Lincoln Financial Field

Frequently Asked Questions

Planning Your Tour

When are tour dates available?

Tour dates are typically released approximately two months in advance. Tour availability is based on the Philadelphia Eagles' football schedule, stadium events, and other special events taking place at Lincoln Financial Field.

Tours are typically offered **Tuesday through Friday**, with the first tour beginning at **9:00am** and the last tour beginning at **2:00pm**.

Please note that tour dates, times, and routes are subject to change based on stadium operations and event schedules.

Do you offer tours for schools and camps?

Yes! We welcome school and camp groups to Lincoln Financial Field.

For information on booking a school or camp tour, including instructions for checking out as a **tax-exempt organization**, please review our School & Camp Tour Guide:

School & Camp Tour Information & Tax-Exempt Checkout Guide

Do you offer group or private tours?

Yes! Private tours are available for groups looking for a more personalized experience.

To learn more or book a private tour, please visit:

Philadelphia Eagles TickPick Lincoln Financial Field Tours

Do you offer Self-Guided Tours?

Our **Self-Guided Tours** give fans the flexibility to explore Lincoln Financial Field at their own pace while experiencing some of the stadium's most iconic spaces.

Self-Guided Tours are typically offered on **weekends**, as our event schedule allows. Guests will have the opportunity to visit the **field level, interview room, and locker room**, with staff positioned along the route to answer questions and provide assistance.

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Due to Lincoln Financial Field's busy event schedule, **Self-Guided Tours have very limited availability** and are offered only on select dates.

Do you offer photoshoots or proposals?

Requests for photoshoots, proposals, and similar special experiences must be submitted separately through the link below:

https://events.lincolnfinancialfield.com/eventtypes

Can I request a player or Swoop appearance during my tour?

Philadelphia Eagles players are not available to be booked for stadium tours or private appearances.

Swoop appearances may be requested for special events and experiences. **All appearance requests must be submitted via the online form below:**

https://forms.philadelphiaeagles.com/f/SwoopRequest

Submitting a request does not guarantee an appearance.

Tickets & Orders

Can I add additional tickets to my order?

Tickets cannot be added to an existing order once check-out is complete.

If you need to purchase more tickets, please return to the event page to complete an additional order.

Please note: your original order will remain valid and is to be combined with any separately purchased tickets.

Tours are subject to a **maximum of 150 participants per time slot.** Once a tour reaches capacity, we are unable to accommodate additional guests. If your group exceeds 150 guests, you will need to purchase tickets for an additional time slot.

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Can I purchase additional tickets on the day of my tour?

Additional tickets are subject to availability and the maximum capacity of your scheduled tour. We recommend purchasing all tickets in advance whenever possible.

If you need to add guests to an existing order, please return to the event page to purchase additional tickets or speak with your tour guide when you arrive. Please note that additional tickets cannot be guaranteed and are subject to availability.

I'm having an issue with my tickets. Who should I contact?

If you are experiencing an issue with your tour tickets or order, please submit a request through **TickPick Support**:

Contact TickPick Support

Day of Your Tour

Where should I park for my tour?

Free parking is available in K Lot, with the entrance to the lot located on **11th Street**.

After parking, please enter the stadium through the **Ford Gate** (previously known as the Northeast Gate).

Once inside the Ford Gate, proceed to the **TickPick landing in the Pepsi Lobby**, located next to the Pro Shop. This is the check-in location for stadium tours.

What time should I arrive for my tour?

We recommend arriving **15–20 minutes before your scheduled tour time** to allow enough time for parking, entering the stadium, and checking in.

Please arrive on time, as tours depart according to the scheduled tour time.

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Where can my group eat before or after the tour?

Groups are welcome to use the **outdoor picnic tables in the plaza**, as available, before or after their tour.

Please note that there is **no on-site food service available during tours.** Nearby options include Chickie's & Pete's and Stateside Live!

Do tours take place rain or shine?

Yes. Tours operate **rain or shine**.

Much of the tour route is indoors; however, portions of the experience may take place outdoors. We recommend wearing **comfortable walking shoes and dressing appropriately for the weather**.

How long does the tour last?

Please plan for approximately **90 minutes** for the full tour experience.

Tour duration may vary depending on stadium operations and the day's tour route.

Are all tour locations guaranteed?

Not necessarily. Tour stops and locations are subject to change based on **stadium events, operations, field conditions, and other circumstances**.

We appreciate your understanding that certain areas may be unavailable on the day of your tour.

Are there any bag restrictions for the tour?

There is **no bag policy or size restriction** for stadium tours. However, guests must be able to **carry and keep their bags and personal belongings with them throughout the tour**, as we do not have a designated location to store or hold personal items.

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Accessibility & Special Experiences

Are stadium tours accessible?

Lincoln Financial Field is committed to providing an accessible experience for all guests.

If you or someone in your group has an accessibility request or requires an accommodation, please contact **contact@LincolnFinancialField.com** in advance of your tour so we can do our best to assist.

Can I request a Sustainability Tour?

Yes! Sustainability Tour requests are welcome.

Learn how Lincoln Financial Field is leading the way in stadium sustainability through initiatives including 100% clean energy, 99%+ waste diversion, water conservation, and community tree-planting and cleanup efforts. If you'd like additional emphasis on sustainability during your tour, please indicate it in the **"Comments / Notes"** section when checking out and let your tour guide know when you arrive.

Can I take photos during the tour?

Yes! Guests are welcome to take photographs during the tour.

Please be mindful of your surroundings and follow any instructions provided by your tour guide regarding photography in specific areas of the stadium.

Can I bring a professional camera or video camera?

Personal photography is welcome. Video recording with professional equipment or for commercial purposes is not permitted. For further clarification, please contact the Eagles Ticket Office at **215-463-5500**.

What should I wear for my tour?

We recommend **comfortable clothing and walking shoes**.

Because portions of the tour take place outdoors, please also dress appropriately for the weather.

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Can I reschedule or cancel my tour?

If you are unable to attend your scheduled tour, please contact **philadelphiaeaglesviptour@philadelphiaeagles.com**

Please reach out as soon as possible so our team can assist you with your options.