



ARIZONA CARDINALS

2025 A-Z Guide

PARKING GUIDELINES

- **Hours of Operation:** Sportsman's Park carparks and other Cardinals parking areas open four (4) hours prior to kickoff and close one (1) hour after the conclusion of the game. Please follow the direction of law enforcement, as vehicles cannot stage on or block the flow of traffic on city streets prior to the opening of carparks and lots. Vehicles are not permitted to park overnight prior to game day.
- **Parking Pass:** Arizona Cardinals Parking is fully digital. Fans will be able to access their digital parking pass via the Cardinals Mobile App. Click the "My Tickets" button on the Cardinals Mobile Home Screen to sign in and view your parking location and pass. Please remember to have your phone fully charged, as your phone will hold your parking pass and game ticket. To expedite entry into our carparks, fans are strongly encouraged to have their digital parking pass open and ready to be scanned prior to approaching the stadium.
- **Parking Spaces:** A mobile parking pass is valid for one (1) parking space only. Trailers of any kind are not permitted. Parking spaces are available on a first-come, first-served basis and cannot be reserved or saved. Groups that wish to park together must arrive at the same time. The dimensions of an ADA Parking Stall are 10.9'x18'. The dimensions of a Standard Parking Stall are 8.5'x18'.
- **Oversized Vehicles:** The only oversized parking area is Lot F, which opens 4 hours and 30 minutes prior to kickoff. Each oversized vehicle must have a valid "Lot F Oversized Vehicle" mobile parking pass for access and is valid for one (1) parking space and one (1) vehicle only. The maximum parking space length is 45 feet.
- **Sprinter Vans/Limos:** Sprinter Vans/Limos exceeding the parking stall dimensions are prohibited from entering all carparks not designated for Oversize Vehicles. Sprinter Vans/Limos who arrive without an oversized parking pass will be directed to the Black Lot.
- **Prohibited Items and Activities:** Weapons or explosives of any kind, fireworks, unmanned aircraft systems (drones, radio-controlled model aircraft, etc.), glass containers, golf carts, Segways, skateboards, roller blades, bicycles, scooters, hover boards, and other non-licensed motorized vehicles/bikes are prohibited. Signage, posters, flags, or displays that are identified by security personnel and deemed inappropriate, political in nature, or offensive, are also prohibited. The sale of goods or services, advertising, or the display of commercial signage on tents are prohibited.
- **Commercial Activity:** The placement of flyers or brochures on vehicles and the sale of goods or services around Sportsman's Park is strictly prohibited.
- **Safety and Security:** Sportsman's Park and other Cardinals parking areas are patrolled by parking lot/security teammates and law enforcement officers. Tampering with or removing any parking lot infrastructure is strictly prohibited.



THE GREAT LAWN:

Tailgating on The Great Lawn is intended for game day ticket members only.

- **Alcohol Consumption:** Excessive or underage consumption of alcohol will not be tolerated. Drinking games or any other activity that is linked to competitive or binge drinking are not permitted. Games or activities determined by security staff to be unsafe or which could cause harm to other fans will not be allowed.
- **Audio Equipment:** Portable public address systems, DJs, and live instruments connected to electrical amplifiers, and large portable radios or commercial speaker systems cannot be used at excessive volume levels or play music not suitable for a public setting (i.e., profanity in lyrics) as determined by parking lot or security teammates.
- **Food and Beverages:** Fans are limited to preparing/providing food and beverages for their family and friends only. Private catering companies or the sale of food or beverage items to other fans on Sportsman's Park property or prior to game day is not permitted. Food or beverage distributed for the purpose of collecting donations is also prohibited.
- **Generators:** Small portable electric generators (6500W or less) are allowed; however, electrical cords cannot be placed across parking area drive aisles, any sidewalk, or create a trip hazard for other fans. Cords of any kind cannot be plugged into existing electrical outlets on the Great Lawn.
- **Grills/Heaters:** Natural gas or propane grills and heaters are permitted; however, charcoal/pellet grills and oil fryers are not permitted. Grills and heaters' flames should be kept under control at all times and should not be placed under tents.
- **Hours of Activity:** Tailgating activities are permitted from the opening of all Cardinals parking areas (4 hours prior to game time) until kickoff only. Tailgating after the game has begun or post-game is not permitted. The Great Lawn closes one (1) hour after the conclusion of the game, and all personal items must be removed prior to that time.
- **Prohibited Items and Activities:** Weapons or explosives of any kind, fireworks, glass containers, golf carts, Segways, skateboards, roller blades, bicycles, scooters, hover boards, and other non-licensed motorized vehicles/bikes are prohibited. Signage, posters, flags, or displays that are identified by security personnel and deemed inappropriate, political in nature, or offensive, are also prohibited. The sale of goods or services, advertising, or the display of commercial signage on tents are prohibited.
- **Tailgating Activities:** Tailgating activities can be defined as, but are not limited to, food preparation, music, watching TV, and sitting, standing, and/or loitering in a tailgate area, and are prohibited after kickoff.
- **Tents:** Fans are permitted to bring up to a 10' x 10' shade tent for use on the grass areas within Sportsman's Park. Only above-ground weights for tents are permitted - staking of tents is prohibited. Tents with commercial or political branding are prohibited in the Carparks and on the Great Lawn.
- **Unmanned Aircraft Systems:** Drones, radio-controlled model aircraft, etc., are prohibited. Possession or operation of such devices will result in immediate ejection from the area and law enforcement intervention.
- **Waste:** The Cardinals encourage all fans to reduce, reuse, and recycle, and dispose of all waste in appropriate waste and recycling containers located throughout all tailgating areas.

Failure to follow any of these guidelines could result in ejection and/or removal from the The Great Lawn.



TAILGATING GUIDELINES

- **Alcohol Consumption:** Excessive or underage consumption of alcohol will not be tolerated. Drinking games or any other activity that is linked to competitive or binge drinking are not permitted. Games or activities determined by security staff to be unsafe or which could cause harm to other fans will not be allowed.
- **Audio Equipment:** Portable public address systems, DJs, and live instruments connected to electrical amplifiers, and large portable radios or commercial speaker systems cannot be used at excessive volume levels or play music not suitable for a public setting (i.e., profanity in lyrics) as determined by parking lot or security teammates.
- **Food and Beverages:** Fans are limited to preparing/providing food and beverages for their family and friends only. Private catering companies or the sale of food or beverage items to other fans on Sportsman's Park property or prior to game day is not permitted. Food or beverage distributed for the purpose of collecting donations is also prohibited.
- **Generators:** Small portable electric generators (6500W or less) are allowed; however, electrical cords cannot be placed across parking area drive aisles, any sidewalk, or create a trip hazard for other fans. Cords of any kind cannot be plugged into existing electrical outlets of State Farm Stadium or Sportsman's Park Infrastructure, including the Great Lawn.
- **Grills/Heaters:** Natural gas or propane grills and heaters are permitted; however, charcoal/pellet grills and oil fryers are not permitted. Grills and heaters' flames should be kept under control at all times and should not be placed under tents.
- **Hours of Activity:** Tailgating activities are permitted from the opening of all Cardinals parking areas (4 hours prior to game time) until kickoff only. Tailgating after the game has begun or post-game is not permitted. The Great Lawn closes one (1) hour after the conclusion of the game, and all personal items must be removed prior to that time.
- **Parking Spaces:** Tailgating in the parking lots must be limited to the area directly in front of or behind the vehicle. Tents and tailgating equipment must not extend beyond the red painted fire lanes, along sidewalks and painted walkways, or other areas deemed by stadium teammates as an obstruction. Tailgating in empty stalls is prohibited, even with an unused parking pass. The dimensions of an ADA Parking Stall are 10.9' x 18'. The dimensions of a Standard Parking Stall are 8.5' x 18'. Both spaces come with an additional 5' at the end of the parking spot leading up to the red fire lane line.
- **Prohibited Items and Activities:** Weapons or explosives of any kind, fireworks, glass containers, golf carts, Segways, skateboards, roller blades, bicycles, scooters, hover boards, and other non-licensed motorized vehicles/bikes are prohibited. Signage, posters, flags, or displays that are identified by security personnel and deemed inappropriate, political in nature, or offensive, are also prohibited. The sale of goods or services, advertising, or the display of commercial signage on tents are prohibited.
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- **Waste:** The Cardinals encourage all fans to reduce, reuse, and recycle, and dispose of all waste in appropriate waste and recycling containers located throughout all tailgating areas.

