



# FAN 20 25 GUIDE



GAMEDAY GUIDELINES FOR METLIFE STADIUM



# NYG 2025 SCHEDULE

PRESEASON					
PRE 1	SATA	UG 9	@ BUFFALO BILLS	1:00 PM	
PRE 2	SAT	AUG 16	NEW YORK JETS	7:00 PM	
PRE 3	THU	AUG 21	NEW ENGLAND PATRIOTS	8:00 PM	
REGULAR SEASON					
WEEK 1	SUN	SEPT 7	@ WASHINGTON COMMANDERS	1:00 PM	FOX
WEEK 2	SUN	SEPT 14	@ DALLAS COWBOYS	1:00 PM	FOX
WEEK 3	SUN	SEPT 21	KANSAS CITY CHIEFS	8:20 PM	NBC
WEEK 4	SUN	SEPT 28	LOS ANGELES CHARGERS	1:00 PM	CBS
WEEK 5	SUNO	CT 5	@ NEW ORLEANS SAINTS	1:00 PM	CBS
WEEK 6	THU	OCT 9	PHILADELPHIA EAGLES	8:15 PM	PRIME
WEEK 7	SUNO	CT 19	@ DENVER BRONCOS	4:05 PM	CBS
WEEK 8	SUNO	CT 26	@ PHILADELPHIA EAGLES	1:00 PM	FOX
WEEK 9	SUNN	OV 2	SAN FRANCISCO 49ERS	1:00 PM	CBS
WEEK 10	SUNN	OV 9	@ CHICAGO BEARS	1:00 PM	FOX
WEEK 11	SUNN	OV 16	GREEN BAY PACKERS	1:00 PM	FOX
WEEK 12	SUNN	OV 23	@ DETROIT LIONS	1:00 PM	FOX
WEEK 13	MON	DEC 1	@ NEW ENGLAND PATRIOTS	8:15 PM	ESPN
WEEK 14	-D	EC 7	BYE	--	
WEEK 15	SUND	EC 14	WASHINGTON COMMANDERS	1:00 PM	FOX
WEEK 16	SUN	DEC 21	MINNESOTA VIKINGS	1:00 PM	FOX
WEEK 17		DEC 27/28	@ LAS VEGAS RAIDERS		
WEEK 18		JAN 3/4	DALLAS COWBOYS		

TIMES AND DATES SUBJECT TO CHANGE



# TICKET INFORMATION

## GIANTS TICKET OFFICE

The Giants Ticket Office is located on the west side of MetLife Stadium inside of the WEST VIP Lobby. Hours are Monday through Friday from 9:00 am - 5:00 pm (subject to change for Stadium events so please call before coming in person). On non-game days, visitors should park in Lots F or G and access the Stadium through the MetLife Gate. On Saturdays before a Sunday home game, the Giants Customer Service phones will be open from 10:00 am - 1:00 pm. The office will not be open for in-person hours on Saturdays. On Sunday home game days, the Ticket Office phones open 4 hours before kickoff.

Customer Service windows are open on game day beginning 2 hours before kickoff. Game day customer service is located between the Verizon and the MetLife Gates in the mobile ticketing trailers. Game day ticket staff will be located at each gate to assist with mobile ticketing questions.

### The contact information for the Giants Ticket Office is:

**New York Giants Ticket Office**

**Quest Diagnostics Training Center**

**1925 Giants Drive**

**East Rutherford, NJ 07073**

**Phone: 888-NYG-1925 (888-694-1925)**

**Email: [premium@nygfootball.com](mailto:premium@nygfootball.com)**

## ACCESSIBLE SEATING

MetLife Stadium has accessible seating on each level of the Stadium and in most price categories. The Stadium offers wheelchair-accessible seats, semi-ambulatory seats, and companion seating. These seats are subject to availability. For more details regarding ticket availability, or for seating designated for deaf/hard of hearing or blind/low vision ticket holders, please contact the Giants Ticket Office at 888-NYG-1925 (888-694-1925) or at [premium@nygfootball.com](mailto:premium@nygfootball.com).

## ACCOUNT HOLDER DEFINITION

The name that appears on the top line of the address portion of the invoice is the Personal Seat License (PSL) owner of record. No one else is the PSL owner. In instances where the PSL

owner is a company or corporation, the company name will appear on the first line.

## CHANGE OF ADDRESS

All address changes on PSL accounts must be done in writing with the proper identification of the PSL owner of record or online via "My Giants Account" using the registered email address and password.

## CHILD ADMISSION POLICY

Children under 34" tall are permitted entry inside MetLife Stadium free of charge for all New York Giants football games. There is a limit of one child per accompanying ticketed adult and the child must sit on the accompanying ticketed adult's lap for the game and not occupy a seat. Reminder - the MetLife Stadium Carry-In Policy does not permit strollers and diaper bags into the stadium on game day. For additional information regarding the Carry-In Policy, please refer to page 18.

## SECURE DIGITAL TICKETS

Giants tickets are fully digital and accessible on a mobile device from the Giants team app or through the Giants' Account Manager. Simply access tickets from a smartphone and present them at the gate. For the most seamless experience, add the digital tickets to the mobile device prior to arriving at the Stadium for guests who do not own a smartphone and are not attending the game with anyone who owns a smartphone, please contact the Giants Ticket Office at 888-694-1925 for assistance. For more information, visit [www.giants.com/mobiletickets](http://www.giants.com/mobiletickets). Parking permits must either be the provided hangtag or printed from My Giants Account. Mobile parking will not be accepted.

## PSL TRANSFERS

The PSL transfer periods are from February 1 until March 1, and from September 15 until October 31. PSLs may be sold at any time during the year, but the Ticket Office will only accept and process the transfers only during these time periods. The transfer forms and instructions on transfers are on the Giants website ([www.giants.com](http://www.giants.com)). Once on the website, click on "Tickets" then scroll to the bottom of page

# TICKET INFORMATION

and click on “PSL transfer form.” For additional information, please call the Giants Ticket Office at 888-694-1925.

## WILL-CALL

Will Call windows are located at the MetLife Gate south video pylon (closer to the Verizon Gate). To provide a ticket to a guest not arriving with you, simply log into your Giants account and transfer the game ticket to the person via email or text. For more information, visit [www.giants.com/digitaltickets](http://www.giants.com/digitaltickets).

## NFL TICKET EXCHANGE

The Official Ticket Exchange of the NFL where 100% of the tickets are verified by Ticketmaster. Sellers: Get guaranteed payment and never deal with ticket delivery. Buyers: Know you have valid tickets with a brand new barcode before you get to the gate. Visit [NFLTicketExchange.com](http://NFLTicketExchange.com) today.

## GIANTS 2025 SCHEDULE

For the most accurate and up-to-date schedule information, please visit our website at [www.giants.com](http://www.giants.com)

## NFL FLEXIBLE SCHEDULING

“Flexible scheduling” for Sunday Night Football may be used up to twice between Weeks 5-10 and in the NFL’s discretion during Weeks 11-17; for Monday Night Football in the NFL’s discretion in Weeks 12-17; and for Thursday Night Football it may be used up to twice between Weeks 13-17. During these Flex Scheduling Windows, the games initially scheduled for Sunday Night Football (on NBC), Monday Night Football (on ESPN or ABC), and Thursday Night Football (on Amazon Prime Video) are tentatively scheduled and subject to change. Only Sunday afternoon games (or those listed as TBD) can be moved to Sunday night, Monday night, or Thursday night, so the initially scheduled Sunday/Monday night game would be moved to Sunday afternoon. Sunday afternoon games may also be moved between 1:00 p.m. and 4:05 p.m. or 4:25 p.m. ET. As in prior seasons, for Week 18, the season’s final weekend, the scheduling of the Saturday, Sunday afternoon, and Sunday night games is not assigned. In Week 18, two games

will be played on Saturday (4:30 PM ET and 8:15 PM ET), with the remainder to be played on Sunday afternoon (1:00 PM ET and 4:25 PM ET) and one matchup to be played on Sunday night (8:20 PM ET). Specific dates, start times, and networks for Week 18 matchups will be determined and announced following the conclusion of Week 17. For more information about NFL Flexible Scheduling, please visit <https://www.nfl.com/schedules/flexible-scheduling-procedures>.

