

Bold Events Ticket User Terms and Conditions
Last revised November 30, 2020

This ticket is a revocable license issued by Bold Events, LLC (“BE”) and grants entry into the Daily’s Place amphitheater or the stadium named TIAA Bank Field, each, in Jacksonville, FL (individually and collectively referred to as the “Facility”), as applicable and as set forth on your ticket, and use of the spectator seat for the event specified on the ticket (the “Event”) with no right of reentry. You may be refused admission into, or ejected from, the Facility in the sole discretion of BE, Facility security, the Event promoter or other authorized personnel, including without refund, if you fail to comply with these ticket terms, any Facility rules, any security measures, health and safety policies/assessments, the Daily’s Place Guide, the Fan Code of Conduct, TIAA Bank Field policies or any other rule or policy of BE or any Facility Party (as defined herein), including the wireless internet access terms and conditions available at www.dailysplace.com/wifi and/or <http://wifi.jaguars.com>. **No refund or other remedy will be provided if you are ejected or refused entry due to disorderly conduct or failure to comply with these ticket terms or any security policies prior to or following entry, as determined by any Facility Party in its sole discretion.** All individuals entering the Facility, regardless of age, must hold a ticket for admission. Tickets should be retained throughout the Event to allow Facility personnel to verify the seat location to which you have a license.

The date, time and all details of the Event (including the artist(s) or performer(s) and/or other Event details) are subject to change in BE’s sole discretion or as a result of events beyond BE’s control, and without refund if rescheduled. If the Event is cancelled and not rescheduled, the sole and exclusive remedy is a refund of the face value of the ticket to the original ticket purchaser (except as may be otherwise provided in any separate written agreement between You and BE). If the Event is cancelled or rescheduled due to inclement weather or another circumstance or event outside BE’s control, you will not be provided a cash refund or exchange.

WARNING! DESPITE SPECTATOR SHIELDING MEASURES, YOU ASSUME THE RISK OF ALL DANGERS INCIDENTAL TO THIS EVENT whether occurring before, during, or after the Event, including but not limited to, the danger of being struck by a ball or other equipment, t-shirt, guitar pic, performance prop, water bottle, food item or other item thrown by the artist(s), performer(s), entertainment crew or other spectators. **STAY ALERT AT ALL TIMES.**

YOU FURTHER ACKNOWLEDGE AND AGREE that by tendering your ticket and entering the Facility, You, on behalf of Yourself and, to the extent permitted by law, any accompanying minor(s), agree to the following additional terms, conditions and waivers:

You may not, in a manner that violates applicable law or legal requirements, transmit or aid in transmitting any photographs, images, videos, livestreams or other accounts or descriptions (whether data, text or visual) in any media of all or any part of the Event or related activities (collectively, the “Works”). Any transmission or other distributions of the Works to any commercial enterprise, and any public performance or display of the Works, in a manner that violates applicable law or legal requirements, direct or indirect, are strictly prohibited. You grant BE and its subsidiaries and affiliates, an exclusive, worldwide, sub-licensable, transferable, royalty-free license to all intellectual property rights, now known or hereafter devised, associated with the Works.

You grant to BE, Jacksonville Jaguars, LLC (“Jaguars”), their affiliates, subsidiaries and their designees the irrevocable, worldwide, permission to use your name, image, voice, biographical data, persona and/or likeness in any media now or hereafter existing in connection with all or any part of the Event, or related events, without further consent or compensation for any purpose whatsoever, including commercial purposes of BE, Jaguars, or their affiliates, subsidiaries, sponsors, licensees, advertisers or broadcasters, and you hereby waive any and all claims or potential claims relating to such use. Admission to the Facility constitutes your consent to be photographed, filmed, videotaped or otherwise recorded in connection with the Event and to have your name, voice, image biographical data and likeness be broadcast, distributed or displayed in connection with any Work created from the Event without any compensation paid to you. You acknowledge that you have no expectation of privacy in connection with your attendance at the Event.