Failure to follow any of these guidelines could result in ejection and/or removal from Sportsman's Park Carparks.

CARDINALS CODE OF CONDUCT

The Arizona Cardinals are committed to creating a safe, comfortable, and enjoyable experience for all fans at State Farm Stadium, Sportsman's Park, and throughout our parking areas. Our staff will promptly intervene to support an environment free from unruly or disruptive behavior including the following:

- Failure to comply with stadium policies, including any existing health and safety protocols, or those that may be implemented by the CDC, state/local officials, or NFL during the season.
- Behavior that is unruly, disruptive, or illegal in nature.
- Intoxication or other signs of alcohol or substance impairment that result in irresponsible behavior.
- Interference with the progress of the game (including throwing objects or trespassing onto the field or other restricted areas).
- Failing to follow instructions of law enforcement officers and/or all stadium teammates.
- Verbal or physical harassment of opposing team fans, players, officials, staff, or any guest.
- Unreasonably obstructing the view of other patrons. To be courteous to all guests in attendance, we ask fans to stand and cheer when appropriate with the flow of the game.
- Foul, abusive, offensive language, or obscene gestures, to include the use of such language or gestures concerning a person's race, ethnicity, color, gender, religion, creed, disability, age, sexual orientation, gender identity/expression, or national origin; or to instigate, incite or encourage a confrontation or physical assault.
- Failure to comply with any of the Parking or Tailgating Guidelines.
- Sitting in a location other than one's ticketed seat or failure to produce their ticket when requested by staff.
- Obscene/indecent clothing, displays of affection or other behavior not appropriate in a public setting.
- Smoking/vaping is permitted in designated smoking areas only. Smoking/vaping inside the stadium or outside of designated areas is prohibited. The use of marijuana is illegal within State Farm Stadium and Sportsman's Park per Arizona Revised Statute 36-2851.8a.
- Entering the stadium with any item on the State Farm Stadium Prohibited Items List.
- Scalping, improper resale of tickets, misuse of tickets/credentials, or illegal merchandise sales.
- Unauthorized transmission of accounts or descriptions of the game or event, including play-by-play data.

Season ticket members are responsible for their conduct as well as the conduct of their guests and/or the persons occupying their seats. Guests who choose not to adhere to these provisions will be subject to ejection without refund, loss of ticket privileges for future games, and possible arrest and prosecution for violations.

GUEST ASSISTANCE HOTLINES

If you require assistance during game day or wish to report a Code of Conduct violation, stadium staff can be reached at:

Game Day Hotline: 623-433-7156

Game Day Text Message Hotline: 623-400-2210

STATE FARM STADIUM PARKING



Dial 511, to get information on closures, construction, delays, weather and more.

The Arizona Department of Transportation offers the 511 Traveler Information Service.

Information is provided before, during and after for all home games to make your commute much easier.

Dial 511 and hit *7 for special events / Cardinals traffic information on game day.

Guests parking in **PNK, BLU, YLW, GREY** and **GREEN** lots from the North need to exit on Northern Ave.

Guest parking in the **GREEN** and **GREY** lots from the South need to exit on Indian School.



PAY LOT
\$60 Per Car

Debit/Credit Cards Only
Pay Lot Is Cashless

Guests driving Southbound on Loop 101 should follow **BLK** route directions and enter **BLK** carpark via Camelback Road to Montebello Ave.

FANS ARE ENCOURAGED TO ARRIVE WITHIN FIRST TWO HOURS CARPARKS ARE OPEN

TICKET OPTIONS:

Single Game & Season Ticket Options:

Fans can purchase Season Tickets by visiting <https://www.azcardinals.com/tickets/season-tickets/> for more information. For single-game tickets, fans are advised to visit our Box Office or purchase via SeatGeek, the authorized ticketing partner of the Arizona Cardinals.

Club Level Seating Options:

State Farm Stadium offers premium seating for an upgraded game-day experience. The Gila River Resorts & Casinos Club Level features exclusive areas for Cardinals Club & Premium Members, along with upscale dining options. Club Membership provides access to special events, pre-sale opportunities, early stadium entry, private entrances, and pre/post-game happy hours. Club Level seating also allows access to exclusive Club Lounges such as the Tail Feather Lounge, as well as the Bubble Lounge and 1898 Club, where you can purchase additional all-inclusive food & beverage experiences. Visit <https://www.azcardinals.com/tickets/premium-seating/club-seating> to learn more about Club Level Seating Options.

Loft Level Seating Options:

The Loft Suites at State Farm Stadium have been designed to provide a one-of-a-kind luxury experience featuring incredible views of the field, catered food and beverage options, an assigned game day attendant, and much more. Lofts come in a variety of floor plans which can accommodate 16-36 guests, and feature a range of other benefits on gameday, as well as exclusive access to purchase tickets to all non-excluded stadium events.

Our Party Lofts, in the endzone corners, allow guests to experience an upscale and social game day atmosphere in a premium shared suite designed for larger groups to enjoy unforgettable moments together. These areas come complete with personalized beverage offerings, a chef-curated menu, early stadium entry, and private entrances on gameday.

Please visit <https://www.azcardinals.com/tickets/premium-seating/suites> to learn more about our Loft Suites and Party Lofts.



Premium/Luxury Seating Options:

When descending into **Casa Roja by Lexus**, guests are transported into a sophisticated oasis where modern Spanish design meets urban energy. The space features a stunning center bar offering a curated selection of signature cocktails, wines, and beers. Multiple culinary stations showcase an all-inclusive, thoughtfully crafted menu that reflects Fox's renowned culinary vision, providing ticket holders with an exceptional dining journey before returning to their prime midfield Visitor's sideline seats for unparalleled views of the action.

The **Morgan Athletic Club**, based on the team's original name in 1898 and hosted by The Global Ambassador, is where history and luxury huddle up. Located at field level, steps away from the north endzone, the vibe is a throwback to that of a private supper club in the 1920s with a lavishly furnished, moody lounge, low lighting, carefully crafted cocktails, and live music pre and post-game. Guests with access to this space have seating in either the Field Level Tunnel Suites, Field Seats, Field Suites, or North Endzone Seats.

The **Casita Garden Club** boasts an upscale behind-the-scenes perspective as your Cardinals make their way onto the field. Perfectly positioned behind the south endzone, your private Casita is a two-story haven transforming game day into an exclusive celebration. Your front porch offers immediate access to the action, while the rooftop deck delivers panoramic views of every thrilling play. Our Casitas and Field Boxes come complete with white-glove valet service and a private entrance, an all-inclusive culinary journey with chef-crafted fare and premium beverages, all while nestled just feet away from the Cardinals Locker Room.

Visit <https://www.azcardinals.com/tickets/premium-seating/seating-experiences> to learn more about Casa Roja at the Fifty, The Morgan Athletic Club, and The Casita Garden Club.

Group Ticket Options:

Elevate your next outing with our group ticket packages, designed to provide exceptional value and a seamless experience for your guests. Enjoy discounted rates, personalized service, and exclusive benefits when you book as a group of 10 or more. Exclusive Group Ticket Spaces include the North Terrace, South Bridge, and Club Buffet Reserved. You can also enjoy some pre-game activities alongside your group with an exclusive Group Tailgate space, Pregame Party at Heritage, or a private meeting room in the BetMGM Sportsbook on the Great Lawn.

Fans can also experience a different side of gameday with our Group Ticket Fan Experiences Packages. Some of our offerings include American Flag Holders, Post-Game Photo on the Field, Cardinals Flag Holders, Anthem Buddies, Cardinals Group of the Game Spotlight, Player Intro Tunnel, Dance & Cheer Performances, Non-Profit Tables & Pre-Game Speaker Panels.

