



# **ARIZONA CARDINALS**

**2020 A-Z GUIDE**

# ARIZONA CARDINALS HEALTH & SAFETY

## PROTOCOLS ON GAME DAY



### PUBLIC SAFETY FOR 2020

All fans and stadium employees will be required to wear face coverings at all times unless actively eating or drinking while in their seat.

To further protect our staff and fans, we ask that eating or drinking of food and beverages be in seats only and not done while walking.

All face coverings (whether disposable or reusable) must:

- Fully cover the nose and mouth and secure under the chin
- Fit snugly but comfortably against the side of the face

Current guidance from Maricopa County advises that plastic face shields are not an adequate alternative to cloth face coverings. Neck gaiters, open-chin triangle bandanas, costume masks, face coverings containing valves, mesh material or holes of any kind are not acceptable face coverings.

Fans are encouraged to arrive wearing face coverings so that they are worn in the parking lot and approaching the stadium. Face coverings must be worn at all times unless you are actively eating or drinking while in your seat.

- Cardinals tickets and parking are 100% digital for the 2020 season. Traditional paper tickets, passes and season ticket membership cards will not be available or distributed.
- Vehicles will be parked every other space in the parking lots.
- Tailgating is discouraged and parties must remain with their group and must not comele.
- The Great Lawn will be unavailable for the 2020-2021 season.
- State Farm Stadium has transitioned to be a 100% cashless experience. Fans are encouraged to use cards and reverse ATM's will be offered throughout the stadium.
- The Kickoff Magazine has gone digital! Please visit [azcardinals.com/kickoffmagazine](http://azcardinals.com/kickoffmagazine) or find it on the Cardinals App under the "Game Day" tab.
- Only four individuals are allowed on elevators at one time.
- Fans are asked to maintain 6' physical distance between different parties while on the escalators.
- In an effort to promote physical distancing in restrooms, every other fixture will be inoperable. Additional staffing will be positioned for frequent cleaning and sanitization. One way traffic will be implemented in restrooms, when possible, to assist with physical distancing.

- When purchasing alcohol, fans should be prepared to adjust their face covering to allow the server to confirm their identity.
- If you become symptomatic while inside State Farm Stadium, please report to one of the Designated Isolation Rooms located at Sections 103 and 124.

### PARKING GUIDELINES

- **Hours of Operation:** Sportsman's Park carparks and other Cardinals parking areas open two (2) hours prior to kickoff and close one (1) hour after the conclusion of the game. Please follow the direction of law enforcement as vehicles cannot stage on or block the flow of traffic on city streets prior to the opening of carparks and lots. Vehicles are not permitted to park overnight prior to game day.
- **Parking Spaces:** A mobile parking pass is valid for one (1) parking space only. Trailers of any kind are not permitted. Parking spaces are available on a first come, first served basis and cannot be reserved or saved. Groups that wish to park together must arrive at the same time.
- **Oversized Vehicles:** The only oversized parking area is Lot F which opens 2 hours prior to kickoff. Each oversized vehicle must have a valid "Lot F Oversized Vehicle" mobile parking pass for access and is valid for one (1) parking space and one (1) vehicle only. Maximum parking space length is 45 feet.
- **Speed Loading:** Fans are asked to follow the direction of the parking team members to quickly park your vehicle.
- **Prohibited Items and Activities:** Weapons of any kind, fireworks, unmanned aircraft systems (drones, etc.), glass containers as well as golf carts, Segways, skateboards, roller blades, bicycles, scooters, hover boards and other non-licensed motorized vehicles are not permitted to be operated.
- **Commercial Activity:** The sale of goods or services, advertising or the display of commercial signage on vehicles is not permitted. Vehicles with exterior advertising can be stopped from entering even with a valid permit. Also, the placement of flyers or brochures on vehicles is prohibited.
- **Safety and Security:** Sportsman's Park and other Cardinals parking areas are patrolled by parking lot and security team members and law enforcement officers. Tampering or removing of any parking lot infrastructure is strictly prohibited.

Please put on your face covering prior to exiting your vehicle, so it is worn in the carparks and as you approach the stadium

Fans vehicles that fail to comply with all Parking Guidelines will be subject to tow and all fees associated with the impounding of the vehicle are the responsibility of the owner.

**FOR ADDITIONAL INFORMATION, PLEASE VISIT:  
[AZCARDINALS.COM/STADIUM/PUBLIC-SAFETY](http://AZCARDINALS.COM/STADIUM/PUBLIC-SAFETY)**

## PRE-GAME TAILGATING

One of the great traditions of Arizona Cardinals fans is enjoying time together with family, friends and other Cardinals fans before each home game. Tailgating in Sportsman's Park or Team controlled parking areas where permitted is intended for game day ticket holders only. Tailgating after the game has begun or post-game is not permitted. All fans are reminded the Arizona Cardinals Code of Conduct extends throughout Sportsman's Park and all game day parking areas. (See following page).

**All vehicles parking on site must have a ticket to the game. Please have your QR Code ready to scan upon entry to your assigned parking lot. Day of event paid parking will be debit and credit card only. No cash accepted in parking lots. To encourage social distancing outside the facility, vehicles will be parked every other space. Please follow instructions from parking staff.**

## TAILGATING GUIDELINES

- **Hours of Activity:** Tailgating activities are permitted from the opening of all Cardinals parking areas (2 hours prior to game time) until kickoff only. Tailgating after the game has begun or post-game is not permitted.
- **Parking Spaces:** Tailgating in the parking lots must be limited to the area directly in front of or behind the vehicle. Tents and tailgating equipment must not extend beyond the red painted fire lanes, along sidewalks and painted walkways or other areas deemed by stadium staff as an obstruction. Tailgating in empty stalls is prohibited, even with an unused permit. Parties must remain with their group and must not comeingle.
- **Alcohol Consumption:** Excessive or underage consumption of alcohol will not be tolerated. Drinking games or any other activity that is linked to competitive or binge drinking are not permitted. Games or activities determined by security staff to be unsafe or which could cause harm to other fans will not be allowed.
- **Grills:** Natural gas or propane grills are permitted, however, charcoal grills and oil fryers are not permitted.
- **Tents:** Fans are permitted to bring up to a 10' by 10' shade tent for use on the grass areas within Sportsman's Park. The Great Lawn is closed for the 2020-2021 season.
- **Food and Beverages:** Fans are limited to preparing/providing food and beverages for their family and friends only. Private catering companies or the sale of food or beverage items to other fans is not permitted.
- **Unmanned Aircraft Systems:** Drones, radio controlled model aircraft, etc. are prohibited. Possession or operation of such devices will result in immediate ejection from the area and law enforcement intervention.
- **Audio Equipment:** Portable public address systems are not permitted and large portable radios and sound systems inside vehicles cannot be used at excessive volume levels or play music not suitable for a public setting (i.e. profanity in lyrics) as determined by parking lot or security team members.
- **Generators:** Small portable electric generators (6500W or less) are allowed, however, electrical cords cannot be placed across parking area drive aisles, any sidewalk or create a trip hazard for other fans.
- **Prohibited Items and Activities:** Weapons of any kind, fireworks, glass containers, the sale of goods or services, advertising or the display of commercial signage on tents are prohibited.
- **Waste:** The Cardinals encourage all fans to reduce, reuse and recycle and dispose of all waste in appropriate waste and recycling containers located throughout all tailgating areas.

## CARDINALS CODE OF CONDUCT

The Arizona Cardinals are committed to creating a safe, comfortable and enjoyable experience for all fans at State Farm Stadium, Sportsman's Park and throughout our parking areas. Our staff will promptly intervene to support an environment free from unruly or disruptive behavior including the following:

- Failure to comply with stadium policies, including policies requiring face coverings and requirements to maintain 6' physical distancing. Face coverings must be worn at all times unless you are actively eating or drinking while in your seat.
- Behavior that is unruly, disruptive, or illegal in nature.
- Intoxication or other signs of alcohol or substance impairment that results in irresponsible behavior.
- Interference with the progress of the game (including throwing objects or trespassing onto the field or other restricted areas).
- Failing to follow instructions of law enforcement, guest services, and security personnel.
- Verbal or physical harassment of opposing team fans, players, officials, staff, or any guest.
- Unreasonably obstructing the view of other patrons. To be courteous to all guests in attendance, we ask fans to stand and cheer when appropriate with the flow of the game.
- Foul, abusive, or offensive language or obscene gestures, to include the use of such language or gestures concerning a person's race, ethnicity, color, gender, religion, creed, disability, age, sexual orientation, gender identity/expression or national origin; or to instigate, incite or encourage a confrontation or physical assault.
- Failure to comply with any of the Parking Guidelines.
- Sitting in a location other than one's ticketed seat or failure to produce their ticket when requested by staff.
- Obscene/indecent clothing, displays of affection or other behavior not appropriate in a public setting.
- Smoking permitted in designated smoking areas only- vaping and chewing tobacco are prohibited.
- Entering the stadium with any item on the State Farm Stadium Prohibited Items List.
- Scalping, improper resale of tickets, misuse of tickets/credentials, or illegal merchandise sales.
- Unauthorized transmission of accounts or descriptions of the game or event, including play-by-play data.

