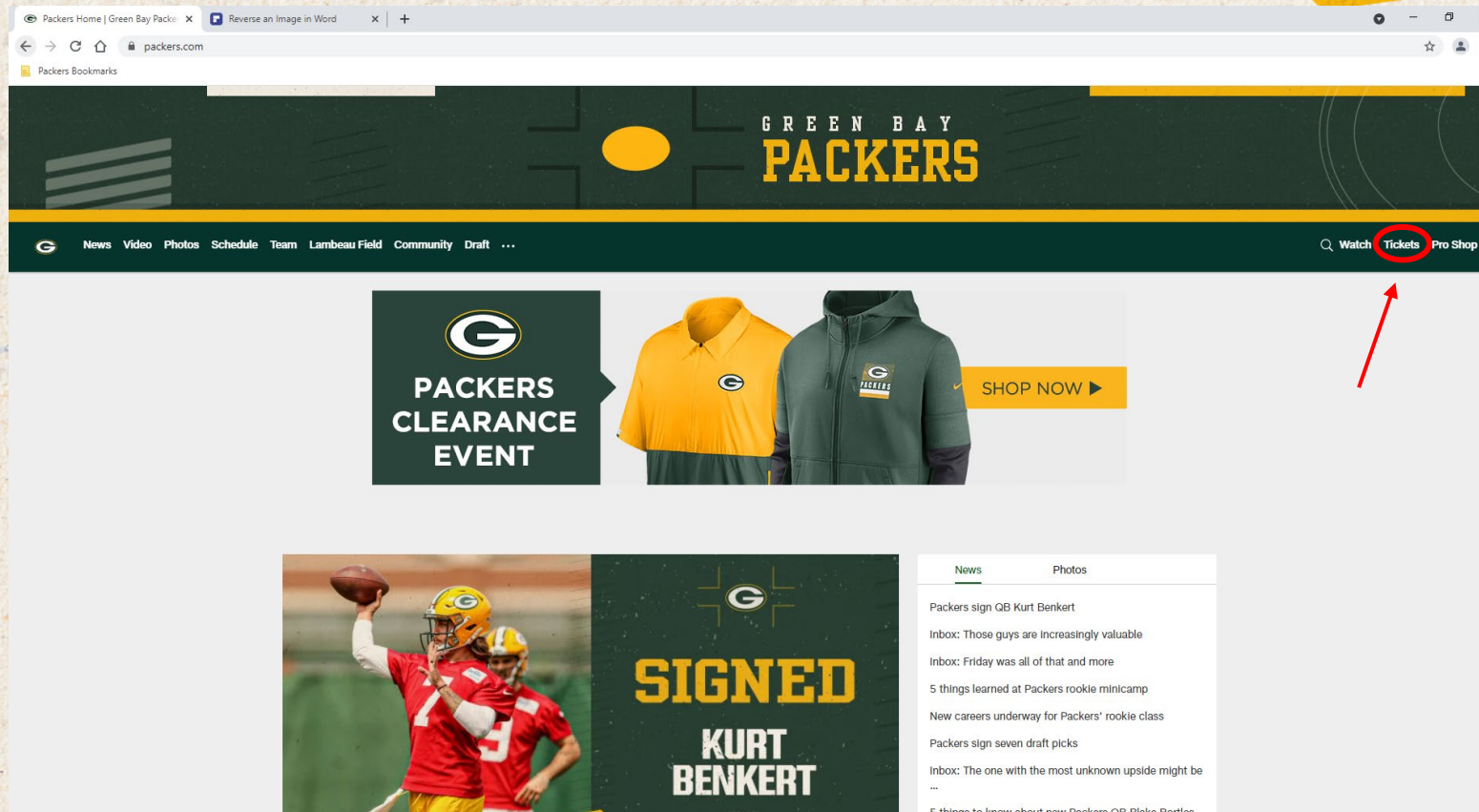
Transfer 4 Tickets

Logging into your
“My Packers
Account” –
Desktop/Laptop



Packers.com

- Click on Tickets in upper right corner



Tickets Page

- Click on the gold “My Packers Account” box

The screenshot shows a web browser window with the URL packers.com/tickets/. The page features a dark green header with the "GREEN BAY PACKERS" logo in yellow. Below the header is a navigation bar with links: News, Video, Photos, Schedule, Team, Lambeau Field, Community, Draft, and a search icon. A secondary navigation bar contains links: Tickets Home, My Packers Account, Season Tickets, Premium Seating, Mobile Ticketing, Group Seating, Ticketmaster, and Packers Experiences. The main content area has a banner for "PRISMATICA" with the text "ON DISPLAY AT TITLETOWN APRIL 16 - MAY 31" and a button "ILLUMINATE ME". Below this is a "Tickets" section with a "Contact Us" area containing "PHONE (866) 752-1265" and "E-MAIL tickets@packers.com". A prominent gold button labeled "My Packers Account" with the subtext "Manage your season tickets" is highlighted with a red rectangle. Below the button is another banner for "THE PACKERS SCHEDULE RELEASE!" with a "See Tickets" button and NFL logos. At the bottom, there is a "Ticket Information" section.