Visit <https://www.azcardinals.com/tickets/group-tickets/> to learn more about Group Ticket Opportunities.

PROHIBITED ITEMS LIST

Fans are reminded that the following items will not be permitted inside State Farm Stadium. Mobile Lockers are available on the exterior of the stadium for guests to pay to secure most prohibited items. Items cannot be held by security teammates and should not be left unattended in landscape/carparks.

- Aerosol Cans
- Alcoholic Beverages
- Animals (except for documented service animals)
- Bags that do not meet NFL guidelines (must be clear and less than 12" x 12" x 6" in size)
- Banners or signs larger than 3' x 2' or with a non-sport message
- Beverages other than one (1) factory-sealed, non-frozen 500mL (16.9 fl. oz.) plain bottle of water (sport drinks and flavored water not permitted)
- Beverage containers – cans, glass bottles, souvenir cups, and thermoses
- Cameras with professional lenses (larger than 8 inches) and tripods/ monopods
- Clothing deemed obscene or indecent in a public setting
- Coolers of any kind*
- Fireworks
- Food *(except for children under the age of two years old)
- Footballs and beach balls (inflated or deflated)
- Illegal drugs
- Laptop computers
- Laser pointers
- Marijuana- Usage is illegal within State Farm Stadium and Sportsman's Park per Arizona Revised Statute 36-2851.8a
- Noise makers of any kind (whistles, horns, bells, etc.)
- Poles or sticks of any kind, including "Selfie-Sticks" and brooms
- Seat cushions except those which are one piece and have no zippers, pockets, or concealable areas
- Skateboards, golf carts, rollerblades or hoverboards
- Souvenir popcorn buckets
- Strollers, wagons, car seats
- Umbrellas larger than 12 inches in length (when collapsed)
- Unmanned aircraft systems (drones, etc.)
- Video cameras (single purpose)
- Explosives or weapons of any kind including, but not limited to, firearms and knives
- Any item deemed inappropriate or hazardous by stadium security

**Exceptions will be made for all medically necessary items after proper security inspection.*

THE NFL BAG POLICY PERMITS ONLY THE FOLLOWING BAGS IN ALL NFL STADIUMS:

The NFL Public Safety Policy includes the type of bag fans can bring inside State Farm Stadium. This will also speed entry on game day. Here is everything you need to know for a safer, more convenient day at the stadium.

- Bags/Totes, Backpacks, Fanny Packs or Cinch Bags that are clear (see-through) plastic, vinyl or PVC and do not exceed 12"x6"x12
- Small clutch bags including wallets not to exceed 4.5" x 6.5" x 2", with or without a handle or strap, may be carried into the stadium along with one of the clear bag options.
- One-gallon clear (see-through) plastic freezer bag

BAG POLICY

APPROVED BAGS*

Plastic, Vinyl, or PVC and do not exceed 12" x 6" x 12"
*No buckles, grommets/hardware or decor can obstruct or conceal any part of the bag, including the bottom.



Clear Plastic Bag



Clear Backpack



1-Gallon Plastic Freezer Bag



Clear Fanny Pack



Clutch With Wrist Strap No Larger Than 4.5" x 6.5"



Clutch With Shoulder Strap No Larger Than 4.5" x 6.5"

NON-APPROVED BAGS



Backpack



Diaper Bag



Purse Larger Than 4.5" x 6.5"



Seat Cushions With Zippers, Pockets Or Concealable Areas



Binoculars Case



Tinted Plastic Bag



Printed Pattern Plastic Bag

NON-APPROVED BAGS MUST BE RETURNED TO VEHICLE OR PLACED IN A MOBILE LOCKER



A TO Z GUIDE

Address

The street address for State Farm Stadium is: 1 Cardinals Drive, Glendale, AZ 85305. Please see "Fan Mail" on page 17 for an alternate address to send letters to Cardinals players and coaches.

ADA (Americans with Disabilities Act)

See the "Guests with Disabilities Information" section on pages 28-29 for information.

Aisle Policy – "Wait for the Whistle"

So that your fellow Cardinals fans do not miss any of the action on the field, State Farm Stadium teammates will ask fans on the Main and Club Levels to wait at the top of the aisle and for Terrace Level fans to wait at the bottom of the stairs to upper seating, until the end of a play to return to their seats. This "Wait for the Whistle" policy will be enforced throughout the game, and your cooperation is appreciated.

Alcohol Service Policies

Teammates at State Farm Stadium strongly encourage all fans to exercise responsible consumption of alcoholic beverages. Fans should be aware of the following policies during Arizona Cardinals games:

- Fans may only purchase two (2) alcoholic beverages per person, per transaction.
- Individual serving sizes may not exceed 25 ounces for beer, 9 ounces for wine, and 1.5 ounces for distilled spirits, which should never be sold in double servings.
- Age identification will be checked for everyone purchasing alcoholic beverages who appears to be under thirty (30) years of age.
- State of Arizona law prohibits the sale of alcoholic beverages to anyone under the age of twenty-one (21).
- Fans providing alcoholic beverages to anyone under the age of twenty-one (21) will be ejected and subject to arrest.
- Alcohol sales will be discontinued at the end of the third quarter. *
- Fans who appear intoxicated will not be served.

**Alcohol Sales will continue on Club Level, Loft level, and in Luxury Seating (1) hour post-game for Club, Loft and Luxury guests only.*

Animals

Service animals are allowed inside State Farm Stadium for guests that need their assistance. Pets or other animals are not permitted.

Appearance Requests

Big Red and the Arizona Cardinals Cheerleaders are available to make appearances at community events! If you are interested in submitting a request, please visit <https://www.azcardinals.com/community/appearance-and-donation-requests/>.



ATMs/Cashless

State Farm Stadium is 100% cashless for the ease of our fans. Cash to Card/Reverse ATMs are located on the Main Level at Sections 104 & 123, and on the Terrace Level at Section 416. Fans from the Flight Deck can be directed to the Offices entrance next to the Box Office for an additional Cash to Card/Reverse ATM. There is also a standard ATM at Section 124.

Autographs

State Farm Stadium does not have designated autograph locations and fans seeking autographs may only do so from their ticketed seat on game day. While autographs are rarely available on Cardinals game days, we do encourage fans to attend events with player accessibility such as the Arizona Cardinals Draft Party presented by SeatGeek and Arizona Cardinals Training Camp presented by Desert Financial Credit Union.

Automobile Assistance

If you encounter car troubles at the end the game, please raise the hood on your vehicle and wave down any parking teammate for radio assistance or call 623/433-7156. Our parking teammates will dispatch a service vehicle to help resolve the situation, or contact a local repair service to assist. Electric vehicle charging stations are only available at the neighboring Westgate Entertainment District/Tanger Outlets just north of Maryland Avenue & State Farm Stadium.

Baby Changing Station and Privacy/Nursing Rooms

See the "Family Friendly Information" section on pages 26-27 for information.

Bags – Public Safety Policy

In accordance with the NFL's Public Safety Policy, fans can bring one of the following approved bags inside State Farm Stadium: **Bags/Totes, Backpacks, Fanny Packs or Cinch Bags that are clear (see-through) plastic vinyl or PVC and do not exceed 12"x12"x6" in size.** Fans should be prepared to open their bags for security should their bag alert at inspection. Non-approved bags will be denied entry into the stadium. Fans can store their non-approved bags at mobile locker locations on the exterior of the stadium for a fee, return the item to their vehicle or place their bag in a "Handbag Handoff" receptacle where they will be collected and donated to local area women's shelters.

For more information please visit azcardinals.com/BagPolicy.

See the "Family Friendly Information" section on pages 26-27 for information on Diaper Bags.

Banners & Signs

Cardinals fans are encouraged to show their support and may bring handheld signs to Sportsman's Park and State Farm Stadium, provided they are football related and in good taste as determined by stadium security. Signs cannot be commercial, political or obscene in nature. Signs may not be affixed or hung anywhere within State Farm Stadium nor be displayed in a manner that obstructs other fans' views of the game or stadium scoreboards/advertising signage. Signs must be made of a paper or lightweight cloth-like material and cannot utilize wood, metal or similar types of materials for support. Maximum dimensions of a sign are 2' x 3'. Signage not permitted within Sportsman's Park or inside the stadium will be disposed of by stadium security unless the guest wishes to return it to their vehicle prior to entering the stadium.