Season ticket members are responsible for their conduct as well as the conduct of their guests and/or the persons occupying their seats. Guests who choose not to adhere to these provisions will be subject to ejection without refund, loss of ticket privileges for future games, and possible arrest and prosecution for violations.

## GUEST ASSISTANCE HOTLINES

If you require assistance during game day or wish to report a Code of Conduct violation, stadium staff can be reached at:

**Game Day Hotline: 623-433-7156**

**Game Day Text Message Hotline:**

**Text "Cards" <SPACE> Issue and location to 69050**

# STATE FARM STADIUM GAME DAY PARKING



Dial 511, to get information on closures, construction, delays, weather and more. The Arizona Department of Transportation offers the 511 Traveler Information Service. Information is provided before, during and after for all home games to make your commute much easier. Dial 511 and hit \*7 for special events / Cardinals traffic information on game day.



## PAY LOTS

*Debit/Credit Cards Only  
All Pay Lots Are Cashless*

Guests driving southbound on Loop 101 should follow **YLW** route directions and enter Yellow carpark via 91st Ave.

Guests driving northbound on Loop 101 should follow **BLK** route directions and enter Black Lot via Montebello Ave.

**FOR MORE  
INFORMATION ON  
GAME DAY PARKING  
VISIT,**

[azcardinals.com/stadium/  
parking-map-and-directions](http://azcardinals.com/stadium/parking-map-and-directions)



## PROHIBITED ITEMS LIST

Fans are reminded that the following items will not be permitted inside State Farm Stadium. There are no lockers available outside of the stadium to secure items not allowed inside nor can any items be held by security staff members.

- Aerosol Cans
- Alcoholic Beverages
- Animals (except for documented service animals)
- Bags that do not meet NFL guidelines (must be clear and less than 12" x 12" x 6" in size)
- Banners or signs larger than 3' x 2' or with a non-sport message
- Beverages other than one (1) factory-sealed, non-frozen 500mL (16.9 fl. oz.) plain bottle of water (sport drinks and flavored water not permitted)
- Beverage containers – glass bottles, cans and thermoses
- Cameras with professional lenses (larger than 8 inches) and tripods/monopods
- Chewing tobacco
- E-cigarettes/Vaporizer Pens
- Clothing deemed obscene or indecent in a public setting
- Coolers of any kind
- Fireworks
- Food (except for children under the age of two years old)
- Footballs and beach balls (inflated or deflated)
- Illegal drugs
- Laptop computers
- Laser pointers
- Noise makers of any kind (whistles, horns, bells, etc.)
- Poles or sticks of any kind, including "Selfie-Sticks" and brooms
- Seat cushions except those which are one piece and have no zippers, pockets or concealable areas
- Golf carts, skateboards, rollerblades or hoverboards
- Umbrellas larger than 12 inches in length
- Unmanned aircraft systems (drones, etc.)
- Video cameras (single purpose)
- Weapons of any kind including, but not limited to, firearms & knives
- Any item deemed inappropriate or hazardous by stadium security

## THE NFL BAG POLICY PERMITS ONLY THE FOLLOWING BAGS IN ALL NFL STADIUMS:

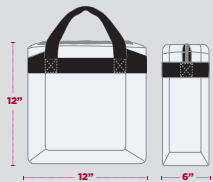
The NFL Public Safety Policy includes the type of bag fans can bring inside State Farm Stadium. This will also speed entry on game day. Here is everything you need to know for a safer, more convenient day at the stadium.

- Bags that are clear (see-through) plastic, vinyl or PVC and do not exceed 12" x 12" x 6"
- Small clutch bags including wallets not to exceed 4.5" x 6.5" x 2" (approximately the size of a hand), with or without a handle or strap, may be carried into the stadium along with one of the clear bag options.
- One-gallon clear (see-through) plastic freezer bag

### NFL PUBLIC SAFETY APPROVED BAG EXAMPLES

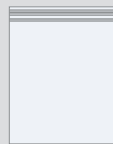
#### CLEAR TOTE

PLASTIC, VINYL OR PVC AND DO NOT EXCEED 12" x 12" x 6"



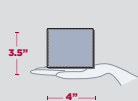
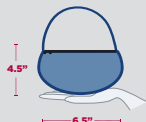
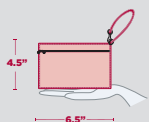
#### PLASTIC STORAGE BAG

1 GALLON RE-SEALABLE, CLEAR



#### SMALL CLUTCH BAG | INCLUDING WALLETS

APPROXIMATELY THE SIZE OF A HAND WITH OR WITHOUT A HANDLE OR STRAP. NO LARGER THAN 4.5" x 6.5".



## A TO Z GUIDE

### ADDRESS

The street address for State Farm Stadium is: 1 Cardinals Drive, Glendale, AZ 85305.

### AISLE POLICY – “WAIT FOR THE WHISTLE”

So that your fellow Cardinals fans do not miss any of the action on the field, State Farm Stadium staff will ask fans on the Main and Club Levels to wait at the top of the aisle until the end of a play to return to their seats. This “Wait for the Whistle” policy will be enforced throughout the game and your cooperation is appreciated.

### ALCOHOL POLICY

Team members at State Farm Stadium strongly encourage all fans to exercise responsible consumption of alcoholic beverages. Fans should be aware of the following policies during Arizona Cardinals games:

- Fans may only purchase two (2) alcoholic beverages per person, per transaction.
- Individual serving sizes may not exceed 25 ounces for beer, 9 ounces for wine, and 1.5 ounces for distilled spirits, which should never be sold in double servings.
- Age identification will be checked for everyone purchasing alcoholic beverages who appears to be under thirty (30) years of age.
- State of Arizona law prohibits the sale of alcoholic beverages to anyone under the age of twenty-one (21).
- Fans providing alcoholic beverages to anyone under the age of twenty-one (21) will be ejected and subject to arrest.
- Alcohol sales will be discontinued at the end of the third quarter.
- Fans who appear intoxicated will not be served.

### ANIMALS

Service animals are allowed inside State Farm Stadium for guests that need their assistance. Pets or other animals are not permitted.

### ATM'S

For the ease of our guests, reverse ATM's will be available at the listed locations to convert cash onto a universally accepted debit card. Reverse ATM's are located on the Main Level at sections 104 & 123, on the Club Level at sections 216 & 233 and on the Terrace Level at sections 416 & 447. A standard ATM will be available at Section 124.

## AUTOGRAPHS

Due to health restrictions, players will not be signing autographs during the 2020/2021 season.

## AUTOMOBILE ASSISTANCE

If you encounter car troubles at the end the game, please raise the hood on your vehicle and wave down any Parking Associate for radio assistance or call 623/433-7156. Our parking staff will dispatch a service vehicle to help resolve the situation, or contact a local repair service to assist.

## BABY CHANGING STATIONS AND PRIVACY ROOMS

All men's, women's and family restrooms at State Farm Stadium are equipped with a baby changing station. Also, Privacy Rooms are located on the Club Level in the elevator atrium at section 230.

## BAGS – PUBLIC SAFETY POLICY

In accordance with the NFL's Public Safety Policy, fans can bring one of the following approved bags inside State Farm Stadium: 12" x 12" x 6" clear plastic bag, or; 1-Gallon Plastic Freezer Bag, or; Small Clutch bag, including wallets no larger than 4.5" x 6.5" in size. Fans should be prepared to open their bags for inspection. Non-approved bags will be denied entry into the stadium and fans will be asked to return the bag to their vehicle or dispose of it. There are no lockers outside of the stadium to store items nor can any items be held by team members. For more information please visit [azcardinals.com/BagPolicy](http://azcardinals.com/BagPolicy).