## FIRST GAME CERTIFICATES

Fans attending their first New York Giants game at MetLife Stadium can scan the QR code below and submit their information in order to receive a certificate of attendance. First Game Certificates will be emailed following the game attended. Thanks for joining us at MetLife Stadium and Go Giants!





# GETTING TO THE STADIUM & PUBLIC TRANSPORTATION



## MASS TRANSIT

All ticket holders are strongly encouraged to consider taking mass transit to Giants home football games. Ticket holders who have used the following mass transit options have found them to be easy and convenient. Ticket holders are encouraged to monitor both [www.giants.com](http://www.giants.com) and [www.metlifestadium.com](http://www.metlifestadium.com) and their social media accounts for traffic and weather alerts.

## NEW JERSEY TRANSIT RAIL SERVICE

Northeast Corridor trains stop at the Frank R. Lautenberg train station in Secaucus, NJ, which allows fans from the region to quickly and efficiently reach MetLife Stadium. The train from the Lautenberg Station (Secaucus Junction) brings fans right to the HCLTech Gate at the Stadium. The trip takes approximately 10 minutes. The base round-trip fare from Secaucus to the MetLife Sports Complex station is \$4.50 and \$11.00 round trip from Penn Station in New York City (subject to change by NJ Transit). Rail service starts about three and one half (3 1/2) hours before kickoff and ends about two (2) hours after the conclusion of the game. Fans should visit [njtransit.com/meadowlands](http://njtransit.com/meadowlands) or call (973)275-5555 for information pertaining to the service and the fare to the MetLife Sports Complex.

## METRO-NORTH RAILROAD SERVICE (MNRR)

Riders from New York or Connecticut can take select Metro-North trains from the New Haven line to the Frank R. Lautenberg train station in Secaucus, NJ or Penn Station in New York City. Fans should visit <http://mta.info/mnr/> or call the MNRR Travel Information line at (212)532-4900 for information on schedules and service locations. The Travel Information Hotline is staffed between 8:30 am and 5:00 pm Monday through Friday and an automated system is available during other times.

## BUS SERVICE (ROUTE NUMBER 351)

Coach USA provides the #351 Meadowlands Express bus service from Gate 220 at the Port Authority in NYC to the MetLife Sports Complex. The #351 bus service begins two and one half (2 1/2) hours before the start of a game and runs until one half (1/2) hour after the start of a game. Bus operations will resume in the second half and each bus will depart once it is full. The bus line is operational for the return trip for approximately one (1) hour following the conclusion of the game. Bus drop-off and pick-up at the MetLife Sports Complex is located near Parking Lot K. A round-trip ticket costs \$16 (subject to change by Coach USA). Fans are encouraged to purchase round

# GETTING TO THE STADIUM & PUBLIC TRANSPORTATION

trip tickets at the point of purchase, if possible. Please visit [www.351express.com](http://www.351express.com) or call (800)877-1888, extension 3, for more information.

## PARK AND TRAIN RIDE AT SECAUCUS JUNCTION

A pre-paid parking permit is required for all vehicles entering the MetLife Sports Complex (MetLife Stadium and the American Dream side of the property) for Giants home football games. Ticket holders who do not have a parking permit can park at the Edison ParkFast parking lot at the Frank R. Lautenberg train station in Secaucus, NJ, which is located off of Exit 15X on the eastern extension of the New Jersey Turnpike (675 New County Road at Seaview Drive, Secaucus, NJ, 07094). Ticket holders can park in this 1,100-space parking lot and take the rail service to the MetLife Sports Complex. The parking lot is open 24 hours a day. The cost to park in this lot is \$20 per game on Sundays and \$28 for weeknight games. The cost of a season pass for all regular season games is \$165. Call 888-PARKFAST or visit [www.parkfast.com](http://www.parkfast.com) to make a no-cost, guaranteed parking reservation.

## DIRECTIONS TO METLIFE STADIUM

### BY CAR

MetLife Stadium is easily accessible and bordered by major roadways, including the New Jersey Turnpike.

### FROM NEW YORK CITY AND POINTS EAST

Take the Lincoln Tunnel and follow signs for Route 3 West. Take Route 3 West to the MetLife Sports Complex. Route 120 North from Route 3 West also accesses the MetLife Sports Complex parking lots.

## FROM THE GEORGE WASHINGTON BRIDGE

Please be advised of the following toll procedures at the I-95/New Jersey Turnpike 19W (entrance/exit point) to and from the MetLife Sports Complex:

**Arrival:** 19W is E-ZPass only.

**Departure:** When accessing I-95/ New Jersey Turnpike North 19W is E-ZPass only. When accessing I-95/New Jersey Turnpike South 19W is both E-ZPass and cash. Those drivers with vehicles that do not have an E-ZPass who desire to access I-95/New Jersey Turnpike North should follow the signage "95 North Cash Users." Violators will be sent a ticket.

## TRAVELING NORTH ON THE NEW JERSEY TURNPIKE

Follow the western spur of the Turnpike toward the George Washington Bridge. Get off at Exit 16W, which provides direct access to the MetLife Sports Complex parking lots. If the roadway is congested, use the eastern spur of the Turnpike (Lincoln Tunnel) to exit 16E and take Route 3 West, which provides direct access to the MetLife Sports Complex parking lots. Route 120 North from Route 3 West also accesses the MetLife Sports Complex parking lots.

## TRAVELING SOUTH ON THE GARDEN STATE PARKWAY

Garden State Parkway South to Exit 163 (Route 17). Follow Route 17 South to Paterson Plank Road (Route 120). Take Paterson Plank Road east to the MetLife Sports Complex.

## TRAVELING NORTH ON THE GARDEN STATE PARKWAY

Garden State Parkway North to exit 153A (Route 3). Follow Route 3 East to the MetLife Sports Complex. Check the MetLife Sports Complex site map prior to arrival, and enter through the toll plaza closest to the desired parking lot.

# PARKING POLICIES & PROCEDURES



## GENERAL AND PREMIUM PARKING

The goal is for all ticket holders to not only enjoy the game and the Stadium, but the entire game day experience as well. This includes the tailgating experience that fans have come to enjoy.

**If a ticket holder is operating a vehicle and plans to park at the MetLife Sports Complex on game day, he or she must have a pre-paid parking permit, mobile or hang tag, in order to do so.** Guests who do not have a pre-paid parking permit will be directed to park in the off-site parking lots which are located on Murray Hill Parkway in East Rutherford (follow signs or use GPS 20 Murray Hill Parkway, East Rutherford). Ticket holders are urged to consider taking mass transit (train or bus) or carpool, if possible. This will reduce the demand for parking, improve the ingress and egress for all ticket holders and will benefit the environment.

## PARKING PERMITS

- Parking permits are required for all vehicles entering the MetLife Sports Complex (Stadium and American Dream sides of the property)
- Online parking permits need to be printed prior to arrival. Digital permits are not accepted.
- Parking permits must be displayed at all times while on the MetLife Sports Complex; they should be hung from the rear view mirror facing forward.
- Parking permits only grant the ticket holder access to the MetLife Sports Complex parking lots. They do not entitle the parking permit

holder to a reserved parking space in a specific parking lot.

- The parking permit entitles the holder to one parking space for both his/her vehicle and tailgate set-up. Adjacent parking spaces and drive aisles may not be used for grills, chairs, tents, games or any other items.
- A permit holder who may be in possession of more than one pre-paid parking permit will not be allowed to use adjacent space(s) for tailgating
- Parking permits may be forwarded, reprinted, or resold online via "My Giants Account" up to one hour after kickoff.

