



# **ARIZONA CARDINALS**

**2022 A-Z Guide**

## PARKING GUIDELINES

- **Hours of Operation:** Sportsman's Park carparks and other Cardinals parking areas open four (4) hours prior to kickoff and close one (1) hour after the conclusion of the game. Please follow the direction of law enforcement as vehicles cannot stage on or block the flow of traffic on city streets prior to the opening of carparks and lots. Vehicles are not permitted to park overnight prior to game day.
- **Parking Permits:** Arizona Cardinals Parking is fully digital. Fans will be able to access their digital parking permit via the Cardinals Mobile App. Click the "My Tickets" button on the Cardinals Mobile Home Screen to sign in and view your parking location and permit. Please remember to have your phone fully charged, as your phone will hold your parking pass and game ticket. To expedite entry into our carparks, fans are strongly encouraged to have their digital parking pass open and ready to be scanned prior to approaching the stadium.
- **Parking Spaces:** A mobile parking pass is valid for one (1) parking space only. Trailers of any kind are not permitted. Parking spaces are available on a first come, first served basis, and cannot be reserved or saved. Groups that wish to park together must arrive at the same time. The dimensions of an ADA Parking Stall are 10.9'x18'. The dimensions of a Standard Parking Stall are 8.5'x18'.
- **Oversized Vehicles:** The only oversized parking area is Lot F which opens 4 hours and 30 minutes prior to kickoff. Each oversized vehicle must have a valid "Lot F Oversized Vehicle" mobile parking pass for access and is valid for one (1) parking space and one (1) vehicle only. Maximum parking space length is 45 feet.
- **Speed Loading:** Fans are asked to follow the direction of the parking team members to quickly park their vehicle.
- **Prohibited Items and Activities:** The following items and activities are not permitted: weapons of any kind, fireworks, unmanned aircraft systems (drones, etc.), glass containers, golf carts, Segways, skateboards, roller blades, bicycles, scooters, hover boards and other non-licensed motorized vehicles. Signage, posters, flags or displays that are identified by security personnel and deemed inappropriate, political in nature or offensive, are also prohibited.
- **Commercial Activity:** The sale of goods or services, advertising, or the display of commercial signage on vehicles is not permitted. Vehicles with exterior advertising can be stopped from entering even with a valid permit. Also, the placement of flyers or brochures on vehicles is prohibited.
- **Safety and Security:** Sportsman's Park and other Cardinals parking areas are patrolled by parking lot, security team members and law enforcement officers. Tampering or removing of any parking lot infrastructure is strictly prohibited.

**FOR ADDITIONAL INFORMATION, PLEASE VISIT:  
AZCARDINALS.COM/STADIUM/PUBLIC-SAFETY  
PRE-GAME TAILGATING**

One of the great traditions of Arizona Cardinals fans is enjoying time together with family, friends, and other Cardinals fans before each home game. Tailgating in Sportsman's Park or Team controlled parking areas where permitted is intended for game day ticket members only. Please only use above ground weights for your tents rather than ground stakes. Tailgating after the game has begun or post-game is not permitted. All fans are reminded the Arizona Cardinals Code of Conduct (page 5) extends throughout Sportsman's Park and all gameday parking areas.

## THE GREAT LAWN:

Tailgating on The Great Lawn is intended for game day ticket members only.

- **Alcohol Consumption:** Excessive or underage consumption of alcohol will not be tolerated. Drinking games or any other activity that is linked to competitive or binge drinking are not permitted. Games or activities determined by security staff to be unsafe, or which could cause harm to other fans will not be allowed.
- **Audio Equipment:** Portable public address systems are not permitted, and large portable radios or commercial speaker systems cannot be used at excessive volume levels or play music not suitable for a public setting (i.e., profanity in lyrics) as determined by parking lot or security team members.
- **Food and Beverages:** Fans are limited to preparing/providing food and beverages for their family and friends only. Private catering companies or the sale of food or beverage items to other fans on Sportsman's Park property or prior to gameday is not permitted.
- **Generators:** Small portable electric generators (6500W or less) are allowed; however, electrical cords cannot be placed across parking area drive aisles, any sidewalk or create a trip hazard for other fans. Cords of any kind cannot be plugged into existing electrical outlets on The Great Lawn.
- **Grills:** Natural gas or propane grills are permitted; however, charcoal / pellet grills and oil fryers are not permitted.
- **Hours of Activity:** Tailgating activities are permitted from the opening of all Cardinals parking areas (4 hours prior to game time) until kickoff only. Tailgating after the game has begun or post-game is not permitted. The Great Lawn closes one (1) hour after the conclusion of the game and all personal items, must be removed prior to that time.
- **Prohibited Items and Activities:** Weapons of any kind, fireworks, glass containers, the sale of goods or services, advertising, or the display of commercial signage on tents are prohibited. Signage, posters, flags, or displays that are identified by security personnel and deemed inappropriate, political in nature, or offensive, are also prohibited.
- **Tailgating Activities:** Tailgating activities can be defined as but not limited to food preparation, music, watching TV, and sitting, standing, and/or loitering in a tailgate area, and is prohibited after kickoff.
- **Tents:** Fans are permitted to bring up to a 10' by 10' shade tent for use on the grass areas within Sportsman's Park. Please only use above ground weights for your tents rather than ground stakes.
- **Unmanned Aircraft Systems:** Drones, radio-controlled model aircraft, etc. are prohibited. Possession or operation of such devices will result in immediate ejection from the area and law enforcement intervention.
- **Waste:** The Cardinals encourage all fans to reduce, reuse and recycle and dispose of all waste in appropriate waste and recycling containers located throughout all tailgating areas.

Failure to follow any of these guidelines could result in ejection and/or removal of The Great Lawn.



## TAILGATING GUIDELINES

- **Tailgating Activities:** Tailgating activities can be defined as but not limited to, food preparation, music, watching television and sitting, standing and/or loitering in a tailgate area, and is prohibited after kickoff.
- **Alcohol Consumption:** Excessive or underage consumption of alcohol will not be tolerated. Drinking games or any other activity that is linked to competitive or binge drinking are not permitted. Games or activities determined by security team members to be unsafe, or which could cause harm to other fans will not be allowed.
- **Audio Equipment:** Portable public address systems and DJs are not permitted and large portable radios, commercial speaker systems and sound systems inside vehicles cannot be used at excessive volume levels or play music not suitable for a public setting (i.e., profanity in lyrics) as determined by parking lot or security team members.
- **Food and Beverages:** Fans are limited to preparing/providing food and beverages for their family and friends only. Private catering companies or the sale of food or beverage items to other fans on Sportsman's Park property or prior to gameday is not permitted.
- **Generators:** Small portable electric generators (6500W or less) are allowed; however, electrical cords cannot be placed across the parking area drive aisles, any sidewalk or create a trip hazard for other fans. Cords of any kind cannot be plugged into existing electrical outlets of State Farm Stadium or the Sportsman's Park infrastructure.
- **Grills:** Natural gas or propane grills are permitted; however, charcoal / pellet grills and oil fryers are not permitted.
- **Hours of Activity:** Tailgating activities are permitted from the opening of all Cardinals parking areas (4 hours prior to game time) until kickoff only. Tailgating after the game has begun or post-game is not permitted.
- **Parking Spaces:** Tailgating in the parking lots must be limited to the area directly in front of or behind the vehicle. Tents and tailgating equipment must not extend beyond the red painted fire lanes, along sidewalks and painted walkways, or other areas deemed by stadium team members as an obstruction. Tailgating in empty stalls is prohibited, even with an unused parking permit. The dimensions of an ADA Parking Stall are 10.9' x 18'. The dimensions of a Standard Parking Stall are 8.5' x 18'. Both spaces come with an additional 5' at the end of the parking spot leading up to the red fire lane line.
- **Prohibited Items and Activities:** Weapons of any kind, unmanned aircraft systems (drones, radio-controlled model aircraft, etc.), fireworks, glass containers, the sales of goods or services, advertising, or the display of commercial signage on tents are prohibited. Signage, posters, flags or displays that are identified by security personnel and deemed inappropriate, political in nature or offensive, are also prohibited.
- **Tents:** Fans are permitted to bring up to a 10'x10' shade tent for use within Sportsman's Park. Please only use above ground weights for your tents in both the carparks and grass areas and keep your tent within the red painted fire lane on the asphalt.
- **Unmanned Aircraft Systems:** Drones, radio-controlled model aircraft, etc. are prohibited. Possession or operation of such devices will result in immediate ejection from the area and law enforcement intervention.
- **Waste:** The Cardinals encourage all fans to reduce, reuse and recycle and dispose of all waste in appropriate waste and recycling containers located throughout all tailgating areas.

