

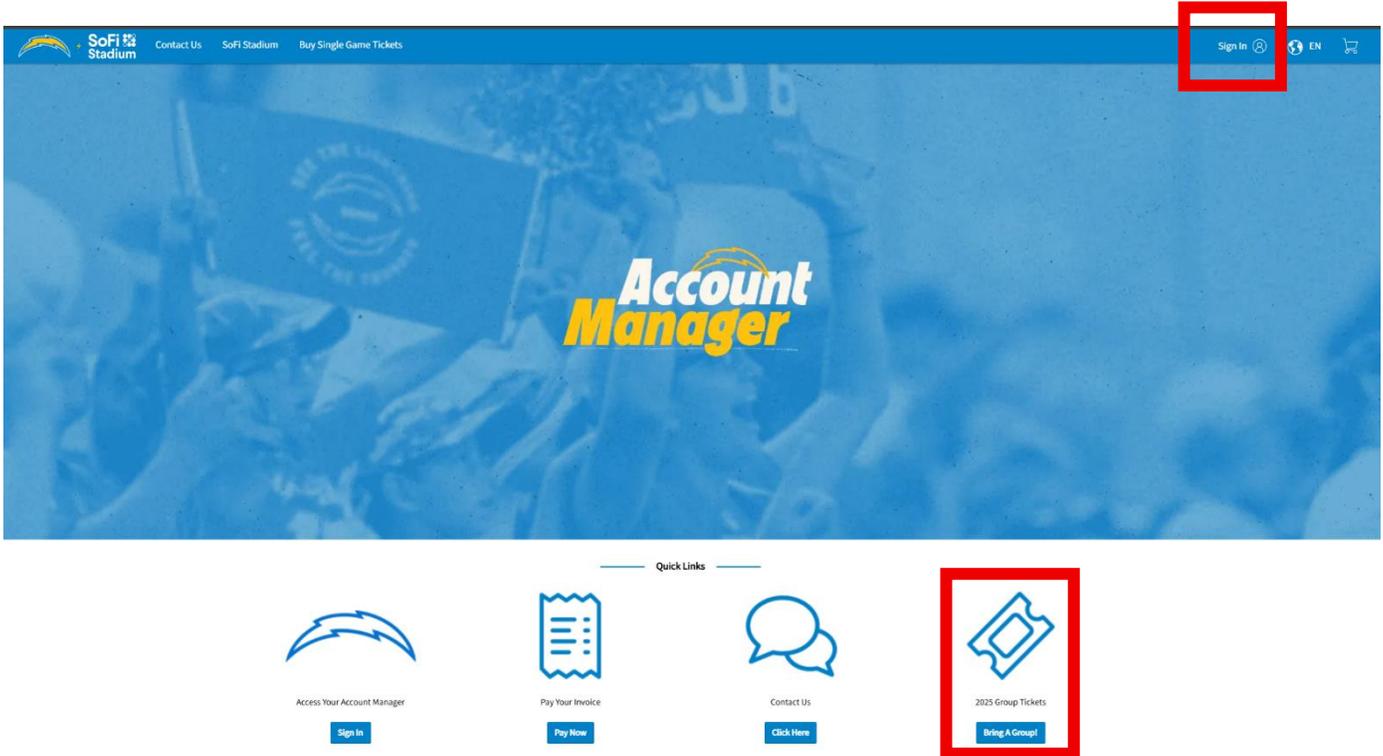


How To: Bolts Buy Back Offer

Los Angeles Chargers

Step 1: Log into your [Chargers Account Manager](#) using a computer.*

Click the "Sign In" button on the top right corner, or the bottom right of the home page.



LOS ANGELES CHARGERS PRIVACY POLICY // TICKETMASTER PRIVACY POLICY // COOKIE PREFERENCES // TERMS OF USE // COOKIE POLICY

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This will prompt a Ticketmaster Log In screen. Here you will enter the email address associated with your tickets. *

***You will not be able to access this offer via the app but can use a mobile browser. Please scroll down to the mobile instructions**

***Please note, if you log in and do not see your tickets, you may be using the incorrect email address. Please double check and try again.**

If you have not yet created a Ticketmaster Account with your ticket associated email, please click the "Sign Up" button.

Sign In to Los Angeles Chargers
Powered by *ticketmaster*
New to Ticketmaster? [Sign Up](#)

Important Account Update
You can now use the same email and password for both your Los Angeles Chargers ticket account and your Ticketmaster account.
Los Angeles Chargers ticket holder? Use your existing email to sign in and update your password if prompted.
New here? Use your Ticketmaster email and password.
[Learn more](#)

Email Address

Password
 [SHOW](#)

Remember Me [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [Los Angeles Chargers Privacy Policy](#)

[Sign in](#)

If you already have an account, after entering your information, click the "Sign In" button.