Bicycle Parking

Bicycle parking is available between our Red – North Preferred Carpark and our Gray – East Preferred Carpark near the flag poles on the Northeast corner of the stadium. Bicycles should not be left overnight nor be attached to trees, fences or other barriers. The Arizona Cardinals and State Farm Stadium are not responsible for lost or damaged bicycles.

Binoculars

Binoculars are permitted inside the stadium, but binocular cases are prohibited. Binoculars are subject to inspection at the gates, and guests will be asked to remove the lens caps.

Cameras

Fans may bring personal still-photo cameras to capture the special moments from their visit to State Farm Stadium. Feel free to ask any stadium teammate to snap a picture of your group. The following items are not permitted inside the stadium: selfie sticks, microphone attachments, video cameras (single-purpose), mono/tripods, and professional cameras with zoom lenses larger than eight inches in length. Please note that video recording for profit of any kind is prohibited within the stadium and Sportsman's Park, without prior written consent of the Arizona Cardinals.

Catering

All food services at State Farm Stadium are handled by Craft Culinary Concepts. For more information on holding your special event at the stadium, they can be reached at 623/433-7656 or visit www.craftculinaryconcepts.com. Any catering provided by companies other than stadium concessionaire is not permitted inside State Farm Stadium or anywhere on Sportsman's Park.



Chargers

Arizona Cardinals offer portable charging banks for fans to rent on gameday. Portable charger kiosks are located on the Main Level (Sections 104, 123 & 136), Club Level (Sections 213 & 233), Loft Level (Sections 318 & 349) and Terrace Level (Sections 418, 434 & 446). Fans can rent portable chargers that they are able to take back to their seats to continue enjoying the game. Once done with the charger, fans return it back to any kiosk in the stadium and will receive a

Charging Summary outlining their usage and final cost for renting. Guests with any questions regarding the portable chargers and how to rent one should proceed to the nearest Guest Services Booth.

Children's Ticket Policy

See the "Family Friendly Information" section on pages 26-27 for information.

Clothing

Clothing cannot be obscene/indecent in nature.

Community Initiatives

For a full list of opportunities, such as caravans, charities, donations, youth football, and programs, please visit azcardinals.com/community.

Compliments & Concerns

We value the compliments and concerns from all fans that come to State Farm Stadium. Fans can express their comments in person at any of the four Guest Services Booths, which are located along the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448), as well as, via text message at 623/400-2210.

Designated Driver - Responsible Fan Program

The Arizona Cardinals, Coca-Cola, Governor's Office of Highway Safety, Hensley, Bud Light, Craft Culinary Concepts, and TEAM Coalition have teamed up to implement the "Responsible Fan" Program. Fans can sign up on game day by going into the "Game day" tab on the Arizona Cardinals Mobile App or by visiting any of our Guest Services locations on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448) as well as our Club Level concierge locations, to scan a QR code. To show our appreciation for the commitment of getting home safely, all responsible fans will be awarded a coupon for one (1) soft drink or non-alcoholic beer. In addition to the complimentary beverage, five lucky (5) fans will be selected from each game's entries to win a Prize Pack. All entries will be eligible to win the grand prize presented at the final home game of the season. Fans must be 21 years of age older with a valid driver's license to participate.

Digital Ticketing

Cardinals tickets and parking passes are 100% digital. Traditional paper tickets, passes, and season ticket membership cards will not be available or distributed.

SeatGeek is the only authorized ticketing partner of the Arizona Cardinals and State Farm Stadium. If you purchase tickets from an unauthorized ticketing agent on the secondary market, you risk purchasing counterfeit or invalid tickets that may not gain stadium entry. The State Farm Stadium Ticket Office is only able to assist patrons who purchase from an authorized ticketing partner. Screenshots of tickets are not valid and will not be accepted for entry.



Buyer Beware - If you should choose to purchase tickets from an unauthorized third party:

- Stadium admission will be refused if tickets are invalid.
- Lost or stolen tickets purchased through a third party will not be replaced by the Ticket Office.
- Tickets can only be reissued to the ticket buyer of record with a valid photo I.D.
- If there is an error with your tickets, you are responsible for contacting the third party. The Ticket Office will not contact third party vendors.

Donations Requests

For information or to request an in-kind charitable donation, go to <https://www.azcardinals.com/community/appearance-and-donation-requests/> and submit a Charitable Donations Request form under the Charitable Initiatives headline. Please note that all requests must be submitted online at least 45 days in advance of the fundraising event.

Ejections

Fans that refuse to follow the direction of State Farm Stadium staff or fail to comply with the Arizona Cardinals Code of Conduct will be subject to ejection without a refund of their ticket, which may result in the loss of ticket privileges. All guests ejected for Code of Conduct violations will be required to successfully complete a 4-hour online Fan Conduct Class before returning to a future game at State Farm Stadium. To register, go to www.fanconductclass.com/nfl/.

Elevators

Elevators are located near the three public and two Club entrances at State Farm Stadium. The location and availability of elevators are:

- **BetMGM Gate 1** – Working Media and guests with disabilities. This Elevator may be momentarily held during pregame, halftime, and post-game for team movements.
- **Gila River Resorts & Casinos Club West** – Club and Loft ticket members and guests with disabilities.
- **Hyundai Gate 2** – Guests with disabilities.
- **Gila River Resorts & Casinos Club East** – Casa Roja, Club/Loft ticket members, and guests with disabilities.
- **Bud Light Gate 3** – Guests with disabilities.



Emergencies

Fans should record their section, row and seat numbers. If an emergency arises, please call the Event Operations Center at 623/433-7156 with seat information and a stadium teammate will be sent to that location. Per stadium policy, announcements will not be made over the public address system to locate guests.

Emergency Evacuation Plan

All fans at State Farm Stadium should familiarize themselves with the emergency evacuation plan. The most important thing you can do in the event of an emergency is be prepared. The first step is to be familiar with the closest emergency exits to your seat location. It is always a good idea to identify two emergency exits should one be unavailable due to the nature of the emergency. Families and groups should pre-designate a meeting location outside of the stadium in the event of an evacuation. If you have any questions about the location of emergency exits please refer to the stadium diagrams in this guide or contact a guest service or security teammate for assistance.

It is important to remain calm and follow the instructions of security teammates during an evacuation. Please remember, for the safety of all, everyone should leave in an orderly manner.

See page 39 for additional Emergency Evacuation Plan information pertaining to the evacuation routes of specific areas throughout the stadium.



Employment Opportunities

If you are interested in becoming part of the Arizona Cardinals or State Farm Stadium team, information on open positions can be obtained at:

- Arizona Cardinals – www.teamworkonline.com
- ASM Global – 623/433-7100
- Craft Culinary Concepts (Catering/Concessions) – 623/433-7656
- Fanatics, Inc. (Merchandising) – 623/433-7600
- Insignia Event Services – <https://www.insigniaevents.com/careers>
- S.A.F.E. Management (Security & Guest Services) – 623/433-7300



Entrance Gates / Gate Opening Times

The Club entrance gates open 3 hours and 15 minutes prior to kickoff for Club, Loft, and Luxury ticket members.

- **Morgan Athletic Club** – Designated entrance at Gate 2 for north endzone luxury guests.
- **Casita Garden Club** – Southwest corner, south of BetMGM Gate 1 – Designated entrance for south endzone luxury guests.
- **Gila River Resorts & Casinos Club West** – Northwest corner. Look for the large red "W." (Sections 201-222, Lofts 207-216 & Lofts 301-327).
- **Gila River Resorts & Casinos Club East** – East side. Look for the large red "E." (Casa Roja at The Fifty, Sections 227-248, Lofts 232-243 & Lofts 328-370).

The three public entrance gates open 90 minutes prior to kickoff for all ticket members.