## BANNERS & SIGNS

Cardinals fans are encouraged to show their support and may bring handheld signs to Sportsman's Park and State Farm Stadium, provided they are football related and in good taste as determined by stadium security. Signs cannot be commercial, political or obscene in nature. Signs may not be affixed or hung anywhere within State Farm Stadium nor be displayed in a manner that obstructs other fans' views of the game or stadium scoreboards/advertising signage. Signs must be made of a paper or lightweight cloth-like material and cannot utilize wood, metal or similar types of materials for support. Maximum dimensions of a sign are 2' x 3'. Signage not permitted within Sportsman's Park or inside the stadium will be disposed of by stadium security unless the guest wishes to return it to their vehicle.

## BOTTLES & CANS

Fans will not be allowed to bring any type of bottle, can, thermos or beverage container inside of State Farm Stadium with the exception of one (1) plastic factory-sealed, non-frozen 500mL (16.9 fl. Oz.) bottle of water (no soda, flavored water or sports drinks.) Parents with small children may bring plastic bottles of formula or milk inside of the stadium.

## CAMERAS

Fans may bring personal still-photo cameras to capture the special moments from their visit to State Farm Stadium. Feel free to ask any stadium team member to snap a picture of your group. The following items are not permitted inside the stadium: Video cameras (single purpose), mono/tripods and professional cameras with zoom lenses larger than eight inches in length. Please note video recording by any device is prohibited within the stadium and Sportsman's Park, without prior written consent of the Arizona Cardinals.

## CASHLESS

State Farm Stadium has transitioned to be a 100% cashless experience. Fans are encouraged to use debit and credit cards and reverse ATM's are offered throughout the stadium to convert cash to universally accepted debit cards.

## CATERING

All food services at State Farm Stadium are handled by Craft Culinary Concepts. For more information on holding your special event at the stadium, they can be reached at 623/433-7656 or visit [www.craftculinaryconcepts.com](http://www.craftculinaryconcepts.com). Any catering provided by companies other than stadium concessionaire is not permitted inside State Farm Stadium or anywhere on Sportsman's Park.

## CHILD LOCATOR WRISTBANDS

Our young Cardinals fans are encouraged to stop by a Guest Services Office and pick up a Child Locator Wristband as part of the Cardinals "Safe in the Seat" program. The child's ticket location and contact phone number can be written on the wristband in the event a child gets separated from their party. The Guest Services offices are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448.)

## CHILDREN'S TICKET POLICY

Children 24 months of age or younger are permitted entry inside State Farm Stadium without a ticket provided they obtain "lap pass" prior to entry. Adults can request a lap pass from stadium staff checking tickets at the entrance gates. The child receiving the lap pass must be present when the pass is issued. There is a limit of one lap pass per adult game ticket.

## COMMUNITY INITIATIVES

For a full list of opportunities, such as caravans, charities, donations, youth football, and programs, please visit [azcardinals.com/community](http://azcardinals.com/community).

## COMPLIMENTS & CONCERNS

We value the compliments and concerns from all fans that come to State Farm Stadium. Fans can express their comments in person at any of the four Guest Services offices, which are located along the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448).

## CONCESSIONS

Fans are encouraged to visit one of the many concession stands at State Farm Stadium during their visit. A full list of available options are on pages 28-29.



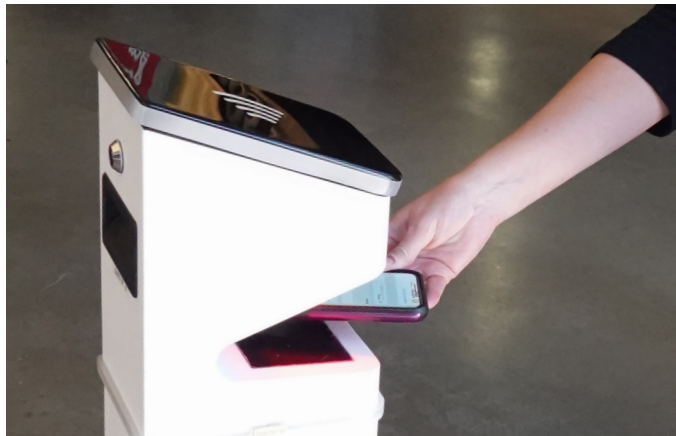
## DESIGNATED DRIVER "GOOD SPORT" PROGRAM



The Arizona Cardinals, Bud Light, Coca-Cola, Craft Culinary Concepts, the Governors Office of Highway Safety, TEAM Coalition and Hensley have teamed up to implement the "Good Sport" Responsible Fan Program. Fans 21 years of age or older with a valid driver's license can sign up inside the stadium at the Guest Services offices which are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448) and Club Level concierge locations. In appreciation of the commitment to having a plan to get home safely, all designated drivers are awarded a coupon for one soft drink or non-alcoholic beer. All Responsible Fans also have the opportunity to win prizes each game and are eligible for a grand prize.

## DIGITAL TICKETING

In the interest of health and safety, to help stop the spread of Covid-19 and to best protect all fans and game day team members, Cardinals tickets and parking will be 100% digital for the 2020 season. Traditional paper tickets, passes and season ticket membership cards will not be available or distributed



## DUPLICATE TICKETS

SeatGeek is the only authorized ticketing partner of the Arizona Cardinals and State Farm Stadium. If you purchase tickets from an unauthorized ticketing agent on the secondary market, you risk purchasing counterfeit or invalid tickets that may not gain stadium entry. The State Farm Stadium Ticket Office is only able to assist patrons who purchase from an authorized ticketing partner."

**Buyer Beware** - If you should choose to purchase tickets from an unauthorized third party:

- Stadium admission will be refused if tickets are invalid.
- Lost or stolen tickets purchased through a third party will not be replaced by the Ticket Office.
- Tickets can only be reissued to the ticket buyer of record with a valid photo I.D.
- If there is an error with your tickets, you are responsible for contacting the third party. The Ticket Office will not contact third party vendors.
- The Arizona Cardinals and State Farm Stadium are not responsible for items left at Will Call.

## EJECTIONS

Fans that refuse to follow the direction of State Farm Stadium staff or fail to comply with the Arizona Cardinals Code of Conduct will be subject to ejection without a refund of their ticket, which may result in the loss of ticket privileges. All guests ejected for Code of Conduct violations will be required to successfully complete a 4-hour online Fan Conduct Class before returning to a future game at State Farm Stadium. To register, go to [www.fanconductclass.com/nfl/](http://www.fanconductclass.com/nfl/).

## ELEVATORS

Elevators are located near the three public and two Club entrances at State Farm Stadium. Four individuals are allowed on the elevator at one time. The location and availability of elevators are:

- **Hyundai Gate 1** – Working Media and guests with disabilities.
- **Gila River Casinos Club West** – Club and loft ticket members and guests with disabilities.
- **State Farm Gate 2** – Guests with disabilities.
- **Gila River Casinos Club East** – Club and loft ticket members and guests with disabilities.
- **Bud Light Gate 3** – Guests with disabilities.

## EMERGENCIES

Fans should record their section, row and seat numbers. If an emergency arises, please call the Event Operations Center at 623/433-7156 with seat information and a stadium team member will be sent to that location. Per stadium policy, announcements will not be made over the public address system to locate guests.

## EMPLOYMENT OPPORTUNITIES

If you are interested in becoming part of the Arizona Cardinals or State Farm Stadium event staff, information on open positions can be obtained at:

- Arizona Cardinals – [www.teamworkonline.com](http://www.teamworkonline.com)
- ASM Global – 623/433-7100
- Craft Culinary Concepts (Catering/Concessions) – 623/433-7656
- Fanatics, Inc. (Merchandising) – 623/433-7600
- Insignia Event Services – 623/433-7722
- S.A.F.E. Management (Security & Guest Services) – 623/433-7300

## ENTRANCE GATES / GATE OPENING TIMES

The two Club Entrance gates open 3 hours and 15 minutes prior to kickoff for Club and Loft ticket members.

- **Gila River Casinos Club West** – Northwest corner. Look for the large red "W."
- **Gila River Casinos Club East** – East side. Look for the large red "E."

The three public entrance gates open 90 minutes prior to kickoff for all ticket holders.

- **Hyundai Gate 1** – Southwest corner. Look for the large red "1."
- **University of Phoenix Gate 2** – North side. Look for the large red "2."
- **Bud Light Gate 3** – Southeast corner. Look for the large red "3."

## ESCALATORS

State Farm Stadium is equipped with escalators located adjacent to the three public and two private entrances. The escalators located directly inside Gates 1 & 3 allow fans access to the Club Level and Terrace Level. The escalators located at Gate 2 provide fans with direct access to the Terrace Level only. The escalators at the Gila River Casinos Club West and Gila River Casinos Club East entrances are reserved for Club and Loft ticket members and access the Club level only. Fans are asked to never walk up or down a non-operational escalator. Fans are asked to maintain 6' physical distance between different parties while on the escalators.