If you have not already, before accessing your tickets you will have to agree to the Terms of Use. Please read thoroughly and scroll to the bottom of each tab, "Ticketmaster" and "Los Angeles Chargers Terms of Use," before hitting the agree button.

Terms of Use

Ticketmaster Los Angeles Chargers Terms of Use

Last Updated: August 02, 2022

The following are the terms of use ("Terms") that govern your use of the Account Manager website (the "Site"), which features advanced ticketing transaction technologies and services (collectively referred to as "Advanced Services"). Some of the Advanced Services are provided by Los Angeles Chargers, and some of the Advanced Services are provided by Ticketmaster ("us" or "we"). Our [Privacy Policy](#) and any other policies, rules or guidelines that may be applicable to particular offers or features on the Site are also incorporated into these Terms. These Terms shall constitute a valid, binding and enforceable legal agreement among you, Los Angeles Chargers and us. There shall be no oral or implied agreement between you and us, you and Los Angeles Chargers, or you, us and Los Angeles Chargers, that shall be binding or enforceable. By visiting or using the Site, you expressly agree to these Terms, as may be updated from time to time.

We may make changes to these Terms at any time. Any changes we make will be effective immediately when we post a revised version of these Terms on the Site. The "Last Updated" date above will tell you when these Terms were last revised. By continuing to use this Site after that date, you agree to the changes.

COVID-19 WARNING:

An inherent risk of exposure to COVID-19 exists in any place where people gather.

Disagree Agree

Step 2: Bolts Buy Back

After logging in, go to manage your tickets. You can do this by clicking “My Events” at the top of the page, or “Manage Now” on the bottom left.



Here you can see all of your games for the season. When participating in the buy back offer, you can choose up to 3 games.*

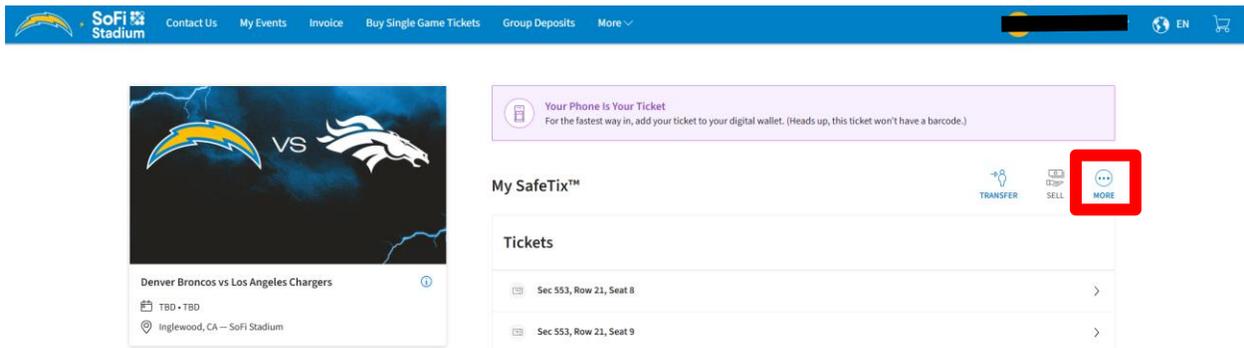
*This excludes the Pre-Season game.

The screenshot shows the 'My Events' section of the SoFi Stadium website. At the top, there is a blue navigation bar with the SoFi Stadium logo and links for 'Contact Us', 'My Events', 'Invoice', 'Buy Single Game Tickets', 'Group Deposits', and 'More'. On the right side of the navigation bar, there is a user profile icon, 'EN', and a shopping cart icon. Below the navigation bar, the 'My Events' section features a search bar with the placeholder text 'Find an event'. To the right of the search bar are two buttons: 'Transfer Tickets' and 'My Listings'. Below the search bar, a single event is displayed in a card format. The event is 'Denver Broncos vs Los Angeles Chargers'. It includes a small image of the two teams' logos, the text 'TBD • TBD', and the location 'Inglewood, CA — SoFi Stadium'. A 'View Event Details' button is located to the right of the event card.