## CARDINALS CODE OF CONDUCT

The Arizona Cardinals are committed to creating a safe, comfortable, and enjoyable experience for all fans at State Farm Stadium, Sportsman's Park, and throughout our parking areas. Our staff will promptly intervene to support an environment free from unruly or disruptive behavior including the following:

- Failure to comply with stadium policies, including any existing health and safety protocols, or those that may be implemented by the CDC, state/local officials, or NFL during the season.
- Behavior that is unruly, disruptive, or illegal in nature.
- Intoxication or other signs of alcohol or substance impairment that result in irresponsible behavior.
- Interference with the progress of the game (including throwing objects or trespassing onto the field or other restricted areas).
- Failing to follow instructions of law enforcement officers and/or all stadium team members.
- Verbal or physical harassment of opposing team fans, players, officials, staff, or any guest.
- Unreasonably obstructing the view of other patrons. To be courteous to all guests in attendance, we ask fans to stand and cheer when appropriate with the flow of the game.
- Foul, abusive, offensive language, or obscene gestures, to include the use of such language or gestures concerning a person's race, ethnicity, color, gender, religion, creed, disability, age, sexual orientation, gender identity/expression, or national origin; or to instigate, incite or encourage a confrontation or physical assault.
- Failure to comply with any of the Parking or Tailgating Guidelines.
- Sitting in a location other than one's ticketed seat or failure to produce their ticket when requested by staff.
- Obscene/indecent clothing, displays of affection or other behavior not appropriate in a public setting.
- Smoking is permitted in designated smoking areas only- vaping and chewing tobacco are prohibited. The use of marijuana is illegal within State Farm Stadium and Sportsman's Park per Arizona Revised Statute 36-2851.8a.
- Entering the stadium with any item on the State Farm Stadium Prohibited Items List.
- Scalping, improper resale of tickets, misuse of tickets/credentials, or illegal merchandise sales.
- Unauthorized transmission of accounts or descriptions of the game or event, including play-by-play data.

Season ticket members are responsible for their conduct as well as the conduct of their guests and/or the persons occupying their seats. Guests who choose not to adhere to these provisions will be subject to ejection without refund, loss of ticket privileges for future games, and possible arrest and prosecution for violations.

## GUEST ASSISTANCE HOTLINES

If you require assistance during game day or wish to report a Code of Conduct violation, stadium staff can be reached at:

**Game Day Hotline: 623-433-7156**

**Game Day Text Message Hotline: 623-400-2210**

# STATE FARM STADIUM GAME DAY PARKING



Dial 511, to get information on closures, construction, delays, weather and more. The Arizona Department of Transportation offers the 511 Traveler Information Service.

Information is provided before, during and after for all home games to make your commute much easier. Dial 511 and hit \*7 for special events / Cardinals traffic information on game day.

Guests parking in **PNK, BLU, YLW, GRAY** and **GREEN** lots from the North need to exit on Northern Ave.

Guest parking in the **GREEN** and **GREY** lots from the South need to exit on Indian School.



## PAY LOT

*Debit/Credit Cards Only  
Pay Lot Is Cashless*

Guests driving Southbound on Loop 101 should follow **BLK** route directions and enter **BLK** carpark via Montebello Ave.

## FOR MORE INFORMATION ON GAME DAY PARKING VISIT:

[azcardinals.com/stadium/parking-map-and-directions](http://azcardinals.com/stadium/parking-map-and-directions)

## PROHIBITED ITEMS LIST

Fans are reminded that the following items will not be permitted inside State Farm Stadium. There are no lockers available outside of the stadium to secure items not allowed inside nor can any items be held by security team members.

- Aerosol Cans
- Alcoholic Beverages
- Animals (except for documented service animals)
- Bags that do not meet NFL guidelines (must be clear and less than 12" x 12" x 6" in size)
- Banners or signs larger than 3' x 2' or with a non-sport message
- Beverages other than one (1) factory-sealed, non-frozen 500mL (16.9 fl. oz.) plain bottle of water (sport drinks and flavored water not permitted)
- Beverage containers – cans, glass bottles, souvenir cups, and thermoses
- Cameras with professional lenses (larger than 8 inches) and tripods/ monopods
- Chewing tobacco
- Clothing deemed obscene or indecent in public setting
- Coolers of any kind\*
- E-cigarettes/Vaporizer Pens
- Fireworks
- Food (except for children under the age of two years old)
- Footballs and beach balls (inflated or deflated)
- Illegal drugs
- Laptop computers
- Laser pointers
- Marijuana- Usage is illegal within State Farm Stadium and Sportsman's Park per Arizona Revised Statute 36-2851.8a
- Noise makers of any kind (whistles, horns, bells, etc.)
- Poles or sticks of any kind, including "Selfie-Sticks" and brooms
- Seat cushions except those which are one piece and have no zippers, pockets, or concealable areas
- Skateboards, golf carts, rollerblades or hoverboards
- Souvenir popcorn buckets
- Umbrellas larger than 12 inches in length
- Unmanned aircraft systems (drones, etc.)
- Video cameras (single purpose)
- Weapons of any kind including, but not limited to, firearms and knives
- Any item deemed inappropriate or hazardous by stadium security  
*\*Exceptions will be made for all medically necessary items after proper security inspection.*

## THE NFL BAG POLICY PERMITS ONLY THE FOLLOWING BAGS IN ALL NFL STADIUMS:

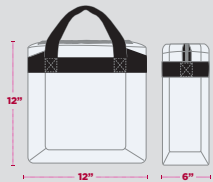
The NFL Public Safety Policy includes the type of bag fans can bring inside State Farm Stadium. This will also speed entry on game day. Here is everything you need to know for a safer, more convenient day at the stadium.

- Bags that are clear (see-through) plastic, vinyl or PVC and do not exceed 12" x 12" x 6"
- One-gallon clear (see-through) plastic freezer bag
- Small clutch bags including wallets not to exceed 4.5" x 6.5" x 2" (approximately the size of a hand), with or without a handle or strap, may be carried into the stadium along with one of the clear bag options.

### NFL PUBLIC SAFETY APPROVED BAG EXAMPLES

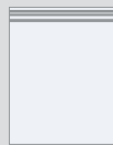
#### CLEAR TOTE

PLASTIC, VINYL OR PVC AND DO NOT EXCEED 12" x 12" x 6"



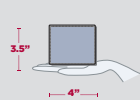
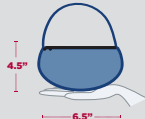
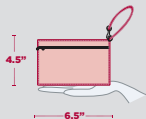
#### PLASTIC STORAGE BAG

1 GALLON RE-SEALABLE, CLEAR



#### SMALL CLUTCH BAG | INCLUDING WALLETS

APPROXIMATELY THE SIZE OF A HAND WITH OR WITHOUT A HANDLE OR STRAP. NO LARGER THAN 4.5" x 6.5".



## A TO Z GUIDE

### Address

The street address for State Farm Stadium is: 1 Cardinals Drive, Glendale, AZ 85305. Please see "Fan Mail" on Page 14 for an alternate address to send letters to Cardinals Players.

### ADA (Americans with Disabilities Act)

Reference Guests with Disabilities Information Section on pages 24-25 for additional information.

### Aisle Policy – "Wait for the Whistle"

So that your fellow Cardinals fans do not miss any of the action on the field, State Farm Stadium team members will ask fans on the Main and Club Levels to wait at the top of the aisle until the end of a play to return to their seats. This "Wait for the Whistle" policy will be enforced throughout the game and your cooperation is appreciated. This policy will also be enforced on the Upper Terrace Level to avoid standing or loitering on the stair landing before proceeding to the seating bowl stairwell.

### Alcohol Policy

Team members at State Farm Stadium strongly encourage all fans to exercise responsible consumption of alcoholic beverages. Fans should be aware of the following policies during Arizona Cardinals games:

- Fans may only purchase two (2) alcoholic beverages per person, per transaction.
- Individual serving sizes may not exceed 25 ounces for beer, 9 ounces for wine, and 1.5 ounces for distilled spirits, which should never be sold in double servings.
- Age identification will be checked for everyone purchasing alcoholic beverages who appears to be under thirty (30) years of age.
- State of Arizona law prohibits the sale of alcoholic beverages to anyone under the age of twenty-one (21).
- Fans providing alcoholic beverages to anyone under the age of twenty-one (21) will be ejected and subject to arrest.
- Alcohol sales will be discontinued at the end of the third quarter.
- Fans who appear intoxicated will not be served.

### Animals

Service animals are allowed inside State Farm Stadium for guests that need their assistance. Pets or other animals are not permitted.

## Appearance Requests

Big Red and the Arizona Cardinals Cheerleaders are available to make appearances at special events! If you'd like to book them for your next party or event, please visit <https://www.azcardinals.com/community/appearance-requests/>.

## ATMs/Cashless

State Farm Stadium is 100% cashless for the ease of our fans. Cash to Card/Reverse ATMs are located on the Main Level at Sections 104 & 123, on the Club Level at Sections 216 & 233, and on the Terrace Level at Section 416. Fans from the Flight Deck can be directed to the Offices entrance next to the Box Office for an additional Cash to Card/Reverse ATM. There is also a standard ATM at Section 124.

## Autographs

State Farm Stadium does not have designated autograph locations and fans seeking autographs may only do so from their ticketed seat on game day. While autographs are rarely available on Cardinals game days, we do encourage fans to attend events with player accessibility such as the Arizona Cardinals Draft Party presented by Arizona Ford Dealers and Arizona Cardinals Training Camp powered by COX.

## Automobile Assistance

If you encounter car troubles at the end the game, please raise the hood on your vehicle and wave down any Parking Associate for radio assistance or call 623/433-7156. Our parking team members will dispatch a service vehicle to help resolve the situation, or contact a local repair service to assist.

## Baby Changing Station and Privacy/Nursing Rooms

See the "Family Friendly Information" section on pages 22-23 for information.