## PARKING RATES

The following vehicles will occupy lined parking spaces (one vehicle, one space):

- Cars/SUVs/trucks/vans under 18 feet/ motorcycles: Season-long permits are \$500 for platinum and \$400 for gold. Single gameday (gold only) are \$40 preseason and \$60 regular season. Parking permits are required for all preseason and regular season home games.
- The following vehicles will NOT be permitted to occupy lined parking spaces:
- RVs, trucks, vans (over 18 feet), campers, vehicles pulling trailers, barbecues in tow, etc., do not require a pre-paid parking permit: \$120 per game to be paid at the toll booth. Parking permit(s) may be used toward the \$120 fee, along with cash/credit card at the toll booth. These vehicles **MUST** park alongside the curbs in the parking lots and not in the lined surface parking spaces. Please arrive early to find a location along the curb or in another location in which the vehicle will not occupy more than



# PARKING POLICIES & PROCEDURES

one lined parking space and will not block drive aisles.

- Buses: \$200 per game to be paid at the toll booth. Parking permits may be used toward the \$200 fee, along with cash/credit card at the toll booth. Chartered bus parking is in Lot L.

## PARKING LOT HOURS OF OPERATION

- The parking lots open 5 hours prior to the start of the game and close 2 hours after the conclusion of the game. Parking permit holders arriving earlier than five 5 hours before the scheduled game time will not be permitted to enter the MetLife Sports Complex and may be directed to leave the roadways that service the Sports Complex.
- The toll plazas and parking lots are staffed by MetLife Stadium Toll Collectors, Traffic and Parking team members, Stadium Safety Services team members and New Jersey State Police.

## GENERAL PARKING INFORMATION

- Ticket holders who have a pre-paid parking permit will be directed to park in the parking lots that are closest to their point of entry into the MetLife Sports Complex. This is designed to reduce cross site traffic which will improve ingress and egress times.
- Vehicular circulation between parking lots is prohibited.
- To ensure safe and efficient travel throughout the MetLife Sports Complex, permit holders are required to follow the directions of the Traffic and Parking staff.
- Trucks, trailers, buses, vans and other oversized vehicles are NOT permitted to park in the enclosed parking decks on the American Dream side of the MetLife Sports Complex.
- Parking outside of the MetLife Sports Complex on area roadways, medians, grass malls and vehicle breakdown lanes is prohibited. Violators will be ticketed by local law enforcement and/or towed at the owner's expense.
- Overnight parking on the MetLife Sports Complex is not permitted.
- All vehicles are subject to search by New Jersey State Police which could include a canine

unit. Those ticket holders refusing a search of their vehicle will not be permitted to enter the MetLife Sports Complex.

- While tailgating is permitted in designated locations at specified times, any unauthorized commercial activity is strictly prohibited and is a violation of the law. Individuals and companies are prohibited from charging members of the general public to attend a tailgate party either in advance of or on the day of the game.
- Permit holders should give themselves plenty of time for arrival to and departing from the Complex.

## ACCESSIBLE PARKING (TICKET HOLDERS WITH DISABILITIES)

- Ticket holders with disabilities must have either a valid DMV issued persons with disability parking placard or persons with disability license plates to gain access to and park in the accessible parking areas at the MetLife Sports Complex. The appropriate parking fee must be paid. **The owner of the vehicle with the valid DMV issued persons with disability license plate or placard must be in the vehicle.** Registrations and IDs may be checked by MetLife Stadium Traffic and Parking staff and New Jersey State Police prior to entering the parking lots. Permit holders with valid DMV issued persons with disability placards should hang them in front of their parking permit on the rear view mirror so that the Traffic team members are able to quickly direct them to the appropriate parking lots.
- Parking Attendants will direct permit holders to the designated accessible parking spaces located in Lots E, F, and G (see map on page 11).
- The dedicated drop-off/pick-up area for guests with disabilities is located near Lot C (between the Verizon and HCLTech Gates). Traffic and Parking staff will direct guests to the roadway near Lot C from all stadium roadway access points (see map on page 11).
- Guests with low mobility who may require assistance to the Stadium from the parking lots, can call the Guest Services Hotline (201) 559-1515 upon arrival in the parking lot with vehicle location, including the nearest parking lot sign (i.e. E6, L13, etc.), and a Parking Team member will be dispatched in a golf cart for pick-up.

# PARKING POLICIES & PROCEDURES

The guest requesting pick-up will need to show identification they are the appropriate party. Due to the volume of requests, please allow up to 45 minutes for this service. This service is offered only on the stadium side of the MetLife Sports Complex. Parking lots on the American Dream side are not eligible for this service.

## CHARTER BUS PARKING

- Charter bus parking is located in Parking Lot L. Traffic and Parking personnel will direct the drivers of charter buses to Lot L (see map on page 11).
- The charter bus parking footprint is subject to change based on anticipated bus parking needs

## TAXIS AND LIMOUSINES DROP-OFF AND PICK-UP AREAS

- Taxis/limousines/car services drop-offs and pick-ups: There is no parking charge if passengers are dropped-off and picked-up at the designated drop-off/pick-up point which is located on the roadway between Parking Lots D and E (see map on page 11).
- Limousines/car services: If parking on site, these vehicles must have a pre-paid parking permit to enter the MetLife Sports Complex. An additional charge of \$90 must be paid with a credit card or cash if the vehicle exceeds 18 feet. Total cost to park will be \$120.

## SHUTTLE BUSES FOR TICKET HOLDERS

Shuttle buses will be provided from Lot P and the surface parking lots and parking decks located on the American Dream side of the MetLife Sports Complex to the Stadium (see map on page 11).

- Guests who have parked in Lot P will be dropped off and picked up in Lot G in front of the Moody's Gate.
- Guests who have parked in the surface lots or in the parking decks on the American Dream side of the MetLife Sports Complex, will be dropped off and picked up in Lot C, which is located between the Verizon and HCLTech Gates.
- Guests who park in these lots can also walk to MetLife Stadium. Please use the sidewalk from Lot P or the Pedestrian Bridge from the American Dream side of the property. The bridge is not accessible for wheelchairs. Any guest with a disability who cannot navigate the bridge should park in the Stadium parking lot. For your safety, please do not walk on the roadways that service the MetLife Sports Complex.



## RIDESHARE AT METLIFE STADIUM

Here are some tips to get you home with ease:

### 1. SELECT YOUR RIDE

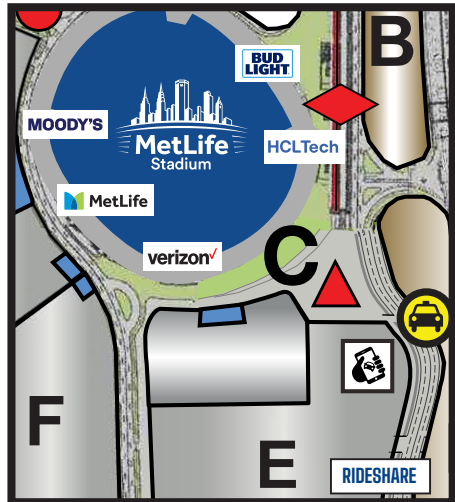
Upon exiting MetLife Stadium, open the Rideshare app. A guaranteed upfront fare should be displayed in the app before a request is made. Select the preferred ride option on the slider at the bottom of the screen. For your convenience, cell phone charging stations are located throughout the Stadium and at the bag check trailers at the Gates until they close.

### 2. HEAD TO THE RIDESHARE ZONE LOCATED IN LOT E

Head directly to the Rideshare Zone, located in Lot E outside of the Verizon Gate, after the request has been made, the driver will meet you there. Wait times can be significant during post game. Rideshare surge pricing is often in effect after the games. Public transportation (trains and buses) is recommended.

### 3. LOCATE YOUR DRIVER

Once your driver has arrived in Lot E, they will call or text you to let you know in which row they are parked. If you are having trouble connecting with your driver, please call or text them.






# METLIFE SPORTS COMPLEX SITE MAP



 **Premium Platinum Parking**  
Moody's Commissioners Club Suite Reserved


 **Premium Platinum Parking**  
Suites & Clubs

 **General Gold Parking**

 **Accessible Spaces**


 **Charter Bus Parking**

 **Ride Share Pick-Up & Drop-Off**


 **Racetrack Reserved**

 **Taxi / Limo Drop-Off**

 **Lot P Shuttle Bus Pick-Up & Drop-Off**

 **Arena Side Shuttle Bus Pick-Up & Drop-Off**

 **Rail Station**

 **Buses to NYC Port Authority**

# TAILGATING

- Tailgating is permitted in the MetLife Sports Complex parking lots. Grilling is not permitted in the parking decks that are located on the American Dream side of the Sports Complex.