GREEN BAY
PACKERS

News Video Photos Schedule Team Lambeau Field Community Draft ...

Watch Tickets Pro Shop

Tickets Home My Packers Account Season Tickets Premium Seating Mobile Ticketing Group Seating Ticketmaster Packers Experiences

PRISMATICA ON DISPLAY AT TITLETOWN APRIL 16 - MAY 31 ILLUMINATE ME

Tickets

Contact Us:

PHONE (866) 752-1265 E-MAIL tickets@packers.com

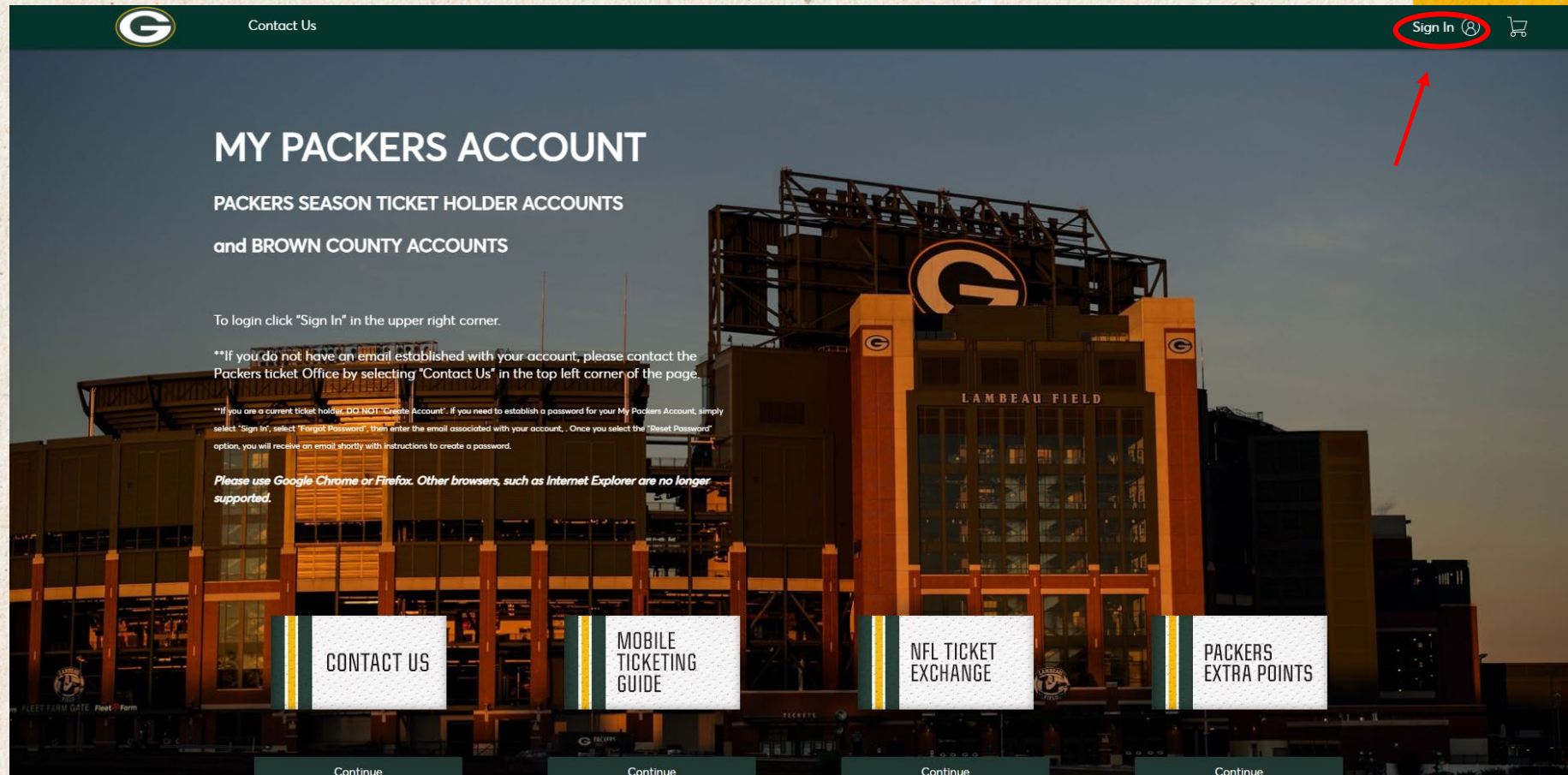
My Packers Account
Manage your season tickets

THE PACKERS SCHEDULE RELEASE!
Grab Tickets at The Official Marketplace of the NFL See Tickets t NFL

Ticket Information

Account Manager Home Screen

- Click on “Sign in” in top right corner
 - Best to be using Google Chrome or Firefox web browser
 - Packers email address is listed on your ticket account and should be used to log in.
 - You can log into your account on any device (computer, cell phone, tablet, Packers app)



Sign In Page

- Enter in Packers email and password associated with your “My Packers Account”
 - This will log you in right away!
- If you forgot your password...click forgot password

Sign In to Green Bay Packers ✕
Powered by *ticketmaster*

Important Account Update
You can now use the same email and password for both your Green Bay Packers ticket account and your Ticketmaster account.
Green Bay Packers ticket holder? Use your existing email to sign in and update your password if prompted.
New here? Use your Ticketmaster email and password.
[Learn More](#)

Email Address

Password
 [SHOW](#)

☐ Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and Green Bay Packers [Privacy Policy](#).

