



### Step 1:

At your assigned date and time, click the relocation link your email (**am.ticketmaster.com/dolphins**) and log in using your email address and password. If you have forgotten your password, click forgot password and you will receive a new password to your email.

**Sign In to Hard Rock Stadium**  
Powered by ticketmaster

**Important Account Update**  
You can now use the same email and password for both your Hard Rock Stadium ticket account and your Ticketmaster account.  
**Hard Rock Stadium ticket holder?** Use your existing email to sign in and update your password if prompted.  
**New here?** Use your Ticketmaster email and password.  
[Learn More](#)

Email Address

Password  
 [SHOW](#)

☒ Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [Hard Rock Stadium Privacy Policy](#).

New to Ticketmaster? [Sign Up](#) [Sign In](#)

### Step 2:

Upon log in, please select relocate now if you are looking to relocate only or relocate and add on seats.

Welcome, Ticket. You now have the opportunity to relocate and/or add on seats for the 2021 Miami Dolphins Season!

03 : 11 : 40 : 47  
DAYS HOURS MINS SEC

[Add-On Only](#) [Relocate Seats](#)



### Step 3:

By selecting relocate now, you will see your current seat location. Select the seat location you would like to relocate and click next in the top right corner.

The screenshot shows the Miami Dolphins website interface. At the top, there is a teal header with the Dolphins logo, a 'Home' link, and a user profile for 'Miami Dolphins' with a dropdown arrow and a shopping cart icon. Below the header, a message states: 'Select the seat block(s) that you would like to relocate. The seat blocks on your account that you are eligible to relocate are listed below. Once you select the seat block(s) you'd like to relocate, click Next. During this process, you can also add additional seats to your membership if desired.'

A card displays the '2021 Dolphins Membership (2 pre/8 regular season)' with a small stadium image, 'Section 130, Row 32, Seat 4-5 Renewal Membership', '\$990.00 x 2 Seats', and a total price of '\$1,980.00'. A 'Select Seats' button is highlighted with a red circle. To the right of the card, a 'Next >' button is also highlighted with a red circle. At the bottom right of the card, it says 'Upgrade until Thu • Feb 04, 2021 • 11:59 PM'.

### Step 4:

You will now be taken to the virtual venue where you will see an aerial view of the stadium. To navigate different aerial views of the stadium, use the navigator tab on the left of your screen.

Seating sections with availability will have a green dot indicating availability. Select one of these sections and you will see available rows and seats in green.

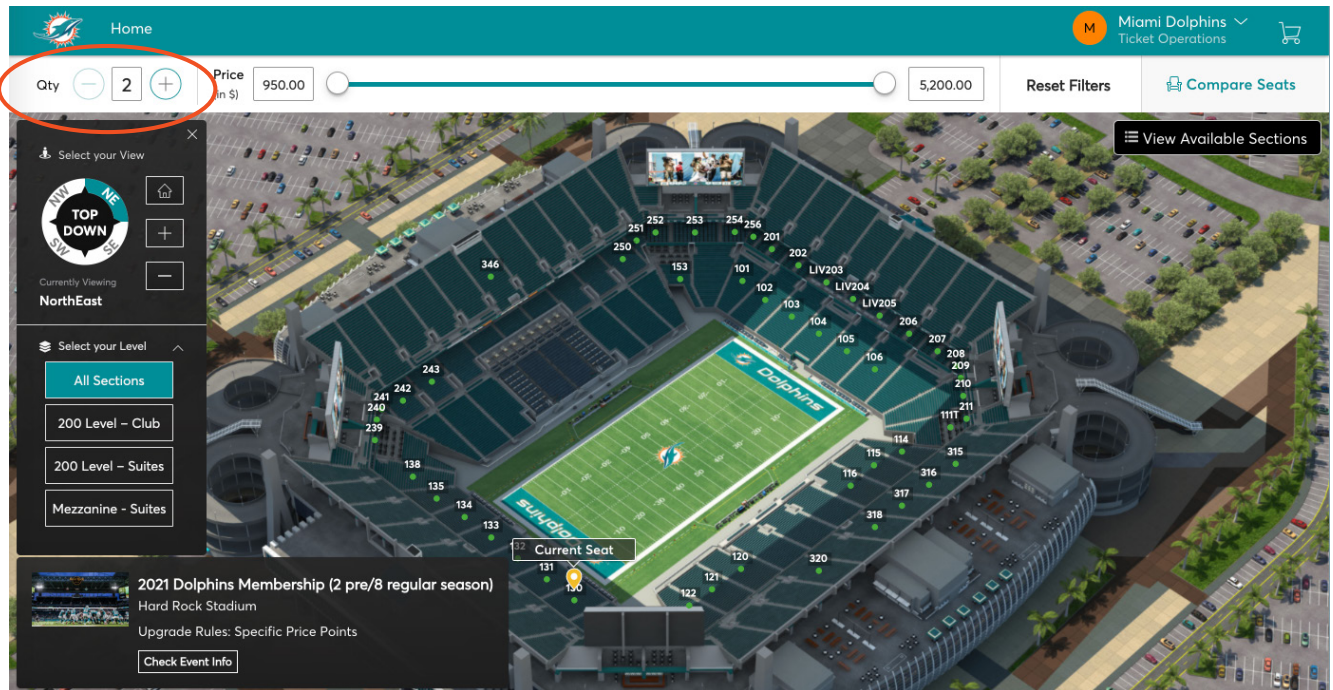
The screenshot shows the virtual venue interface. At the top, there is a teal header with the Dolphins logo, a 'Home' link, and a user profile for 'Miami Dolphins' with a dropdown arrow and a shopping cart icon. Below the header, there is a navigation bar with 'Qty' (2), 'Price (in \$)' (950.00), a price slider, 'Reset Filters', and 'Compare Seats'.

