

2021-2022 Regular Season Ticket Terms – Full Terms and Conditions

This ticket is a revocable license issued by Jacksonville Jaguars, LLC (“**Club**”) and only grants a one-time entry into TIAA Bank Field in Jacksonville, Florida and use of the spectator seat, or if specified on the ticket, a standing location, for the event or specified NFL game (the “**Event**”) with no right of re-entry. **The person seeking entry pursuant to such license, and any accompanying minors (“Holder”), agrees that such license is subject to these terms (“Terms”) and by purchase, acceptance and/or use of such license, Holder is deemed to have read the Terms and has agreed to be bound by them.** Failure to comply with the Terms, Stadium rules, any security measures, health and safety policies/assessments, the Jaguars Fan Code of Conduct or any other rule or policy of Management, including the wireless internet access terms and conditions available on wifi.jaguars.com, and/or NFL rules, shall result in forfeiture of the license and all rights arising under it without refund, and shall entitle the NFL, Club, ASM Global, the City of Jacksonville, Bold Events, LLC and any applicable third-party promoter (collectively, “**Management**”) to pursue all legal remedies available. Admission may be refused or revoked and Holder may be ejected in Management’s sole discretion.

ALL TICKET SALES ARE FINAL. NO REFUNDS OR EXCHANGES EXCEPT AS PROVIDED HEREIN. THE SOLE AND EXCLUSIVE REMEDY if admission is refused or revoked, stadium capacity limitations result in ticket cancellation, or the Event is cancelled and not rescheduled for any reason, is a refund of up to the face value of the ticket set by Management (“Face Value”). Management’s liability for any breach of the Terms shall not exceed the Face Value. **IN NO EVENT SHALL MANAGEMENT BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, INDIRECT OR EXEMPLARY DAMAGES OF ANY KIND INCLUDING, WITHOUT LIMITATION, ANY AMOUNT PAID IN EXCESS OF FACE VALUE FOR THE TICKET. ANY DISPUTE, CLAIM, OR CAUSE OF ACTION IN ANY WAY RELATED TO THE TICKET OR THE EVENT SHALL BE RESOLVED BY MANDATORY, CONFIDENTIAL, FINAL, AND BINDING ARBITRATION IN JACKSONVILLE, FLORIDA. HOLDER AND MANAGEMENT AGREE THAT ALL DISPUTES SHALL BE ARBITRATED ON AN INDIVIDUAL BASIS AND EACH WAIVE THEIR RIGHT TO A COURT OR JURY TRIAL AND ANY RIGHT TO LITIGATE OR ARBITRATE ANY CLAIM AS A CLASS ACTION, REPRESENTATIVE ACTION, OR CLASS ARBITRATION. IF HOLDER DOES NOT CONSENT TO THIS CLAUSE, HOLDER MUST LEAVE OR NOT ENTER THE STADIUM. THIS CLAUSE IS GOVERNED BY THE FEDERAL ARBITRATION ACT.**

The Event date and time (and gate opening) are subject to change at Management’s sole discretion, and no such change shall entitle Holder to a refund or other remedy if Holder cannot attend or for any other reason. Holder may be relocated in Management’s sole discretion, and no such relocation shall entitle Holder to a refund or other remedy if Holder is relocated to a seat of comparable Face Value.

Holder must comply with all Club and Stadium policies, including without limitation, policies addressing security and fan conduct, health and safety, and bags. Holder and Holder’s belongings may be searched or assessed before entry into the stadium. **Prohibited items may be confiscated and Holder’s admission may be denied or revoked at Management’s sole discretion.** Holder consents to such searches and assessments and waives all related claims. If Holder does not consent, Holder acknowledges that Management has the right to deny or revoke Holder’s admission without refund. **Management reserves the right to deny or revoke the admission of any person who it determines in its sole discretion, poses a risk to the health or safety of other attendees or whose conduct violates these Terms, any Event policies, or is otherwise disorderly (or complicit therein) without refund.**