New to Ticketmaster? [Sign Up](#) [Sign In](#)


Email not Found Error

For those logging in for the first time:

- Click “Sign Up”

Sign In to Green Bay Packers

Powered by *ticketmaster*

 **Email Not Found**

Sorry, we don't see a Ticketmaster account with that email. Please double-check your entry and try again. Don't have an account? [Sign Up](#)

Email Address

Password

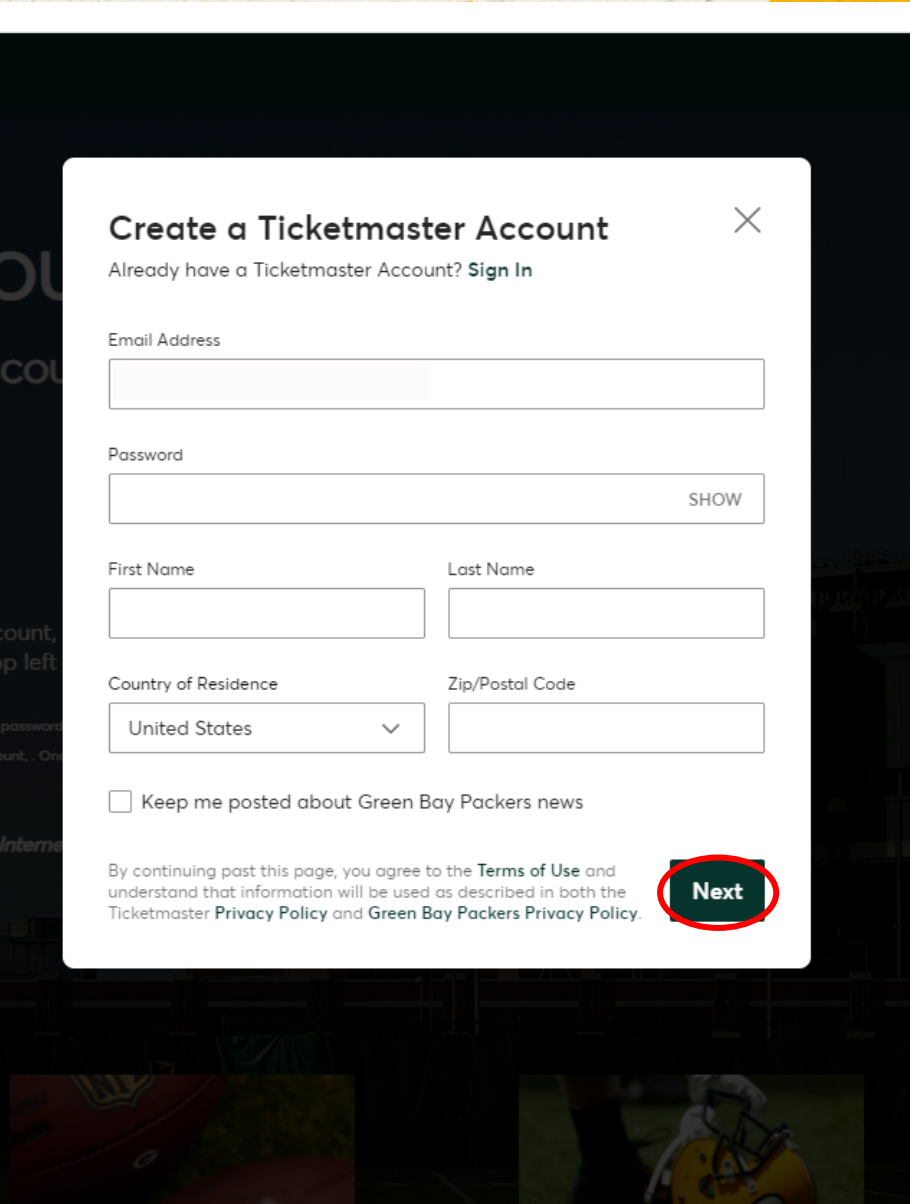
☐ Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and Green Bay Packers [Privacy Policy](#).

