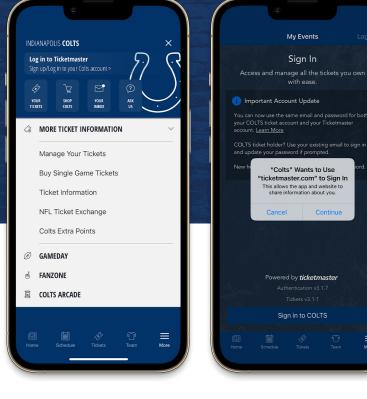


INDIANAPOLIS COLTS

MOBILE TICKET GUIDE

HOW TO ACCESS, TRANSFER, SELL, AND RECEIVE YOUR MOBILE TICKETS

ACCESS YOUR TICKETS



STEP 1

Open the Indianapolis Colts app on your mobile device.

Tap the menu icon in the bottom right hand corner (3 lines).



From the MORE TICKET INFORMATION drop down menu, tap MANAGE YOUR TICKETS. You can also access your ticket account by using LOG IN TO TICKETMASTER or the YOUR TICKETS button at the top of the menu.

Select Sign In To Colts. If asked "Colts want to use Ticketmaster.com to sign in," select continue.

Log in using your Colts email and password to view all of your Colts events or purchases.



STEP 3

Once you are signed in, your screen will list all of your games for the 2023 Colts season.

Select the card for the game that you would like to attend.

Renewal Section Row Seat 619 14 3 Screenshots won't get you in C Creenshots won't get you in C Add to Apple Wallet Verizon Gate

Indianapolis Colts vs. Jacksonville Jaguars

STEP 4

Tap **VIEW BARCODE** to display the dynamic barcode to present at the gate. Be sure to have this page open when you approach your entry gate.

Please note there is a secure technology that uses a dynamic barcode which will **not allow you to** screenshot your bar code for entry.

iPhone users can add tickets to their Apple Wallet. Android users can add tickets to their Google Wallet.

NOTE

Back

Mv SafeTix™

<>

Sec 101, Row 6, Seat 1

Sec 101, Row 6, Seat 2

More Ticket Actions

⇒β

TRANSFER

SELL

0

DONATE

CANCEL

Users can also select MORE TICKET OPTIONS and they'll get the screen pictured above.

THANK YOU STADIUM ENTRANCE PARTNERS





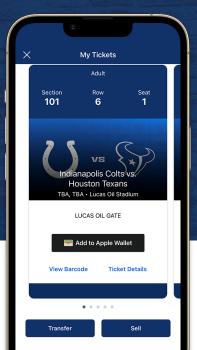




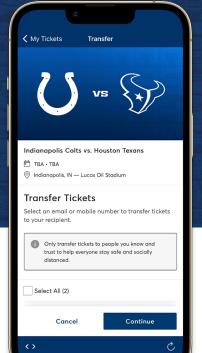


TRANSFER YOUR TICKETS





More Ticket Actions



STEP 1

Once you are signed in, your screen will list all of your games for the 2023 Colts season.

Select the card for the game that you would like to transfer.

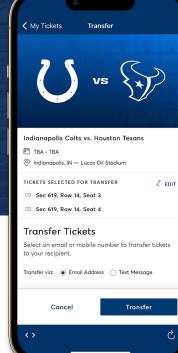
STEP 2

Tap TRANSFER.

STEP 3

Select the seats that you would like to transfer.

Tap **CONTINUE** at the bottom of the screen.



STEP 4

Choose the method for transferring your tickets. Manually enter their information to transfer the tickets.

Tap TRANSFER.



STEP 5

A confirmation screen will appear. You can then navigate back to your tickets from the upper left of the screen.

THANK YOU STADIUM ENTRANCE PARTNERS





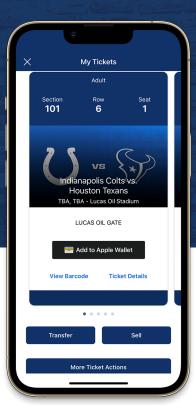
(A) Huntington





SELL YOUR TICKETS





	0
< Back	k More Ticket Actions
管 ТВА ⓒ Ind	A • TBA lianapolis, IN — Lucas Oil Stadium
Sell	Tickets
	the tickets you would like to sell. Once ed, click Continue.
0	Please sell your seats together as a group in order to help fans stay safe and socially distanced. Do not break them up.
🗸 Se	lect All (2)
🗸 Se	ec 524, Row 1, Seat 19
✓ Se	ec 524, Row 1, Seat 20
	Cancel Continue
<	5

STEP 1

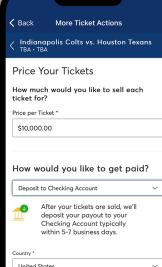
Once you are signed in, your screen will list all of your games for the 2023 Colts season.