## Bags – Public Safety Policy

In accordance with the NFL's Public Safety Policy, fans can bring one of the following approved bags inside State Farm Stadium: 12" x 12" x 6" clear plastic bag, or; 1-Gallon Plastic Freezer Bag, or; Small Clutch bag, including wallets no larger than 4.5" x 6.5" in size. Fans should be prepared to open their bags for inspection. Non-approved bags will be denied entry into the stadium and fans will be asked to return the bag to their vehicle or dispose of it. There are no lockers outside of the stadium to store items nor can any items be held by team members. For more information please visit [azcardinals.com/BagPolicy](http://azcardinals.com/BagPolicy).

See the "Family Friendly Information" section on pages 22-23 for information on Diaper Bags.

## Banners & Signs

Cardinals fans are encouraged to show their support and may bring handheld signs to Sportsman's Park and State Farm Stadium, provided they are football related and in good taste as determined by stadium security. Signs cannot be commercial, political or obscene in nature. Signs may not be affixed or hung anywhere within State Farm Stadium nor be displayed in a manner that obstructs other fans' views of the game or stadium scoreboards/ advertising signage. Signs must be made of a paper or lightweight cloth-like material and cannot utilize wood, metal or similar types of materials for support. Maximum dimensions of a sign are 2' x 3'. Signage not permitted within Sportsman's Park or inside the stadium will be disposed of by stadium security unless the guest wishes to return it to their vehicle.



## Bottles & Cans

Fans will not be allowed to bring any type of bottle, can, thermos or beverage container inside of State Farm Stadium with the exception of one (1) plastic factory-sealed, non-frozen 500mL (16.9 fl. Oz.) bottle of water (no soda, flavored water or sports drinks.) Parents with small children may bring plastic bottles of formula or milk inside of the stadium.

## Cameras

Fans may bring personal still-photo cameras to capture the special moments from their visit to State Farm Stadium. Feel free to ask any stadium team member to snap a picture of your group. The following items are not permitted inside the stadium: Video cameras (single purpose), mono/tripods and professional cameras with zoom lenses larger than eight inches in length. Please note that video recording for profit of any kind is prohibited within the stadium and Sportsman's Park, without prior written consent of the Arizona Cardinals.

## Catering

All food services at State Farm Stadium are handled by Craft Culinary Concepts. For more information on holding your special event at the stadium, they can be reached at 623/433-7656 or visit [www.craftculinaryconcepts.com](http://www.craftculinaryconcepts.com). Any catering provided by companies other than stadium concessionaire is not permitted inside State Farm Stadium or anywhere on Sportsman's Park.

## Child Locator Wristbands

See the "Family Friendly Information" section on pages 22-23 for information.

## Children's Ticket Policy

See the "Family Friendly Information" section on pages 22-23 for information.

## Community Initiatives

For a full list of opportunities, such as caravans, charities, donations, youth football, and programs, please visit [azcardinals.com/community](http://azcardinals.com/community).

## Compliments & Concerns

We value the compliments and concerns from all fans that come to State Farm Stadium. Fans can express their comments in person at any of the four Guest Services Booths, which are located along the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448), as well as, via text message at 623/400-2210.

## Concessions

Fans are encouraged to visit one of the many concession stands at State Farm Stadium during their visit. A full list of available options are on pages 32-33.

## Designated Driver "Good Sport" Program

The Arizona Cardinals, Bud Light, Coca-Cola, Craft Culinary Concepts, the Governors Office of Highway Safety, TEAM Coalition and Hensley have teamed up to implement the "Good Sport" Responsible Fan Program. Fans 21 years of age or older with a valid driver's license can sign up inside the stadium at the Guest Services offices which are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448) and Club Level concierge locations. In appreciation of the commitment to having a plan to get home safely, all designated drivers are awarded a coupon for one soft drink or non-alcoholic beer. All Responsible Fans also have the opportunity to win prizes each game and are eligible for a grand prize.

## Digital Ticketing

Cardinals tickets and parking are now 100% digital. Traditional paper tickets, passes, and season ticket membership cards will not be available or distributed.

## Donations Requests

For information or to request an in-kind charitable donation, go to <https://www.azcardinals.com/community/> and submit a Charitable Donations Request form under the Charitable Initiatives Headline. Please note that all requests must be submitted online at least 45 days in advance of the fundraising event.



## E Tickets

SeatGeek is the only authorized ticketing partner of the Arizona Cardinals and State Farm Stadium. If you purchase tickets from an unauthorized ticketing agent on the secondary market, you risk purchasing counterfeit or invalid tickets that may not gain stadium entry. The State Farm Stadium Ticket Office is only able to assist patrons who purchase from an authorized ticketing partner.

**Buyer Beware** - If you should choose to purchase tickets from an unauthorized third party:

- Stadium admission will be refused if tickets are invalid.
- Lost or stolen tickets purchased through a third party will not be replaced by the Ticket Office.
- Tickets can only be reissued to the ticket buyer of record with a valid photo I.D.
- If there is an error with your tickets, you are responsible for contacting the third party. The Ticket Office will not contact third party vendors.
- The Arizona Cardinals and State Farm Stadium are not responsible for items left at Will Call.

## Ejections

Fans that refuse to follow the direction of State Farm Stadium staff or fail to comply with the Arizona Cardinals Code of Conduct will be subject to ejection without a refund of their ticket, which may result in the loss of ticket privileges. All guests ejected for Code of Conduct violations will be required to successfully complete a 4-hour online Fan Conduct Class before returning to a future game at State Farm Stadium. To register, go to [www.fanconductclass.com/nfl/](http://www.fanconductclass.com/nfl/).

## Elevators

Elevators are located near the three public and two Club entrances at State Farm Stadium. The location and availability of elevators are:

- **BetMGM Gate 1** – Working Media and guests with disabilities. This Elevator may be momentarily held during pregame, halftime, and postgame for team movements.
- **Gila River Casinos Club West** – Club and loft ticket members and guests with disabilities.
- **Hyundai Gate 2** – Guests with disabilities.
- **Gila River Casinos Club East** – Club and loft ticket members and guests with disabilities.
- **Bud Light Gate 3** – Guests with disabilities.

## Emergencies

Fans should record their section, row and seat numbers. If an emergency arises, please call the Event Operations Center at 623/433-7156 with seat information and a stadium team member will be sent to that location. Per stadium policy, announcements will not be made over the public address system to locate guests.

## Emergency Evacuation Plan

All fans at State Farm Stadium should familiarize themselves with the emergency evacuation plan. The most important thing you can do in the event of an emergency is be prepared. The first step is to be familiar with the closest emergency exits to your seat location. It is always a good idea to identify two emergency exits should one be unavailable due to the nature of the emergency. Families and groups should pre-designate a meeting location outside of the stadium in the event of an evacuation. If you have any questions about the location of emergency exits please refer to the stadium diagrams in this guide or contact a guest service or security team member for assistance.

It is important to remain calm and follow the instructions of security team members during an evacuation. Please remember, for the safety of all, everyone should leave in an orderly manner.

See page 35 for additional Emergency Evacuation Plan information pertaining to the evacuation routes of specific areas throughout the stadium.

## Employment Opportunities

If you are interested in becoming part of the Arizona Cardinals or State Farm Stadium team, information on open positions can be obtained at:

- Arizona Cardinals – [www.teamworkonline.com](http://www.teamworkonline.com)
- ASM Global – 623/433-7100
- Craft Culinary Concepts (Catering/Concessions) – 623/433-7656
- Fanatics, Inc. (Merchandising) – 623/433-7600
- Insignia Event Services – [jobs@insigniaevents.net](mailto:jobs@insigniaevents.net)
- S.A.F.E. Management (Security & Guest Services) – 623/433-7300





## Entrance Gates / Gate Opening Times

The two Club entrance gates open 3 hours and 15 minutes prior to kickoff for Club and Loft ticket members.

- **Gila River Casinos Club West** – Northwest corner. Look for the large red “W.” (Sections 201-222, Lofts 207-216 & Lofts 301-327).
- **Gila River Casinos Club East** – East side. Look for the large red “E.” (Sections 227-248, Lofts 232-243 & Lofts 328-370).

The three public entrance gates open 90 minutes prior to kickoff for all ticket members.

- **BetMGM Gate 1** – Southwest corner. Look for the large red “1.” (Sections 101-112, 138-144 & 401-418).
- **Hyundai Gate 2** – Northside. Look for the larger red “2.” (Sections 113-125 & 419-437).
- **Bud Light Gate 3** – Southeast corner. Look for the large red “3.” (Sections 126-137 & 438-455).

## Escalators

State Farm Stadium is equipped with escalators located adjacent to the three public and two private entrances. The escalators located directly inside Gates 1 & 3 allow fans access to the Club Level and Terrace Level. The escalators located at Gate 2 provide fans with direct access to the Terrace Level only. The escalators at the Gila River Casinos Club West and Gila River Casinos Club East entrances are reserved for Club and Loft ticket members and access the Club level only. Fans are asked to never walk up or down a non-operational escalator.

## Family Restrooms

See the “Family Friendly Information” section on pages 22-23 for information.

## Family Sections (Alcohol-Free)

See the “Family Friendly Information” section on pages 22-23 for information.