New to Ticketmaster? [Sign Up](#) [Sign In](#)

Link Packers and Ticketmaster

- Enter all the information
 - Click “Next”



Create a Ticketmaster Account ✕

Already have a Ticketmaster Account? [Sign In](#)

Email Address

Password
 [SHOW](#)

First Name Last Name

Country of Residence Zip/Postal Code

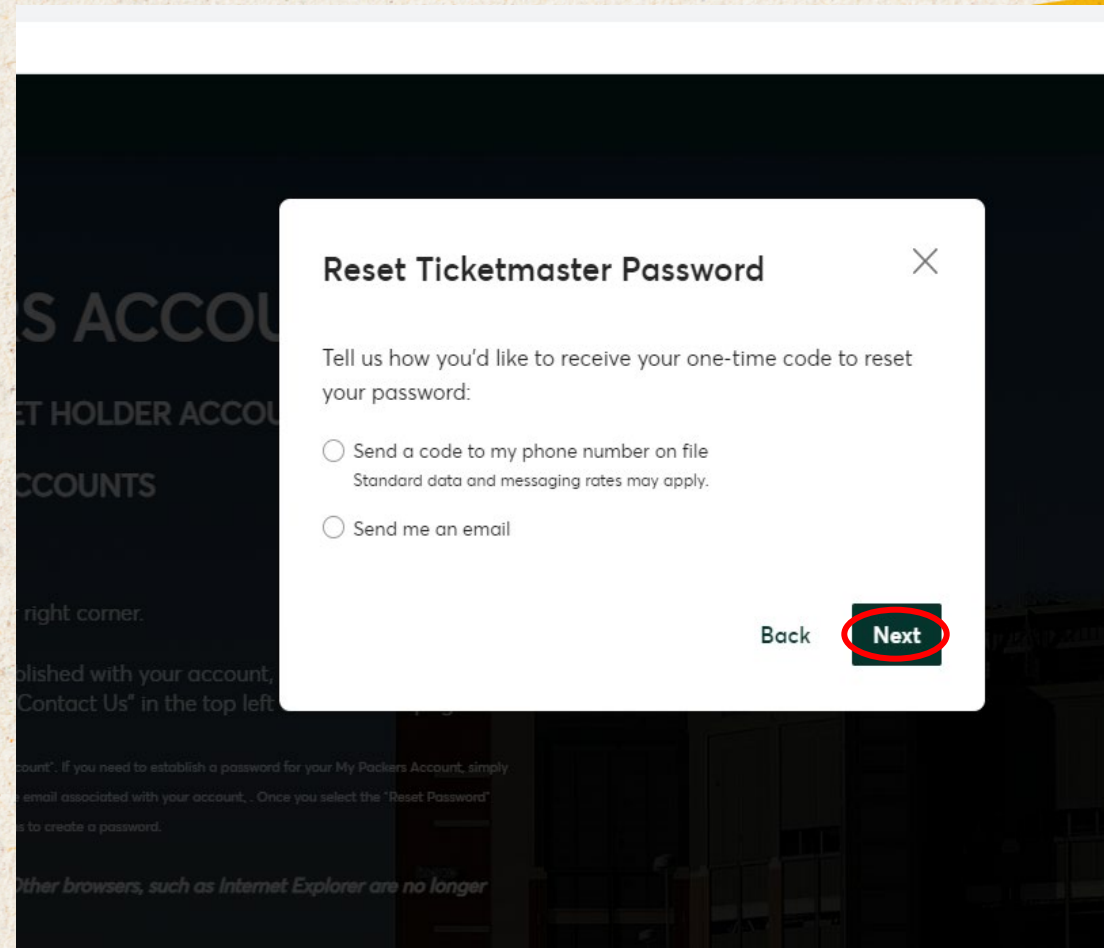
☐ Keep me posted about Green Bay Packers news

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [Green Bay Packers Privacy Policy](#).

Next

Reset Password

- Select how you would like to receive the one-time security code (phone on file or email on file)
- Click “Next”



The screenshot shows a 'Reset Ticketmaster Password' dialog box with a close button (X) in the top right corner. The text inside the dialog asks the user to select how they want to receive a one-time code to reset their password. There are two radio button options: 'Send a code to my phone number on file' (with a sub-note 'Standard data and messaging rates may apply.') and 'Send me an email'. At the bottom right of the dialog, there are two buttons: 'Back' and 'Next'. The 'Next' button is highlighted with a red circle.

Reset Ticketmaster Password ✕

Tell us how you'd like to receive your one-time code to reset your password:

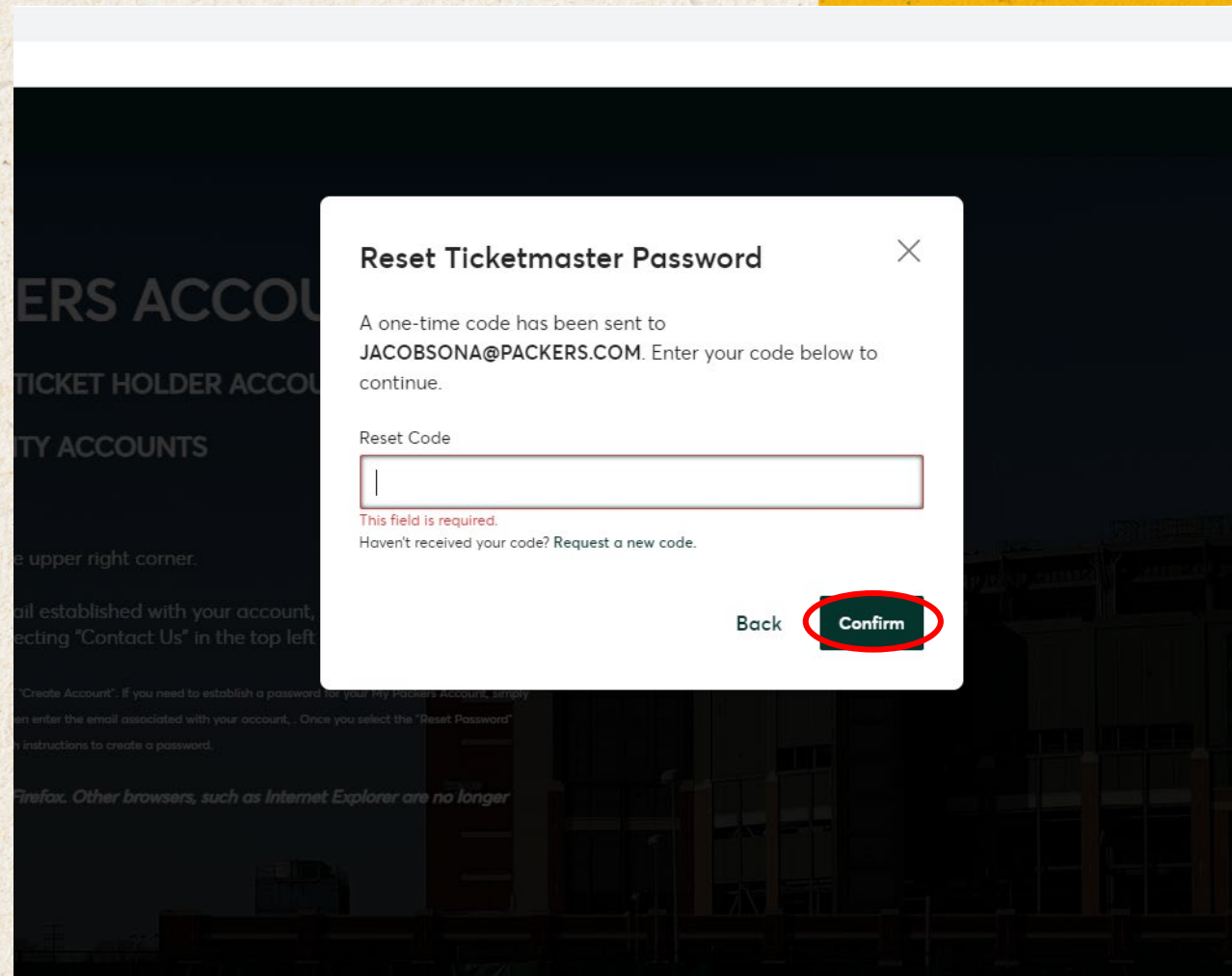
☐ Send a code to my phone number on file
Standard data and messaging rates may apply.

☐ Send me an email

Back **Next**

Enter one-time code

- Click CONFIRM



The screenshot shows a web browser window with a dark background. A white modal dialog box is centered on the screen. The dialog has a title bar with a close button (X) in the top right corner. The title of the dialog is "Reset Ticketmaster Password". Below the title, there is a message: "A one-time code has been sent to JACOBSONA@PACKERS.COM. Enter your code below to continue." Below this message is a text input field labeled "Reset Code". The input field is empty and has a red border. Below the input field, there is a red error message: "This field is required." and a link: "Haven't received your code? Request a new code." At the bottom right of the dialog, there are two buttons: "Back" and "Confirm". The "Confirm" button is highlighted with a red circle.

Reset Ticketmaster Password

A one-time code has been sent to JACOBSONA@PACKERS.COM. Enter your code below to continue.