- Parking is on a first-come, first-served basis
- **ONE CAR = ONE SPACE:** Please be considerate of your fellow parking permit holders. Tailgating is limited to the lined parking space and the area directly behind or in front of each vehicle. Blocking the drive aisle is prohibited, as well as blocking an adjacent parking space. Tailgating is also permitted on the medians between the parking lots and the medians that separate the parking lots from the interior roadways. There will be enforcement of the one car = one parking space policy. See diagram at right for correct and incorrect tailgate setup.
- Tailgating is prohibited in designated walkways and in spaces adjacent to the accessible parking spaces for side-loading accessible vehicles.

- In select lots (M) a tailgate line has been painted indicating the acceptable space allowed for tailgating behind vehicles.

- Permit holders must keep all tables, chairs, coolers, grills, etc. within the parking stall of the tailgate party. Tents or canopies exceeding a 10' x 10' footprint and vehicles measuring more than 18' in length and/or 8' in width are not permitted in a lined parking space. Fully enclosed tents with sides are not permitted. Please see the parking policies and guidelines in this fan guide on pages 7-10 and at [www.giants.com](http://www.giants.com).

- The saving of parking spaces will not be permitted. Groups desiring to tailgate together should arrive together.

- A permit holder in possession of more than one pre-paid parking permit will not be allowed to use adjacent spaces for tailgating. Lined parking spaces are for vehicles only, not tailgate activities.

- Drive aisles and fire lanes must remain clear at all times for free access of emergency and New Jersey State Police vehicles

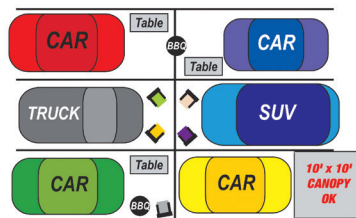
- Sound systems:

- Speakers must be directed toward your party

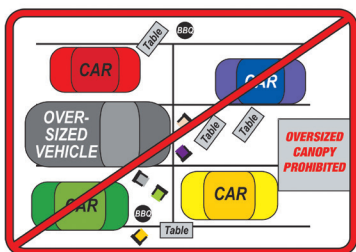
- Volume should be controlled so that it does not negatively affect others

- Do not play music that contains explicit lyrics

THIS DIAGRAM SHOWS CORRECT TAILGATE SETUPS:



THIS DIAGRAM SHOWS INCORRECT TAILGATE SETUPS:



–Violators will be subject to shutting down systems or possible confiscation at the discretion of MetLife Stadium management.

- Trucks, trailers, vans and other oversized vehicles (not including buses) will be directed to park along the curbs in the parking lots so they do not take up additional lined parking spaces. Please arrive early to find a location along the curb or in another location in which your vehicle will not occupy more than one lined parking space or block a drive aisle.

- Grills are permitted for tailgating enjoyment, provided guests do so only in the same space occupied by their vehicle. However, their use in areas where property may be damaged is strictly prohibited.

- For those permit holders who use grills, it is recommended that a Class 2A-10B:C fire extinguisher be available for use if necessary. Open fires are not permitted.

- Deep fryers or any oil-based cooking or frying are prohibited

- Please drink alcohol responsibly at all times. Guests who exhibit signs of impairment as they approach the Stadium gates may not be permitted to enter the Stadium

- Guests who arrive via train, bus or just want to experience the tailgating atmosphere without

the hassle of cooking and cleaning can take advantage of the special pre-game activity zones within the Plaza Level adjacent to MetLife Stadium, which opens 2 hours before kickoff. A variety of food, games, entertainment, and activities for adults and children are available on the Plaza.

- The Backyard Beer Garden is open for entertainment approximately 2 hours prior to kickoff. The Beer Garden is located between the MetLife and Verizon Gates.

- Guests should cross roadways at the designated crosswalks and should not walk on the active roadways that lead to, from, and within the MetLife Sports Complex

## TRASH AND HOT CHARCOAL DISPOSAL

- Trash receptacles are located throughout the MetLife Sports Complex parking lots and near the entrances to the Stadium. Please bag and dispose of trash in the designated containers. Please make sure to dispose of or remove all glass bottles from the parking lot to prevent damage to the tires of vehicles exiting the parking lots.

- For your safety and convenience, "Hot Charcoal" bins have been provided for the disposal of charcoal. These large, red "Hot Charcoal" bins are located on the medians between the parking lots and the medians that separate the parking lots from the roadways. Please do not discard hot coals near vehicles or in plastic waste receptacles. Doing so could result in car and/or trash fires. **PLEASE DO NOT DISCARD TRASH IN THE HOT COAL BINS OR HOT COAL ASHES IN THE TRASH CONTAINERS.**

## PORTABLE TOILETS

Portable toilets are located throughout the MetLife Sports Complex parking lots. Portable toilets for guests with disabilities are available in Parking Lots E, F, and G.

## CATERING

Outside catering companies are not permitted on the MetLife Sports Complex. Delaware North Sportservice is the official food service

provider/caterer for MetLife Stadium. To schedule a catered event, please contact Delaware North Sportservice at (201) 559-1642.

**ILLEGAL SALES AND ORGANIZED DISTRIBUTION OF FOOD AND BEVERAGES ON THE METLIFE SPORTS COMPLEX IS PROHIBITED. INDIVIDUALS PARTICIPATING IN SUCH ACTIVITIES ARE SUBJECT TO THE LOSS OF PARKING PRIVILEGES, TICKET PRIVILEGES, FINES, AND PSLS.**

## NOT PERMITTED ON THE METLIFE SPORTS COMPLEX (PARKING LOTS AND ROADWAYS):

The following are prohibited on the MetLife Sports Complex:

- Bicycles
- Golf carts
- Skateboards
- Rollerblading
- Motorized scooters
- Go-karts
- Mini bikes
- Hover boards
- Drones, remote controlled model aircraft, kites, or tethered balloons
- Swimming pools
- Personal portable toilets
- Flatbed trucks
- Weapons of any kind
- Fireworks
- Solicitation of any kind including the request of donations by groups
- Selling of products or merchandise. Only Delaware North Sportservice team members and official sponsors are authorized to sell products or merchandise in the parking lots on game days.
- Banners or signage recognizing businesses or products may not be displayed
- The placing of flyers/brochures on vehicles
- Ball playing in the parking lots and roadways. This is a safety hazard; injuries and damage to vehicles can occur as a result of this activity.



## **VIOLATION OF PARKING OR TAILGATING POLICIES**

Those who violate the Parking or Tailgating Policies can lose their parking privileges, be prohibited from entering the Stadium, and could result in the possible loss of ticket privileges and PSLs.

## **TEXT MESSAGING FOR ASSISTANCE**

Guests who wish to report issues/concerns or ask for information/assistance in a fast, easy, and convenient way can do so by texting the MetLife Stadium Command Center by using the stadium text message service. Guests

should address the text message to 848261, type "Alert GIANTS" followed by a space, the issue and location. Stadium personnel will respond to the text message and the appropriate Stadium team members will be dispatched to the location, if necessary. Message and data rates may apply.

## **GUEST SERVICES HOTLINE**

Guests who would like to contact MetLife Stadium staff with traffic and parking questions, comments or concerns may do so by calling (201)559-1515 or by sending an email to [info@metlifestadium.com](mailto:info@metlifestadium.com).



The MetLife Stadium management team and the New York Giants organization are committed to providing a memorable game day experience for all guests. With that goal in mind, guests are required to follow the Guest Code of Conduct while on the MetLife Sports Complex and in the Stadium for the duration of any event.