## Fan Mail

Letters to Cardinals players should be sent to the following address:

Player’s Name  
 c/o Arizona Cardinals Football Club  
 P.O. Box 888  
 Phoenix, AZ 85001-0888

## First Aid/AEDs

State Farm Stadium has four First Aid locations that are available to assist fans throughout the event. The First Aid offices are located on the Main Level (near Sections 122 & 136) and Terrace Level (near Sections 416 & 448).

In the event of an emergency, AEDs are located around the stadium near the Brew Haus North Vom (for Brew Haus guests) & near Security Command (for Game Zone Guests) on Service Level, Sections 122 & 124 on Main Level, Sections 219 & 236 on Club Level, and Section 432 on Terrace Level.”

## Flex Scheduling

The NFL utilizes flexible scheduling for games during Weeks 5-17. These games are eligible to be moved into different time slots. Season ticket members will be notified of any changes via an email from the team. Game time changes will be posted on the Arizona Cardinals and State Farm Stadium websites. Note: These changes can not apply to Monday or Thursday Night games.

## Food & Beverage Policy

Fans are not allowed to bring any food or beverage items inside State Farm Stadium. We ask that fans either leave these items inside their vehicles or dispose of them at the security checkpoint before entering the stadium.

The only exceptions are:

- One (1) factory-sealed, non-frozen 500mL (16.9 fl. Oz.) plain bottle of water (sports drinks and flavored water not permitted.)
- Food and beverage items for infants two years of age or younger.
- Food or beverage purchased on the Flight Deck (interior plaza of the stadium).
- If a fan has specific dietary/medical needs and must bring in special food items, they should contact: askquestions@cardinals.nfl.net or call 602/379-0101 prior to gameday.

## Free Speech Area

The designated free speech area is located adjacent to Gila River Arena on the northside of Maryland Avenue.

## Gila River Casinos – Club East

Guests holding tickets for Club Level Section 227-248 or Lofts numbering L232-L243 or L333-L367 are located on Gila River Casinos Club East. Please enter State Farm Stadium through the Club East entrance doors, on the east side.

## Gila River Casinos – Club West

Guests holding tickets for Club Level Section 201-222 or Lofts numbering L207-L216 or L301-L322 are located on Gila River Casinos Club West. Please enter State Farm Stadium through the Club West entrance doors, on the northwest side.

## Guest Assistance Hotlines

If you require assistance during your visit to State Farm Stadium or wish to report violations of the Cardinals Code of Conduct, stadium staff can be reached at:

**Game Day Hotline: 623/433-7156**

**Game Day Text Message Hotline: 623/400-2210**

## Guest Services Booths

Guest Services Booths are ready to assist and make your visit a memorable one. Guest Services Booths are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448.) Some of the services available at these locations include: Child Locator Wristbands, Lost & Found, Lost Children and Fans, “Good Sport” Responsible Fan Program, and Wheelchair check-in.

## Housekeeping

State Farm Stadium strives to have the cleanest stadium in the NFL. If you are aware of a housekeeping issue that needs attention, please notify us via the Guest Assistance Hotline by texting 623/400-2210 or contact your nearest team member. Implementation of stadium VenueShield program that incorporates industry best practices designed to provide the highest levels of cleanliness and safety are being followed.



## Kickoff Magazine

The Kickoff Magazine has gone digital! Please visit [azcardinals.com/kickoffmagazine](http://azcardinals.com/kickoffmagazine) or find it on the Cardinals App under the "Game Day" tab.

## Kids Club

See the "Family Friendly Information" section on pages 22-23 for information.

## License Plates

The Arizona Cardinals Football Club and the Arizona Department of Transportation offer the chance for Cardinals fans to get their own Cardinals License Plates! All proceeds benefit Cardinals Charities. To obtain plates, guests should visit <https://azdot.gov/content/arizona-cardinals> for more information.



## Lofts

There are a total of 88 Lofts, often referred to as suites in other sports venues. The design, build-out and furnishings inside the Lofts complement

the recently renovated Club spaces. Lofts are located on both the Club Level and Loft Level. For more information on Lofts at State Farm Stadium, please call 602/379-0102.



## Lost and Found

If you misplace an item or find something that belongs to another fan, please visit one of the Guest Service offices located on the Main Level (Sections 104 & 123) and Terrace Level (Sections 417 & 448). Guests inquiring about lost items should call the 24/7 Command Center at 623/433-7147 or complete the form at [www.statefarmstadium.com/stadium-info/lost-and-found](http://www.statefarmstadium.com/stadium-info/lost-and-found). Items are held for 30 days and then donated to a local charity. The Arizona Cardinals and State Farm Stadium are not responsible for lost or damaged items.

## Lost Children and Guests

Children that are separated from their family or friends will be escorted by a stadium team member to the closest Guest Services office located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448). All parents are encouraged to stop by a Guest Services location to pick up a Child Locator wristband for their child when they enter the stadium.

## Lost or Stolen Tickets

Lost or stolen tickets can be replaced only under certain conditions. Please contact the Cardinals Ticket Office at 602/379-0102 for replacement guidelines.

## Maintenance

If you see or experience a maintenance concern, please notify us via the Guest Assistance Hotline by texting 623/400-2210 or contact your nearest team member.

## Merchandise

Official Arizona Cardinals team merchandise is available at the Team Shop near section 123 on the Main Level. The Team Shop is open on game days for ticketmembers and non-game days for all. On game days, there are additional merchandise stands on the Main Level (near Sections 101, 104, 111, 115, 126, 134 & 137), Club Level (near Sections 204, 217, 232 & 242) and Terrace Level near Sections 408, 423 & 440). For more information, call the Cardinals Team Shop at 623/433-7600 or visit the Official Team Shop website at [shop.azcardinals.com](http://shop.azcardinals.com).

## Mobile App

Cardinals fans can easily follow the team from their mobile devices. Those interested can download the free official Arizona Cardinals application to use on their smartphone. The Cardinals mobile app is available to download by searching "Arizona Cardinals mobile" in the App Store, and Android Marketplace or through [www.azcardinals.com/app](http://www.azcardinals.com/app). In-stadium use of the app offers features like NFL RedZone and live video and replays. This all-in-one application can be utilized not only on gameday, but 365 days a year. Cardinals fans can follow the team no matter where they are. In addition to providing up-to-the-minute team news and information, fans will have access to exclusive content and features.



## National Anthem Performances

Do you have what it takes to perform the National Anthem before a Cardinals home game? If so, contact the Cardinals Entertainment Department at 602/379-1825 for more information.

## Parking

See page 2 for Parking Guidelines and pages 6-7 for Parking Maps.

## Party Lofts

Party Lofts are a great way to entertain clients and prospects in an upscale and exciting group hospitality setting. The Party Lofts are semi-private, located in the end zone corners, and are complete with a private entrance, luxury seating, TV's, buffet and bar service. For more information regarding the Party Lofts, please call 623/279-1822. The Club and Loft Levels are exclusive to club and loft level ticket members. All members must have a valid game day ticket for entry to either of these levels. When leaving the Club or Loft Levels, the season ticket member must scan their game ticket to exit the appropriate level. To re-enter the Club or Loft Levels, the season ticket member will scan their game ticket back into the specific area.

## Payphones

State Farm Stadium does not have any payphones available. However, guests can request the use of a phone at any of the four Guest Services locations if needed which are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448).

## Playing Field – No Trespassing

Guests are reminded that attempting to enter or accessing the playing field without the proper credential will be considered trespassing and is grounds for immediate ejection and arrest.

## Radios/Frequencies

So all fans can enjoy the action on the field, only personal radios with headphones are permitted inside State Farm Stadium. To ensure a strong radio signal, the Cardinals broadcasts are retransmitted throughout the stadium to 102.9 FM for the English broadcast and 92.9 FM for the Spanish broadcast.

## Radio Broadcasts

Be sure to tune into the Cardinals Radio Network on your drive to the stadium and on your way home. The Cardinals flagship station is Arizona Sports 98.7 FM which carries all game broadcasts along with a regional network of stations throughout Arizona. In addition, you can catch all Cardinals broadcasts in Spanish on TUDN Radio 105.1 FM.



## Recycling

The Arizona Cardinals encourage all fans to reduce, reuse and recycle. The recycling program at State Farm Stadium includes: free recycling bags for tailgaters in Sportsman's Park, recycling containers at security checkpoint locations, as well as recycling containers along stadium concourses and lofts. Please check the signage on the recycling containers to ensure you're recycling the proper items such as plastic, glass and aluminum. We hope that all fans will follow Big Red's example and recycle at the stadium!



## Re-Entry

In accordance with NFL and Cardinals security procedures, fans may not exit and re-enter the stadium using the same ticket. There will be no exceptions to this policy. The Club and Loft Levels are exclusive to club and loft level ticket members. All members must have a valid game day ticket for entry to either of these levels. When leaving the Club or Loft Levels, the season ticket member must scan their game ticket to exit the appropriate level. To re-enter the Club or Loft Levels, the season ticket member will scan their game ticket back into the specific area.

## Relocations

To accommodate patrons with limited mobility or in wheelchairs without the specific ticket for such seats, their ticket along with a companion ticket may be exchanged for the proper seating area at the Ticket Office or Guest Services office. These seats are limited in number and are available on a first-come, first-serve basis.