Reset Code

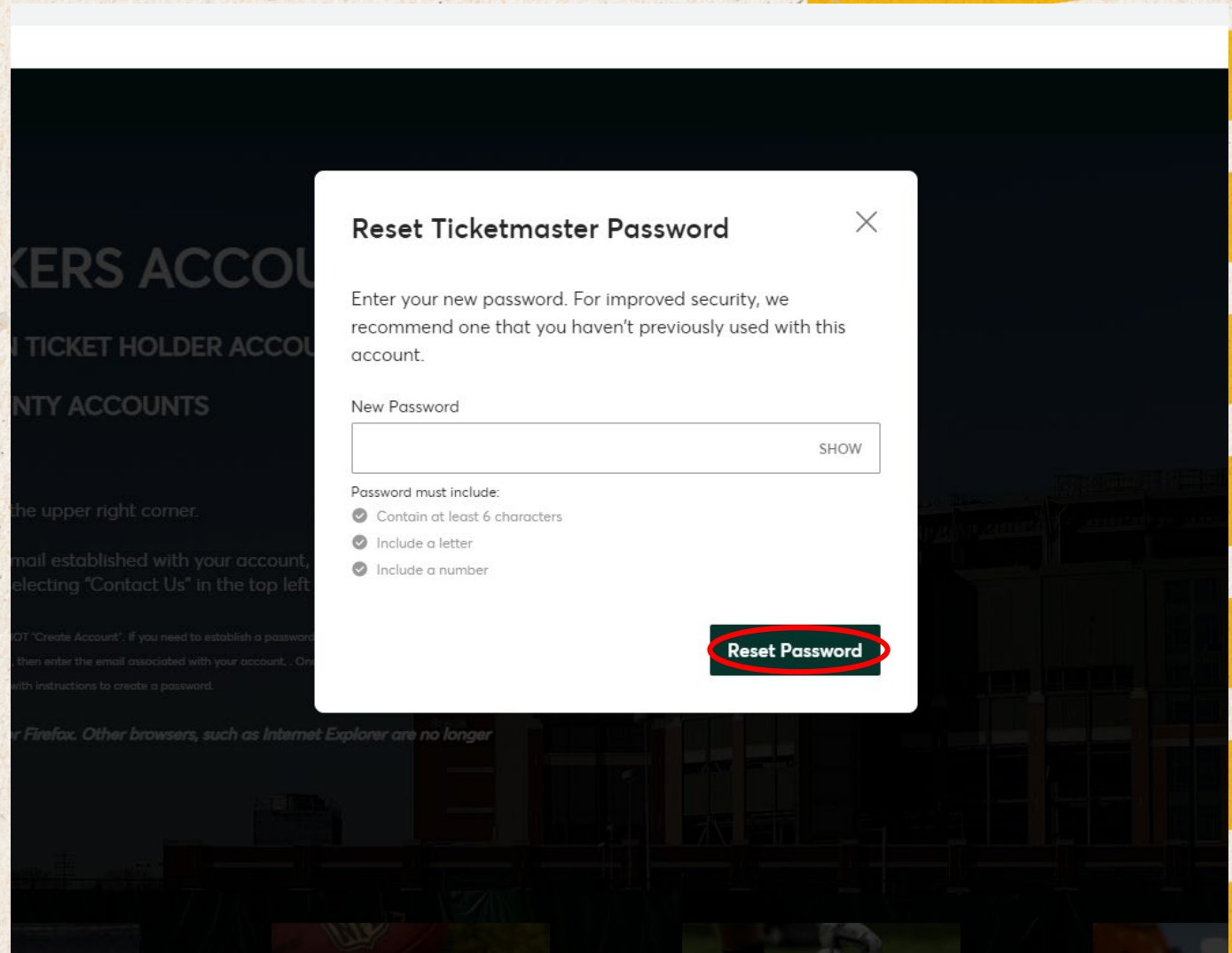
This field is required.

Haven't received your code? Request a new code.

Back Confirm

Set New Password

- Click RESET PASSWORD



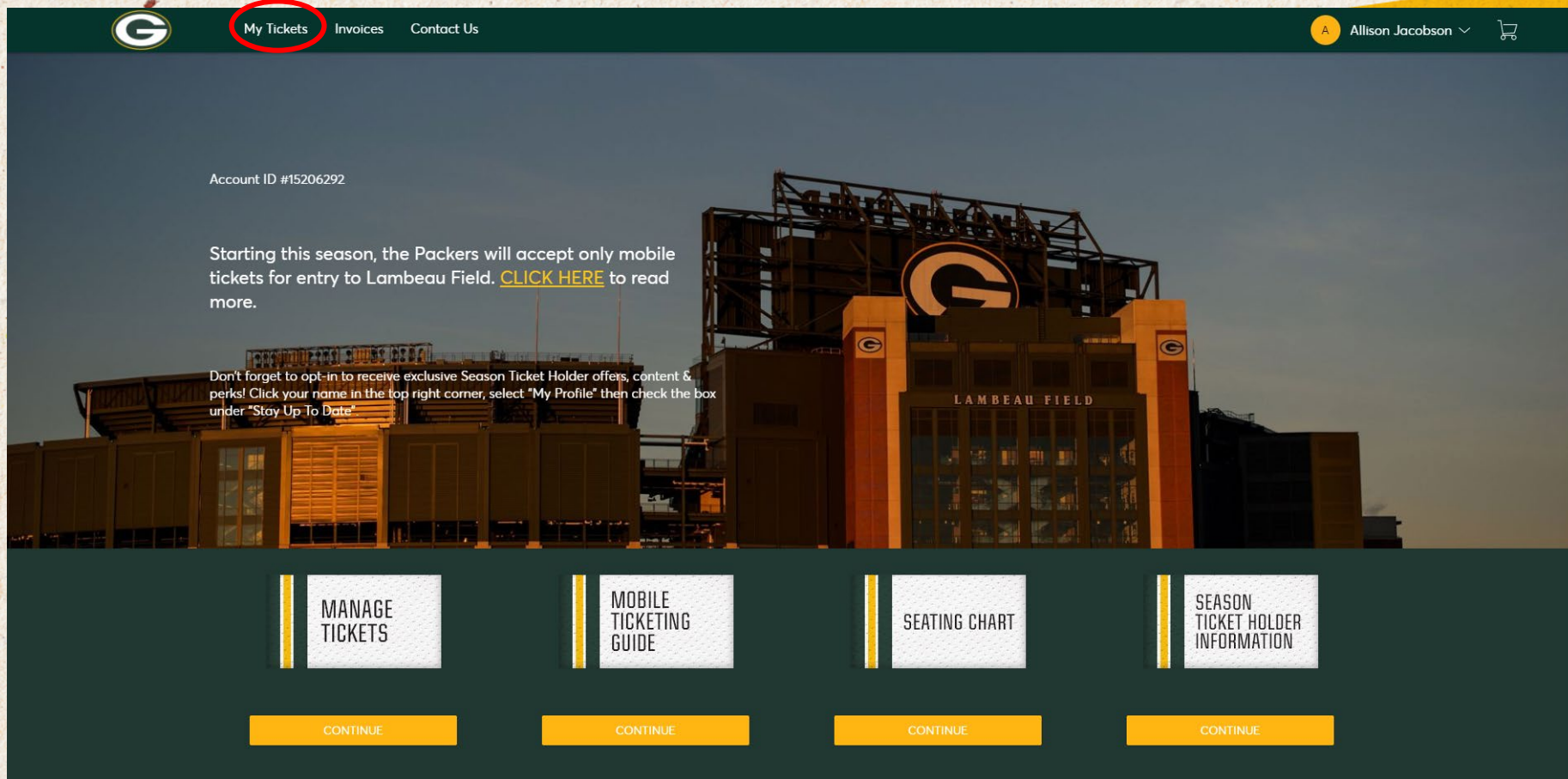
The screenshot shows a web browser window with a dark background. A white modal dialog box is centered on the screen, titled "Reset Ticketmaster Password" with a close button (X) in the top right corner. The dialog contains the following text and elements:

- Text: "Enter your new password. For improved security, we recommend one that you haven't previously used with this account."
- Text: "New Password" above a text input field.
- Text: "SHOW" as a button next to the input field.
- Text: "Password must include:" followed by three checked items:
 - ✓ Contain at least 6 characters
 - ✓ Include a letter
 - ✓ Include a number
- A red oval highlights a "Reset Password" button in the bottom right corner of the dialog.

In the background, partially visible text includes "KERS ACCO", "TICKET HOLDER ACCO", "NTY ACCOUNTS", "the upper right corner.", "mail established with your account, selecting 'Contact Us' in the top left", "NOT 'Create Account'. If you need to establish a password", "then enter the email associated with your account. On", "with instructions to create a password.", and "r Firefox. Other browsers, such as Internet Explorer are no longer".

You are now logged in!

- Access tickets under the My Tickets tab in top left corner
- Select the specific event to see tickets
 - Will have to be on a mobile smart device to see barcodes

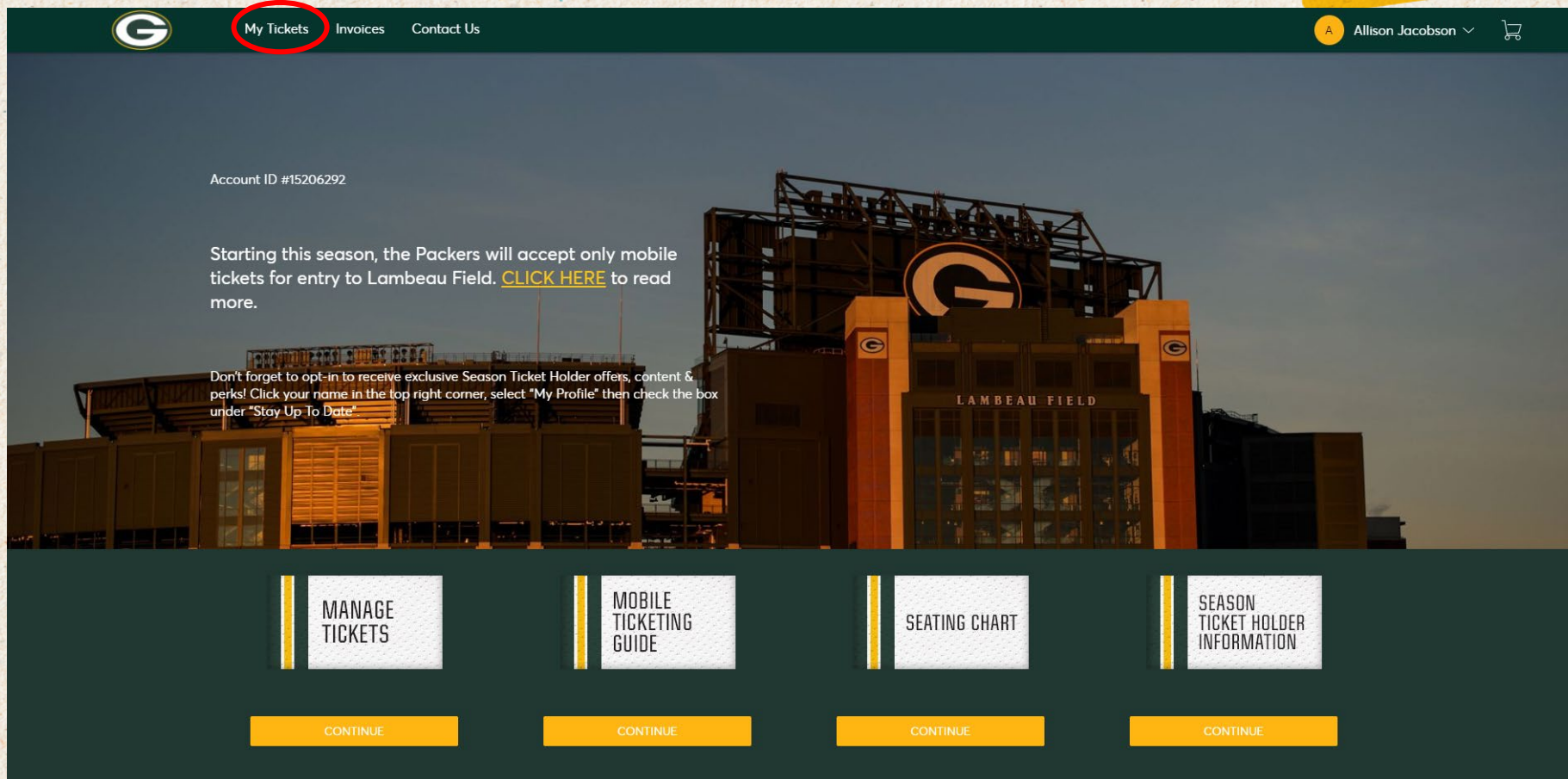


Transferring Tickets – Laptop/Desktop




Access all tickets under the My Tickets tab

- Click on "My Tickets"





My Tickets

- All games in your package
- Select the specific event to manage tickets
 - You will have to be on a mobile smart device to see barcodes


[My Tickets](#)[Invoices](#)[Contact Us](#)


A

Allison Jacobson 




Transfer


 Find an event




• MOBILE TICKET NOT VALID AS A SCREENSHOT OR IF PRINTED •

Houston Texans


 Sat • Aug 14, 2021 • 07:00 PM


 Green Bay, WI — Lambeau Field

Select Event



TEST GAME

 Fri • Dec 31, 2021 • 12:00 PM

 Green Bay, WI — Lambeau Field


Select Event


[GREEN BAY PACKERS PRIVACY POLICY](#) // [TICKETMASTER PRIVACY POLICY](#) // [TERMS OF USE](#)


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Selected Event


- Each seat is listed
- To transfer tickets, click "TRANSFER"

[My Tickets](#) [Invoices](#) [Contact Us](#)




A Allison Jacobson 







TEST GAME
Fri • Dec 31, 2021 • 12:00 PM
Green Bay , WI — Lambeau Field

 **Your Phone Is Your Ticket**
For the fastest way in, add your ticket to your digital wallet. (Heads up, this ticket won't have a barcode.)

My SafeTix™

 TRANSFER  SELL  MORE


 Sec 115, Row 39, Seat 7	>
 Sec 115, Row 39, Seat 8	>
 Sec 115, Row 39, Seat 9	>
 Sec 115, Row 39, Seat 10	>

GREEN BAY PACKERS PRIVACY POLICY // TICKETMASTER PRIVACY POLICY // TERMS OF USE

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Select specific seats to transfer


- You can select all tickets, or specific tickets to send to the recipient
- Click on "Continue" to enter recipient's information



TEST GAME
Fri • Dec 31, 2021 • 12:00 PM
Green Bay , WI — Lambeau Field

Transfer Tickets

Select the tickets for this event that you would like to transfer. Once selected, click Next.

 Only transfer tickets to people you know and trust to help everyone stay safe and socially distanced.

☐ Select All (4)

☒ Dec 115, Row 39, Seat 7

☒ Dec 115, Row 39, Seat 8

☒ Dec 115, Row 39, Seat 9


☒ Dec 115, Row 39, Seat 10

Cancel


Continue


Enter recipient's information


- You will need to enter the first and last name and email address
- Make sure the email is spelled correctly!
- Click on "Transfer"
 - The recipient will receive an email with directions to accept the tickets





TEST GAME

 Fri • Dec 31, 2021 • 12:00 PM

 Green Bay , WI — Lambeau Field

TICKETS SELECTED FOR TRANSFER  [EDIT](#)

 **Sec 115, Row 39, Seat 7**

 **Sec 115, Row 39, Seat 8**

Transfer Tickets

Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit.

Add A New Recipient

First Name *

Last Name *

Email *

Add a Message (Optional)

255 Character(s) Remaining

[Cancel](#) [Transfer](#)