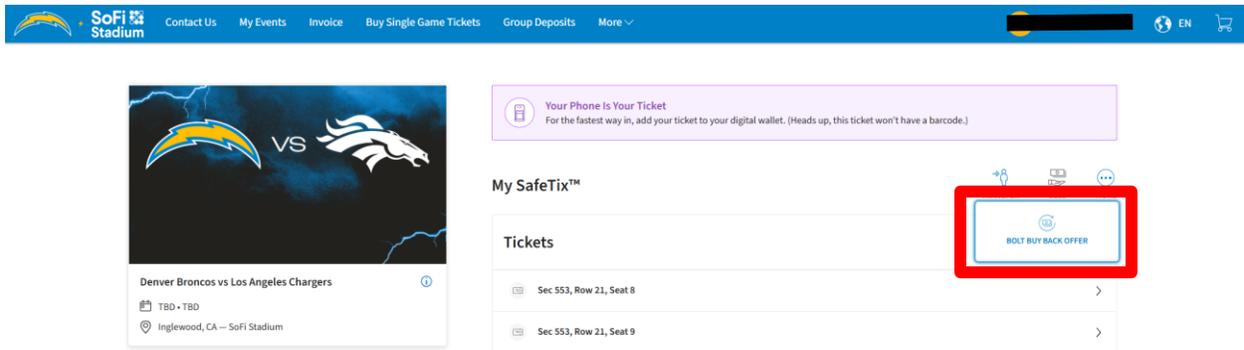
After deciding which games you want to return click on “View Event Details” this will bring up the seats you have for that game.

This screenshot is identical to the one above, showing the 'My Events' page. The only difference is that the 'View Event Details' button for the 'Denver Broncos vs Los Angeles Chargers' event is highlighted with a red rectangular box.

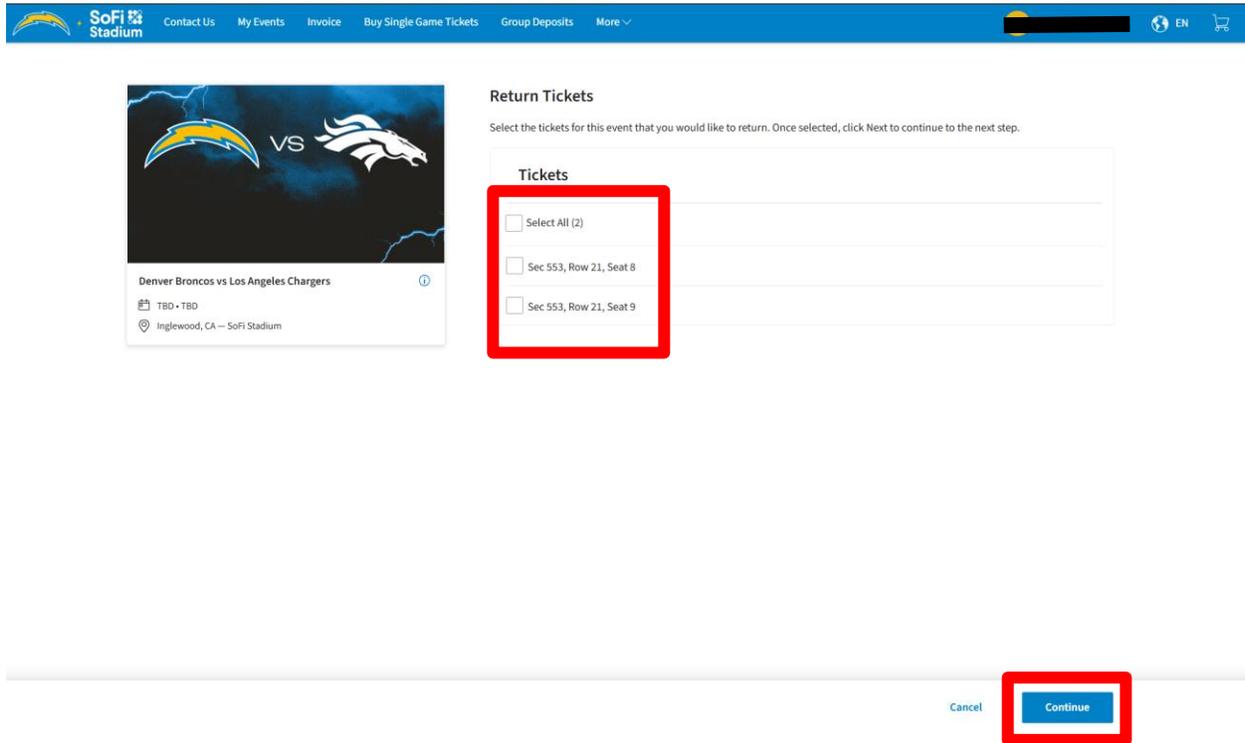
Next click the "More" button on the right side of the screen. Here you can now click "Bolts Buy Back"