## Restrooms

There are 50 restrooms located throughout State Farm Stadium. All men, women and family restrooms are ADA accessible and equipped with baby-changing table. Please ask any team member for directions to the closest restroom.

## Retractable Roof Movement

The position of the roof at State Farm Stadium will be determined on game day. Many factors are included in the final decision, however the comfort of all fans in attendance is our main concern. Research has determined that it can feel up to 15 degrees warmer than the air temperature when seated in direct sunlight. Fans can call the Cardinals Roof Hotline at 623/433-7663 on their way to the stadium to find out if the roof will be open or closed. For more information visit [www.azcardinals.com/stadium/sun-studies](http://www.azcardinals.com/stadium/sun-studies). Sunscreen Packets are available at all Guest Services Booths.



## Rideshare

The designated Rideshare Pick Up and Drop Off Zone is located in the Black Lot, south of State Farm Stadium. When you request a ride from a rideshare service such as Uber or Lyft, your pickup location will default to the Black Lot. Upon exiting the stadium, please follow directional signage to the Rideshare Zone and wait for a call or text from your driver to let you know which row they are parked in. Please feel free to ask any of the stadium team members for directions as well.

## Ring of Honor

Located along the front of the Terrace Level, the Ring of Honor pays tribute to the many great players and members of the Cardinals organization over the years. Ring of Honor level seating is accessible by the Terrace concourse.



## Scoreboard Messages

Do you want to see your name in lights? If so, contact the Cardinals Entertainment Department at 602/379-1767 or visit us online at <https://www.azcardinals.com/stadium/scoreboard-messages> for more information about scoreboard message requests. Note: All requests must be submitted at least 5 days prior to gameday, however, space is limited and can sell out quickly. All proceeds benefit Cardinals Charities.

## Security Procedures

In accordance with NFL Best Practices for Stadium Security, below is what you can expect upon arrival to State Farm Stadium:

- Gates open 90 minutes prior to kickoff. Guests are encouraged to enter early as security checkpoints are the busiest during the 30 minutes leading up to kickoff.
- Magnetometers will be used to screen all fans at the security checkpoints.
- Prior to screening fans will be asked to remove all metal from their pockets and place them into the container for security team members to inspect.
- All bags and carry-in items will be inspected. Please have bags open for security team members and be prepared to remove or open any item, if requested.
- Physical pat-downs will be a last resort for any fans who cannot pass through the magnetometer without alarms.
- Fans electing not to consent to the metal detector screening, physical pat-down, or bag search will be denied entry into State Farm Stadium.
- Failure to comply with stadium policies will result in denied admittance.

As we work to provide a safe environment for fans to enjoy the game, we ask that you report any suspicious activity to the nearest security team members or uniformed law enforcement officer.

## Skateboarding/Rollerblading

Fans should be aware that skateboarding and rollerblading are not permitted within State Farm Stadium, Tillman Plaza or Sportsman's Park. "Roller Shoes," which are athletic shoes with retractable wheels, are also not allowed.

## Smoking/Vaping/Chewing Tobacco

In accordance with the Smoke-Free Arizona Act, State Farm Stadium is a non-smoking facility. The designated smoking location on the Main Level is located beyond the Gate 2 exterior gate. Fans on the Club, Loft and Terrace Levels can proceed to the designated smoking location on the north ramp. Please remember to keep the north ramp walk aisles clear for other fans and smoke only in the designated areas. These are the only locations guests can use tobacco products. Fans outside the stadium are reminded that they must be at least 20 feet away from any stadium entrance to smoke. E-cigarettes or vaporizer pens are not permitted inside State Farm Stadium. Use of marijuana is illegal within State Farm Stadium and Sportsman's Park per Arizona Revised Statute 36-2851.8a. Fans that do not comply with the smoking policy inside the stadium are subject to ejection.

## Solicitation/Literature

Fans should be aware that the distribution of banners, booklets, business cards, circulars, commercial advertising, flyers, folders, handbills, leaflets, notices, pamphlets, posters, stickers or any other written, digital, printed and/or painted materials is prohibited at State Farm Stadium and throughout Sportsman's Park.

## Standing

Fans that enter State Farm Stadium are asked to enjoy the game from the comfort of the seat they are ticketed for. Please keep in mind that when you stand, you block the view of other fans behind you. It is not the Cardinals' intent to limit fan's enjoyment of the game and cheering after great plays, but continuous standing or standing on seats will not be tolerated. Loitering or standing to watch the game on the Main and Upper Concourse Levels outside of the seating bowl is not permitted. Please follow directions of ushers and security.

## Strollers

See the "Family Friendly Information" section on pages 22-23 for information.

## Tailgating

See pages 3-4 for Tailgating Guidelines.

## Team Shop

The Arizona Cardinals Team Shop is the official headquarters for Arizona Cardinals merchandise. The Team Shop is located on the north side of State Farm Stadium, between Gate 2 and the Ticket Office. Team Shop hours are Sunday-Tuesday – Closed, Wednesday-Friday 10am-6pm, and Saturday 10am-4pm. For more information including gameday hours of operation, call the Arizona Cardinals Team Shop at 623/433-7600. You can also visit the store website at [shop.azcardinals.com](http://shop.azcardinals.com).



## Ticket Office

Located between Gate 2 and the Gila River Club East entrance gate, the State Farm Stadium ticket office windows will open three (3) hours and fifteen (15) minutes prior to kickoff on gamedays. SeatGeek Will Call can be claimed here with a valid form of photo identification. Tickets for other stadium events can also be purchased here. Please call 602/379-0102 to confirm hours of operation.

## Ticket Re-sale/Scalping

The resale of event tickets, regardless of price, is prohibited at State Farm Stadium and throughout Sportsman's Park. Fans that purchased tickets from a provider other than the Arizona Cardinals, Seat Geek or the NFL Ticket Exchange (Ticketmaster) do so at their own risk. The Cardinals are not responsible for and will not provide a replacement or refund of any kind for invalid tickets purchased through a secondary ticket provider. The only area that resale of tickets is permitted in the designated "free speech" area that is adjacent to the Gila River Arena on the northside of Maryland Ave.

## Ticket Resolution

On event days, Guest Service windows are open at the Gate 2 ticket windows outside of the stadium, as well as on the concourse at Sections 104, 123, 417, & 448 for ticket resolution.

Please note, if a ticketing issue arises in-stadium and a patron's seat is occupied by another guest and the conflict cannot be resolved, contact the nearest usher for assistance. Please do not sit in any open seat since this will only delay resolution. The Cardinals prefer to resolve ticket issues prior to game time, when possible.

Ticket Office team members can only assist guests who purchased through a valid source – SeatGeek, StubHub, Ticketmaster, NFL TicketExchange or the stadium's Ticket Office. Proper photo identification is required to assist with any ticket resolution."

## Tours, State Farm Stadium

Visit [www.statefarmstadium.com/stadium-tours](http://www.statefarmstadium.com/stadium-tours) or call the stadium Tour Hotline at 623/433-7165 for more information about public and private tours of State Farm Stadium including dates, times and pricing information.

## Unmanned Aircraft Systems

All unmanned aircraft systems including drones and other devices are prohibited at State Farm Stadium and within all game day parking areas. Possession or operation of such devices will result in immediate ejection from the area and law enforcement intervention.

## Water Fountains

**Main Level:** Sections 113, 115, 122, 124, 135 & 136.

**Club Level:** Sections 207, 216, 234 & 241.

**Terrace Level:** Sections 406, 418, 421, 433, 437 & 451.

Hydration Stations are located outside of stadium security checkpoints at each main gate free of charge.

Guests are also allowed to bring in one (1) factory sealed, non-frozen 500mL (16.9 fl. oz.) plain bottle of water. (Sports drinks or Flavored Water are not permitted.)

## Weapons

Guests are not permitted to bring firearms or any other weapons inside State Farm Stadium. In accordance with Arizona House Bill 2457, law enforcement officials attending the event are permitted to bring a firearm inside the stadium if he/she is in compliance with the Arizona peace officer standards and training board requirements.

## Wi-Fi

Complimentary Wi-Fi access provided throughout State Farm Stadium lets you stay connected on gameday. To enhance your gameday experience, download the Cardinals Mobile App ([azcardinals.com/app](http://azcardinals.com/app)) and connect to Stadium Wi-Fi for exclusive features like; live video game feeds and NFL Redzone. Follow these instructions on gamedays at the stadium to connect:

- Turn on the **Wi-Fi** on your wireless device
- Connect to **Stadium Wi-Fi, powered by Cox** (no password)
- Enjoy the experience

## Zero Tolerance

State Farm Stadium and the Arizona Cardinals Football Club reserve the right to revoke the season tickets of those individuals whose conduct is determined inappropriate as defined by the Guest Code of Conduct or who violate the law. Please be aware that the season ticket member is accountable for the conduct of his or her guest.

## FAMILY FRIENDLY INFORMATION

### Changing Stations

All men's, women's and family restrooms at State Farm Stadium are equipped with baby changing stations.