## FAMILY RESTROOMS

Family restrooms are intended for the use of parents with small children and guests with disabilities and are outfitted with baby-changing tables and are ADA compliant. The family restrooms are located on the Main Level (near Sections 114 & 136), Club Level (near Sections 204, 219, 230 & 247) and Terrace Level (near Sections 404, 421, 435 & 454.)

## FAMILY SECTIONS (ALCOHOL-FREE)

There are three sections at State Farm Stadium in which alcohol is not permitted. Guests who hold tickets in Sections 114, 424 & 432 will not be allowed to bring or consume alcohol in these areas.

## FAN MAIL

Letters to Cardinals players should be sent to the following address:

Player's Name  
c/o Arizona Cardinals Football Club  
P.O. Box 888  
Phoenix, AZ 85001-0888

## FIRST AID

State Farm Stadium has four First Aid locations that are available to assist fans throughout the event. The First Aid offices are located on the Main Level (near Sections 122 & 136) and Terrace Level (near Sections 416 & 448).

## FOOD & BEVERAGE POLICY

Fans are not allowed to bring any food or beverage items inside State Farm Stadium. We ask that fans either leave these items inside their vehicles or dispose of them at the security checkpoint before entering the stadium. The only exceptions are:

- One (1) factory-sealed, non-frozen 500mL (16.9 fl. Oz.) plain bottle of water (sports drinks and flavored water not permitted.)
- Food and beverage items for infants two years of age or younger.
- Food or beverage purchased on the Flight Deck (interior plaza of the stadium).

## FREE SPEECH AREA

The designated free speech area is located adjacent to Gila River Arena on the northside of Maryland Avenue.

## GILA RIVER CASINOS CLUB EAST

Guests holding tickets for Club Level Sections 227-248 or Lofts numbering L232 to L243 or L333 to L367 are located on the Gila River Casinos Club East lounge. Please enter State Farm Stadium through the Club East entrance doors, on the east side.

## GILA RIVER CASINOS CLUB WEST

Guests holding tickets for Club Level Sections 201-222 or Lofts numbering L207 to L216 or L301 to L322 are located on the Gila River Casinos Club West lounge. Please enter State Farm Stadium through the Club West entrance doors, on the northwest side.

## GUEST ASSISTANCE HOTLINES

If you require assistance during your visit to State Farm Stadium or wish to report violations of the Cardinals Code of Conduct, stadium staff can be reached at:

**Game Day Hotline: (623) 433-7156**

**Text Message Hotline: Text "Cards" <SPACE> issue and location to 69050**

## GUEST SERVICES OFFICES

Guest Services offices are ready to assist and make your visit a memorable one. The Guest Services offices are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448.) Some of the services available at these locations include: Child Locator Wristbands, Lost & Found, Lost Children and guests, "Good Sport" Responsible Fan Program, Stroller/Wheelchair check-in and Guest Comment forms.

## HOUSEKEEPING

State Farm Stadium strives to have the cleanest stadium in the NFL. If you are aware of a housekeeping issue that needs attention, please notify us via the Guest Assistance Hotline by texting 69050, type the word "Cards", followed by a space, and your message or contact your nearest Event Staff member. Implementation of stadium VenueShield program that incorporates industry best practices designed to provide the highest levels of cleanliness and safety. Enhanced cleaning protocols throughout the stadium. Attendants in all restrooms to assist with continuous cleaning.

## ISOLATION ROOMS

If a guest becomes symptomatic while inside State Farm Stadium, please report to the Designated Isolation Rooms at Sections 103 and 124.

## KICKOFF MAGAZINE

To view the Kickoff Magazine, please visit [azcardinals.com/kickoffmagazine](http://azcardinals.com/kickoffmagazine) or find it on the Cardinals App under the "Game Day" tab.

## KIDS CLUB

Become an official Arizona Cardinals Kids Club member and receive your Team Pack, plus opportunities to be on the field for the coin toss as a Kids Club Captain and get exclusive access at training camp opportunities. To sign up go to [www.azcardinals.com/kidsclub](http://www.azcardinals.com/kidsclub).



## LOFTS

There are a total of 88 Lofts, often referred to as suites in other sports venues. The design, build-out and furnishings inside the Lofts follow in line with the overall architectural characteristics of the stadium. Lofts are located on both the Club Level lounges and Loft Level corridor. For more information on Lofts at State Farm Stadium, please call 602/379-0102.

## LOST AND FOUND

If you misplace an item or find something that belongs to another fan, please visit one of the Guest Service offices located on the Main Level (Sections 104 & 123) and Terrace Level (Sections 417 & 448). Guests inquiring about lost items should call the 24/7 Command Center at 623/433-7147 or complete the form at [www.statefarmstadium.com/stadium-info/lost-and-found](http://www.statefarmstadium.com/stadium-info/lost-and-found). Items are held for 30 days and then donated to a local charity. The Arizona Cardinals and State Farm Stadium are not responsible for lost or damaged items.

## LOST CHILDREN AND GUESTS

Children that are separated from their family or friends will be escorted by a stadium team member to the closest Guest Services office located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448). All parents are encouraged to stop by a Guest Services location to pick up a Child Locator wristband for their child when they enter the stadium.

## LOST OR STOLEN TICKETS

Lost or stolen tickets can be replaced only under certain conditions. Please contact the Cardinals Ticket Office at 602/379-0102 for replacement guidelines.



## MAINTENANCE

If you see or experience a maintenance concern, please notify your nearest Event Staff member, or use our Guest Assistance Hotline by texting to 69050, type the word "Cards", followed by a space, and your message."

## MERCHANDISE

Official Arizona Cardinals team merchandise is available at the Team Shop near section 123 on the Main Level. The Team Shop is open on game days for ticket holders and non-game days for all. On game days, there are additional merchandise stands on the Main Level (near Sections 101, 104, 111, 115, 126, 134 & 137), Club Level (near Sections 204, 217, 232 & 242) and Terrace Level (near Sections 408, 423 & 440). For more information, call the Cardinals Team Shop at 623/433-7600 or visit the Official Team Shop website at [shop.azcardinals.com](http://shop.azcardinals.com).

## MOBILE APP

Cardinals fans can easily follow the team from their mobile devices. Those interested can download the free official Arizona Cardinals application to use on their iPhone, Android, Blackberry, and Windows smartphones. The Cardinals mobile app is available to download by searching "Arizona Cardinals mobile" in iTunes, the Windows Store and Android Marketplace or through [www.azcardinals.com/app](http://www.azcardinals.com/app). In-stadium use of the app offers features like NFL RedZone and live video and replays. This all-in-one application can be utilized not only on gameday, but 365 days a year. Cardinals fans can follow the team no matter where they are. In addition to providing up-to-the-minute team news and information, fans will have access to exclusive content and features.

## NATIONAL ANTHEM PERFORMANCES

Do you have what it takes to perform the National Anthem before a Cardinals home game? If so, contact the Cardinals Entertainment Department at 602/379-1825 for more information.

## PARTY LOFTS

Party Lofts are a great way to entertain clients and prospects in an upscale and exciting group hospitality setting. The Party Lofts are semi-private, located in the end zone corners, and are complete with a private entrance, luxury seating, TV's, buffet and bar service. For more information regarding the Party Lofts, please call 602-379-1822.

## PAYPHONES

State Farm Stadium does not have any payphones available. However, guests can request the use of a phone at any of the four Guest Services locations if needed which are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448).

## PLAYING FIELD - NO TRESPASSING

Guests are reminded that attempting to enter or accessing the playing field without the proper credential will be considered trespassing and is grounds for immediate ejection and arrest.

## RADIOS/FREQUENCIES

So all fans can enjoy the action on the field, only personal radios with headphones are permitted inside State Farm Stadium. To ensure a strong radio signal, the Cardinals broadcasts are retransmitted throughout the stadium to 102.9 FM for the English broadcast and 92.9 FM for the Spanish broadcast.

## RADIO BROADCASTS

Be sure to tune into the Cardinals Radio Network on your drive to the stadium and on your way home. The Cardinals flagship station is Arizona Sports 98.7 FM which carries all game broadcasts along with a regional network of stations throughout Arizona. In addition, you can catch all Cardinals broadcasts in Spanish on Univision Deportes 105.1 FM.

