



**Trista Langdon**

Senior Vice President  
Operations and Guest  
Experience

**WHO ARE WE?**

# **GUEST EXPERIENCE LEADERSHIP TEAM**



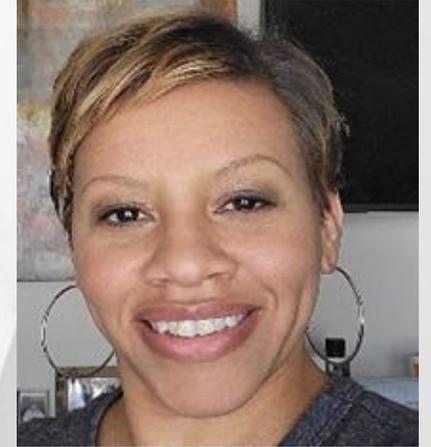
**Brittany Brown**  
Director, Guest Experience



**Mika Lomax**  
Manager, Guest Experience



**Amber Washington**  
Manager, Guest Services



**Marlene Lilja**  
Sr. Coordinator, Guest Services

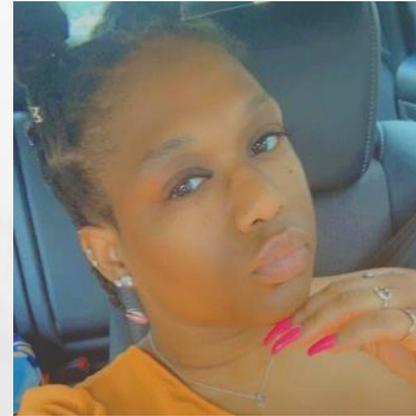
# GUEST SERVICES LEADS



**Chavonne Chase**  
Lead, Uniforms



**Tameka Delaney**  
Lead, Scheduling



**Ja'Niekqua Ashton**  
Lead, Recruitment



**DeVyn Chase**  
Lead, Game Day

# BEST MANAGEMENT



**Stephen Howell**  
Regional Director



**Edward Norris**  
Senior Account Manager



**Enrique "Eric" Cruz**  
Account Manager



**James Yezek**  
Director  
HRBP | Staffing &  
Workforce Management



**Natalie Payton**  
Coordinator

# COMMUNICATION: WHO'S WHO

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- **GAME DAY**
  - **TEAM** Supervisor and/or **TEAM** Manager
- **PAYROLL**
  - **COMMANDERS** - Mika Lomax
  - **BEST** - Ed or Rick
- **UNIFORMS**
  - **COMMANDERS** - Marlene or Amber + ChaVonne
  - **BEST** - Ed or Rick
- **SPECIAL EVENTS** - Tameka + Mika
- **EVENT STAFF** – [eventstaff@commanders.com](mailto:eventstaff@commanders.com)
- **DISCIPLINE/CORRECTIVE ACTION:**

Any disciplinary infractions will be handled by your respective team manager/supervisor and company that you work for (i.e. BEST/COM)