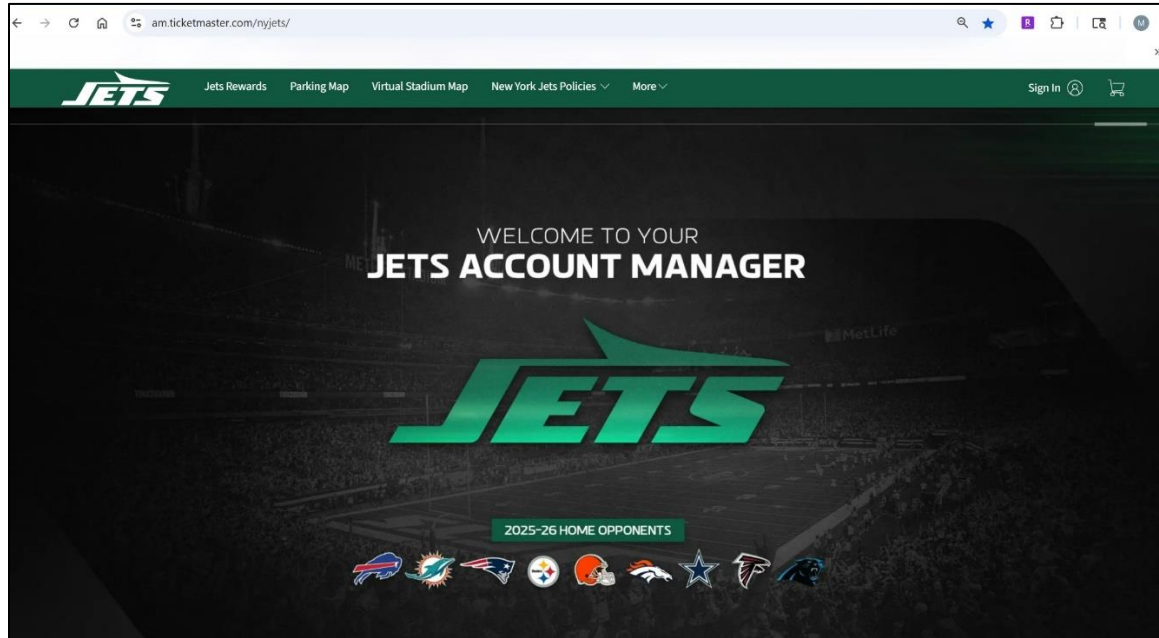


## 2025-26 New York Jets Ticket Sell Back Credit Program

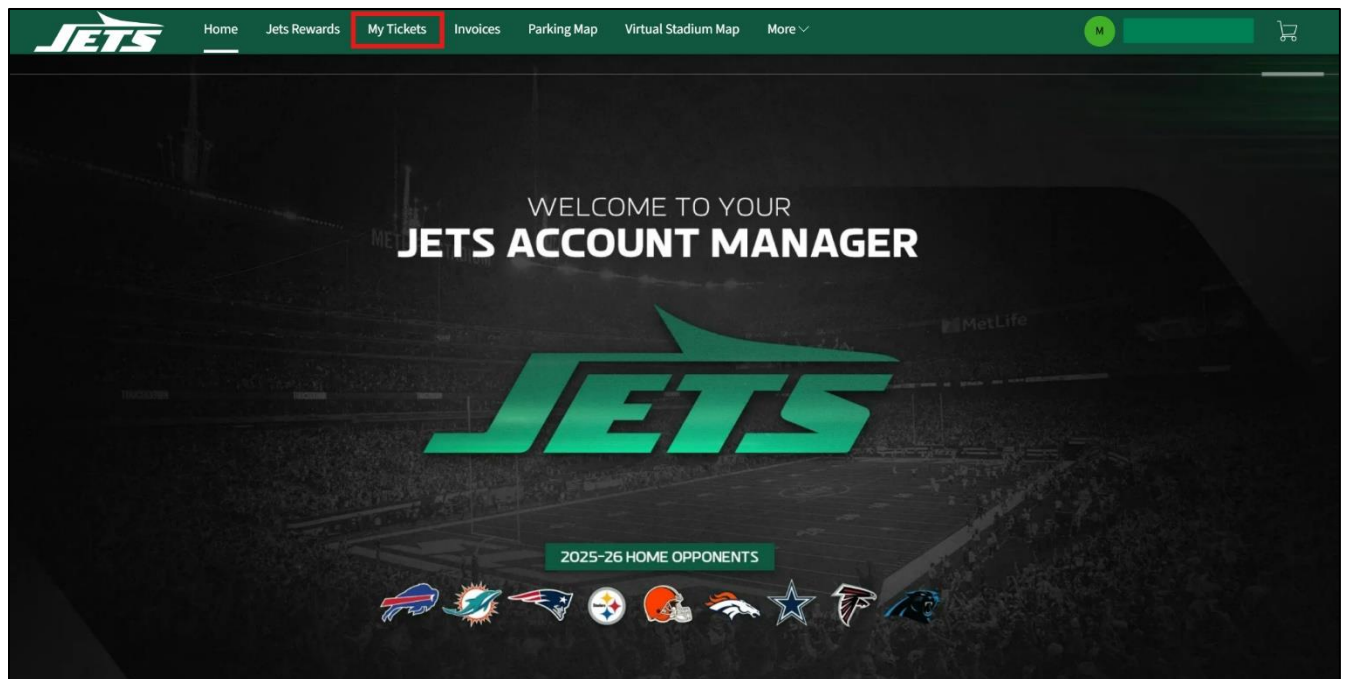