The Guest Code of Conduct requires that guests assist in creating an enjoyable and safe environment by:

- Respecting each other as well as MetLife Stadium employees and team members
- Consuming alcoholic beverages in a responsible manner and only by those of legal age
- Refraining from fighting, throwing items or using foul/abusive language or gestures
- Not displaying messages on clothing or other items that may be considered indecent
- Showing their ticket when requested and sitting only in their ticketed seat
- Following instructions from Stadium team members regarding Stadium guidelines and emergency procedures
- Respecting the right of guests to support their team, even if it is the opposing team, as well as being respectful and courteous to other guests, game officials, and players from both teams

- Keeping MetLife Stadium SMOKE-FREE (INCLUDING NO VAPING OR E-CIGARETTES).

Stadium team members have been trained and instructed to take the necessary actions to ensure that applicable laws and the Guest Code of Conduct are followed. Guests are encouraged to report any unlawful or inappropriate behavior to the nearest Guest or Safety Services Representative, any team member located in the Guest Services Booths or by calling the Guest Services Hotline (201) 559-1515, or through the stadium text messaging system. Guests should address the text message to 848261, type "Alert GIANTS" followed by a space, the issue and location. If you "See or Hear Something," please report it. Message and data rates may apply.

Guests who do not abide by applicable laws or who do not follow the Guest Code of Conduct will be subject to ejection, possible arrest, prosecution, forfeiture of tickets and loss of Personal Seat Licenses (PSLs).

## TAKE PRIDE IN YOUR STADIUM AND ENJOY THE GAME!



# METLIFE STADIUM CARRY-IN POLICY

The Giants and the team at MetLife Stadium sincerely appreciate your cooperation by following these policies. We hope that you enjoy your visit to MetLife Stadium!

## **Guests are welcome to carry-in the following items into MetLife Stadium:**

**-One (1) clear bag that is 12" x 6" x 12" or less in size plus one small purse/handbag (clutch-type) that is 4.5" x 6.5" or less in size**

-Food of any kind that is contained in a clear plastic bag which is 12" x 6" x 12" or less in size

-Factory sealed, cans or plastic bottles of water or soft drinks that are 20 oz. or less in size (one per person). Caps will be checked by Safety Services staff at the gates. Empty reusable plastic or aluminum water bottles that are 20 oz. or less are allowed into the Stadium and can be filled up at water fountains in the Stadium.

-Still-photography cameras with a lens that is 6" or less in length not contained in a case

-Binoculars not contained in a case

-Hand-carried jackets, blankets, or other items, which will be patted down or searched

All bags and other permissible items will be subject to multiple screenings prior to entering MetLife Stadium.

## **The following items are NOT permitted to be carried into MetLife Stadium\*:**

-Purses larger than a clutch-type

-Camera cases, binocular cases, backpacks, fanny packs, diaper bags, briefcases/computer bags/luggage or any clear bag larger than 12" x 6" x 12"

-Seat cushions of any size

-Helmets with facemasks

-Glass bottles, cans, coolers of any kind, thermoses or ice chests

-Alcohol of any kind

-Banners, signs, or flags of any size

-Selfie sticks

-Umbrellas, strollers, laser pointers and balls of any kind including full-sized footballs

-Single purpose video cameras or still-photography cameras with a lens longer than 6"

-Weapons, any item that may be used as a projectile, or one that is deemed dangerous by Stadium management

-Any animal with the exception of a trained service animal

-Any other item deemed inappropriate by Stadium management

\* An exception will be made for medical needs after proper inspection at a designated entrance



## METLIFE STADIUM ALCOHOL POLICIES

The team at MetLife Stadium and the New York Giants organization strive to present a safe, pleasant and family-friendly environment for every guest who visits MetLife Stadium. To achieve this goal, the following policies have been established to promote the responsible sale and use of alcohol:

- A person exhibiting visible signs of impairment may not be permitted into the Stadium
- Alcohol of any kind may not be brought into or removed from the Stadium
- Any guest who is deliberately concealing alcohol while attempting to enter the Stadium may not be permitted into the Stadium
- Any guest who is discovered consuming alcohol that was concealed and not detected during the screening process at the gates may be ejected from the Stadium and may be subject to the possible loss of ticket privileges and PSLs
- Alcohol will not be served to any underage person or visibly impaired guest
- Guests may not purchase or possess more than 2 alcoholic beverages at a time
- Alcohol service will cease at all concession stands and portable units in the general seating areas at the beginning of the third quarter. Alcohol sales will stop in the Clubs at the end of the third quarter.
- Any guest who exhibits behavior that disrupts, inconveniences, or otherwise interferes with another guest's enjoyment of the game

may be ejected from the Stadium and subject to arrest. The PSL holder of the seats in which the guest had tickets may also be subject to the possible loss of ticket privileges and PSLs.

- Alcohol sales may be curtailed or prohibited at the discretion of Stadium management
- Any guest who appears to be 40 years of age or younger may be required to provide proof of age with a valid, government-issued picture identification card. Acceptable forms of identification are a valid (non-expired) U.S. driver's license, passport, military ID and a state issued identification card.
- International licenses will not be accepted as proof of age as per New Jersey Law.

The team at MetLife Stadium sincerely appreciates your cooperation in following these policies.

**PLEASE CONSUME ALCOHOL  
RESPONSIBLY AT NEW YORK  
FOOTBALL GIANTS GAMES!**

# METLIFE STADIUM GENERAL INFORMATION

## ENTRY INTO METLIFE STADIUM

Stadium gates open 2 hours before kickoff. **IT IS RECOMMENDED THAT GUESTS ENTER AT LEAST 1 HOUR BEFORE KICKOFF TO AVOID CONGESTION AT THE GATES.**

## SEARCH PROCEDURES

To ensure the highest level of safety and security, all guests will be subject to a courteous screening by Safety Services team members prior to entering the Stadium. All vehicles are subject to inspection prior to entering the MetLife Sports Complex and all bags will be inspected prior to entering the Stadium. Guests who refuse to allow their vehicles to be inspected at the toll plazas, or any other time, will be denied entry into the MetLife Sports Complex and those individuals who refuse to be screened or have their bags inspected at the gates will be denied entry into the Stadium. By having a parking permit, game or gate ticket, the holder consents to such inspections and waives any and all related claims against New Meadowlands Stadium Company, LLC and the New York Football Giants. Alcohol, weapons, or any items that the Safety Services team deems dangerous will be confiscated. Illegal items will be turned over to the New Jersey State Police which could result in arrest and possible prosecution.

## TICKETMASTER SUITES

MetLife Stadium has more than 200 suites that range from 12-30 seats per suite. The suites are located on three suite levels: Level 3, Level 5 and Level 6. Suites are also located behind the general seating areas on the 100 Concourse Level (east and west sides of the Stadium). All of the suite levels may be accessed by using the VIP entrances on the east and west sides of the Stadium. Access to suite levels is strictly controlled and guests must have the appropriate tickets or credentials to access these areas.

The following suites can be accessed through the VIP entrance on the east side of the Stadium:

- Concourse Suites: 2-01 to 2-05
- Level 3 Suites: 3-01 to 3-30
- Level 5 Suites: 5-01 to 5-39

- Level 6 Suites: 6-01 to 6-39

The following suites can be accessed through the VIP entrance on the west side of the Stadium:

- Moody's Commissioner's Club: CM1 to CM 20
- Level 3 Suites: 3-50 to 3-80
- Level 5 Suites: 5-50 to 5-88
- Level 6 Suites: 6-50 to 6-67

## CLUB SEATS

MetLife Stadium has two levels of club seats. club seat ticket holders have access to an exclusive lounge with spectacular views of the action on the field. The private clubs total approximately 130,000 square feet and, depending on the Club, include distinct features. All of these Clubs are ticketed and are not accessible to the general public.

- EY Coaches Club  
(east side of Stadium): Located on the Plaza Level under sections 111C-115C.
- Corona Beach Club  
(east side of Stadium): Located on the Mezzanine Level (200 Concourse Level) in Sections 207C-220C.
- Miller Lite MVP Club  
(west side of Stadium): Located on the Mezzanine Level (200 Concourse Level) in Sections 232C-245C.

