



FREQUENTLY ASKED QUESTIONS

Q: WHAT IS THE 12-MONTH PAYMENT PLAN (ALSO KNOWN AS THE ANNUAL MEMBERSHIP PLAN)?

A: The 12-Month Payment Plan conveniently spreads Annual Membership payments over interest-free monthly installments prior to the start of the applicable season, starting every August and ending every July. The first charge for your 2023 season monthly payments will occur when you sign-up and the subsequent charges will be made on the 15th of each month through July 17, 2023, and will renew automatically for the 2024 season starting on August 15, 2023.

Q: HOW DO I SECURE MY MEMBERSHIP FOR 2023?

- A:
1. Log into your Buccaneers Account Manager at am.ticketmaster.com/bucs.
 2. Click MY INVOICE to view your balance due for 2023.
 3. Click CONTINUE on the Invoice Summary.
 4. Under PAYMENT, select Annual Membership Plan. Click ADD PAYMENT METHOD to add your credit card.
 5. Click I ACCEPT TERMS AND CONDITIONS and PAY NOW
 6. After selecting Annual Membership Plan, you must agree to the terms and conditions to secure your Membership. In order to do so, follow the instructions of the pop-up after payment: Select SUBMIT and then VIEW AND SIGN TERMS.
 7. On the Annual Membership Plan Authorization Form, review the terms, click "I agree...", digitally sign in the signature box and click SUBMIT FORM.
 8. Anxiously await the 2023 season!

Q: DO I HAVE TO ENROLL IN THE 12-MONTH PLAN?

A: Yes, enrollment in the 12-Month Payment Plan is a convenient and interest free way for all Krewe Members to pay their Membership beginning with the 2023 season. However, you may choose to make advanced payments or payment in full for the 12-Month Payment Plan.

Q: WHAT HAPPENS IF I SELECT ANNUAL MEMBERSHIP PLAN AS MY PAYMENT METHOD WITHOUT COMPLETING THE ANNUAL MEMBERSHIP PLAN AUTHORIZATION FORM?

A: You must complete the Annual Membership Plan Authorization Form by the renewal deadline of March 15. If you have not agreed to the terms by the renewal deadline of March 15, you risk losing your seat location.

Q: CAN I PAY FOR MY MEMBERSHIP BY CHECK OR PROVIDE MY CREDIT CARD OVER THE PHONE?

A: No, all payments must be made online through your [Buccaneers Account Manager](#). If you need assistance logging in to your [Buccaneers Account Manager](#) contact your Dedicated Member Relations Associate at 813-879-2827.

Q: THE CARD I HAVE ON FILE IS NO LONGER ACTIVE/I WOULD LIKE TO USE A NEW CARD. HOW CAN I CHANGE IT?

A: You can update your card on file by clicking on your 2023 invoice in your [Buccaneers Account Manager](#). You will be able to view the current card and select "Edit Payment Method" to add a new one. It is required to have a card on file, so if you do not want your payment automatically processed, you will need to submit a payment before each installment date with a card.

Q: I WOULD LIKE TO CHANGE MY SEAT LOCATION FOR THE 2023 SEASON, DO I HAVE TO RENEW IN MY CURRENT SEAT LOCATION?

A: Yes, in order to participate in the Online Relocation Event and have the opportunity to select from the best available seat locations, you must renew your current seat location before the renewal deadline of March 15. After the renewal deadline, non-renewed seats will be released and made available during the Online Relocation event to renewed members. The relocation event will take place in tenure order, with our most tenured members having the first opportunity to select from available seats.

Q: WHEN WILL THE RELOCATION EVENT TAKE PLACE?

A: The Online Relocation event will take place after the renewal deadline of March 15. Your Dedicated Member Relations Associate will send a Save the Date to the email address on file to all renewed members as soon as dates and times are confirmed.

Q: CAN I ADD-ON SEATS DURING THE ONLINE RELOCATION EVENT?

A: Yes, eligible members will have the opportunity to add-on seats (up to maximum of 6 total seats per account) during the Online Relocation Event.

Q: BY RENEWING MY SEATS, AM I COMMITTED TO PURCHASE MY SEATS FOR ANY HOME PLAYOFF GAMES IN 2023?

A: Beginning with the 2023 season, your Krewe Membership automatically enrolls you into the NFL's Pay As We Play program for playoff tickets, which reserves your seats for all home playoff games and locks in special Member pricing for a potential home Wild Card game. By being enrolled in the NFL's Pay As We Play program, you agree to purchase tickets to all available Tampa Bay Buccaneers post-season home games. You may opt out of your enrollment into the NFL's Pay As We Play program annually by submitting the form located at <https://www.buccaneers.com/payasweplayoptout> no later than seventy-two (72) hours after being notified by the Buccaneers of the playoff ticket pricing.

Q: I AM ALREADY ENROLLED IN THE ANNUAL MEMBERSHIP PLAN, CAN I CANCEL MY SEATS AT ANY TIME?

A: Members who are enrolled before the final payment of the current season pass is due are committed to the 2023 season. You may prevent auto renewal for the subsequent season by providing written notice at any time before the final payment date of the current season pass is due which is July 15th of each year (e.g., July 15, 2023 for the 2024 Season). Written notice must be submitted at: <https://www.buccaneers.com/annualmembershiptout> .

Q: I AM ALREADY ENROLLED IN THE ANNUAL MEMBERSHIP PLAN, WILL MY PAYMENTS CHANGE NOW THAT 2023 PRICING HAS BEEN ANNOUNCED?

A: Any changes to your monthly payment schedule can be viewed at <https://am.ticketmaster.com/bucs/invoice> and will begin with the payment on March 15.

Q: WILL THE KREWE'S NEST SEATING REMAIN FOR THE 2023 SEASON?

A: The Krewes Nest will be removed for the 2023 season and the South Endzone local eats will be open for service.

Q: DO MY MEMBER BENEFITS REMAIN THE SAME?

A: Yes, you will continue to receive the same great benefits including exclusive member experiences year-round, access to award winning customer service, 15% discount on in-stadium food, beverage, merchandise and parking and NEW customized benefits through your Krewe Card! Stadium Club Members will continue to receive food, beverage, and merchandise credits.

Q: WILL TICKETS BE MOBILE FOR 2023?

A: Yes, all tickets, parking and discounts will be mobile for the 2023 season. Tickets and parking can be easily accessed and transferred through the Buccaneers app or online Buccaneers Account Manager and added to the wallet on your smart phone.

Q: WHEN CAN I MANAGE MY TICKETS?

A: You will be able to view and manage your tickets in your Buccaneers Account Manager after the 2023 schedule has been released and after your 2023 balance is paid in full. If you are enrolled in the 12-Month Payment Plan, and would like to manage your tickets after the NFL schedule is released, but before the final payment in July, you must pay off your full 2023 balance.

*Subject to change. Please contact your dedicated Member Relations Associate for any questions.