

Season Ticket Account Rights and Obligations

New York Jets season tickets are a series of revocable licenses to attend New York Jets games at the MetLife Stadium. Season ticket subscriptions are subject to the terms and conditions contained in the applicable paragraphs below, on the backs of the tickets issued to you, and in fan guides, codes of conduct, and other rules and regulations of the New York Jets or MetLife Stadium, as they may be published and updated (including on the team or stadium websites) from time to time (collectively, the “Rules and Regulations”). Season ticket subscriptions fall into three categories and are subject to the following:

PSL Accounts: If you are a season ticket subscriber who has acquired a Personal Seat License, your account is a PSL Account and your subscription rights and obligations are governed by your Personal Seat License Agreement and, if applicable, your Club Seat License Agreement (for seats in the Club areas). As a reminder, those agreements are contracts between you and Jets Stadium Development, LLC in which you agreed that you and your guests will comply with the Rules and Regulations.

Suite Accounts: If you are a season ticket subscriber who has acquired a Suite License, your account is a Suite Account and your subscription rights and obligations are governed by your Suite License Agreement (which also incorporates the Rules and Regulations).

Non-PSL Accounts: If you are a season ticket subscriber who has not acquired a Personal Seat License or a Suite License, your season ticket account is a Non-PSL Account. Non-PSL Accounts are not subject to, and do not include the rights granted by, Personal Seat License Agreements (though they are subject to the Rules and Regulations) and your subscription will at all times be subject to cancellation in the sole discretion of the New York Jets. If your subscription is cancelled prior to the completion of the 2023-24 NFL season, your tickets to any games that have not been played as of the date of cancellation will be revoked and you will receive a refund equal to the face value of those revoked tickets.

Your Non-PSL Account subscription allows you to purchase tickets for the 2023-24 NFL season only. Although the New York Jets may, in the team’s sole discretion, offer you the opportunity to purchase season tickets for future seasons, the New York Jets will have no obligation to do so and you will have no right to receive such an offer (as you would if you had purchased a Personal Seat License). If the New York Jets do make you a season ticket offer for any future season, you will be under no obligation to accept it. Non-PSL Account subscriptions are not transferable, and any attempted transfer will be void and may result in cancellation of your subscription.

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If you need to request a new copy of your Personal Seat License Agreement, Club Seat License Agreement or Suite License Agreement, or if you have questions about your season ticket subscription, please contact the New York Jets Ticket Office at 800-469-5387.