



# ARIZONA CARDINALS CODE OF CONDUCT

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The Arizona Cardinals are committed to creating a safe, comfortable and enjoyable experience for all fans at State Farm Stadium, Sportsman's Park and throughout our parking areas. Our staff will promptly intervene to support an environment free from unruly or disruptive behavior including the following:

- Failure to comply with stadium policies, including any existing health and safety protocols, or those that may be implemented by the CDC, state/local officials or NFL during the season.
- Behavior that is unruly, disruptive, or illegal in nature.
- Intoxication or other signs of alcohol or substance impairment that results in irresponsible behavior.
- Interference with the progress of the game (including throwing objects or trespassing onto the field or other restricted areas).
- Failing to follow instructions of law enforcement, guest services, and security personnel.
- Verbal or physical harassment of opposing team fans, players, officials, staff, or any guest.
- Unreasonably obstructing the view of other patrons. To be courteous to all guests in attendance, we ask fans to stand and cheer when appropriate with the flow of the game.
- Foul, abusive, or offensive language or obscene gestures, to include the use of such language or gestures concerning a person's race, ethnicity, color, gender, religion, creed, disability, age, sexual orientation, gender identity/expression or national origin; or to instigate, incite or encourage a confrontation or physical assault.
- Failure to comply with any of the Parking Guidelines.
- Sitting in a location other than one's ticketed seat or failure to produce their ticket when requested by staff.
- Obscene/indecent clothing, displays of affection or other behavior not appropriate in a public setting.
- Smoking permitted in designated smoking areas only—vaping and chewing tobacco are prohibited.
- Entering the stadium with any item on the State Farm Stadium Prohibited Items List.
- Scalping, improper resale of tickets, misuse of tickets/credentials, or illegal merchandise sales.
- Unauthorized transmission of accounts or descriptions of the game or event, including play-by-play data.
- Season ticket members are responsible for their conduct as well as the conduct of their guests and/or the persons occupying their seats. Guests who choose not to adhere to these provisions will be subject to ejection without refund, loss of ticket privileges for future games, and possible arrest and prosecution for violations.

## PARKING GUIDELINES

- **Commercial Activity:** The sale of goods or services, advertising or the display of commercial signage on vehicles is not permitted. Vehicles with exterior advertising can be stopped from entering even with a valid permit. Also, the placement of flyers or brochures on vehicles is prohibited.
- **Hours of Operation:** Sportsman's Park carparks and other Cardinals parking areas open four (4) hours prior to kickoff and close one (1) hour after the conclusion of the game. Please follow the direction of law enforcement as vehicles cannot stage on or block the flow of traffic on city streets prior to the opening of carparks and lots. Vehicles are not permitted to park overnight prior to game day.
- **Oversized Vehicles:** The only oversized parking area is Lot F which opens 4.5 hours prior to kickoff. Each oversized vehicle must have a valid "Lot F Oversized Vehicle" mobile parking pass for access and is valid for one (1) parking space and one (1) vehicle only. Maximum parking space length is 45 feet.
- **Parking Spaces:** A mobile parking pass is valid for one (1) parking space only. Trailers of any kind are not permitted. Parking spaces are available on a first come, first served basis and cannot be reserved or saved. Groups that wish to park together must arrive at the same time.
- **Prohibited Items and Activities:** Weapons of any kind, fireworks, unmanned aircraft systems (drones, etc.), glass containers as well as golf carts, Segways, skateboards, roller blades, bicycles, scooters, hover boards and other non-licensed motorized vehicles are not permitted to be operated.
- **Safety and Security:** Sportsman's Park and other Cardinals parking areas are patrolled by parking lot and security team members and law enforcement officers. Tampering or removing of any parking lot infrastructure is strictly prohibited.
- **Speed Loading:** Fans are asked to follow the direction of the parking team members to quickly park your vehicle.

All vehicles parking on site must have a ticket to the game. Please have your QR Code ready to scan upon entry to your assigned parking lot. Day of event paid parking will be debit or credit card only. No cash accepted in parking lots. Please follow instructions from parking staff. Fans vehicles that fail to comply with all Parking Guidelines will be subject to tow and all fees associated with the impounding of the vehicle are the responsibility of the owner.

## TAILGATING GUIDELINES

- **Alcohol Consumption:** Excessive or underage consumption of alcohol will not be tolerated. Drinking games or any other activity that is linked to competitive or binge drinking are not permitted. Games or activities determined by security staff to be unsafe or which could cause harm to other fans will not be allowed.
- **Audio Equipment:** Portable public address systems are not permitted and large portable radios and sound systems inside vehicles cannot be used at excessive volume levels or play music not suitable for a public setting (i.e. profanity in lyrics) as determined by parking lot or security team members.
- **Food and Beverages:** Fans are limited to preparing/providing food and beverages for their family and friends only. Private catering companies or the sale of food or beverage items to other fans is not permitted.
- **Generators:** Small portable electric generators (6500W or less) are allowed, however, electrical cords cannot be placed across parking area drive aisles, any sidewalk or create a trip hazard for other fans.
- **Grills:** Natural gas or propane grills are permitted, however, charcoal/pellet grills and oil fryers are not permitted.
- **Hours of Activity:** Tailgating activities are permitted from the opening of all Cardinals parking areas (4 hours prior to game time) until kickoff only. Tailgating after the game has begun or post-game is not permitted.
- **Parking Spaces:** Tailgating in the parking lots must be limited to the area directly in front of or behind the vehicle. Tents and tailgating equipment must not extend beyond the red painted fire lanes, along sidewalks and painted walkways or other areas deemed by stadium staff as an obstruction. Tailgating in empty stalls is prohibited, even with an unused permit.
- **Prohibited Items and Activities:** Weapons of any kind, fireworks, glass containers, the sale of goods or services, advertising or the display of commercial signage on tents are prohibited.
- **Tents:** Fans are permitted to bring up to a 10' by 10' shade tent for use within Sportsman's Park. Please only use above ground weights for your tents rather than ground stakes.
- **Unmanned Aircraft Systems:** Drones, radio controlled model aircraft, etc. are prohibited. Possession or operation of such devices will result in immediate ejection from the area and law enforcement intervention.
- **Waste:** The Cardinals encourage all fans to reduce, reuse and recycle and dispose of all waste in appropriate waste and recycling containers located throughout all tailgating areas.

## GUEST ASSISTANCE HOTLINES

If you require assistance during game day or wish to report a Code of Conduct violation, stadium staff can be reached at:  
Game Day Hotline: 623-433-7156 Game Day Text Message Hotline: Text your concern and location to 623-400-2210