## RECYCLING

The Arizona Cardinals encourage all fans to reduce, reuse and recycle. The recycling program at State Farm Stadium includes: free recycling bags for tailgaters in Sportsman's Park, recycling containers at security checkpoint locations, as well as recycling containers along stadium concourses and lofts. Please check the signage on the recycling containers to ensure you're recycling the proper items such as plastic, glass and aluminum. We hope that all fans will follow Big Red's example and recycle at the stadium!



## RE-ENTRY

In accordance with NFL and Cardinals security procedures, fans may not exit and re-enter the stadium using the same ticket. There will be no exceptions to this policy.

## RELOCATIONS

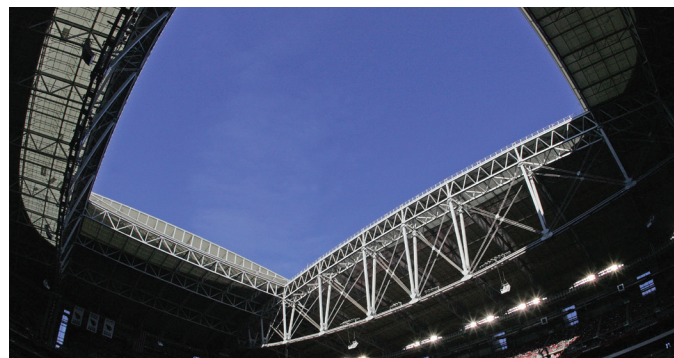
To accommodate patrons with limited mobility or in wheelchairs without the specific ticket for such seats, their ticket along with a companion ticket may be exchanged for the proper seating area at the Ticket Office or Guest Services office. These seats are limited in number and are available on a first-come, first-serve basis.

## RESTROOMS

There are 50 restrooms located throughout State Farm Stadium. All men, women and family restrooms are ADA accessible and equipped with a baby-changing table. Please ask any team member for directions to the closest restroom. In an effort to promote physical distancing, every other fixture will be inoperable. Additional staffing will be positioned for frequent cleaning and sanitization. When possible, one-way traffic will be implemented.

## RETRACTABLE ROOF MOVEMENT

The position of the roof at State Farm Stadium will be determined on game day. Many factors are included in the final decision, however the comfort of all fans in attendance is our main concern. Research has determined that it can feel up to 15 degrees warmer than the air temperature when seated in direct sunlight. Fans can call the Cardinals Roof Hotline at 623/433-7663 on their way to the stadium to find out if the roof will be open or closed. For more information visit [www.azcardinals.com/stadium/sun-studies](http://www.azcardinals.com/stadium/sun-studies).



## RING OF HONOR

Located along the front of the Terrace Level, the Ring of Honor pays tribute to the many great players and members of the Cardinals organization over the years. Ring of Honor level seating is accessible by the Terrace concourse.

## SECURITY PROCEDURES

In accordance with NFL Best Practices for Stadium Security, below is what you can expect upon arrival to State Farm Stadium:

- Gates open 90 minutes prior to kickoff. Guests are encouraged to enter early as security checkpoints are the busiest during the 30 minutes leading up to kickoff.
- Magnetometers will be used to screen all fans at the security checkpoints.
- Prior to screening, fans will be asked to remove all metal from their possession and hold the items in their hands for security staff to inspect.
- All bags and carry-in items will be inspected. Please have bags open for security staff and be prepared to remove any item, if requested.
- Physical pat-downs will be a last resort for any fans who cannot pass through the magnetometer without alarms. For the safety and comfort, the fan will be asked to turn their back to the screening staff to limit face to face proximity and staff will be wearing proper PPE.
- Fans electing not to consent to the metal detector screening, physical pat-down, or bag search will be denied entry into State Farm Stadium.
- Failure to comply with stadium policies, including policies requiring face coverings and requirements to maintain 6' physical distancing will result in denied admittance. All fans are required to wear a face covering at all times (except while actively eating or drinking at a stationary location).

As we work to provide a safe environment for fans to enjoy the game, we ask that you report any suspicious activity to the nearest security staff or uniformed law enforcement officer.



## SCOREBOARD MESSAGES

Do you want to see your name in lights? If so, contact the Cardinals Entertainment Department at 602/379-1825 for more information about scoreboard messages.

## SKATEBOARDING/ROLLERBLADING

Fans should be aware that skateboarding and rollerblading are not permitted within State Farm Stadium, Tillman Plaza or Sportsman's Park. "Roller Shoes," which are athletic shoes with retractable wheels, are also not allowed.

## SMOKING/VAPING/CHEWING TOBACCO

In accordance with the Smoke-Free Arizona Act, State Farm Stadium is a non-smoking facility. There are three designated smoking locations on the Main Level located beyond the Gate 2 exterior gate and outside the exit doors at Sections 102 and 137. Fans on the Club, Loft and Terrace Levels can proceed to the designated smoking locations on the north ramp. Please remember to keep the north ramp walk aisles clear for other fans and smoke only in the designated areas while maintaining physical distancing. These are the only locations guests can use tobacco products. Fans outside the stadium are reminded that they must be at least 20 feet away from any stadium entrance to smoke. E-cigarettes or vaporizer pens are not permitted inside State Farm Stadium. Fans that do not comply with the smoking policy inside the stadium are subject to ejection.

## SOLICITATION/LITERATURE

Fans should be aware that the distribution of banners, booklets, business cards, circulars, commercial advertising, flyers, folders, handbills, leaflets, notices, pamphlets, posters, stickers or any other written, printed and/or painted materials is prohibited at State Farm Stadium and throughout Sportsman's Park.

## STANDING

Fans that enter State Farm Stadium are asked to enjoy the game from the comfort of the seat that they are ticketed for. Please keep in mind that when you stand, you block the view of other fans behind you. It is not the Cardinals' intent to limit fan's enjoyment of the game and cheering after great plays, but continuous standing or standing on seats in seating areas will not be tolerated. Standing to watch the game is not permitted along the sidelines of the 400 level concourse as these areas must stay clear for fans using the stairways to the Terrace Level seating. Portions of the south endzone bridge are also considered no standing zones. Please follow the directions of ushers and security.

## STROLLERS

State Farm Stadium allows strollers, however, their use should not in any way inhibit fan movement or block any aisles. Smaller, umbrella-style strollers can be stored underneath a seat as long as it does not create an obstruction for other fans. Larger strollers can be checked at the nearest Guest Services office during the game which are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448).

## TEAM SHOP

The Arizona Cardinals Team Shop is the official headquarters for Arizona Cardinals merchandise. The Team Shop is located on the north side of State Farm Stadium, between Gate 2 and the Ticket Office. Team Shop hours are Sunday-Wednesday - Closed, Thursday & Friday 12pm - 6pm, Saturday 10am - 4pm and closed on Sundays (except on Cardinals home games when the Team Shop is open to ticket holders). For more information, call the Arizona Cardinals Team Shop at 623/433-7600. You can also visit the store website at [shop.azcardinals.com](http://shop.azcardinals.com).

## TICKET OFFICE

Located between Gate 2 and the Gila River Club East entrance gate, the State Farm Stadium ticket office windows will open three (3) hours and fifteen (15) minutes prior to kickoff on gamedays. SeatGeek Will Call can be claimed here with a valid form of photo identification. Tickets for other stadium events can also be purchased here. Please call 602/379-0102 to confirm hours of operation.

## TICKET RE-SALE/SCALPING

The resale of event tickets, regardless of price, is prohibited at State Farm Stadium and throughout Sportsman's Park. Fans that purchase tickets from someone other than the Arizona Cardinals or SeatGeek do so at their own risk and those tickets could be counterfeit. The Cardinals are not responsible for and will not provide a replacement or refund of any kind for invalid tickets purchased through a secondary ticket provider.

## TICKET RESOLUTION

On event days, Guest Service windows are open at the Gate 2 ticket windows outside of the stadium, as well as on the concourse at Sections 104, 123, 417, & 448 for ticket resolution.

Please note, if a ticketing issue arises in-stadium and a patron's seat is occupied by another guest and the conflict cannot be resolved, contact the nearest usher for assistance. Please do not sit in any open seat since this will only delay resolution. The Cardinals prefer to resolve ticket issues prior to game time, when possible.

Ticket Office personnel can only assist guests who purchased through a valid source – SeatGeek, StubHub, Ticketmaster, NFL TicketExchange or the stadium's Ticket Office. Proper photo identification is required to assist with any ticket resolution."