### 1. Go to [Jets Account Manager](#)



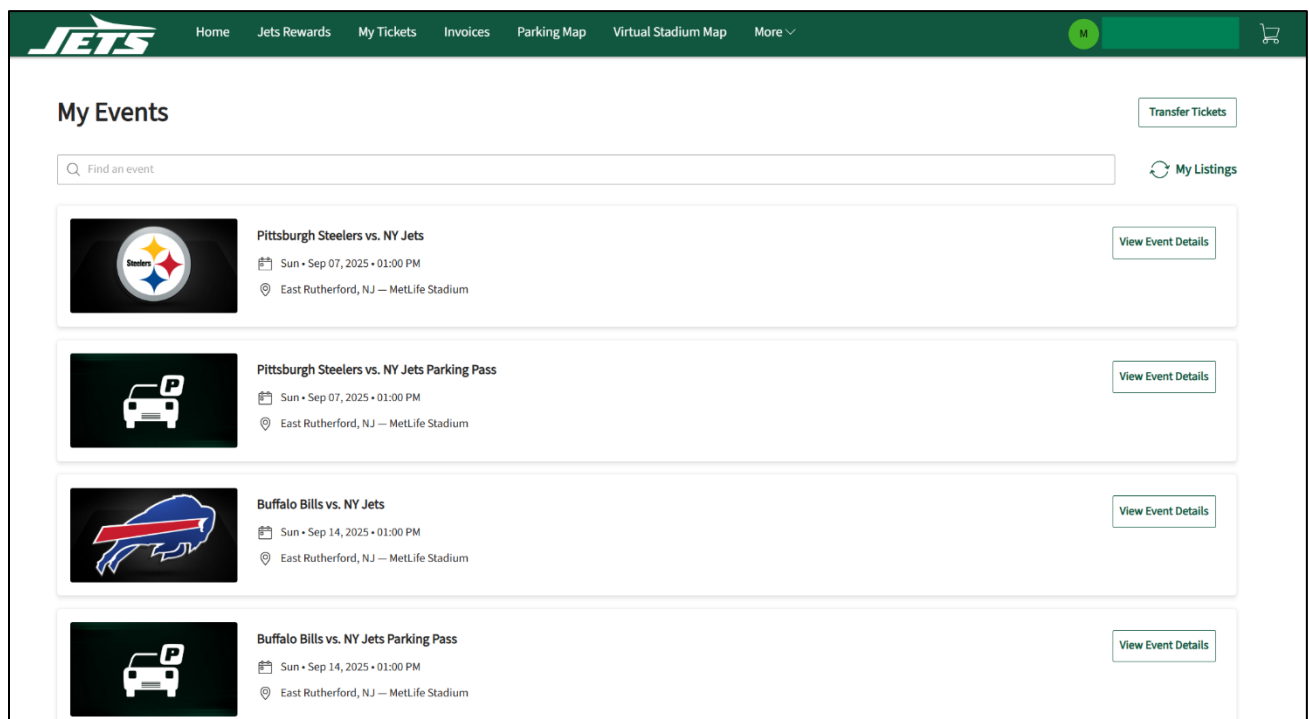
### 2. Sign In using your email and password associated with Ticketmaster.com