## GIANTS LEGACY CLUB

The New York Giants Legacy Club, presented by Hackensack Meridian Health, is located on the 100 Concourse Level near Section 143. The Legacy Club Tribute Room, which is free of charge, opens when the gates open and closes at the end of the halftime intermission. Relive the Giants' storied history through a stunning visual experience featuring interactive video screens with Giants highlights and interviews with the franchise's legendary players, coaches and owners. There are displays with historic game-worn jerseys and helmets and many never-before-seen artifacts. Also, the Giants' Super Bowl and NFC Championship trophies are on display. The Legacy Club is a must-see attraction for the true blue Giants fan. Visit [www.giants.com](http://www.giants.com) for additional information.

## GUEST SERVICES LOCATIONS

There are eight permanent and up to seven portable Guest Services Booth locations throughout MetLife Stadium. Portable Guest Services locations vary by game and are located near the gates on the Plaza Level. Permanent locations can be found near Sections 124, 149, 227A, 249A, 303, 324, 328 and 349. The Guest Relations Representatives who staff the Guest Services Locations have been trained to handle guests' special requests, questions, comments and concerns.

The staff will provide assistance in the following areas:

- Informational literature
- Answer questions
- Lost and found
- Lost children/parents
- Seating and accommodations for guests with disabilities
- Children's I.D. bracelets
- First event certificate
- Sensory bags and assistance
- Designated Driver sign-up (through the end of the first quarter)
- Fulfilling special needs or requests from any guest
- Nursing suite keys or nursing pod codes
- Fan engagement buttons celebrating guests' special occasions

## RESTROOMS

Restrooms are located throughout the Stadium, all of which are accessible to guests with disabilities.

Guests at MetLife Stadium may use the restroom that corresponds to their gender identity and/or identity expression. Should any guest prefer privacy in a non-gender specified restroom, they may use one of the single stall (gender neutral/family) restrooms which are located throughout the Stadium. Guest Services Representatives and Safety Services Staff are posted throughout the Stadium to help any guests requiring assistance.

These restrooms are located in the following areas (please see the Guest Services Representative in the respective Section for access to the restroom):

## GENERAL SEATING AREAS

- Plaza Level:  
Under Section 134
- 100 Concourse Level:  
Sections 104, 108, 118, 123, 128 and 149
- 200 Concourse Level:  
Sections 207A, 220A, 232A and 245A
- 300 Concourse Level:  
Sections 318, 333 and 345

## CLUB LEVEL

- Corona Beach Club: Section 208
- Miller Lite MVP Club: Section 244

## MERCHANDISE

There are numerous retail locations and kiosks located throughout MetLife Stadium. The Flagship Store is located next to MetLife West Hall. Fixed stores are located in Sections 103, 124, 128, 149, 301, 316, 326 and 336. Portable kiosks can be found in Sections 109, 117, 133, 143, 201, and 226 as well as in the Miller Lite MVP and Corona Beach Clubs and in the lobby below each Club. The East Plaza, inside the Bud Light Gate, has a 1,400 square foot walk-in store. Retail trailers can also be found outside the HCLTech, Verizon and Moody's Gates. Kiosks are located inside the Verizon and Moody's Gates.

## STAIRWAYS

There are 10 staircases in the stadium. SMOKING is NOT permitted on any staircase (see maps on pages 20-23). Staircases provide the fastest exit routes out of the Stadium following a game or during an evacuation of the Stadium.

## PLAZA LEVEL



Guest Services



First Aid



Family Restrooms



Stairs



Escalator



Reverse  
ATMs



Men's & Women's  
Restrooms



Retail Location



Ramp



Elevator



Nursing Location















MetLife 50 Club



## 100 CONCOURSE



Note: Sections 134-143 must enter from the Plaza Level

	Guest Services		First Aid		Family Restrooms		Stairs		Escalator
	Reverse ATMs		Men's & Women's Restrooms		Retail Location		Ramp		Elevator
			Water Fountain		Nursing Location				

## 200 CONCOURSE

**BUD LIGHT**

**HCLTech GATE**

Note: Sections 201-207a and 245a-250b should be accessed through the Bud Light or Pepsi corners

Note: Sections 220a-232a should be accessed through the Verizon or SAP corners



Guest Services



First Aid



Family Restrooms



Stairs



Escalator



Reverse ATMs



Men's & Women's Restrooms



Retail Location



Ramp



Elevator











Nursing Location



Water Fountain

## 300 CONCOURSE



- |  |   |  |  |   |
|--|---|--|--|---|
|  Guest Services |  First Aid                 |  Family Restrooms |  Stairs |  Escalator |
|  Reverse ATMs   |  Men's & Women's Restrooms |  Retail Location  |  Ramp   |  Elevator  |
|  |  Water Fountain            |  |  |   |

## ADA (Americans with Disabilities Act)

### Accessible Parking (Guests with Disabilities)

•For NFL games, accessible parking spaces are available to ticket holders with a pre-paid parking permit for the appropriate game and either a valid DMV-issued vehicle license plate and/or placard for persons with a disability to gain access to the Sports Complex and accessible parking spaces. The vehicle's owner, with the valid DMV-issued vehicle license plate and/or placard for persons with a disability, must be in the vehicle. Registrations and IDs may be checked.

•For non-NFL events, paid accessible parking is available in Lots E, F, and G. A valid, DMV-issued vehicle license plate and/or placard for persons with a disability must be visible on any vehicle parking in these spaces. These parking areas will be closely monitored to ensure that only those authorized to park in the parking spaces designated for ticket holders with disabilities do so.

•Parking team members will direct ticket holders with appropriate license plates and/or placards to the designated accessible parking spaces.

•The dedicated drop-off area for guests with disabilities is in Lot C, between the Verizon Gate and the HCLTech Gate. Traffic and Parking team members will direct guests to Lot C from all stadium roadway access points.

### Accessible Services

Please visit our [Guests with Disabilities](#) section for more information.

### Accessible Assistants

Guests with limited mobility who may require assistance can request transportation to their seat from the gates via a wheelchair from an Accessible Assistant. Guests may request wheelchair assistance by speaking to an event team member at any gate. Due to limited supply, any guest needing a wheelchair for the duration of the game are asked to supply their

own. If a guest arrives in a wheelchair, accessible seating must be purchased. Guests may request wheelchair assistance before any event by speaking to an event team member at any gate. Post-event transportation will occur in the order the request was received, and guests are asked to remain patient and in their seating area until the wheelchair comes to them.

## ADMINISTRATIVE OFFICES

The Administrative Offices for the New York Football Giants are located at the Quest Diagnostics Training Center. The mailing address is: 1925 Giants Drive, East Rutherford, NJ 07073. The main phone number is (201)935-8111. The Ticket Office phone number is (201)935-8222. The mailing address is: 1 MetLife Stadium Drive, East Rutherford, NJ, 07073. The MetLife Stadium Guest Services Hotline is (201)559-1515. The telephone number for administrative requests is (201)559-1500. Emails may be sent to [info@metlifestadium.com](mailto:info@metlifestadium.com).

## ALCOHOL POLICIES See page 17.

## AUTOMATIC TELLER MACHINES (ATMs)

MetLife Stadium is a cash-free venue for all concession and retail locations. For guests who bring cash to the stadium, reverse ATMs are available onsite to load cash onto a prepaid Visa debit card valid for in-stadium purchases. This service is free of charge to guests. The Visa debit card has no expiration date and can be used anywhere a Visa debit card is accepted. Reverse ATMs are located in the MetLife West Hall and Sections 118,128,149,220a,225a, 322 and 347.

## AUTOMOBILE TROUBLE

Basic vehicle and towing assistance is provided for all of the MetLife Sports Complex parking lots, including parking at American Dream. This service includes: towing, battery charging and jump-starts, flat tire assistance, and locked-in keys. Guests in need of this service should contact the nearest Parking team member or contact the MetLife Stadium Command Center using the stadium text message service



(see Text Messaging on page 29) or calling the Guest Services Hotline at (201)559-1515.

## BAG CHECK FACILITIES

Color-coded trailers, which are located near each of the gates at MetLife Stadium, are provided for guests to check items that are prohibited from being brought into MetLife Stadium. It is recommended that guests return these items to their vehicles, if possible. The claim ticket is the same color as the trailer.