Holder agrees not to create, transmit, display, distribute, exploit, misappropriate or sell (or aid in such activity) (1) in any form, any description or account (whether text, data or visual, and including, without limitation, play-by-play data) of the Event or related events (collectively, “**Descriptive Data**”) for any commercial or non-personal, purpose; (2) any images, videos, audio or other form of display or public performance or reproduction of any portion of the Event or related events (“**Works**”) for any commercial or non-personal purpose; or (3) livestreams of any portion of the Event or related events (“**Livestreams**”). Notwithstanding the foregoing, Holder agrees that by causing his or her ticket to be scanned upon entry to the Event, Holder shall be deemed to have signed the ticket and granted NFL an exclusive worldwide, irrevocable, perpetual, sub-licensable, royalty-free license to all rights associated with any Works, Livestreams, and Descriptive Data. Holder grants irrevocable permission to NFL, Club and their respective sponsors, licensees, advertisers, broadcasters, designees, partners and agents to use, publish, distribute, and/or modify Holder’s image, likeness, voice, actions and statements in any medium including, without limitation, audio, video or images of the Event for any purpose without further authorization or compensation, and waives all claims and potential claims relating to such use unless prohibited by law.

WARNING! DESPITE SPECTATOR SHIELDING MEASURES, YOU VOLUNTARILY ASSUME ALL RISKS, HAZARDS AND DANGERS INCIDENTAL TO THIS EVENT whether occurring before, during, or after a play stops, including but not limited to, the danger of being struck by a ball or other equipment by players, officials and crew, other spectators, and the danger of being struck by a t-shirt, beads or other item thrown by the entertainment crew or other spectators. **STAY ALERT AT ALL TIMES.**

HOLDER VOLUNTARILY ASSUMES ALL RISKS, HAZARDS AND DANGERS incident to the Event and related events, including the risk of personal injury (including death), exposure to communicable diseases, viruses, bacteria or illnesses or the causes thereof, or lost, stolen or damaged property, whether occurring before, during, or after the Event, however

caused, and hereby waives all claims and potential claims relating to such risks, hazards and dangers. **AN INHERENT RISK OF EXPOSURE TO COVID-19 EXISTS IN ANY PLACE WHERE PEOPLE ARE PRESENT. COVID-19 IS AN EXTREMELY CONTAGIOUS DISEASE THAT CAN LEAD TO SEVERE ILLNESS AND DEATH. ACCORDING TO THE CDC, SENIOR CITIZENS AND THOSE WITH UNDERLYING MEDICAL CONDITIONS ARE ESPECIALLY VULNERABLE.**

BY ENTERING THE STADIUM AND STADIUM GROUNDS, HOLDER VOLUNTARILY ASSUMES ALL RISKS RELATED TO EXPOSURE TO COVID-19. Management is not responsible for lost, stolen, destroyed, duplicated or counterfeit tickets and may refuse to honor them. Tickets may not be used for, or in connection with, any form of commercial purposes including, without limitation, advertising, promotions, contests, sweepstakes, giveaways, gambling or gaming, without Club's and NFL's express written consent. Use of this ticket in violation of law is strictly prohibited and will result in seizure, revocation and/or forfeiture of this license without refund.

RELEASE, WAIVER & COVENANT NOT TO SUE

On behalf of Holder and Holder's Related Persons, Holder releases (and covenants not to sue) each of the Released Parties with respect to any and all claims that Holder or any of Holder's Related Persons may have (or hereafter accrue), against any of the Released Parties, that relate to any of the risks, hazards and dangers described above, including without limitation any and all claims that arise out of or relate in any way to Holder's (i) exposure to COVID-19; (ii) entry into, or presence within or around, the Event (including all risks related thereto, including without limitation in parking areas or entry gates) or compliance with any protocols applicable to the Event; or (iii) interaction with any personnel of any of the Released Parties at the Event, in each case whether caused by any action, inaction or negligence of any Released Party or otherwise. You agree to indemnify and hold harmless the Jaguars, the NFL, ASM Global, the City of Jacksonville, Bold Events, LLC, and any applicable third party promoter and each of their respective subsidiaries, affiliates, owners, members, managers, employees, directors, officers, agents and partners from and against any and all liabilities, claims, damages, losses, costs and expenses (including reasonable professionals' fees) relating to or arising out of your use of the ticket.