SIGN IN TO JETS	ENTER YOUR PASSWORD
<p>Powered by <b>ticketmaster</b></p> <p>If you don't have an account you will be prompted to create one.</p> <div><p><b>Important Account Update</b></p><p>You can now use the same email and password for both your Jets ticket account and your Ticketmaster account.</p><p><b>Jets ticket holder?</b> Use your existing email to sign in and update your password if prompted.</p><p><b>New here?</b> Use your Ticketmaster email and password.</p><p><a href="#">Learn more</a></p></div> <p>Email Address</p> <div><input type="text" value="mgoldberg@jets.nfl.com"/></div> <div>Continue</div> <p>By continuing past this page, you agree to the <a href="#">Terms of Use</a> and understand that information will be used as described in both the Ticketmaster <a href="#">Privacy Policy</a> and <a href="#">Jets Privacy Policy</a></p> <p>As set forth in our Privacy Policy, we may use your information for email marketing, including promotions and updates on our own or third-party products. You can opt out of our marketing emails anytime.</p>	<p>Powered by <b>ticketmaster</b></p> <p>Sign in to your Ticketmaster account using email mgoldberg@jets.nfl.com</p> <div><p><b>Important Account Update</b></p><p>You can now use the same email and password for both your Jets ticket account and your Ticketmaster account.</p><p><b>Jets ticket holder?</b> Use your existing email to sign in and update your password if prompted.</p><p><b>New here?</b> Use your Ticketmaster email and password.</p><p><a href="#">Learn more</a></p></div> <p>Password</p> <div><input type="password" value="....."/> SHOW</div> <p>Forgot Password?</p> <div>Back Sign in</div> <p>By continuing past this page, you agree to the <a href="#">Terms of Use</a> and understand that information will be used as described in both the Ticketmaster <a href="#">Privacy Policy</a> and <a href="#">Jets Privacy Policy</a></p> <p>As set forth in our Privacy Policy, we may use your information for email marketing, including promotions and updates on our own or third-party products. You can opt out of our marketing emails anytime.</p>

3. Click “My Tickets” in the menu bar



4. Select the event you want to manage by clicking “View Event Details”



5. Click “More ...” then click “NYJ Credit Program”

The screenshot shows the NY Jets website's 'My SafeTix' section. The top navigation bar includes links for Home, Jets Rewards, My Tickets, Invoices, Parking Map, Virtual Stadium Map, and More. A user profile icon with the letter 'M' and a shopping cart icon are on the right. The main content area features a large Steelers logo on the left, with text indicating a game between the New York Jets and Pittsburgh Steelers on Sunday, September 7, 2025, at 01:00 PM at MetLife Stadium. Below this is a 'Need Help With Your Tickets?' section with a 'Contact Us' button. On the right, a purple banner reads 'Your Phone Is Your Ticket' with instructions. Below this is the 'My SafeTix™' section with icons for TRANSFER, SELL, and MORE. A 'Tickets' list shows two selected tickets: 'Sec 131, Row 47, Seat 1' and 'Sec 131, Row 47, Seat 2'.