### Entry Process & Ticketing Information for Children

**Security Screening** – See Page 19 for additional Information on Security Procedures.

**NFL Bag Policy** – See pages 8 & 10 for additional information.

### Family Specific Permitted & Prohibited Items

#### Permitted:

- **Bottles & Food Items** – must be unopened, carried in an approved size clear plastic bag and be accompanied by a child and/or infant under 2 years of age.
- **Breast Pumps** – Nursing Mothers can enter the stadium with breast pumps supplies at any gate. While breast pumps are not subject to the clear bag policy, they will be subject to search at the gates.
- **Blankets and/or additional clothing** – Subject to search at the gates.
- **iPads and tablet devices** (no laptop computers)
- **Soft Pack Coolers for Medical Needs**
- **Medications** (i.e., epi pens, insulin, etc.) – please email [askquestions@cardinals.nfl.net](mailto:askquestions@cardinals.nfl.net) or call 602/379-0101 for specifics.

#### Prohibited:

- **Diaper Bags** – for infant's needs, please email [askquestions@cardinals.nfl.net](mailto:askquestions@cardinals.nfl.net) or call 602/379-0101 for specifics.
- **Large Strollers** are prohibited.  
State Farm Stadium allows smaller, umbrella-style strollers after proper inspection however, baby carriers cannot block aisles, rows, or seats.
- **Umbrellas larger than 12 inches in length**



### Ticketing

Children 24 months of age or younger are permitted entry inside State Farm Stadium without a ticket provided they obtain a "lap pass" prior to entry. Adults can request a lap pass from stadium team members scanning tickets at the entrance gates. The child receiving the lap pass must be present when the pass is issued. There is a limit of one lap pass per adult game ticket.

### Family Sections (Alcohol-Free)

There are three sections at State Farm Stadium in which alcohol is not permitted. Fans who hold tickets in Section 114, 424 & 432 will not be allowed to bring or consume alcohol in these areas.

### Family Restrooms

Family restrooms are intended for the use of parents with small children and guests with disabilities, are outfitted with baby-changing tables and are ADA compliant. The family restrooms are located on the Main Level (near Section 114 & 136), Club Level (near Sections 204, 219, 230 & 247) and Terrace Level (near Sections 404, 421, 435 & 454.)

### Food Allergies/Medical Food Needs

Gluten free food and beverage options are available at select concession stands, for a more descriptive list see pages 32-33.

If a guest has specific dietary/medical needs and must bring in special food items, they should contact: [askquestions@cardinals.nfl.net](mailto:askquestions@cardinals.nfl.net) or call 602/379-0101 prior to gameday for additional information.

### Guest Services Programming

#### Arizona Cardinals Kids Club

Become an official Arizona Cardinals Kids Club member and receive your Team Pack, plus opportunities to be on the field for the coin toss as a Kids Club Captain and get exclusive access at training camp opportunities. To sign up go to [www.azcardinals.com/kidsclub](http://www.azcardinals.com/kidsclub).

#### "Safe in the Seat" - Child Locator Wristbands

Our young Cardinals fans are encouraged to stop by a Guest Services Booth and pick up a Child Locator Wristband as part of the Cardinals "Safe in the Seat" Program. The child's ticket location and contact phone number can be written on the wristband in the event a child is separated from their party. Guest Services Booths are located on the Main Level (near Sections 104 & 123) and Terrace Level (Sections 417-448).

#### Celebration/Birthday Buttons

Celebratory and Birthday buttons are available at all Guest Services Booths.

#### Designated Driver Program

(see page 11 for details)

#### Diapers and Wipes

Changing materials for all ages and sizes are available at all Guest Services Booths.

#### Sensory Bags

To make our stadium more inclusive, we've introduced new sensory kits! Each kit is equipped with Cardinals branded earphones, two fidget toys and squeeze ball. Kits are available for keep at all Guest Services Booths should anyone need to use them.

### Privacy/Nursing Rooms

Privacy/Nursing Rooms are located on the Club Level in the elevator atrium at Section 230.

## **GUESTS WITH DISABILITIES INFORMATION**

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### **Assistive Listening Devices**

Assistive Listening Devices (ALD's) are available at all four Guest Services offices which are located along on Main Level (near Sections 104 & 123) and Terrace Level (Sections 417 & 448). Fans will be asked to leave a valid driver's license or other form of identification when the ALD is checked out.

### **Accessible Parking**

All Sportsman's Park carparks and most off-site gameday parking lots have signed accessible parking spots. Vehicles must have a valid Cardinals mobile parking pass to enter Sportsman's Park or off-site gameday parking areas. A state-issued ADA hangtag or license plate is required to park in a signed disabled spot. Please contact the Cardinals Ticket Office at 602/379-0102 for more information on accessible parking. Accessible parking is available on a first-come, first-served basis.

### **Accessible Cart Service**

Courtesy cart service is available for disabled fans from accessible parking areas to the stadium plaza security checkpoints. These carts are for disabled fans and one companion only. The carts will only take fans to the closest entrance as there is no cart service available inside State Farm Stadium. The cart service will be available two hours prior to the game until one hour following the conclusion of the game. Post-game fans should wait at the ADA Shuttle Tents adjacent to where they were dropped off by the Accessible Cart and check-in with the Guest Service team member under the tent to schedule a ride back to their vehicle within Sportsman's Park. Accessible Carts DO NOT give rides to parking lots outside of Cardinals Parking Lots. Please note that ADA cart service is only available within Sportsman's Park Carparks, BLU Lot G, and the Black Lot.

### **Accessible Seating**

Accessible seating is located on all levels at State Farm Stadium, including all lofts and field boxes. All levels can be accessed by the elevators located near the five stadium entrance locations. One power outlet is available at each accessible seating platform for the use of guests with electric wheelchairs and other medical equipment.

### **Emergency Evacuation**

Guests with disabilities should contact the nearest guest service or security team member for assistance in the event of an emergency evacuation as elevators and escalators will not be available for use.

### **Open Captioning**

State Farm Stadium provides open captioning service for the stadium public address system. Open captioning is displayed under the north and south videoboards throughout Cardinals game day. In addition, closed captioning is available via smart phones which are available free of charge at the Gate 1 Guest Services office (across from Section 104).

### **Restrooms**

There are 50 restrooms located throughout State Farm Stadium. All men, women and family restrooms are ADA accessible and equipped with a baby-changing table. Please ask any team member for directions to the closest restroom.

The family restrooms are located on the Main Level (near Section 114 & 136), Club Level (near Sections 204, 219, 230 & 247) and Terrace Level (near Sections 404, 421, 435 & 454.)

### **Seat Relocations**

See page 18 for additional information on Relocations.

ADA seating is available at a first-come, first-served basis.

### **Service Animals**

Guide, signal and documented service animals are allowed inside State Farm Stadium with fans that need their assistance. No pets or other animals are permitted.

A TDD phone for hearing and speech impaired fans is located at the Guest Services office at Section 104.

### **Wheelchairs & Mobility Assistance Devices**

Wheelchair assistance is available to guests and is scheduled on a first-come, first-served basis. Requests can be made by asking a stadium team member or by visiting a Guest Services Office located near Sections 104, 123, 417 and 448.

The stadium will provide wheelchairs and a staff member to escort guests to their seats, but it is requested that mobility impaired patrons be accompanied by another adult in their party. Upon arrival at the seating location, guests are required to surrender wheelchairs to stadium staff. State Farm Stadium does not have storage for any mobility assistance devices; however, they are allowed through security checkpoints after proper inspection. Mobility Assistance Devices cannot block aisles, rows, or seats.