- **BetMGM Gate 1** – Southwest corner. Look for the large red "1." (Sections 101-112, 138-144 & 401-418).
- **Hyundai Gate 2** – North side. Look for the large red "2." (Sections 113-125 & 419-437).
- **Bud Light Gate 3** – Southeast corner. Look for the large red "3." (Sections 126-137 & 438-455).

Escalators

State Farm Stadium is equipped with escalators located adjacent to the three public and two private entrances. The escalators located directly inside Gates 1 & 3 allow fans access to the Club Level and Terrace Level. The escalators located at Gate 2 provide fans with direct access to the Terrace Level only. The escalators at the Gila River Resorts & Casinos Club West and Gila River Resorts & Casinos Club East entrances are reserved for Club and Loft ticket members and access the Club level only. Fans are asked to never walk up or down a non-operational escalator.

Family Restrooms

See the "Family Friendly Information" section on pages 26-27 for information.

Family Sections (Alcohol-Free)

See the "Family Friendly Information" section on pages 26-27 for information.

Fan Mail

Letters to Cardinals players should be sent to the following address:

Player's Name
c/o Arizona Cardinals Football Club
P.O. Box 888
Phoenix, AZ 85001-0888

First Aid/AEDs

State Farm Stadium has four First Aid locations that are available to assist fans throughout the event. The First Aid offices are located on the Main Level (near Sections 122 & 136) and Terrace Level (near Sections 416 & 448).

In the event of an emergency, AEDs are located around the stadium near the Morgan Athletic Club (for North Luxury Guests) & near Security Command (for South Luxury Guests) on Service Level, Sections 122 & 124 on Main Level, Sections 219 & 236 on Club Level, and Section 432 on Terrace Level.

Flex Scheduling

The NFL utilizes flexible scheduling for games during Weeks 5-17. These games are eligible to be moved into different time slots. Season ticket members will be notified of any changes via an email from the team. Game time changes will be posted on the Arizona Cardinals and State Farm Stadium websites. Note: As of the 2023 season, these changes can now apply to Monday or Thursday Night games from Weeks 12-17.

Food & Beverage Policy

Fans are not allowed to bring any food or beverage items inside State Farm Stadium. We ask that fans either leave these items inside their vehicles or dispose of them at the security checkpoint before entering the stadium. Please note that all souvenir cups and popcorn buckets are prohibited from returning to the stadium following a game day and will not be allowed through security inspection.

The only exceptions are:

- One (1) factory-sealed, non-frozen 500mL (16.9 fl. Oz.) plain bottle of water (sports drinks and flavored water not permitted.)
- Food and beverage items for infants two years of age or younger.
- Food or beverage purchased on the Flight Deck (interior plaza of the stadium).
- If a fan has specific dietary/medical needs and must bring in special food items, they should contact: askquestions@cardinals.nfl.net prior to game day.

Free Speech Area

The designated free speech area is located adjacent to Desert Diamond Arena on the northside of Maryland Avenue.

Guest Assistance Hotlines

If you require assistance during your visit to State Farm Stadium or wish to report violations of the Cardinals Code of Conduct, stadium staff can be reached at:

Game Day Hotline: 623/433-7156

Game Day Text Message Hotline: 623/400-2210

Guest Services Booths

Guest Services Booths are ready to assist and make your visit a memorable one. Guest Services Booths are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448.) There is also a Mobile Guest Services Desk near the Gate 3 escalators on the Main Level. Some of the services available at these locations include: Safe in Seat Wristbands, Lost & Found, Lost



Children and Fans, Designated Driver-Responsible Fan Program, and Wheelchair Check-In.

Housekeeping/Repairs

State Farm Stadium strives to have the cleanest stadium in the NFL. If you are aware of a housekeeping issue that needs attention, please notify us via the Guest Assistance Hotline by texting 623/400-2210 or contact your nearest teammate.

Kickoff Magazine

The Kickoff Magazine has gone digital! Please visit azcardinals.com/kickoffmagazine or find it on the Cardinals App under the "Game Day" tab.

Kids Club

See the "Family Friendly Information" section on pages 26-27 for information.

License Plates

The Arizona Cardinals Football Club and the Arizona Department of Transportation offer the chance for Cardinals fans to get their own Cardinals License Plates! All proceeds benefit Cardinals Charities. To obtain plates, guests should visit <https://azdot.gov/content/arizona-cardinals> for more information.



Lost and Found

If you misplace an item or find something that belongs to another fan, please visit one of the Guest Service offices located on the Main Level (Sections 104 & 123) and Terrace Level (Sections 417 & 448). Guests inquiring about lost items should complete the form at www.statefarmstadium.com/stadium-info/lost-and-found. Items are held for 30 days and then donated to a local charity. The Arizona Cardinals and State Farm Stadium are not responsible for lost or damaged items.

Lost Children and Guests

Children that are separated from their family or friends will be escorted by a stadium teammate to the closest Guest Services Booth located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448). All parents are encouraged to stop by a Guest Services location to pick up a Safe in Seat Wristband for their child when they enter the stadium.

Lost or Stolen Tickets

Lost or stolen tickets can be replaced only under certain conditions. Please contact the Cardinals Ticket Office at 602/379-0102 for replacement guidelines.

Merchandise

Official Arizona Cardinals team merchandise is available at the Team Shop near section 123 on the Main Level. The Team Shop is open on game days for ticket members and non-game days for all. On game days, there are additional merchandise stands on the Main Level (near Sections 101, 104, 112, 115, 120, 127, 135 & 137), Club Level (near Sections 217 & 232) and Terrace Level (near Sections 408, 423 and 439). For more information, call the Cardinals Team Shop at 623/433-7600 or visit the Official Team Shop website at shop.azcardinals.com.

Mobile App

Cardinals fans can easily follow the team from their mobile devices. Those interested can download the free official Arizona Cardinals application to use on their smartphone. The Cardinals mobile app is available to download by searching "Arizona Cardinals mobile" in the App Store, and Android Marketplace or through www.azcardinals.com/app. In-stadium use of the app offers features like NFL RedZone and live video and replays. This all-in-one application can be utilized not only on game day, but 365 days a year. Cardinals fans can follow the team no matter where they are. In addition to providing up-to-the-minute team news and information, fans will have access to exclusive content and features.



Mobile Lockers

Mobile lockers are available on the exterior of the stadium for guests to pay to secure items not permitted into the stadium. Items cannot be held by security teammates and should not be left unattended in landscape/carparks.

National Anthem Performances

Interested in performing the National Anthem before a Cardinals home game? To apply, visit <https://www.azcardinals.com/fans/national-anthem-application>

Open Captioning

See the "Guests with Disabilities Information" section on pages 28-29 for information.

Parking

See page 2 for Parking Guidelines and pages 6-7 for Parking Maps.

Playing Field – No Trespassing

Guests are reminded that attempting to enter or accessing the playing field without the proper credential will be considered trespassing and is grounds for immediate ejection and arrest.

Radios/Frequencies

So all fans can enjoy the action on the field, only personal radios with headphones are permitted inside State Farm Stadium. To ensure a strong radio signal, the Cardinals broadcasts are retransmitted throughout the stadium to 102.9 FM for the English broadcast and 92.9 FM for the Spanish broadcast.

Radio Broadcasts

Be sure to tune into the Cardinals Radio Network on your drive to the stadium and on your way home. The Cardinals flagship station is Arizona Sports 98.7 FM which carries all game broadcasts along with a regional network of stations throughout Arizona. Para la radio en español, sintoniza Fuego 106.7 FM.



Re-Entry

In accordance with NFL and Cardinals security procedures, fans may not exit and re-enter the stadium using the same ticket. There will be no exceptions to this policy.

Relocations

To accommodate patrons with limited mobility or in wheelchairs without the specific ticket for such seats, their ticket along with a companion ticket may be exchanged for the proper seating area at the Ticket Office or Guest Services office. These seats are limited in number and are available on a first-come, first-serve basis.

Restrooms

There are 50 restrooms located throughout State Farm Stadium. All men, women and family restrooms are ADA accessible and equipped with baby-changing table. Please ask any teammate for directions to the closest restroom.