6. Select the specific tickets you would like to sell back and click “Continue”

The screenshot shows the NY Jets website's 'NY Jets Credit Program' section. The top navigation bar is the same as the previous screenshot. The main content area features the same Steelers logo and game information on the left. On the right, the 'NY Jets Credit Program' section explains the exchange process for tickets. Below this is a 'Tickets' list with checkboxes for selecting tickets. The list shows 'Select All (2)' checked, and the two specific tickets from the previous screenshot are also checked. At the bottom right, there are 'Cancel' and 'Continue' buttons.

7. Select the reason you would like to sell back the tickets and click “Continue”

The screenshot shows the 'NY Jets Credit Program' interface. On the left, a card displays the Pittsburgh Steelers logo and ticket details for 'New York Jets vs. Pittsburgh Steelers' on Sun • Sep 07, 2025 • 01:00 PM at MetLife Stadium. Two tickets are selected: Sec 131, Row 47, Seat 1 and Sec 131, Row 47, Seat 2. On the right, under the heading 'NY Jets Credit Program', there is a prompt to 'Select a reason for your exchange. After selection click Continue to proceed.' and a link to 'Click here to review the Terms and Conditions.' Below this is a form with three radio button options: 'Vacation' (selected), 'Wedding', and 'Game Date/Time Conflict'. At the bottom right, there are 'Cancel' and 'Continue' buttons.


8. Review the details such as the dollar amount being credited towards your 2026-27 season ticket invoice

The screenshot shows the 'Review the details of your Return' screen. It includes a summary of the event and tickets, a 'Return Payment' section, and a 'Review' sidebar. The main content area has the heading 'Review the details of your Return' and a subheading 'Below is a final review of your exchange.' It provides instructions on how the credit will be applied to the 2026-27 Season Ticket Invoice. A link to 'Terms and Conditions' is provided. Below this is the 'NYJ Credit Program Summary' section, which includes the event details and the selected tickets. The 'Return Payment' section states that the user will receive an account credit towards their 2026-27 Season Ticket Invoice. The 'Review' sidebar on the right shows the 'Total Return Price' as \$2.00 for the two selected seats and the 'Return Total' as -\$2.00. A 'Submit' button is located at the bottom of the sidebar. A note at the bottom of the main content area states: 'Your current seats won't be returned until you click "Submit". By clicking "Submit" you agree to the 2025-26 Ticket Sell Back Terms & Conditions.'

9. Click “Submit”

A large green button with the text 'Submit' in white, centered within a rectangular frame.

## 10. View the confirmation of your sell back


[Home](#) [Jets Rewards](#) [My Tickets](#) [Invoices](#) [Parking Map](#) [Virtual Stadium Map](#) [More](#)

NY Jets Ticket Sell-Back Credit Program

You have returned your tickets successfully!

A confirmation and receipt has been sent to your email [redacted]@jets.nfl.com.

Go back to My Events



**New York Jets vs. Pittsburgh Steelers**

Sun • Sep 07, 2025 • 01:00 PM

MetLife Stadium

Returned Tickets

Sec 131, Row 47, Seat 1


Returned: Jun 17, 2025

Sec 131, Row 47, Seat 2


Returned: Jun 17, 2025

## 11. View the confirmation email sent to the email on file

Your Tickets Have Been Returned

 Jets Client Relations <noreply@ticketmaster.com>  
To  
Retention Policy Jets Inbox 90 (90 days)  
If there are problems with how this message is displayed, click here to view it in a web browser.

Expires 9/15/2025

 My Account

Account Number: 252525


**Your Return Is Complete**

Hi

We've included a summary of your return order below. We've gone ahead and credited **\$2.00** to your 2025-26 Season Ticket Invoice (please note, it will not be refunded back to your original payment method).

Manage Tickets

**NYJ Credit Program Summary**



**New York Jets vs. Pittsburgh Steelers**

Sun • Sep 07, 2025 • 01:00 PM

Sec 131, Row 47, Seat 1

Sec 131, Row 47, Seat 2

Qty: 2

NYJ Credit Program Total: \$2.00

Questions?

Call Jets at 800.460.5387