YOU VOLUNTARILY ASSUME ALL RISKS, HAZARDS AND DANGERS incident to the Event and related events, including the risk of personal injury (including death), the risk of exposure to communicable diseases, viruses, bacteria or illnesses or the causes thereof, sickness, or lost, stolen or damaged property, whether occurring before, during, or after the Event, however caused, and hereby waive all claims and potential claims relating to such risks, hazards and dangers. **AN INHERENT RISK OF EXPOSURE TO COVID-19 EXISTS IN ANY PUBLIC PLACE WHERE PEOPLE ARE PRESENT. COVID-19 IS AN EXTREMELY CONTAGIOUS DISEASE THAT CAN LEAD TO SEVERE ILLNESS AND DEATH. ACCORDING TO THE CENTERS FOR DISEASE CONTROL AND PREVENTION, SENIOR CITIZENS AND THOSE WITH UNDERLYING MEDICAL CONDITIONS ARE ESPECIALLY VULNERABLE.**

BY ENTERING THE FACILITY AND FACILITY PREMISES, YOU VOLUNTARILY ASSUME ALL RISKS RELATED TO EXPOSURE TO COVID-19. BE is not responsible for lost, stolen, counterfeit or destroyed tickets. Lost, stolen, counterfeit tickets or tickets sold in violation of any applicable law may not be honored. No one holding a ticket may enter the Facility or otherwise use such ticket for advertising, promotion or any other commercial purposes (including contests, sweepstakes and giveaways) without BE’ prior written consent.

RELEASE, WAIVER & COVENANT NOT TO SUE

You release and covenant not to sue each of the Facility Parties with respect to any and all claims that You may have (or hereafter accrue), against any of the Facility Parties, that relate to any of the risks, hazards and dangers described above, including without limitation any and all claims that arise out of or relate in any way to (i) Your exposure to COVID-19; (ii) Your entry into, or presence within or around, the Event (including all risks related thereto, and including without limitation

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in parking areas or entry gates) or compliance with any protocols applicable to the Event; or (iii) any interaction between You and any personnel of any of the Facility Parties present at the Event, in each case whether caused by any action, inaction or negligence of any Facility Party or otherwise. You agree to indemnify and hold harmless BE, ASM Global, the City of Jacksonville, the Event promoter and each of their respective parents, subsidiaries, affiliates, owners, members, managers, employees, directors, officers, agents and partners (collectively, the "Facility Parties") from and against any and all liabilities, claims, causes of action, actions, damages, losses, costs and expenses (including reasonable professionals' fees) relating to or arising out of your purchase, receipt, and/or use of your ticket.

Fan Health Promise:

Stay-at-home: You agree that neither you, nor anyone in your party, will attend any Event if any of the following is true on the day of the Event:

- Within the prior 14 days, you have (or any person in your party or with whom you have close contact has) tested positive for, or been exposed to someone who has tested positive for, COVID-19;
- Within the prior 48 hours, you have (or any person in your party or with whom you have close contact has) experienced symptoms of COVID-19 (e.g., a fever of 100.4°F or higher, cough, shortness of breath or difficulty breathing, chills, repeated shaking, muscle pain/achiness, headache, sore throat, loss of taste or smell, nasal congestion, runny nose, vomiting, diarrhea, fatigue or any other symptoms associated with COVID-19 identified by the CDC);
- Within the prior 14 days, you have (or any person in your party or with whom you have close contact has) travelled to any state or international territory identified by federal or applicable local governments as being subject to travel or quarantine advisories due to COVID-19.

Ticket Pod Integrity: To help maintain social distancing guidelines, you agree that you will not sell, transfer or otherwise provide any of your Event tickets to anyone other than family with whom you have been sheltering, unless you are selling, transferring or otherwise providing all such tickets (i.e., your full pod of tickets) to one party.

Visit <https://tiaabankfield.com/fag> to review the bag policy. You and your belongings may be searched upon entry into the Facility (including by magnetic wand), and prohibited items may be confiscated. By tendering your ticket and entering the Facility, you consent to such searches and waive any related claims that you might have against any Facility Party. If you do not consent to these searches, you will be denied entry into the Facility. See dailysplace.com for a list of prohibited items. Further, the Facility Parties' liability to you for any claim in respect of this ticket shall not exceed the face value. **IN NO EVENT SHALL ANY FACILITY PARTY BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, INDIRECT OR EXEMPLARY DAMAGES OF ANY KIND RELATING TO YOUR USE OF YOUR TICKET OR YOUR ATTENDANCE AT THE EVENT, INCLUDING, WITHOUT LIMITATION, ANY AMOUNT PAID IN EXCESS OF FACE VALUE TO A THIRD PARTY FOR YOUR TICKET.** The invalidity or unenforceability of any provision of these ticket terms shall not affect the validity or enforceability of any other provision of these ticket terms, which shall remain in full force and effect.