Retractable Roof Movement

The position of the roof at State Farm Stadium will be determined on game day. Many factors are included in the final decision, however the comfort of all fans in attendance is our main concern. Research has determined that it can feel up to 15 degrees warmer than the air temperature when seated in direct sunlight. Fans can call the Cardinals Roof Hotline at 623/433-7663 on their way to the stadium to find out if the roof will be open or closed. For more information visit www.azcardinals.com/stadium/sun-studies. Sunscreen Packets are available at all Guest Services Booths.

Rideshare

The designated Rideshare Pick Up and Drop Off Zone is located in the Black Lot, south of State Farm Stadium. When you request a ride from a rideshare service such as Uber or Lyft, your pickup location will default to the Black Lot. Upon exiting the stadium, please follow directional signage to the Rideshare Zone and wait for a call or text from your driver to let you know which row they are parked in. Please feel free to ask any of the stadium teammates for directions as well.

Ring of Honor

Located along the front of the Terrace Level, the Ring of Honor pays tribute to the many great players and members of the Cardinals organization over the years. Ring of Honor level seating is accessible by the Terrace concourse.

Safe in Seat Wristbands

See the "Family Friendly Information" section on pages 26-27 for information.

Scoreboard Messages

Looking to get a personal message on the videoboard? If so, visit us online at <https://www.azcardinals.com/stadium/scoreboard-messages> for more information regarding scoreboard message requests. The \$100 cost directly benefits The Cardinals Foundation. Note: Requests are first-come come first-served, and the application will be closed once capacity is reached. All requests must be submitted at least 5 days prior to game day.



Security Procedures

In accordance with NFL Best Practices for Stadium Security, below is what you can expect upon arrival to State Farm Stadium:

- Gates open 90 minutes prior to kickoff. Guests are encouraged to enter early as security checkpoints are the busiest during the 30 minutes leading up to kickoff.
- Metal detectors will be used to screen all fans at the security checkpoints.
- Prior to screening, fans will be asked to keep all items in their hands or pockets and to proceed through the metal detectors.
- If you alert on your first pass through screening, all bags and carry-in items should be placed on the table next to the metal detectors for inspection.
- Fans who cannot utilize the metal detectors due to medical reasons will have a physical pat-down performed instead.
- Fans electing not to consent to the metal detector screening, physical pat-down, or bag search will be denied entry into State Farm Stadium.
- Failure to comply with stadium policies will result in denied admittance.

As we work to provide a safe environment for fans to enjoy the game, we ask that you report any suspicious activity to the nearest security teammates or uniformed law enforcement officer.

Sensory Room/Bags

Sensory sensitivities or challenges with sensory regulation are often experienced by individuals with autism, dementia, PTSD and other similar conditions. One of the major barriers for these individuals is sensitivity to over stimulation and noise, which is an enormous part of the environment at State Farm Stadium. The Sensory Room, presented by Roman Empire Agency, is located on the Main Concourse near the Guest Services Booth at Section 104. This sound-protected space includes sensory active wall displays, sensory toys, low lighting, bean bag chairs and sensory bags. Sensory bags can also be found at all Guest Services Booths throughout the stadium.



Skateboarding/Rollerblading

Fans should be aware that skateboarding and rollerblading are not permitted within State Farm Stadium, Tillman Plaza or Sportsman's Park. "Roller Shoes," which are athletic shoes with retractable wheels, are also not allowed.

Smoking/Vaping/Chewing Tobacco

In accordance with the Smoke-Free Arizona Act, State Farm Stadium is a nonsmoking facility. The designated smoking location on the Main Level is located beyond the Gate 2 exterior gate. Fans on the Field, Club, Loft, and Terrace Levels can proceed to the designated smoking location on the north ramp. Please remember to keep the north ramp walk aisles clear for other fans and smoke only in the designated areas. These are the only locations guests can use tobacco products. Smoking on the Flight Deck is also prohibited.

Use of marijuana is illegal within State Farm Stadium and Sportsman's Park per Arizona Revised Statute 36-2851.8a. Fans who do not comply with the smoking policy inside the stadium will be subject to immediate ejection.

Solicitation/Literature

Fans should be aware that the distribution of banners, booklets, business cards, circulars, commercial advertising, flyers, folders, handbills, leaflets, notices, pamphlets, posters, stickers or any other written, digital, printed and/or painted materials is prohibited at State Farm Stadium and throughout Sportsman's Park.

Standing

Fans that enter State Farm Stadium are asked to enjoy the game from the comfort of the seat they are ticketed for. Please keep in mind that when you stand, you block the view of other fans behind you. It is not the Cardinals' intent to limit fan's enjoyment of the game and cheering after great plays, but continuous standing or standing on seats will not be tolerated. Loitering or standing to watch the game on the Main and Terrace Concourse Levels outside of the seating bowl is not permitted. Loitering or standing at the tops of aisles and behind ADA seating on Club Level is also prohibited. Please follow directions of ushers and security.

Strollers

See the "Family Friendly Information" section on pages 26-27 for information.

Tailgating

See page 4 for Tailgating Guidelines.

Team Shop

The Arizona Cardinals Team Shop is the official headquarters for Arizona Cardinals merchandise. The Team Shop is located on the north side of State Farm Stadium, between Gate 2 and the Ticket Office. Team Shop hours are Sunday-Tuesday – Closed, Wednesday-Friday 10am-6pm, and Saturday 10am-4pm. For more information including game day hours of operation, call the Arizona Cardinals Team Shop at 623/433-7600. You can also visit the store website at shop.azcardinals.com.



Ticket Donation

Guests who do not plan to attend the game or who do not want to resell their tickets can donate their unused ticket to Cardinals Charities and Arizona Cardinals non-profit partners via the Ticket Donation email at ticketdonation@cardinals.nfl.net. All ticket donations should be sent at least (3) business days prior to game day. For additional information and instructions on how to donate, please visit azcardinals.com/tickets/donate.

Ticket Office

Located between Hyundai Gate 2 and the Gila River Resorts & Casinos Club East entrance, the State Farm Stadium ticket office windows will open three (3) hours and fifteen (15) minutes prior to kickoff on game days. Tickets for other stadium events can also be purchased here. Please call 602/379-0102 to confirm hours of operation. We do not provide Will Call at State Farm Stadium due to all tickets being mobile.

Ticket Re-Sale/Scalping

The resale of event tickets, regardless of price, is prohibited at State Farm Stadium and throughout Sportsman's Park. Fans that purchased tickets from a provider other than the Arizona Cardinals, SeatGeek or the NFL Ticket Exchange (Ticketmaster) do so at their own risk. The Cardinals are not responsible for and will not provide a replacement or refund of any kind for invalid tickets purchased through a secondary ticket provider. The only area that resale of tickets is permitted, is in the designated "free speech" area that is adjacent to the Desert Diamond Arena on the northside of Maryland Ave.

Ticket Resolution

On event days, Guest Services windows are open at the Gate 2 ticket windows outside of the stadium, as well as on the concourse at Sections 104, 123, 417, & 448 for ticket resolution.

Please note, if a ticketing issue arises in-stadium and a patron's seat is occupied by another guest and the conflict cannot be resolved, contact the nearest usher for assistance. Please do not sit in any open seat since this will only delay resolution. The Cardinals prefer to resolve ticket issues prior to game time, when possible.

Ticket Office teammates can only assist guests who purchased through a valid source – SeatGeek, Ticketmaster, NFL TicketExchange or the stadium's Ticket Office. Proper photo identification is required to assist with any ticket resolution.



Tours, State Farm Stadium

Visit www.statefarmstadium.com/stadium-tours or call the Stadium Tour Hotline at 623/433-7165 for more information about public and private tours of State Farm Stadium including dates, times and pricing information.

Unmanned Aircraft Systems

All unmanned aircraft systems including drones and other devices are prohibited at State Farm Stadium and within all game day parking areas. Possession or operation of such devices will result in immediate ejection from the area and law enforcement intervention.

Water Fountains

Main Level: Sections 113, 115, 122, 124, 135 & 136.

Club Level: Sections 207, 216, 234 & 241.

Terrace Level: Sections 406, 418, 421, 433, 437 & 451.