# MAIN LEVEL

GILA RIVER  
HOTELS & CASINOS  
CLUBEAST  
Entry

BUD LIGHT  
Gate 3 Entry

Main Cardinals  
Ticket Office

HYUNDAI  
Gate 2 Entry



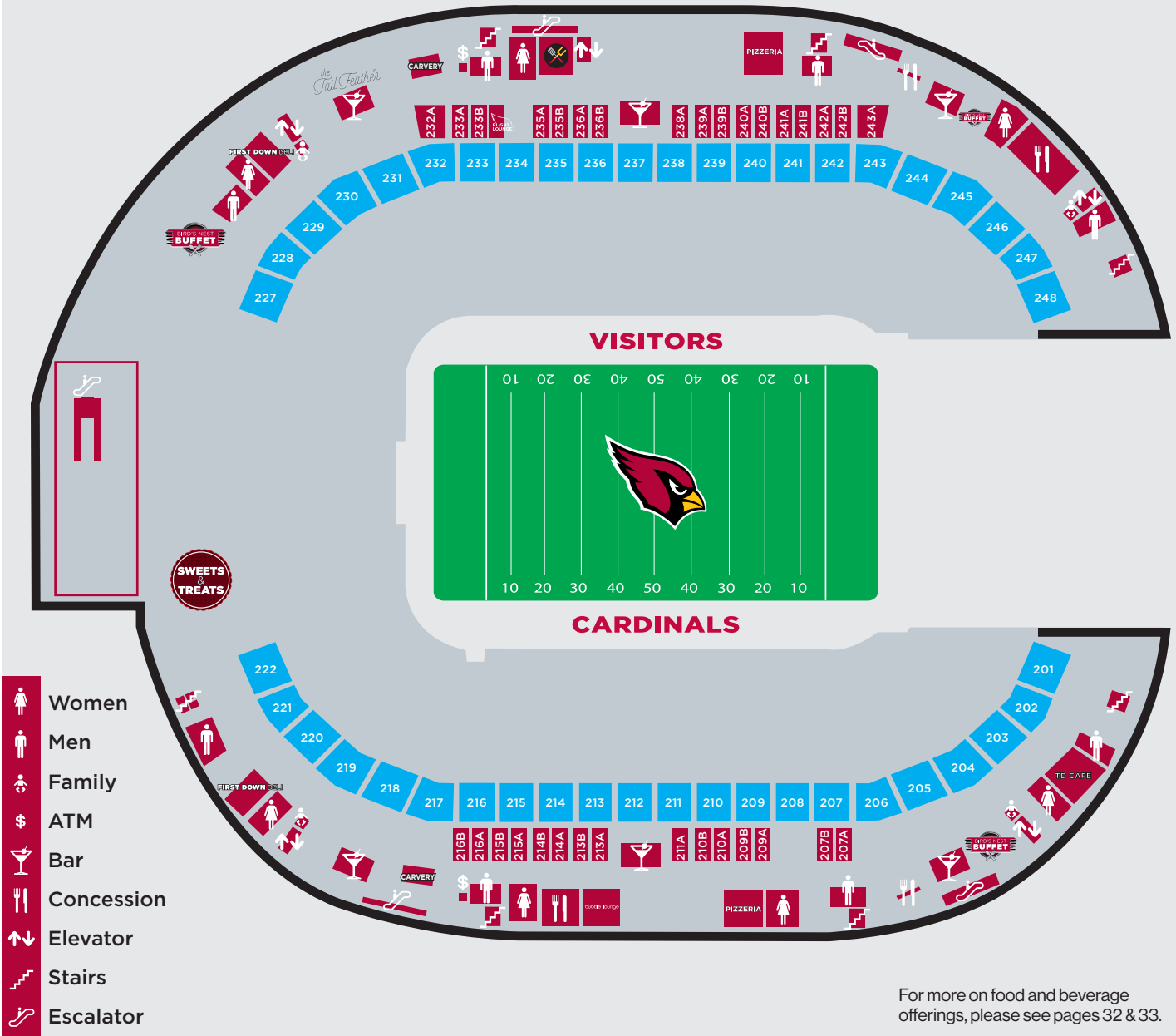
- Cardinals Ticket Windows
- Guest Services
- First Aid
- Women
- Men
- Family
- ATM
- Team Store
- Concession
- Elevator
- Stairs
- Escalator

GILA RIVER  
HOTELS & CASINOS  
CLUBWEST  
Entry

BETMGM  
Gate 1 Entry

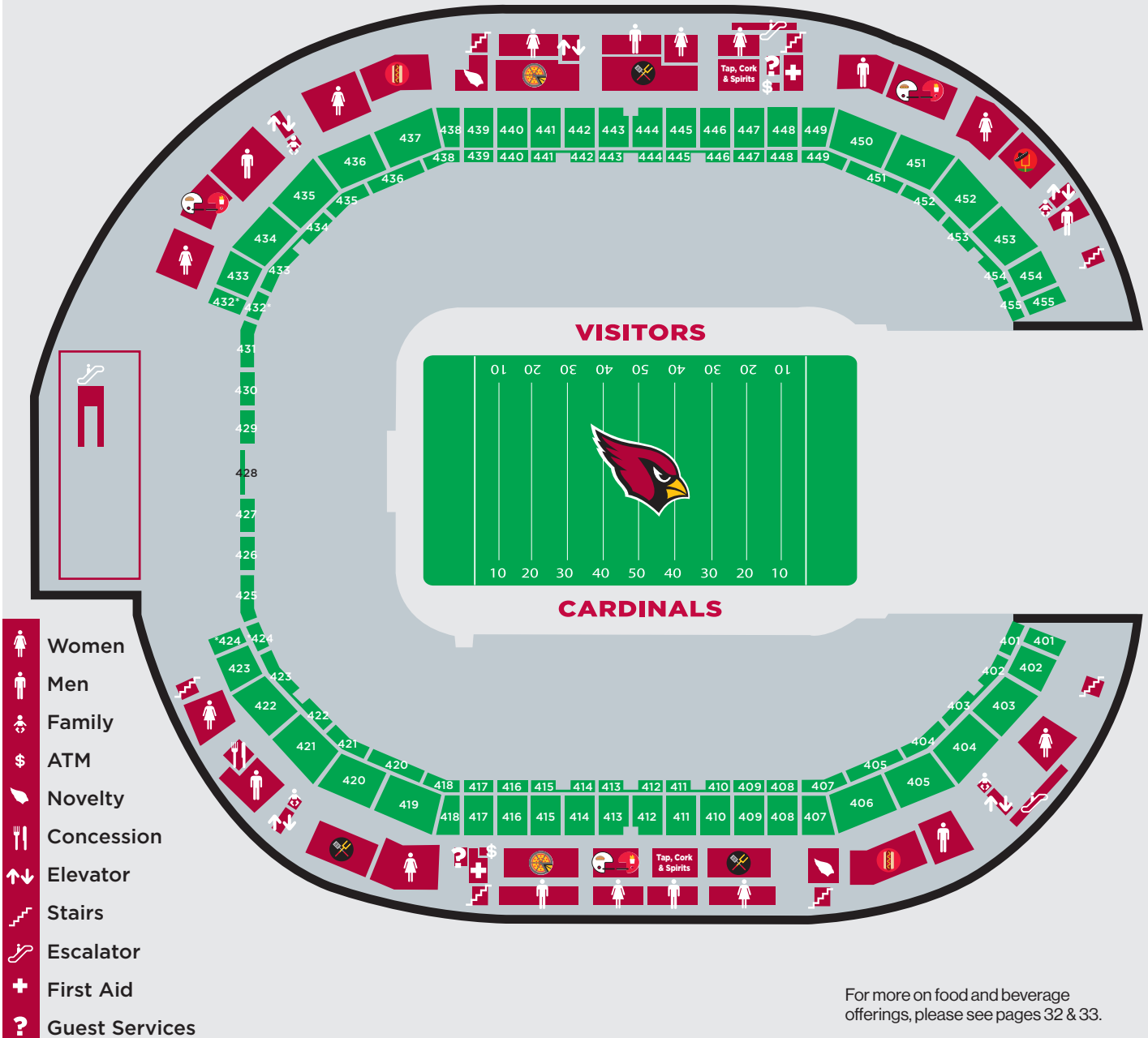
For more on food and beverage offerings, please see pages 32 & 33.

# CLUB LEVEL



For more on food and beverage offerings, please see pages 32 & 33.

# TERRACE LEVEL



For more on food and beverage offerings, please see pages 32 & 33.



Section numbers in black represent concession stands.

Section numbers in red represent portable stands.  
(Normally located along the seats)

## ALCOHOL

### DOMESTIC DRAFT - AT EVERY CONCESSION STAND

Draft Portables - 102, 111, 117, 121, 123, 125, 126, 136, 408, 418, 424, 431, 447

### PREMIUM DRAFT

101, 112, 119, 123, 126, 134, 137, 205, 212, 218, 230, 237, 245, 245, 408, 411, 429, 448

### 16OZ ALUMINUM BEER BOTTLES - EVERY BOTTLED BEER PORTABLE

Bud Light, Michelob Ultra, Budweiser, Coors Light, Miller Lite

Beer Portables - 102, 113, 114, 115, 116, 119, 122, 127, 134, 136, 401, 403, 409, 421, 427, 439, 445, Red Zone

### BUD ZERO NON-ALCOHOLIC BREW - EVERY BOTTLED BEER PORTABLE

### TALL BOYS - DOMESTIC AND PREMIUM

101, 105, 115, 131, 137, 221, 413, Red Zone

Canned Cocktails - 105, 112, 113, 119, 125, 131, 134, 139, 411, 413, 427, 439, 445, 448, Red Zone  
Margaritas - 104, 127, 130, 134, 411, 428, 448

Wine - Barefoot Spritzer: Summer Red, Moscato

103, 113, 115, 124, 125, 126, 136, 405, 411, 422, 438, 448, 452

Premium Wine - 205, 212, 218, 224, 230, Flight Lounge, 237, 247, Bubble Lounge

## BEVERAGES

### FOUNTAIN SODA - AT EVERY CONCESSION STAND

Coke, Diet Coke, Coke Zero & Sprite

Mr. Pibb - 109, 115, 132, 134, 213, 240, 408, 416, 422, 437, 448

Fanta Orange - 102, 112, 119, 127, 135, 203, 220, 235, 406, 444

Minute Maid Lemonade - 102, 109, 129, 213, 235, 408, 420, 444

FRESH SQUEEZED LEMONADE - 102, 105, 113, 123, 130, 137, 413, 414, 435, Red Zone

## BOTTLED BEVERAGES

### COKE AND DIET COKE - EVERY LEMONADE & FOOD PORTABLE

Gatorade - Every Concession Stand

Dasani Bottled Water - Every Location

Gold Peak Unsweetened Tea - 119, 135, 220, 227, 406 & 437

## CHICKEN & FRIES

Chicken Tenders W/Fries - 102, 107, 109, 124, 129, 213, 235, 247, 408, 420, 444

French Fries - 102, 107, 109, 124, 129, 213, 235, 247, 408, 420, 444

Onion Rings - 124

## COCKTAILS

Bars - 112, 134, 411, 448

Cuervo - 428

Club Bars - 205, 212, Bubble Lounge, 218, 224, 230, 237, 247

## DOGS & SAUSAGES

Big AZ Dog - 119, 135, 213, 235, 247, 406, 413, 434, 437, 450

Bratwurst - 102, 107, 109, 129, 213, 235, 420, 444

Jumbo Dog (Red Dog) - 102, 109, 112, 119, 124, 129, 203, 213, 220, 227, 235, 247, 406, 413, 420, 434, 437, 444, 450, 452, Red Zone