Select the card for the game that you would like to sell.

Select the seats that you would like to sell.

STEP 3

Tap **CONTINUE** at the bottom of the screen.



Checking Account typically within 5-7 business days. Country * United States Cancel List 2 tickets

STEP 4

Enter the price that you would like to list your tickets for.

Using the drop-down select the method by which you would like to be paid.

Tap **LIST TICKETS** at the bottom of the screen.

Kenewal SEC ROW SEC ROW SEC SEAT Calta vs. Houston Texans Sun, Oct 17, Ipm - Lucas Oil Stadium Calta vs. Houston Texans Sun, Oct 17, Ipm - Lucas Oil Stadium Calta vs. Houston Texans Seller Profile Douglas Johnson Starts Stackiew Stackiew Square Indianapolis, IN 46255 Gayout Method

STEP 5

A confirmation screen will appear. You can then navigate back to your tickets from the upper left of the screen.

THANK YOU STADIUM ENTRANCE PARTNERS



STEP 2

Tap SELL



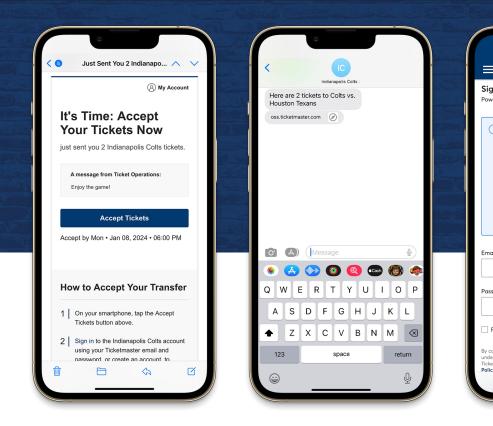


ton





RECEIVING TRANSFERRED TICKETS



	A CONTRACT OF A
= ਪ ਸ਼	≡ ບ
gn In to Indianapolis Colts _{vered by} ticketmaster	You accepted 2 ticket(s). Show More
 Important Account Update You can now use the same email and password for both your Indianapolis Colts ticket account and your Ticketmaster account. Indianapolis Colts ticket holder?Use your existing email to sign in and update your password if prompted. 	U vs 5
New here?Use your Ticketmaster email and password. Learn More	Indianapolis Colts vs. Houston Texans ᡤ TBA · TBA ⓒ Indianapolis, IN — Lucas Oil Stadium
ail Address	Get Your Tickets Ready For the fastest way in, view and save tickets to Apple Wallet to beat busy or connections.
SHOW Remember Email Forgot Password?	My SafeTix™
ontinuing past this page, you agree to the Terms of Use and erstand that information will be used as described in both the stmaster Privacy Policy and Indianapolis Colts Privacy 	AA ⊯ am.ticketmaster.com
a am.ticketmaster.com	

STEP 1

If the tickets were transferred via email, select ACCEPT TICKETS [left].

If the tickets were transferred via text, select the link in the message (right).

STEP 2

You will be redirected to your phone's web browser.

Log in using your email address and password associated with your Colts account manager.

If you do not have an existing account, select SIGN UP.

STEP 3

Under My SafeTix, you are able to view the barcode for the game.

For the fastest way in, view and save your

tickets to Apple Wallet to beat busy network

(1)

X

 \odot

MORE

C

C

We recommend iPhone users adding the tickets to their Apple Wallet, and Android users adding tickets to their Google Wallet.

For more efficient entry on game days, download the Indianapolis Colts app to access your tickets.













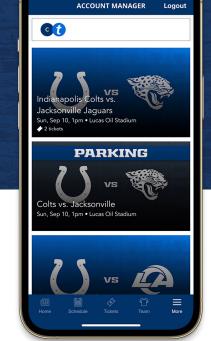
ACCESS YOUR PARKING PASS



STEP 1

Open the Indianapolis Colts app on your mobile device.