## TOURS, STATE FARM STADIUM

Visit [www.statefarmstadium.com/stadium-tours](http://www.statefarmstadium.com/stadium-tours) or call the stadium Tour Hotline at 623-433-7165 for more information about public and private tours of State Farm Stadium including dates, times and pricing information.

## UNMANNED AIRCRAFT SYSTEMS

All unmanned aircraft systems including drones and other devices are prohibited at State Farm Stadium and within all game day parking areas. Possession or operation of such devices will result in immediate ejection from the area and law enforcement intervention.

## WEAPONS

Guests are not permitted to bring firearms or any other weapons inside State Farm Stadium. In accordance with Arizona House Bill 2457, law enforcement officials attending the event are permitted to bring a firearm inside the stadium if he/she is in compliance with the Arizona peace officer standards and training board requirements.

## WI-FI

Complimentary Wi-Fi access provided throughout State Farm Stadium lets you stay connected on gameday. To enhance your gameday experience, download the Cardinals Mobile App ([azcardinals.com/app](http://azcardinals.com/app)) and connect to Stadium Wi-Fi for exclusive features like; live video game feeds and NFL Redzone. Follow these instructions on gamedays at the stadium to connect:

- Turn on the **Wi-Fi** on your wireless device
- Connect to **Stadium Wi-Fi** (no password)
- Enjoy the experience

## WILL CALL

The Will Call windows are located at the Ticket Office, to the east of Gate 2. The Ticket Office is open 1.5 hours prior to kickoff and closes at halftime. Will Call tickets can be claimed only by the person whose name appears on the will call ticket envelope. State or government picture identification is required.

## GUESTS WITH DISABILITIES INFORMATION

### ASSISTIVE LISTENING DEVICES

Assistive Listening Devices (ALD's) are available at all four Guest Services offices which are located along on Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448). Fans will be asked to leave a valid driver's license or other form of identification when the ALD is checked out.

### DISABLED PARKING

All Sportsman's Park carparks and most off-site gameday parking lots have signed disabled parking spots. Vehicles must have a valid Cardinals mobile parking pass to enter Sportsman's Park or off-site gameday parking areas. A state-issued disabled hangtag or license plate is required to park in a signed

disabled spot. Please contact the Cardinals Ticket Office at 602/379-0102 for more information on disabled parking.

## DISABLED CART SERVICE

Courtesy cart service is available for disabled guests from disabled parking areas to the stadium plaza security checkpoints. These carts are for disabled guests and one companion only. The carts will only take fans to the closest entrance as there is no cart service available inside State Farm Stadium. The cart service will be available two hours prior to the game until one hour following the conclusion of the game. Post-game fans should wait at the ADA Shuttle Tents adjacent to where they were dropped off by the Disabled Cart and check-in with the Guest Service Associate under the tent to schedule a ride back to their vehicle within Sportsman's Park. Disabled Carts DO NOT give rides to parking lots outside of Cardinals Parking Lots. Please note that ADA cart service is only available within Sportsman's Park parking spaces, carparks and the Black Lot.

## DISABLED SEATING

Disabled seating is located on all three levels at State Farm Stadium, including all lofts and field boxes. All levels can be accessed by the elevators located near the five stadium entrance locations. One power outlet is available at each disabled seating platform for the use of guests with electric wheelchairs and other medical equipment.

## EMERGENCY EVACUATION

Guests with disabilities should contact the nearest guest service or security team member for assistance in the event of an emergency evacuation as elevators and escalators will not be available for use.

## OPEN CAPTIONING

State Farm Stadium provides open captioning service for the stadium public address system. Open captioning is displayed under the north and south videoboards throughout Cardinals game day. In addition, closed captioning is available via smart phones which are available to use on the game day free of charge at the Gate 1 Guest Services office (across from Section 104.).

## RESTROOMS

There are 50 restrooms located throughout State Farm Stadium. All men, women and family restrooms are ADA accessible and equipped with a baby-changing table. Please ask any staff member for directions to the closest restroom.

## SERVICE ANIMALS

Guide, signal and documented service animals are allowed inside State Farm Stadium with fans that need their assistance. No pets or other animals are permitted.

## TDD PHONE

A TDD phone for hearing and speech impaired fans is located at the Guest Services office at Section 104.

## WHEELCHAIRS

Wheelchair assistance is available to guests and is scheduled on a first-come, first-served basis. Requests can be made by asking a stadium staff member or by visiting a Guest Services Office located near Sections 104, 123, 417 and 448.

The stadium will provide wheelchairs and a staff member to escort guests to their seats, but it is requested that mobility impaired patrons be accompanied by another adult in their party. Upon arrival at the seating location, guests are required to surrender wheelchairs to stadium staff.













# MAIN LEVEL

GILA RIVER  
HOTELS & CASINOS  
CLUB **EAST**  
Entry

**BUD LIGHT**  
Gate 3 Entry

Main Cardinals  
Ticket Office

University  
of Phoenix  
Gate 2 Entry

-  Isolation Rooms
-  Cardinals Ticket Windows
-  Guest Services
-  First Aid
-  Women
-  Men
-  Family
-  ATM
-  Team Store
-  Concession
-  Elevator
-  Stairs
-  Escalator

GILA RIVER  
HOTELS & CASINOS  
CLUB **WEST**  
Entry

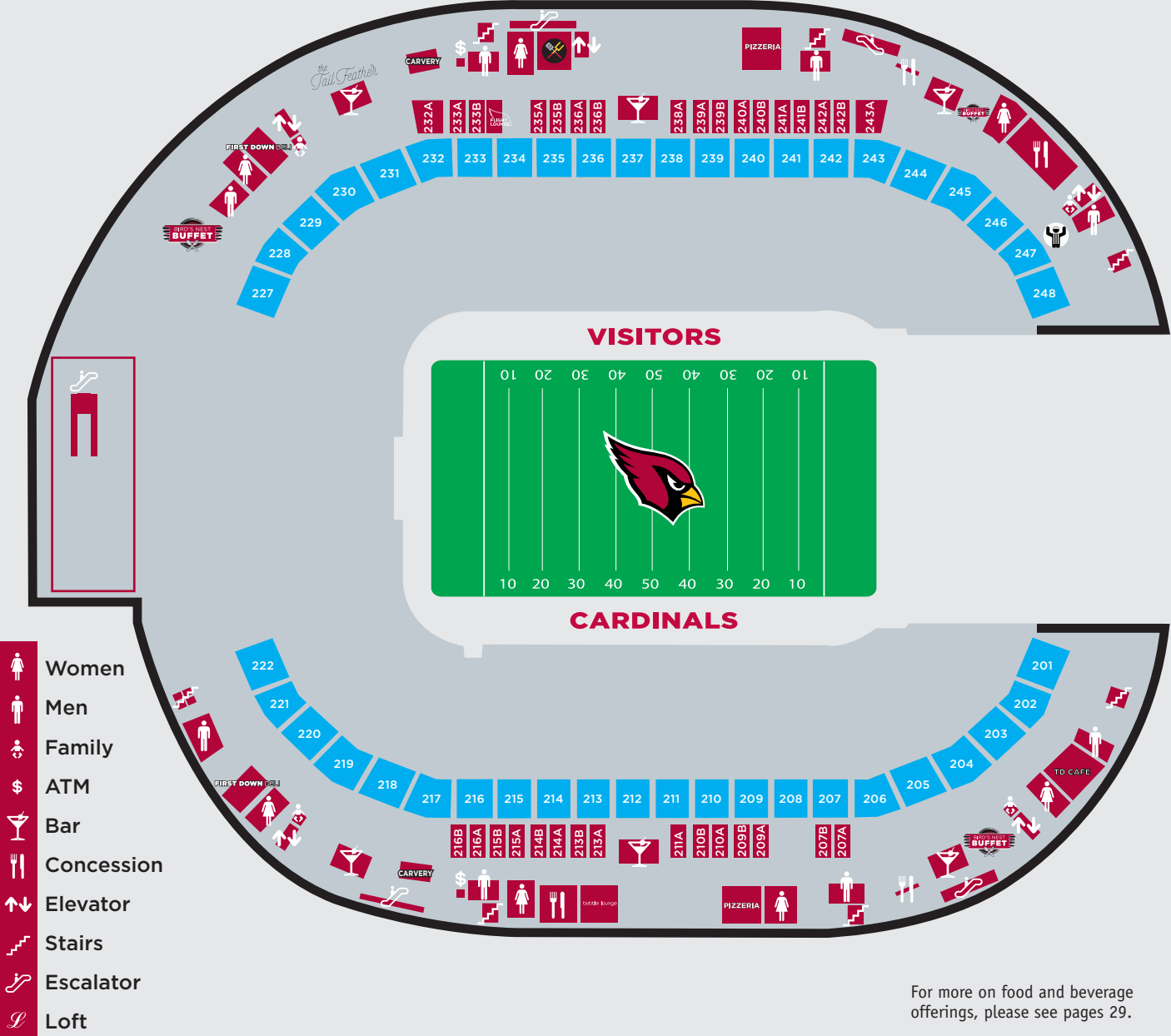
**HYUNDAI**  
Gate 1 Entry



For more on food and beverage offerings, please see pages 28 & 29.