As used herein:

- **"Related Persons"** means Holder's heirs, assigns, executors, administrators, next of kin, anyone attending the Event with Holder (which persons Holder represents have authorized Holder to act on their behalf for purposes of the release herein), and other persons acting or purporting to act on Holder's or their behalf.
- **"Released Parties"** means: (i) Jacksonville Jaguars, LLC, ASM Global, City of Jacksonville, Bold Events, LLC, NFL Ventures, Inc., NFL Ventures, L.P., the National Football League and its member clubs, and each of their respective direct and indirect affiliates, administrators, designees, licensees, agents, owners, officers, directors, employees, contractors (and their employees) and other personnel; (ii) the direct and indirect owners, lessees and sublessees of TIAA Bank Field and related stadium grounds (including, without limitation, parking areas and entry gates) ("Stadium"); (iii) all third parties performing services at the Stadium; and (iv) any parents, subsidiaries, affiliated and related companies and officers, directors, owners, members, managers, partners, employers, employees, agents, contractors, subcontractors, insurers, representatives, successors and/or assigns of each of the foregoing entities and persons, whether past, present or future and whether in their institutional or personal capacities.

Fan Health Promise:

Holder agrees, on behalf of Holder and anyone for whom Holder obtains a ticket, that Holder and each such individual will not attend the Event if they have tested positive for COVID-19 within 14 days prior to the Event, or, unless they are fully vaccinated for COVID-19 (as defined by the CDC), any of the following is true on the Event date:

- Within the prior 14 days, Holder has been exposed to someone who has tested positive for COVID-19 or are subject to a federal or local travel or quarantine advisory due to COVID-19;
- Within the prior 48 hours, they have experienced symptoms of COVID-19 (e.g., fever of 100.4°F or higher, cough, shortness of breath or difficulty breathing, chills, repeated shaking, muscle pain/achiness, headache, sore throat, loss of taste or smell, nasal congestion, runny nose, vomiting, diarrhea, fatigue or any other symptoms identified by the CDC) (anyone who is fully vaccinated but experiences any of the above symptoms within 48 hours before the Event should nevertheless consult a healthcare provider and get tested for COVID-19 before attending).

You grant to Management the irrevocable permission to use your name, image, voice, persona, likeness, actions and/or statements in any media, now or hereafter existing, in connection with all or any part of the Event or related events, without further consent or compensation, for any purpose whatsoever, including for commercial purposes of Management, or their respective sponsors, licensees, advertisers or broadcasters, and you hereby waive any and all claims or potential claims relating to such use. Admission to the Stadium constitutes your consent to be photographed, filmed, videotaped or otherwise recorded in connection with the Event and to have your name, voice and likeness be broadcast, distributed or displayed in connection with any work created from the Event without any compensation paid to you. You acknowledge that you have no expectation of privacy in connection your attendance at the Event.

You agree to abide by the NFL bag policy which allows only bags that are clear plastic, vinyl or PVC and do not exceed 12" x 6" x 12," or one-gallon clear plastic freezer bags. You may take small clutch bags, approximately the size of a hand, with or

without a handle into the Stadium with one of the clear plastic bags. An exception will be made for medically necessary items after proper inspection at a designated gate.

The Stadium has wireless internet available for public use. If you use the Wi-Fi, your use is subject to the terms and conditions at <http://wifi.jaguars.com/>.

The invalidity or unenforceability of any provision of these ticket terms shall not affect the validity or enforceability of any other provision of these ticket terms, which shall remain in full force and effect.