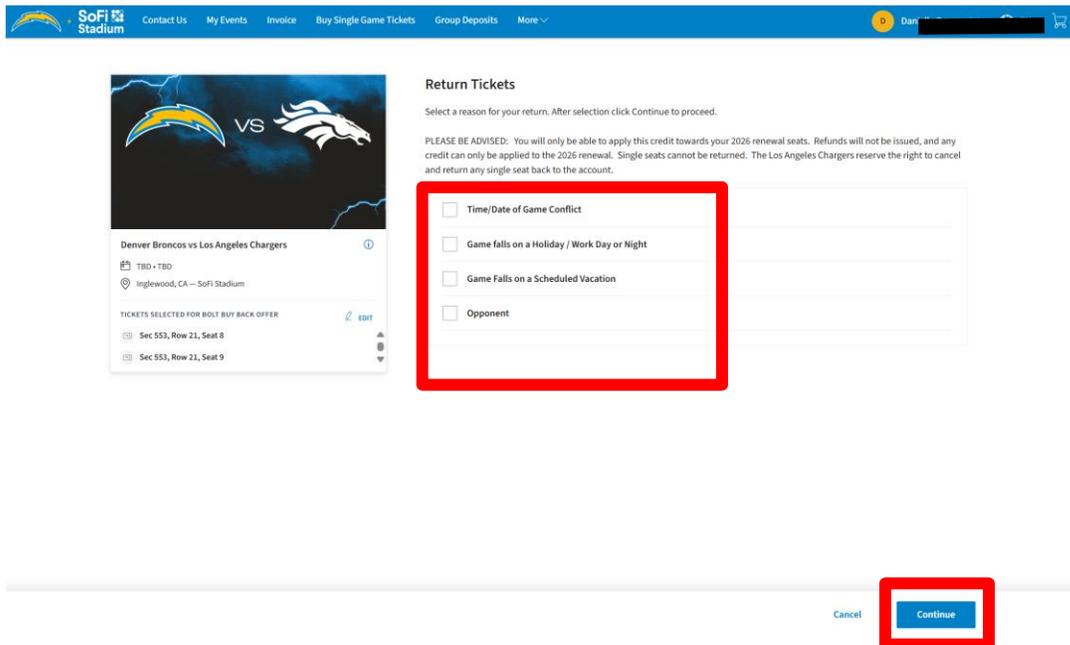
Here you can now click "Bolts Buy Back" this will bring you to the seat selection page.



Click the boxes beside the seats you want to return. Then click continue on the bottom right on the page.



Please do not return a single seat. The system will allow you to but when reviewed the buy back will not go through.



You can here click the reason why you are participating in the buy back offer. Then click continue on the bottom right on the page.

Lastly, you can review the selection you made before submitting it. And to finish, please click the "Submit" button.

Review the details of your Return

Below is a final review of your return. Please review the event and ticket details as well as the Return Total which will be applied as a credit toward your 2026 Season Ticket Renewal. Single seats cannot be returned. The Los Angeles Chargers reserve the right to cancel and return any single seat back to the account. Once you review, click Submit.

Bolt Buy Back Offer Summary [Edit](#)

Denver Broncos vs Los Angeles Chargers
QTY: 2
Date: TBD • Time: TBD
SoFi Stadium

Tickets Selected for Bolt Buy Back Offer

- Sec 553, Row 21, Seat 8
- Sec 553, Row 21, Seat 9

Return Payment

PLEASE BE ADVISED: You will receive an account credit toward your 2026 Season Ticket Renewal for the return total listed in the summary section. Please note, you will only be able to apply this credit towards your 2026 renewal seats. Refunds will not be issued, and any credit can only be applied to the 2026 renewal. Please remember single seats cannot be returned.

Review

Total Return Price:	\$2.00
Sec 553, Row 21, Seat 8	\$1.00
Sec 553, Row 21, Seat 9	\$1.00
Return Total:	-\$2.00

Note: Review your selections, your current seats won't be returned until you click submit.

[Submit](#)

This page will confirm your submission. You will then get an email notifyng you of your submittion. All submissions into the Bolts Buy Back Program will be reviewed internally before they are made official.

Return Tickets

You have returned your tickets successfully!

A confirmation and receipt has been sent to your email danielle.bouzos@chargers.nfl.com.

PLEASE NOTE: You will only be able to apply your credit towards your 2026 Season Ticket Renewal.

[Go back to My Events](#)

LOS ANGELES CHARGERS

Denver Broncos vs Los Angeles Chargers
Date: TBD • Time: TBD
SoFi Stadium

Returned Tickets

- Sec 553, Row 21, Seat 8
Returned: May 29, 2025
- Sec 553, Row 21, Seat 9
Returned: May 29, 2025

All credit will be put toward your 2026 Season Ticket Renewal. Single seats cannot be returned. The Los Angeles Chargers reserve the right to cancel and return any single seat back to the account.