Hydration Stations are located outside of stadium security checkpoints at each main gate free of charge.

Guests are also allowed to bring in one (1) factory sealed, non-frozen 500ml (16.9 fl. oz.) plain bottle of water. (Sports drinks or Flavored Water are not permitted.)

Weapons

Guests are not permitted to bring firearms or any other weapons inside State Farm Stadium. In accordance with Arizona House Bill 2457, law enforcement officials attending the event are permitted to bring a firearm inside the stadium if he/she is in compliance with the Arizona peace officer standards and training board requirements.

Wi-Fi

Complimentary Wi-Fi access provided throughout State Farm Stadium lets you stay connected on game day. To enhance your game day experience, download the Cardinals Mobile App (azcardinals.com/app) and connect to Stadium Wi-Fi for exclusive features like; live video game feeds and NFL Redzone. Follow these instructions on game days at the stadium to connect:

- Turn on the **Wi-Fi** on your wireless device
- Connect to **Stadium Wi-Fi, powered by Cox** (no password)
- Enjoy the experience

Zero Tolerance

State Farm Stadium and the Arizona Cardinals Football Club reserve the right to revoke the season tickets of those individuals whose conduct is determined inappropriate as defined by the Guest Code of Conduct or who violate the law. Please be aware that the season ticket member is accountable for the conduct of their guest.



FAMILY FRIENDLY INFORMATION

Changing Stations

All men's, women's and family restrooms at State Farm Stadium are equipped with baby changing stations.

Entry Process & Ticketing Information for Children

- **Security Screening** – See page 22 for additional Information on Security Procedures.
- **NFL Bag Policy** – See page 10 for additional information.
- **Ticketing** – Children 24 months of age or younger are permitted entry inside State Farm Stadium without a ticket provided they obtain a "lap pass" prior to entry. Adults can request a lap pass from stadium teammates scanning tickets at the entrance gates. The child receiving the lap pass must be present when the pass is issued. There is a limit of one lap pass per adult game ticket.

Family Specific Permitted & Prohibited Items

Permitted:

- **Blankets and/or additional clothing** – Subject to inspection at the gates.
- **Booster Seats** - Must be one piece and cannot have zippers, pockets, or concealable areas - Subject to inspection at the gates.
- **Bottles, Formula & Food Items** – Must be unopened, carried in an approved size clear plastic bag and be accompanied by a child and/or infant under 2 years of age.
- **Breast Pumps** – Nursing Mothers can enter the stadium with breast pumps supplies at any gate. While breast pumps are not subject to the clear bag policy, they will be subject to search at the gates.
- **Cloth Baby Carriers** – Subject to inspection at the gates.
- **Diapers/Wipes/Creams for changing** – Subject to inspection at the gates
- **iPads and tablet devices** (no laptop computers)
- **Medications** (i.e., epi pens, insulin, etc.)
- **Soft Pack Coolers for Medical Needs**

Prohibited:

- **Diaper Bags** – Diaper Bags (non-clear)
- **Large Strollers, Wagons & Car Seats** are prohibited.
State Farm Stadium allows smaller, umbrella-style strollers after proper inspection however, baby carriers cannot block aisles, rows, or seats.
- **Umbrellas larger than 12 inches in length (when collapsed)**



Family Sections (Alcohol-Free)

There are three sections at State Farm Stadium in which alcohol is not permitted. Fans who hold tickets in Section 114, 424 & 432 will not be allowed to bring or consume alcohol in these areas.

An alcohol free tailgate zone is also available in the East Green carpark. Please email askquestions@cardinals.nfl.net for additional information.

Family Restrooms

Family restrooms are intended for the use of parents with small children and guests with disabilities, are outfitted with baby-changing tables and are ADA compliant. The family restrooms are located on the Main Level (near Section 114 & 136), Club Level (near Sections 204, 219, 230 & 247) and Terrace Level (near Sections 404, 421, 435 & 454.)

Food Allergies/Medical Food Needs

Gluten free/Vegan/Vegetarian Food and Beverages options are available at select concessions stands. See pages 36-37 for a more descriptive list or visit any Guest Services Booth on game day for more information.

If a guest has specific dietary/medical needs and must bring in special food items, they should contact: askquestions@cardinals.nfl.net prior to game day for additional information.

Guest Services Programming

Arizona Cardinals Kids Club

Become an official Arizona Cardinals Kids Club member and receive your Team Pack, plus opportunities to be on the field for the coin toss as a Kids Club Captain and get exclusive access at training camp opportunities. To sign up go to www.azcardinals.com/kidsclub.

"Safe in the Seat" - Child Locator Wristbands

Our young Cardinals fans are encouraged to stop by a Guest Services Booth and pick up a Child Locator Wristband as part of the Cardinals "Safe in the Seat" Program. The child's ticket location and contact phone number can be written on the wristband in the event a child is separated from their party. Guest Services Booths are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417-448).

Celebration/Birthday Buttons

Celebratory and Birthday buttons are available at all Guest Services Booths.

Designated Driver - Responsible Fan Program

(See page 14 for additional information)

Diapers and Wipes

Changing materials for all ages and sizes are available at all Guest Services Booths.

Sensory Room/Bags

Sensory sensitivities or challenges with sensory regulation are often experienced by individuals with autism, dementia, PTSD and other similar conditions. One of the major barriers for these individuals is sensitivity to over stimulation and noise, which is an enormous part of the environment at State Farm Stadium. The Sensory Room, presented by Roman Empire Agency, is located on the Main Concourse near the Guest Services Booth at Section 104. This sound-protected space includes sensory active wall displays, sensory toys, low lighting, bean bag chairs and sensory bags. Sensory bags can also be found at all Guest Services Booths throughout the stadium.

Privacy/Nursing Rooms

Privacy/Nursing Rooms are located on the Club Level in the elevator atrium at Section 230.

GUESTS WITH DISABILITIES INFORMATION

Assistive Listening Devices

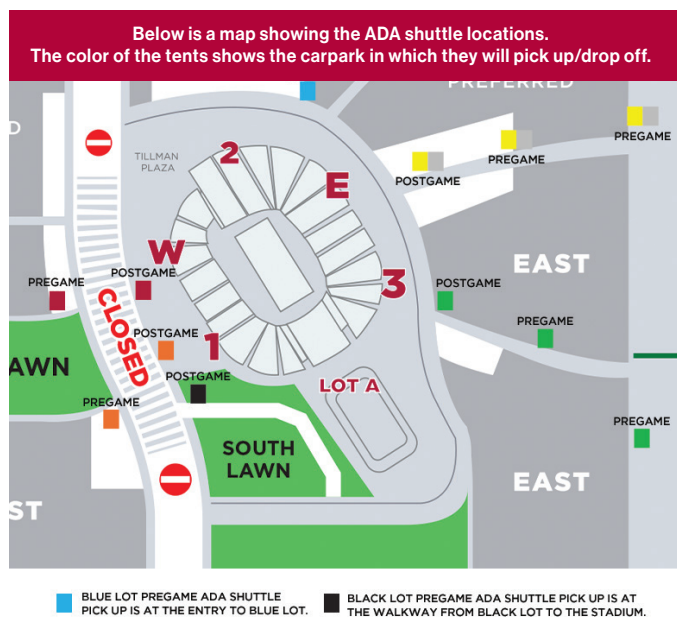
Assistive Listening Devices (ALD's) are available at all four Guest Services Booths which are located along on Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448). Fans will be asked to leave a valid driver's license or other form of identification when the ALD is checked out.

Accessible Parking

All Sportsman's Park carparks and most off-site game day carparks have signed accessible parking spots. Vehicles must have a valid Cardinals mobile parking pass to enter Sportsman's Park or off-site game day parking areas. A state-issued ADA hangtag or license plate is required to park in a signed disabled spot. Please contact the Cardinals Ticket Office at 602/379-0102 for more information on accessible parking. Accessible parking is available on a first-come, first-served basis.