## BAG SEARCHES See page 18.

## BANNERS/FLAGS/SIGNS

Banners, flags and signs are not permitted to be brought into the Stadium.

## BEHAVIOR

The MetLife Stadium Guest Code of Conduct prohibits guests from detracting from another guest's enjoyment of the game by demonstrating anti-social behavior (see page 17). Please bring any issues to the attention of the nearest Stadium team member or contact the MetLife Stadium Command Center by calling the Guest Services Hotline at (201)559-1515. Guests who wish to report issues or concerns in a fast, easy and convenient way can do so by texting the MetLife Stadium Command Center by using the stadium text message service. Guests should address the text message to 848-261, type the word GIANTS followed by a space, the request and location.

## BINOCULARS

Binoculars, without the cases, are permitted in the Stadium (please see the Carry-In Policy guidelines on page 16).

## BOTTLES

Empty reusable plastic or aluminum water bottles 20 oz. or less are allowed into the Stadium and can be filled up at water fountains in the Stadium. Any guest deliberately concealing alcohol may be prohibited from entering the Stadium. Any guest who is discovered consuming alcohol in the Stadium that was concealed and not detected during the screening process at the gates may be ejected from the Stadium

and may be subject to the possible loss of ticket privileges and PSLs.

## BUS PARKING See page 9.

## CAMERAS

Handheld digital or film cameras, without the cases (please see the Carry-In Policy guidelines on page 18), are permitted inside MetLife Stadium as long as their use does not interfere with the game or other guests' enjoyment of the game. Tripods, monopods, "Selfie" sticks and cameras with a lens longer than 6" (detachable or non-detachable) will NOT be permitted into the Stadium. Video cameras and video recording of events at MetLife Stadium are prohibited.

## CARRY-IN POLICY See page 16.

## CASH-FREE TRANSACTIONS

•MetLife Stadium is a cash-free venue. NO CASH will be accepted at concession stands and retail locations.

•Visa is the preferred form of payment at MetLife Stadium. Pay with a debit or credit card (Visa, Mastercard, American Express, Discover) using tap to pay, chip or swipe, or mobile payment, including Apple Pay and Google Pay.

•For guests who bring cash to the Stadium, reverse ATMs are available onsite to load cash onto a prepaid Visa debit card valid for in-stadium purchases. This service is free of charge to guests. The Visa debit card has no expiration date, and any remaining balance can be used where a Visa debit card is accepted. The reverse ATMs are located in the MetLife West Hall and Sections 118, 128, 149, 220a, 245a, 322 and 347.

## CHARGING STATIONS

Mobile charging kiosks are conveniently located throughout the stadium. Locate a mobile charging kiosk and scan the QR code to rent a portable charger and take it with you on the go. Return to any kiosk when finished. Kiosks are located outside the stadium gates at all bag check trailers, on the Plaza Level in the East & West VIP Lobbies, on the 100 Concourse at Sections 149 & 124, 200 Concourse at Sec-

tions 227 & 249 and the Miller Lite MVP Club & Corona Beach Club elevator lobbies, and in the Ticketmaster Suite concourses at both the East & West Concierge Desks (levels 3, 5, 6).

## CHILD ADMISSION POLICY

Children under 34" tall are permitted entry inside MetLife Stadium free of charge for all New York Giants football games. There is a limit of one child per accompanying ticketed adult and the child must sit on the accompanying ticketed adult's lap for the game and may not occupy a seat.

**Reminder- the MetLife Stadium Carry-In Policy does not permit strollers and diaper bags in the stadium on gameday. For additional information regarding the Carry-In Policy, see page 18.**

## CLOSED CAPTIONING

All integral game information is captioned on the LED ribbon board below the video screens and available through FM broadcast. Guests may also receive closed captioning on their personal smart devices through a private link available upon request at any Guest Services Booth or Concierge Desk.

## CLUBS AND SUITES See page 18.

## CONCIERGE

Concierge team members are located in all Club and Suite areas to assist premium seating guests with in-stadium needs. Guests who have seats in the general seating areas who require assistance should speak with team members in the Guest Services locations which are outside and inside the Moody's and Verizon Gates and inside the MetLife and HCLTech Gates on the Plaza Level (these booths close at kickoff) and in Sections 124, 149, 227A, 249A, 303, 324, 328 and 349.

## CREDIT CARDS

All concession stands and retail stores accept Visa, MasterCard, American Express and Discover credit cards and debit cards.

## DESIGNATED DRIVER PROGRAM

Registering for the "Designated Driver" program takes place at the kiosks located on the

Plaza Level at each entry gate and at the Guest Services locations inside the Stadium until the end of the first quarter. This program encourages guests to drink responsibly while attending games at the Stadium. Guests over the age of 21, who pledge not to drink while at the game, will earn a free non-alcoholic beverage and will be entered into a contest to win prizes during the game or access to off-season events. Guests signing up for the Designated Driver program will not be asked to drive other ticket holders home outside of those in their group.

## ELEVATORS

Elevators for guests with disabilities and one companion are available in MetLife Stadium at the Moody's, Verizon and HCLTech Gates. Elevators are also available at the East and West VIP entrances for guests who have tickets in the clubs or suites. If you have trouble finding an elevator, please ask any team member for directions.

## EMERGENCY, IN CASE OF (SAFETY OR SECURITY)

If you observe a situation that requires an emergency response, please remain calm and report as much information as possible to the nearest MetLife Stadium team member. Team members are well trained in emergency procedures. In the event of an emergency, please follow the instructions of the Stadium team members and any announcements broadcast over the public address (PA) system and the video boards. Remember if you "See Something, Say Something."

## ENTERING AND EXITING THE STADIUM

Guests are welcome to walk around the exterior of the Stadium to easily access all entry gates and parking lots. For your safety, when walking along the north side of the Stadium, please be attentive to traffic and follow the instructions and directions of Stadium team members. Please use the walkway that is created by the barricades.

## ESCALATORS

Escalators are located at the Bud Light,

HCLTech, Verizon, MetLife and Moody's Gates. Additional escalators to the 200 and 300 Concourse Levels are available at the Bud Light corner of the 100 Concourse Level behind sections 103/104.

## EVENT STAFF

All Stadium team members have been trained in guest services, emergency procedures and in providing information about the Stadium. Please feel free to contact the nearest Stadium team member with any questions, comments or concerns.

## FIRST AID

The MetLife Stadium Medical Team is comprised of doctors, nurses and EMTs who provide basic and emergency medical services for those attending games at the Stadium. First Aid Rooms are located in Sections 103, 128, 301 and 326. In addition, EMT teams are located throughout the Stadium. Basic over-the-counter medical needs, such as aspirin and band-aids, are available at the First Aid Rooms.

## FIRST GAME CERTIFICATES

See information on page 4.

## GRAB AND GO CONCESSIONS

"Grab and Go" concession locations allow the fan to select a packaged food item and/or a drink (water, soft drink or beer) and pay for the item(s) with a debit or credit card. This is a quick and convenient way to purchase items without visiting a traditional concession or portable stand. Proof of age will be required when purchasing beer. There are a total of seven "Grab and Go" locations in MetLife Stadium. The locations are as follow: MetLife West Hall, and Section 117, 131, 144, 306, 329 and 330.

## GUEST CODE OF CONDUCT

See page 15.

## GUEST INTERFERENCE

In the interest of player and guest safety, MetLife Stadium maintains a zero tolerance policy regarding fan interference with the play of the game on the field.

## GUEST SERVICES LOCATIONS

See page 19.

## IDENTIFICATION BRACELETS

ID bracelets are available for children to have their seat location recorded. This will assist in reuniting the child with the individual(s) who brought them to the game in the event they become separated. These wristbands are free and can be obtained from any Guest Services location or Concierge Desk.

## IMPAIRED GUESTS

The team at MetLife Stadium and the New York Giants reserve the right to deny entry or discontinue the sale of alcohol to guests who are visibly impaired. See Alcohol Policies on page 17.

