



CONSTRUCTION IMPACTS



ELEVATORS & ESCALATORS

- Guests are encouraged to utilize the ramp closest to their entry gate for direct access to the main and upper concourse.
- Elevators at EverBank Stadium are reserved for guests with mobility and ADA needs. Elevators are located in the East and West Club (ticket required) and at Gate 4 in the South End Zone.
- The escalators at Gate 2 and 3 have been removed. Escalators in the South End Zone will lead guests to the Main Concourse, Sky Patio and East Upper Deck only.
- If you need assistance getting to your seating location, please find one of our Mobility Assistance Representatives at most gate entries and on some ramps.



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NAVIGATING THE STADIUM

- The plaza level will no longer allow contiguous travel from gate to gate, and ramps will directly lead guests to the concourse level which will allow 360-degree navigation of the stadium. It is important to view the Know Before You Go communication prior to gameday for the most up to date instructions on entry gates at EverBank Stadium.
- When exiting EverBank Stadium, please note where your assigned parking lot, rideshare or other transportation options are located outside of the perimeter gates. Guests are encouraged to utilize the main concourse and exit the gate with the most direct path to their preferred form of transportation.

ARRIVE EARLY

- Guests should prepare for additional delays to construction impacts, including normal gameday traffic patterns, impacted walking routes around the stadium.
- Message Communicated via Know Before You Go:
 - Plan to arrive at your parking lot at least 3 hours prior to kickoff.
 - Plan to enter the stadium when gates open 2 hours prior to kickoff.
 - Be prepared for heavy delays if you are arriving to your parking lot or stadium entry gates less than 1 hour prior to kickoff.

STADIUM OF THE FUTURE

- While these impacts can be challenging, we have all eyes on Stadium of the Future and the important impacts on the Jaguars and the City of Jacksonville.
- For additional information and the most recent updates, please visit www.jaguars.com/stadiumofthefuture/.



ADDITIONAL RESOURCES

MOBILITY ASSISTANTS

- Mobility Assistants are available for support where guests may need assistance getting to their ticketed location from entry gates. Mobility Assistants are available at most entry gates and on all ramp locations.
- If you or a guest has any question regarding vertical transportation and assisting guests to their seats, please find a Mobility Assistant (Maroon Polo).

WAYFINDING ASSISTANTS

- Wayfinding Assistants are available for support at most entry gates and on all ramp locations. If you or a guest has any questions regarding wayfinding, please find a Wayfinding Assistant in a Maroon Polo.

WHEELCHAIR ESCORTS

- Wheelchair escort service is available at all perimeter gates of the stadium. This service will bring guests from the perimeter gate to their seats. Wheelchair escort service will return after the game to pick up guests at their seats and return them to their original perimeter entry gate.
- NEW THIS YEAR: Guests are able to request wheelchairs using a QR Code to their location.
- Due to high demand, please note the service may come with a wait time.



WHEELCHAIR ESCORT REQUEST