## GLUTEN FREE

Chicken Salad Sandwich - 113, 132, 220, 227, 416, 440

Fruit Cups - 113, 132, 220, 227, 416, 440

Gluten Free Tamales - 104

## GLUTEN FREE ALCOHOL

Bud Light Seltzer - 105, 113, 131, 403, 445

High Noon - 112, 125, 134, 203, 212, 218, 230, 237, 411, 445, 448

## NACHOS & TACOS

Nachos - 102, 107, 109, 119, 124, 129, 140, 203, 220, 235, 406, 408, 413, 416, 420, 432, 434, 437, 444, 450, Red Zone

Macho Nachos - 127, 452

Pizza Box Nachos - South Bridge, 217, 232

Tacos - 213, 237, 434

Spicy Tacos - 124, 203, 420

## PIZZA

Pizza - 113, 132, 209, 240, 416, 440

## SALADS & WRAPS

Streets of New York Antipasta - 113, 132, 416, 440

Turkey Wraps - 102, 125, 129, 209, 408, 420, 444

Chicken Caesar Salad - 125, 127, 220, 227, 452

Salad - 125, 127, 220, 227, 452

## SANDWICHES

Hamburgers - 102, 109, 129, 420, 444

Quesabirria Burger - 102

BBQ Brisket Sandwich - 122, 429

BBQ Chicken Sandwich - 122, 429

Cheesesteak - 135

Grilled Panini Sandwiches - 220, 227

## SNACKS

Chips - 119, 135, 213, 235, 247, 406, 413, 434, 437, 450, Red Zone

Jumbo Soft Pretzels - 102, 113, 119, 123, 127, 130, 135, 203, 247, 413, 435, 437, 450, Red Zone  
Kettlecorn - 101, 105, 113, 115, 123, 124, 125, 126, 132, 134, 136, 137, 209, 213, 235, 240, 247, 411, 413, 422, 426, 435, 448, 452, Red Zone

Peanuts - Every Stand & Every Beer Portable

Popcorn Souvenir Bucket - 102, 107, 113, 119, 129, 203, 220, 235, 406, 408, 413, 416, 420, 434, 437, 440, 444, 450

Sunflower Seeds - Every Stand

## SWEETS

Candy - 102, 107, 109, 113, 119, 129, 132, 134, 203, 213, 235, 247, 406, 408, 411, 416, 420, 437, 440, 444, 448

Churros - 113, 123, 127, 203, 247, 413, 434, 435, 452

Cotton Candy - 113, 123, 220, 227, 413, 435

Donuts - 127, 203, 406

Fruit Cups - 113, 132, 220, 227, 416, 440

Ice Cream - 102, 107, 109, 113, 119, 129, 132, 134, 203, 213, 235, 247, 406, 408, 411, 416, 420, 437, 440, 444, 448, 452

Sweet Nest - 222, 247

## VEGETARIAN & VEGAN OPTIONS

Vegan: Regular Potato Chips, Peanuts, Popcorn, Sunflower Seeds, Fruit Cup, Nacho (without Cheese), Cotton Candy.

Stands: Tamale Store, AZ Nuts and Claudine's Kitchen have some vegan items on their menus.

Vegetarian: Includes all the vegan items above, Nachos, Pretzels, Ben's Pretzels, Kettle Corn, Cheese Pizza, Fries, Onion Rings, Caprese Panini, Candy, Churros, Ice-cream, Cookies.

Stands: Yum Shack has some vegetarian items on their menu.

## AUTOMATED BOOTHS

Reis & Irvy's Yogurt Machine - 140, 428

## TAKEAWAY MINI MART

Assorted Juices, Sodas, Sports Drinks, Flavored Water, Candy Bars, Chips, Cookies, Fruit Cups, Salads - 125

## SUBCONTRACTORS

AZ Nuts - 108, 114, 125, 133, 427

Ben's Pretzels - 135

Claudine's Kitchen - 106

Coda Coffee - 136, 426

Cold Beers & Cheeseburgers - 109

Honey Bear's BBQ - 122, 429

Lola's Tacos - 213, 237, 434

The Tamale Store - 103

Yum Shack - 114, 135

# STATE FARM STADIUM FACTS AND FIGURES

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## FIELD TRAY

State Farm Stadium features a unique rollout natural-grass playing field, contained in a single tray measuring 234 feet wide by 403 feet long and weighing a hefty 18.9 million pounds. The first completely retractable field in North America, it will be positioned inside the stadium on game days to offer the preferred natural-grass playing surface for football and outside the stadium the remaining days of the year to receive the needed sunlight and water to grow. A total of 462 steel wheels riding on 13 parallel steel rails are used to slide the field tray in and out of the facility. Of those 462 wheels, only 76 of them are powered by a one-horsepower electric motor to move the field tray from outside to inside in roughly 70 minutes. The flexibility of this unique design allows State Farm Stadium to serve as a true multi-purpose venue featuring a 164,000 square-foot event floor.

## RETRACTABLE ROOF

The roof at State Farm Stadium is comprised of two 180-foot long by 240-foot wide retractable panels that will remain closed to allow for air conditioning during the hot summer months and then open during the cooler months to take advantage of the Valley's abundant sunshine. The fabric roof will allow light to fill the stadium and provide an open, airy feel even when the roof panels are closed. The roof system is designed to close in approximately 12 minutes.

## SPORTSMAN'S PARK

The area that surrounds and encompasses State Farm Stadium is known as Sportsman's Park. The 160-acre footprint includes carparks, grass areas and an abundance of trees and other landscape native to the area. On-site parking accommodates 14,000 cars as part of an innovative site plan designed to create a truly unique tailgating experience for fans. A tree-lined expanse of grass, the Great Lawn extends west from 95th Avenue to the Loop 101. The lawn stretches over 1,000 feet and 4.61 acres total, which is designed for use by fans while tailgating at games or to use during other activities outside the stadium.

## TILLMAN PLAZA AND MEMORIAL

The Pat Tillman Memorial is located in a prominent, but reflective area just off the northwest section of the stadium plaza, which is also known as Tillman Plaza. Both the plaza and memorial are open for viewing by fans during their visit to the stadium. The Memorial was conceived and designed by Peter Eisenman and Michael Dollin, the same designers who designed Sportsman's Park, the 160-acre parcel that surrounds State Farm Stadium. The Memorial consists of a bronze statue of Pat in a pose familiar to all Cardinals fans. The statue was sculpted by Omri Amrany, an expert in this art form. Opposite the statue is a 60 foot diameter negative edge reflecting pool. The pool has a low seat wall that allows fans to experience the Memorial and creates a fitting remembrance of the Arizona State Sun Devil, Arizona Cardinal and U.S. Army Ranger that lives on in our hearts and memories.

# EMERGENCY EVACUATION PLAN

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All fans at State Farm Stadium should familiarize themselves with the emergency evacuation plan. The most important thing you can do in the event of an emergency is be prepared. The first step is to be familiar with the closest emergency exits to your seat location. It is always a good idea to identify two emergency exits should one be unavailable due to the nature of the emergency. Families and groups should pre-designate a meeting location outside of the stadium in the event of an evacuation. If you have any questions about the location of emergency exits please refer to the stadium diagrams in this guide or contact a guest service or security staff member for assistance.

It is important to remain calm and follow the instructions of stadium staff during an evacuation. Please remember, for the safety of all, everyone should leave in an orderly manner.

## RED ZONE

Exit the seating area by walking to the top of the sections and down the stairways to the event floor. Exit the stadium through the emergency exits and up the vehicle ramp to the parking lot.

## MAIN LEVEL

Exit the seating area by walking to the top of the section and onto the concourse. Exit the stadium through the nearest gate or door and continue out to the parking areas.

## CLUB LEVEL

Exit the seating area by walking to the top of the section or out the loft doorway to the Club concourse. Proceed to the nearest stairwell or north ramp exit doors and walk down to ground level. Exit the stadium and continue out to the parking areas.

## LOFTS CORRIDOR

Exit loft doorway to the Loft corridor. Proceed to the nearest stairwell or north ramp exit doors and walk down to ground level. Exit the stadium and continue out to the parking areas.

## RING OF HONOR

Exit up and out of the seating area into the concourse and locate the nearest stairwell and exit down the stairs or walk north to the north ramp and take the ramp down and exit out of the stadium and into the parking lot.

## TERRACE LEVEL

Exit the seating area by walking to the concourse. Proceed to the nearest stairwell or north ramp exit doors and walk down to ground level. Exit the stadium and continue out to the parking areas.

## DISABLED FANS

Contact the nearest guest service or security staff member for assistance in exiting the stadium as elevators and escalators are not available in the event of an emergency.



If you require assistance during your visit to State Farm Stadium or wish to report violations of the Cardinals Code of Conduct, stadium staff can be reached at:

**GAME DAY HOTLINE**

**623-433-7156**

**TEXT MESSAGE HOTLINE**

**623-400-2210**

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