## TAXIS/LIMOUSINES DROP-OFF & PICK-UP AREAS

See page 9.

## LOST CHILDREN/PARENTS

Lost children and parents can be reunited by contacting any Stadium team member or a Guest Relations Representative at the nearest Guest Services locations or Concierge Desk. Parents who would like to participate in the free children's ID bracelet program should visit the nearest Guest Services location. (See Identification Bracelets).

## MERCHANDISE

See page 19.

## METLIFE 50 CLUB

Centered on the 50-yard line, behind the visiting team's bench area, the MetLife 50 Club offers a spectacular and unparalleled view of the field. Emphasizing the space's fantastic sight lines, enjoy watching the excitement from the on-field patio. On game-day, the MetLife 50 Club is open to season ticket holders who make a reservation prior to the event. Season Ticket Holders can make reservations online through [www.giants.com/MetLife50club](http://www.giants.com/MetLife50club) or by calling 201-559-1621. Reservations open Monday morning at 9 am prior to the next week's game. Buffet and action stations are present both on the upper and lower areas of the Club where

guests can enjoy the food from gate opening until the end of the first quarter. Cocktail service is available and multiple bars are open. The Club bars are available to the general public beginning at half-time.

## MOBILE ORDERING

A platform that allows guests to order food and beverages from their seats via the Giants app and then pick up the order from the desired concession stand. There are a total of thirty mobile ordering locations, and they are as follows:

- Twenty-four general seating concession stands: Sections 104, 106, 108, 118, 121, 123, 126, 129, 131, 135, 143, 146, 148, 201, 226, 306, 309, 313, 322, 330, 335, 338, 342, and 346.

- Six Mezzanine Club concession stands:

- Corona Beach Club: Boardwalk (Section 235), Grill (Section 240), Diner (Section 242).

- Miller Lite MVP Club: Diner (Section 210), Grill (Section 212), and Boardwalk (Section 217)

## NOISE-MAKERS

For the comfort of fellow guests and the integrity of the games, guests coming to MetLife Stadium are asked to refrain from bringing any type of noisemaker or musical instrument into the Stadium. This includes air horns, cowbells, and any type of whistle. If these items are discovered during the entry screening process, the guest will be directed to return the item to their vehicle or to check the item in a bag check facility. If a noise-maker is discovered in the Stadium, it will be confiscated and the guest may be ejected.

## NURSING SUITE & NURSING PODS

Nursing mothers are welcome to breastfeed their child wherever they feel comfortable. MetLife Stadium has several accommodations for nursing mothers. A nursing suite is located outside of section 142/143 on the Plaza Level.

Please see a nearby Guest Services Team Member for access. Additionally, there are Mamava nursing pods in the HCLTech Gate elevator lobby on the 200 concourse, near section 249a/250a, and near section 117/118. The pod on the 200 concourse in the HCLTech elevator lobby is a wheelchair accessible pod. Each of the pods is accessible using a code for entry. See any Guest Services Team Member to receive the code, or access the code using the Mamava APP on your smartphone.

## PARKING See page 11.

## PUBLIC ADDRESS (PA) ANNOUNCEMENTS

Please be attentive to all PA announcements in the Stadium. In the event of an emergency, instructions will be provided via the PA system and the video boards, as well as the MetLife Stadium website, and social media outlets.

## RAMPS

There are two ramps located in the north and south ends of the Stadium which provide access to all the levels of the Stadium.

## RE-ENTRY POLICY

MetLife Stadium has a no re-entry policy for Giants games. If you leave the Stadium, you will not be permitted to re-enter.

## RECYCLING

The Environmental Protection Agency (EPA) has certified MetLife Stadium as one of the "greenest" stadiums in the National Football League. MetLife Stadium management encourages all guests to reduce, reuse and recycle. The recycling program at MetLife Stadium includes the placement of recycling containers on all Stadium concourses and in all premium areas. Please check the signage on the recycling containers to dispose of items such as plastic, glass, and aluminum in the proper containers. Your efforts will help keep MetLife Stadium clean, beautiful, and protect our future!

## RESALE

The resale of tickets or parking permits is not



permitted on the MetLife Sports Complex or on the roadways that serve the property.

## RESTROOMS

See page 21.

## RIDESHARE

The Giants and rideshare companies have partnered to create an alternative means of travel to and from the game. See page 11 for more info.

## SEARCH PROCEDURES

See page 18.

## SMOKING

In accordance with New Jersey State law, MetLife Stadium is a non-smoking facility. Guests and team members may only smoke in designated smoking areas which are located on the Plaza Level along the fence-line. Please note that all seating areas, stairways, ramps, the East Hall, MetLife Central, and concourses are non-smoking areas and guests who smoke in these areas are subject to ejection. Guests smoking electronic cigarettes or vaping must adhere to the same policies.

## STAIRWAYS

See pages 20-23.

## STROLLERS

Strollers are not permitted in the Stadium. Strollers should be left in your vehicle or checked at a bag check trailer located outside of the Stadium gates.

## SUITES

See page 18.

## TAXIS/LIMOS

See page 9.

## TELEVISIONS

There are approximately 2,100 monitors located throughout the Stadium so guests can watch the game when away from their seats.

## TEXT MESSAGING

Guests who wish to report issues/concerns or ask for information/assistance in a fast, easy, and convenient way can do so by texting the

MetLife Stadium Command Center by using the stadium text message service. Guests should address the text message to 848261, type "Alert GIANTS" followed by a space, the issue and location. Stadium personnel will respond to the text message and the appropriate Stadium team members will be dispatched to the location, if necessary. Message and data rates may apply.

## THROWING ITEMS

Throwing items on the field, at another guest or at a Team Member is expressly prohibited. See Guest Code of Conduct on page 17.

## TICKET INFORMATION

See pages 3-4.

## TOURS

Visit [www.metlifestadium.com](http://www.metlifestadium.com) for information or to purchase tickets for public or group tours of MetLife Stadium.

## UMBRELLAS

For safety and line-of-sight reasons, umbrellas are not permitted in MetLife Stadium. Please leave umbrellas in your vehicle or check them at a bag check facility. Any umbrellas left at the gates are subject to disposal.

## VIDEO BOARDS

MetLife Stadium features four (4) 30' x 118' HD video display boards in each of the four corners of the Stadium. In addition, MetLife Stadium is equipped with a 48" x 2200' ribbon board which circles the interior seating bowl of the Stadium.

## VIDEO BOARD MESSAGES

Guests are not able to place messages on the video boards prior to or during games at MetLife Stadium.

## VIDEO RECORDING

The NFL prohibits the recording of any Giants game action at MetLife Stadium. See Cameras on page 25.

## VISITING TEAM GUESTS

Verbal or physical harassment of the fans of

**WEBSITES/SOCIAL MEDIA****The Giants website is**

[www.giants.com](http://www.giants.com)

X@giants, Facebook.com/Newyorkgiants

**The MetLife Stadium website is**

[www.metlifestadium.com](http://www.metlifestadium.com)

X@MetLife Stadium,

Facebook.com/MetLifeStadium,  
and Instagram@MetLife Stadium

Please follow the MetLife Stadium social media accounts for gameday information and updates.

**WEATHER DELAYS**

Severe weather (lightning, tornado warnings, heavy snow conditions, etc.) could cause a delay

of a Giants game. In the event of a weather-related relocation (shelter-in-place) or evacuation, please listen to announcements on the PA system and video boards and follow the instructions of the Stadium team members. Also, emergency information will be distributed via the MetLife Stadium website and social media accounts.

**ZERO TOLERANCE**

The New York Giants and New Meadowlands Stadium, LLC reserve the right to revoke the ticket privileges and/or PSLs of those individuals whose conduct is determined inappropriate as defined by the Guest Code of Conduct, or who violate applicable laws. This includes inappropriate behavior by the guests of the PSL owner.

**THANK YOU TO OUR FANS**

Every effort is being made to create a fan-friendly environment on game day at MetLife Stadium and on the MetLife Sports Complex. You - the fans - play a large role in making this a reality. We thank you for your continued support and look forward to sharing many memories with the greatest fans in professional sports.