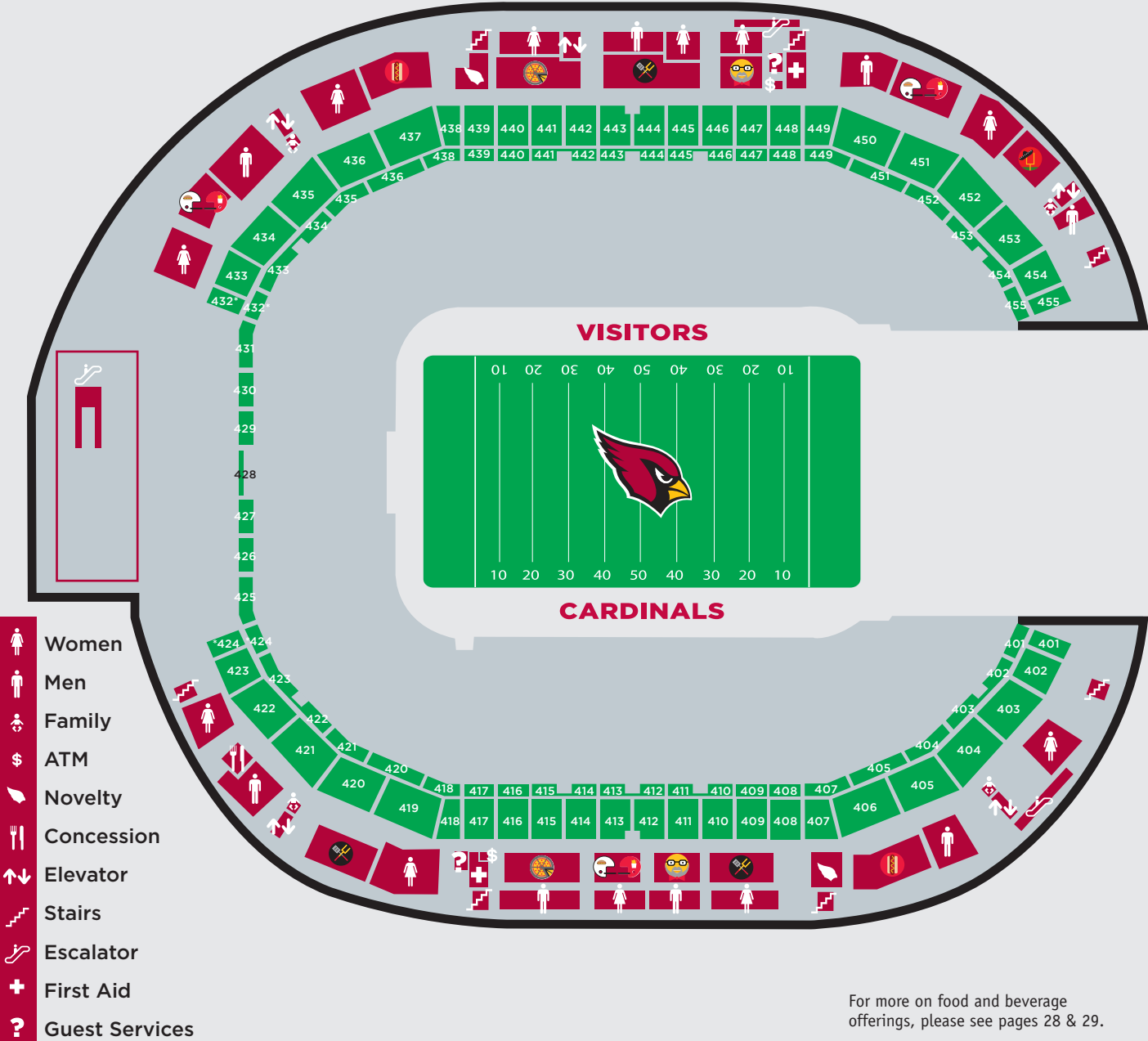


# CLUB LEVEL



For more on food and beverage offerings, please see pages 29.

# TERRACE LEVEL



For more on food and beverage offerings, please see pages 28 & 29.



Section numbers in black represent concession stands.

Section numbers in red represent portable stands.

(Normally located along the seats)

ALCOHOL

DOMESTIC DRAFT - AT EVERY CONCESSION STAND

PREMIUM DRAFT

Shock Top - 101, 119, 137, 205, 212, 218, 230, 237, 245, 444

Stella Artois - 101, 112, 134, 137, 205, 212, 237, 245, 411, 448

Kilt Lifter - 101, 112, 119, 126, 134, 137, 205, 212, 218, 237, 411, 448

Hop Knot - 101, 112, 119, 126, 134, 137, 205, 212, 218, 237, 411, 448

160Z ALUMINUM BEER BOTTLES - EVERY BOTTLED BEER PORTABLE

Bud Light, Michelob Ultra, Budweiser, Coors Light, Miller Lite

O'DOUL'S NON-ALCOHOLIC BREW - EVERY BOTTLED BEER PORTABLE

TALL BOYS - DOMESTIC AND PREMIUM

Domestic - Budweiser, Bud Light, Michelob Ultra

Premium - Shock Top, Stella Artois, Stone Ipa, Mike's Hard Black Cherry

Xerocole, Bud Light Straw-Ber-Rita, Corona, Sierra Nevada, Estrella

Dos Equis Lager, Lagunitas, Kilt Lifter, Bud Chelada, Bud Light Chelada

Bud Light Lime, Bud Light Orange, Blue Moon, 805

101, 103, 115, 124, 125, 126, 136, 137, 405, 422, 438, 452

Spiked Seltzer Cranberry, Grapefruit - 105, 113, 131, 403, 445

Margaritas - 103, 127, 130, 134, 411, 424, 448

Wine - Chardonnay, Moscato, Cabernet, Merlot

101, 103, 113, 115, 124, 125, 126, 132, 136, 137, 405, 411, 416, 422, 437, 440, 448

Premium Wine - 205, 212, 218, 226, 230, Flight Lounge, 237, 247

BEVERAGES

FOUNTAIN SODA - AT EVERY CONCESSION STAND

Coke, Diet Coke, Coke Zero & Sprite

Mr. Pibb - 109, 115, 132, 134, 213, 240, 408, 416, 422, 437, 448

Fanta Orange - 102, 112, 119, 127, 135, 203, 220, 235, 406, 444

Minute Maid Lemonade - 102, 109, 129, 213, 235, 408, 420, 444

FRESH SQUEEZED LEMONADE - 113, 123, 413, 435

BOTTLED BEVERAGES

COKE AND DIET COKE - EVERY LEMONADE & FOOD PORTABLE

Gatorade Fruit Punch - Every Concession Stand

Dasani Bottled Water - Every Location

Gold Peak Unsweetened Tea - 112, 119, 135, 220, 227, 406 & 437

CHICKEN & FRIES

Chicken Tenders W/Fries - 102, 107, 109, 124, 129, 213, 235, 247, 408, 420, 444

Chicken Wings - 107, 124

French Fries - 102, 107, 109, 124, 129, 213, 235, 247, 408, 420, 444

Chili Cheese Fries - 102, 109, 124, 129, 408, 420, 444

Onion Rings - 124

COCKTAILS

Bars - 102, 124, 125, 137

Club Bars - 205, 212, Bubble Lounge, 218, 224, 230, 237, 247

DOGS & SAUSAGES

Big AZ Dog - 112, 119, 135, 213, 235, 247, 406, 413, 434, 437, 450

Bratwurst - 102, 109, 129, 420, 444

Jumbo Dog - 102, 109, 112, 119, 124, 129, 203, 213, 220, 227, 235, 247, 406, 413, 420,