Accessible Cart Service

Courtesy cart service is available for disabled fans from accessible parking areas to the stadium plaza security checkpoints. These carts are for disabled fans and one companion only. The carts will only take fans to the closest entrance as there is no cart service available inside State Farm Stadium. The cart service will be available two hours prior to the game until one hour following the conclusion of the game. Post-game fans should wait at the ADA Shuttle Tents adjacent to where they were dropped off by the Accessible Cart and check-in with the Guest Service teammate under the tent to schedule a ride back to their vehicle within Sportsman's Park. Accessible Carts DO NOT give rides to carparks outside of Cardinals carparks. Please note that ADA cart service is only available within Sportsman's Park Carparks, BLU Lot G, and the Black Lot.



Accessible Seating

Accessible seating is located on all levels at State Farm Stadium. All levels can be accessed by the elevators located near the five stadium entrance locations. One power outlet is available at each accessible seating platform for the use of guests with electric wheelchairs and other medical equipment.

Emergency Evacuation

Guests with disabilities should contact the nearest guest service or security teammate for assistance in the event of an emergency evacuation as elevators and escalators will not be available for use.

Open Captioning

State Farm Stadium provides open captioning service for the stadium public address system. Open captioning is displayed under the north and south videoboards throughout Cardinals game day. In addition, closed captioning is available via smart phones which are available free of charge at the Gate 1 Guest Services office (across from Section 104).

Restrooms

There are 50 restrooms located throughout State Farm Stadium. All men, women and family restrooms are ADA accessible and equipped with a baby-changing table. Please ask any teammate for directions to the closest restroom.

The family restrooms are located on the Main Level (near Section 114 & 136), Club Level (near Sections 204, 219, 230 & 247) and Terrace Level (near Sections 404, 421, 435 & 454.)

Seat Relocations

See page 20 for additional information on Relocations.

ADA seating is available at a first-come, first-served basis.

Service Animals

Guide, signal and documented service animals are allowed inside State Farm Stadium with fans that need their assistance. No pets or other animals are permitted. Should a service animal require a Relief Area at any point in the game, please approach the nearest Guest Services Booth for assistance.

Wheelchairs & Mobility Assistance Devices

Wheelchair assistance is available to guests and is scheduled on a first-come, first-served basis. Requests can be made by asking a stadium teammate or by visiting a Guest Services Booth located near Sections 104, 123, 417 and 448. The stadium will provide wheelchairs and a staff member to escort guests to their seats, but it is requested that mobility impaired patrons be accompanied by another adult in their party. Upon arrival at the seating location, guests are required to surrender wheelchairs to stadium staff. State Farm Stadium does not have storage for any mobility assistance devices; however, they are allowed through security checkpoints after proper inspection. Mobility Assistance Devices cannot block aisles, rows, or seats.

MAIN LEVEL

GILA RIVER
RESORTS & CASINOS

CLUBEAST
Entry

EXIT TO CARPARK
GRAY - EAST PREFERRED
GREEN - EAST

3 EXIT TO CARPARK
GREEN - EAST
YELLOW
BLACK/RIDESHARE
LOT F/OVERSIZED

BUD LIGHT.

Gate 3 Entry

**Main Cardinals
Ticket Office**

Gate 2 Entry

2

EXIT TO CARPARK
RED - NORTH PREFERRED
PURPLE GARAGE
BLUE
PINK

**RAMP
TO ALL
LEVELS**

ed Dog

GILA RIVER
RESORTS & CASINOS

CLUBWEST
Entry

**TILLMAN
PLAZA**

EXIT TO CARPARK
RED - WEST PREFERRED
ORANGE - WEST



**GREAT LAWN
HERITAGE
BET MGM SPORTSBOOK**

**EXIT TO CARPARK
ORANGE - WEST
BLACK/RIDESHARE**

For more on food and beverage offerings, please see pages 36-37.

CLUB LEVEL



TERRACE LEVEL





Section numbers in black represent concession stands.

Section numbers in red represent portable stands.

(Normally located along the seats)

ALCOHOL

Draft Beer: All concessions Stands: 205, 212, 218, 223, 230, 233, 237, 245, 313

Draft Portables: 135, 408, 435, 446

16oz. Aluminum Beer Bottles: 102, 103, 112, 113, 114, 116, 119, 122, 123, 125, 126, 134, 136, 140, 205, 212, 218, 223, 230, 233, 237, 245, 313, 403, 405, 409, 418, 421, 422, 423, 440, 445, 448

Ultra Zero Non-Alcoholic Brew: 102, 113, 114, 116, 119, 122, 123, 125, 126, 134, 136, 403, 405, 409, 418, 421, 423, 440, 445

Tallboys – Domestic and Premium: 101, 103, 105, 111, 122, 124, 126, 131, 136, 137, 405, 413, 416, 425, 431, 432, 437, 439, 452, South Bridge, 5th ¼ Deck

Canned Cocktails: 103, 112, 115, 125, 126, 134, 205, 212, 218, 223, 230, 233, 237, 245, 313, 411, 422, 448

Margaritas: 104, 105, 111, 112, 115, 122, 124, 126, 130, 134, South Bridge, 205, 212, 218, 223, 230, 233, 237, 245, 313, 405, 411, 422, 439, 448, 452, 5th ¼ Deck

Wine: 103, 111, 124, 405, 439, 452

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Vegetarian Stands: Please see Dietary List

AUTOMATED BOOTHS

Reis & Irvy's Yogurt Machine:

South Bridge & Section 118

TAKEAWAY MINI MART

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Fries: 102, 107, 109, 124, 129, 203, 213, 235, 247, 408, 420, 444

EMERGENCY EVACUATION PLAN

All fans at State Farm Stadium should familiarize themselves with the emergency evacuation plan. The most important thing you can do in the event of an emergency is be prepared. The first step is to be familiar with the closest emergency exits to your seat location. It is always a good idea to identify two emergency exits should one be unavailable due to the nature of the emergency. Families and groups should pre-designate a meeting location outside of the stadium in the event of an evacuation. If you have any questions about the location of emergency exits please refer to the stadium diagrams in this guide or contact a guest service or security teammate for assistance.

It is important to remain calm and follow the instructions of stadium team during an evacuation. Please remember, for the safety of all, everyone should leave in an orderly manner.

Casa Roja at the Fifty by Lexus

Proceed out the emergency exit at the back of the Casa Roja club space into the service level corridor. Turn left to head to the nearest stairwell. Proceed up the stairwell to the Main Level, exit the doors out onto the exterior plaza, and continue out to the parking areas.

Morgan Athletic Club

Exit the field from the NW or NE tunnels and follow the direction of Guest Experience and Security teammates. Proceed up the north ramp to the Main level and exit Sate Farm Stadium.

Casita Garden Club

Exit the field from the SW or SE ramps and respective casitas to exit the rear doors to the field tray area. Proceed up the ramp to the carpark.

Main Level

Exit the seating area by walking to the top of the section and onto the concourse. Exit the stadium through the nearest gate or door and continue out to the parking areas.

Club Level

Exit the seating area by walking to the top of the section or out the Loft doorway to the Club concourse. Proceed to the nearest stairwell or north ramp exit doors and walk down to Main level. Exit the stadium and continue out to the parking areas.

Loft Level

Exit Loft doorway to the Loft corridor. Proceed to the nearest stairwell or north ramp exit doors and walk down to Main level. Exit the stadium and continue out to the parking areas.

Ring of Honor

Exit up and out of the seating area into the concourse and locate the nearest stairwell and exit down the stairs or walk north to the north ramp and take the ramp down and exit out of the stadium and into the parking lot.

Terrace Level

Exit the seating area by walking to the concourse. Proceed to the nearest stairwell or north ramp exit doors and walk down to Main level. Exit the stadium and continue out to the parking areas.

Disabled Fans

Contact the nearest Guest Service or Security teammate for assistance in exiting the stadium as elevators and escalators are not available in the event of an emergency.

For emergency exit locations please see the maps on pages 30-35.



If you require assistance during your visit to State Farm Stadium or wish to report violations of the Cardinals Code of Conduct, stadium staff can be reached at:

**GAME DAY HOTLINE
623-433-7156**

**TEXT MESSAGE HOTLINE
623-400-2210**

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