Tap the menu icon in the bottom right hand corner (3 lines)



From the MORE TICKET INFORMATION

drop down menu, tap MANAGE YOUR

TICKETMASTER or the YOUR TICKETS

Log in using your Colts email and password

to view all of your Colts events or purchases.

TICKETS. You can also access your

ticket account by using LOG IN TO

button at the top of the menu.

sign in," select continue.

Select Sign In To Colts. If asked "Colts want to use Ticketmaster.com to



STEP 3

Once you are signed in, your screen will list all of your games for the 2023 Colts season.

Select the PARKING card for the game that you would like to attend.

STEP 4

Tap **VIEW BARCODE** to display the dynamic barcode to present at the lot. Be sure to have this page open when you approach your parking lot.

Colts vs. Jacksonville

SOUTH

General Admission

Screenshots won't get you in. C

Add to Apple Wallet

500 S Capitol Ave

Please note there is a secure technology that uses a dynamic barcode which will **not allow you to** screenshot your bar code for entry.

iPhone users can add tickets to their Apple Wallet. Android users can add tickets to their Google Wallet.





THANK YOU STADIUM ENTRANCE PARTNERS





STEP 2

(A) Huntington

Ve

MOBILE TICKETING FAQS

WHY DO THE INDIANAPOLIS COLTS USE MOBILE TICKETS?

A digital ticket is the safest, most convenient and flexible way to receive and manage tickets while increasing protection against fraud. You probably use your smartphone to travel and attend movies. Now you can use it for live sport and entertainment events. It's our effort to make your Indianapolis Colts and Lucas Oil Stadium experience the very best.

Digital tickets provide:

- Quick and easy entry to Lucas Oil Stadium using your mobile phone or smart device
- Instant access to all your season tickets through the Official Indianapolis Colts App or https://am.ticketmaster.com/colts
- · The ability to view, transfer and sell your tickets at any time
- Reduced risk of lost, stolen, counterfeit or forgotten tickets

HOW DO I GET THE INDIANAPOLIS COLTS APP?

The official Indianapolis Colts app is free in the Apple and Google Play stores. Your username is your email address and the same information you use to log into your Colts Account Manager. Once you've logged into your account, you can view, transfer, resell or add tickets to your wallet right from your phone. NDTE: If this is your first time logging in, you'll need to select 'Forgot Your Password' to have a temporary password sent to you.

CAN I HAVE MULTIPLE TICKETS ON A SINGLE PHONE?

Yes, you can swipe to view multiple tickets within your account, however, transferring each attendee their ticket is the preferred way of entering Lucas Oil Stadium. Transferring tickets provide:

- A way for all ticket holders to obtain event updates during an event, if applicable.
- · Accessibility to their seat information at all times.

WHAT IF MY ENTIRE GROUP ISN'T WITH ME WHEN I'M READY TO ENTER?

Transfer tickets to your group in advance - so you don't have to wait to get into the event. Since each person entering Lucas Oil Stadium will need a ticket to get in, you can transfer each member their ticket individually prior to arrival.

WILL THE PERSON I TRANSFER THE TICKET TO NEED A COLTS ACCOUNT?

Yes. If they don't have one already, they can create one when they accept the ticket. *Please note: If the recipient has a Colts account, the email address used for transfer must be the one associated with their Colts account.*

CAN I MANAGE MY TICKETS ON MY COMPUTER INSTEAD OF MY MOBILE DEVICE?

You can manage your tickets from your computer, but you will need a ticket on your mobile device to enter the game. When accessing your Colts Account via computer you will have the ability to:

- · Transfer tickets to friends, family or clients
- Post tickets for resale
- Donate tickets to charity
- Update account information

WHEN IS THE BEST TIME TO DOWNLOAD THE COLTS APP AND ADD MY TICKETS TO THE MOBILE WALLET?

The best time to download the Colts app and add your tickets to your wallet is at home before you leave for Lucas Oil Stadium. This will ensure you do not need to use your data or rely on WiFi.

WHAT IF I HAVE ADDITIONAL QUESTIONS AT THIS TIME REGARDING DIGITAL TICKETING?

Please contact the Colts Ticket Office at (317) 297-7000 or *ticketoperations@colts.nfl.net* for assistance Monday through Friday.

On Colts gamedays please contact the Ticketmaster Box Office at Lucas Oil Stadium at (317) 262-3389.





Indianapolis Colts Ticket Office P.O. Box 53200 • Indianapolis, IN 46253 • 317.297.7000