434, 437, 444, 450, 452, Red Zone

Premium Dog - 112, 119, 124, 203, 220, 227, 406, 413, 434, 437, 450, 452

Sausages - Hot, Smoked - 119

GLUTEN FREE

Chicken Salad Sandwich - 113, 132, 220, 227, 416, 440

Fruit Cups - 113, 132, 220, 227, 416, 440

Gluten Free Tamales - 104

Gluten Free Pizza - 209, 240

GLUTEN FREE ALCOHOL

Angry Orchard Hard Cider - 125

Spiked Seltzer Cranberry, Grapefruit - 105, 113, 131, 403, 445

NACHOS

Nachos - 102, 107, 109, 112, 119, 124, 129, 203, 220, 235, 406, 408, 413, 416, 420,

432, 434, 437, 444, 450 Red Zone

Macho Nachos - 102, 134, 411, 448

Pizza Box Nachos - South Bridge, 217, 232

PIZZA

Pizza - 113, 132, 416, 440

Dang Brother's Pizza - 209, 240

SALADS, PROTEIN BOXES

Mediterranean Box - 112, 125, 135, 220, 227, 406, 437

Turkey Protein Box - 112, 125, 135, 220, 227, 406, 437

Turkey Wraps - 102, 209, 125, 129, 408, 420, 444

Chicken Ceasar Salad - 125, 127, 220, 227, 452

Chop Chop Salad - 125, 127, 220, 227, 452

SANDWICHES

Hamburgers - 102, 109, 129, 420, 444

Gourmet Burgers - 213, 235

Crispy Chicken Sandwich - 102, 107, 109, 129, 213, 235, 408, 420, 444

BBQ Brisket Sandwich - 127, 122, 429

BBQ Chicken Sandwich - 127, 122, 429

Grilled Panini Sandwiches - 220, 227

SNACKS

Chips - 112, 119, 135, 213, 235, 247, 406, 413, 434, 437, 450, Red Zone

Jumbo Soft Pretzels - 105, 112, 113, 119, 123, 127, 130, 135, 203, 247, 413, 413, 435, 437, 450

Kettlecorn - 101, 105, 113, 115, 123, 124, 125, 126, 127, 132, 134, 136, 137, 209, 213, 235, 240, 247, 411, 413, 422, 426, 435, 448, 452

Peanuts - Every Stand & Every Beer Portable

Popcorn Souvenir Bucket - 102, 107, 113, 119, 129, 203, 220, 235, 406, 408, 413, 416, 420, 434, 437, 440, 444, 450

Sunflower Seeds - Every Stand

SWEETS

Candy - 102, 107, 109, 113, 119, 129, 132, 134, 203, 213, 235, 247, 406, 408, 411, 416, 420, 437, 440, 444, 448

Churros - 113, 123, 127, 203, 247, 413, 435, 452

Cotton Candy - 113, 123, 220, 227, 413, 435

Fruit Cups - 113, 132, 220, 227, 416, 440

Ice Cream - 102, 107, 109, 113, 119, 129, 132, 134, 203, 213, 235, 247, 406, 408, 411, 416, 420, 437, 440, 444, 448, 452

TURKEY

Turkey Dog, Turkey Burger - 107

Turkey Leg - 107

AUTOMATED BOOTHS

Reis & Irvy's Yogurt Machine - 140, 428

TAKEAWAY MINI MART

Assorted Juices, Sodas, Sports Drinks, Flavored Water, White Claw Seltzer, Candy Bars, Chips, Cookies, Jerky, Protein Boxes, Fruit Cups, Salads - 125

SUBCONTRACTORS

AZ Nuts - 108, 114, 125, 133, 427

Ben's Pretzels - South Bridge

Claudine's Kitchen - 108

Coda Coffee - 114, 136, 426

Doc's Gelato - 108

Honey Bear's BBQ - 122, 429

The Tamale Store - 103

Yum Shack - 114, 135

# STATE FARM STADIUM FACTS AND FIGURES

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## FIELD TRAY

State Farm Stadium features a unique rollout natural-grass playing field, contained in a single tray measuring 234 feet wide by 403 feet long and weighing a hefty 18.9 million pounds. The first completely retractable field in North America, it will be positioned inside the stadium on game days to offer the preferred natural-grass playing surface for football and outside the stadium the remaining 350+ days of the year to receive the needed sunlight and water to grow. A total of 462 steel wheels riding on 13 parallel steel rails are used to slide the field tray in and out of the facility. Of those 462 wheels, only 76 of them are powered by a one-horsepower electric motor to move the field tray from outside to inside in roughly 70 minutes. The flexibility of this unique design allows State Farm Stadium to serve as a true multi-purpose venue featuring a 152,000 square-foot event floor.

## RETRACTABLE ROOF

The roof at State Farm Stadium is comprised of two 180-foot long by 240-foot wide retractable panels that will remain closed to allow for air conditioning during the hot summer months and then open during the cooler months to take advantage of the Valley's abundant sunshine. The fabric roof will allow light to fill the stadium and provide an open, airy feel even when the roof panels are closed. The roof system is designed to close in approximately 12 minutes.

## SCOREBOARDS

Prior to the start of the 2014 football season, both the north and south videoboards inside State Farm Stadium were enlarged to provide Cardinals fans with the best game entertainment experience. The south video board display measures 54 feet high by 164 feet wide. Featuring Daktronics 13HD pixel layout for crisp and clear imagery, the display is capable of showing one large image to highlight live video and instant replays. The north videoboard is three times larger than the original board providing improved viewing of replays, highlights and other game day programming. Ribbon boards below both the north and south videoboards provide real-time game information along with open captioning for fans.

## TILLMAN PLAZA AND MEMORIAL

The Pat Tillman Memorial is located in a prominent, but reflective area just off the northwest section of the stadium plaza, which is also known as Tillman Plaza. Both the plaza and memorial are open for viewing by fans during their visit to the stadium. The Memorial was conceived and designed by Peter Eisenman and Michael Dollin, the same designers who designed Sportsman's Park, the 160-acre parcel that surrounds State Farm Stadium. The Memorial consists of a bronze statue of Pat in a pose familiar to all Cardinals fans. The statue was sculpted by OmriAmrany, an expert in this art form. Opposite the statue is a 60 foot diameter negative edge reflecting pool. The pool has a low seat wall that allows fans to experience the Memorial and creates a fitting remembrance of the Arizona State Sun Devil, Arizona Cardinal and U.S. Army Ranger that lives on in our hearts and memories. All money collected in the reflecting pool is donated to the Tillman Foundation.

# EMERGENCY EVACUATION PLAN

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All fans at State Farm Stadium should familiarize themselves with the emergency evacuation plan. The most important thing you can do in the event of an emergency is be prepared. The first step is to be familiar with the closest emergency exits to your seat location. It is always a good idea to identify two emergency exits should one be unavailable due to the nature of the emergency. Families and groups should pre-designate a meeting location outside of the stadium in the event of an evacuation. If you have any questions about the location of emergency exits please refer to the stadium diagrams in this guide or contact a guest service or security staff member for assistance.

It is important to remain calm and follow the instructions of stadium staff during an evacuation. Please remember, for the safety of all, everyone should leave in an orderly manner.

## RED ZONE

Exit the seating area by walking to the top of the sections and down the stairways to the event floor. Exit the stadium through the emergency exits and up the vehicle ramp to the parking lot

## MAIN LEVEL

Exit the seating area by walking to the top of the section and onto the concourse. Exit the stadium through the nearest gate or door and continue out to the parking areas.

## CLUB LEVEL

Exit the seating area by walking to the top of the section or out the loft doorway to the Club concourse. Proceed to the nearest stairwell or north ramp exit doors and walk down to ground level. Exit the stadium and continue out to the parking areas.

## LOFTS CORRIDOR

Exit loft doorway to the Loft corridor. Proceed to the nearest stairwell or north ramp exit doors and walk down to ground level. Exit the stadium and continue out to the parking areas.

## RING OF HONOR

Exit up and out of the seating area into the concourse and locate the nearest stairwell and exit down the stairs or walk north to the north ramp and take the ramp down and exit out of the stadium and into the parking lot.

## TERRACE LEVEL

Exit the seating area by walking to the concourse. Proceed to the nearest stairwell or north ramp exit doors and walk down to ground level. Exit the stadium and continue out to the parking areas.

## DISABLED FANS

Contact the nearest guest service or security staff member for assistance in exiting the stadium as elevators and escalators are not available in the event of an emergency.





If you require assistance during your visit to State Farm Stadium or wish to report violations of the Cardinals Code of Conduct, stadium staff can be reached at:

## **GAME DAY HOTLINE**

**623-433-7156**

## **TEXT MESSAGE HOTLINE**

**TEXT "CARDS" <SPACE> ISSUE AND  
LOCATION TO 69050**

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