The main area displays an aerial view of the stadium seating chart. A 'View Available Sections' button is in the top right. On the left, a 'Select your View' panel is highlighted with a red circle, showing a compass-like view selector with 'TOP DOWN' selected. Below it, 'Select your Level' panel shows 'All Sections', '200 Level - Club', '200 Level - Suites', and 'Mezzanine - Suites'. The seating chart itself shows various sections with green dots indicating availability. A 'Current Seat' label points to a specific seat in section 130, row 32, seat 4-5, which is highlighted with a red circle. At the bottom left, a card displays '2021 Dolphins Membership (2 pre/8 regular season)', 'Hard Rock Stadium', 'Upgrade Rules: Specific Price Points', and a 'Check Event Info' button.



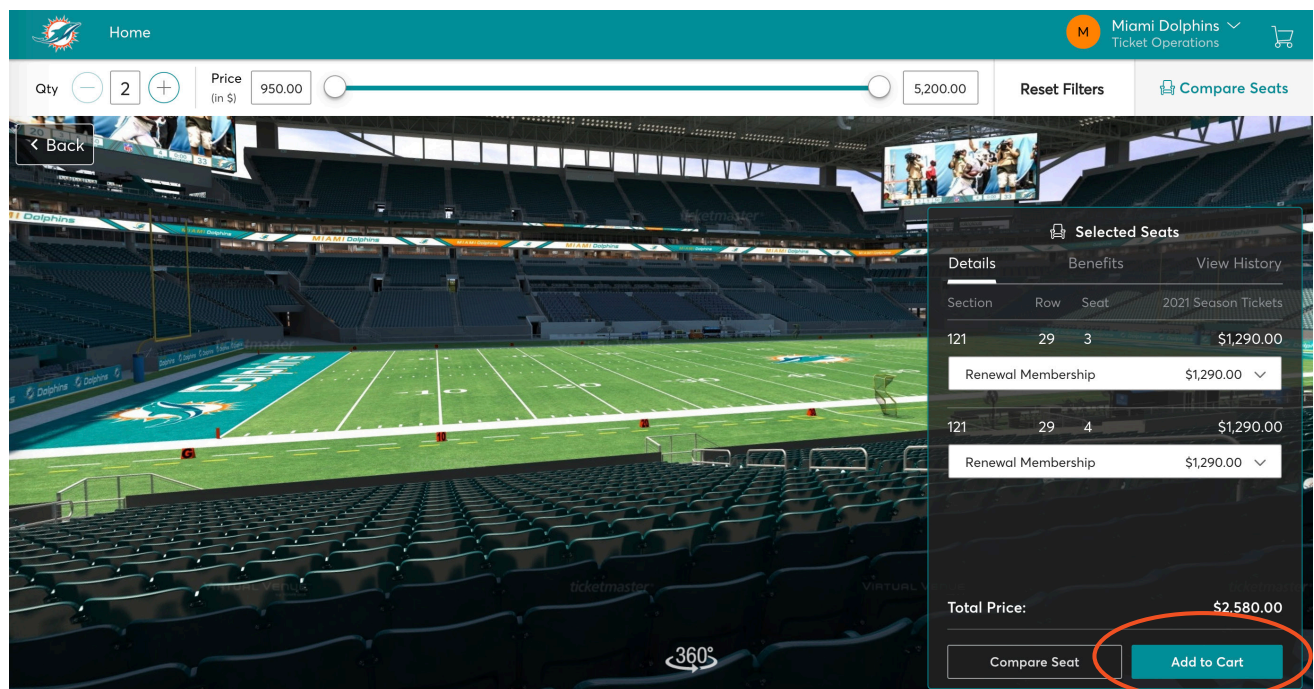
### Step 5:

You must indicate the quantity of seats you are looking to select. Please use the plus and minus button to increase the number of seats you would like to select. This button is located at the top left above the navigator.



### Step 6:

Select the seats in green you would like to add on, click add to cart. Seats will now be moved to your cart located in the checkout tab at the top right. You will have 5 minutes on each screen, please be aware seats are not secure in your account until you select checkout.







## Step 7:

To proceed to checkout, please view your cart and click continue.

The screenshot shows the Miami Dolphins website with a 360-degree view of the stadium. A cart overlay is visible on the right side, showing the following details:

- 2021 Dolphins Membership (2 pre/8 regular season)
- Renewal Membership : 2 \$2,580.00
- Section 121, Row 29, Seats 3 - 4
- Total Amount \$2,580.00
- Continue button (circled in red)

Below the cart overlay, the Total Price is shown as \$2,580.00, with buttons for Compare Seat and Remove From Cart.

## Step 8:

In the cart, review the new seat information pertaining to your seat selection including section, row, seat, price and the total for your location. After review select checkout, once you select checkout you will not be able to go back to the virtual venue.

The screenshot shows the Miami Dolphins Shopping Cart page. The cart contains two items:

Newly Chosen Seats (2)		
	2021 Dolphins Membership (2 pre/8 regular season) Section 121, Row 29, Seat 3-4	\$1,290.00 x 2 Seats \$2,580.00

Original Location (2)		
	2021 Dolphins Membership (2 pre/8 regular season) Section 130, Row 32, Seat 4-5	\$990.00 x 2 Seats \$1,980.00

Summary:

Difference	\$600.00
Remaining Balance	\$2,580.00
Previously Applied Payments	\$0.00
Total Amount Due	\$2,580.00


Note: This total does not include service fees if any. Any applicable fees will be added in the next step at checkout.

Checkout button (circled in red)



## Step 9:

Please select delivery method of mobile entry and click continue. To complete the relocation process select the payment option. You can either pay in full or the monthly dues payment plan.

 Home

Miami Dolphins  
Ticket Operations

### Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

1

Delivery & Shipping

Select Delivery Method

Select Delivery Method

Mobile Entry (Free)

Continue

2

Payments

09m 38s

To Complete Purchase

We will release the reserved items if not purchased within this time.

Cart items (1)


2021 Dolphins Membership (2 pre/8 regular season)  
Section 121, Row 29, Seat 3-4  
\$2,580.00

Total Value \$2,580.00

Order Summary

Ticket Subtotal	\$2,411.20
Taxes ⓘ	\$168.80
<b>Total Amount Due:</b>	<b>\$2,580.00</b>

Enter your credit card information, check the box to accept the terms and condition. Submit order for your February payment and you are done.

 Home

Miami Dolphins  
Ticket Operations

### Complete the checkout steps and submit your payment

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✓

Delivery & Shipping

2

Payments

Payment Option

Select Payment Option

Select Payment Option

Pay in Full

Pay Monthly

Conditions

Submit Order

08m 42s

To Complete Purchase

We will release the reserved items if not purchased within this time.

Cart items (1)

2021 Dolphins Membership (2 pre/8 regular season)  
Section 121, Row 29, Seat 3-4  
\$2,580.00

Total Value \$2,580.00

Order Summary

Ticket Subtotal	\$2,411.20
Delivery	\$0.00
Taxes ⓘ	\$168.80
Additional Service Charges	\$0.00
<b>Total Amount Due:</b>	<b>\$2,580.00</b>
<b>Payment Due Today</b>	<b>\$2,580.00</b>