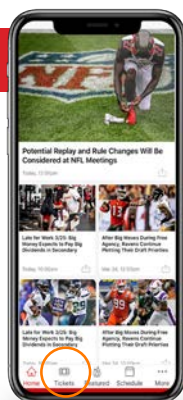




STEP-BY-STEP GUIDE: TRANSFERRING YOUR SECURE DIGITAL TICKETS & PARKING

1



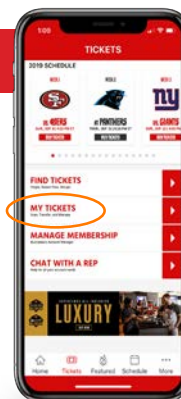
DOWNLOAD THE APP

Open the official
Buccaneers App on
your mobile device.

iPhone users, select
TICKETS on the bottom
navigation bar.

Android users, select
the menu icon in the
top left and then select
TICKETS from the menu.

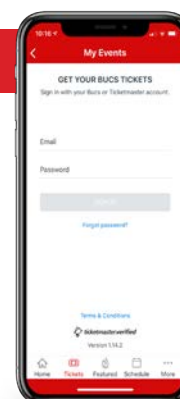
2



ACCESS TICKETS

Select the
**MANAGE MY
TICKETS** button.

3



LOG IN

Log in using the
email address and
password
associated with
your Buccaneers
Account Manager.

4



MANAGE TICKETS

You will see a
listing for each of
your Regular
Season Tickets.

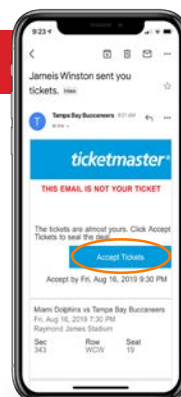
5



TRANSFER

Transfer secure
digital tickets to
friends, family or
clients by selecting
from contacts or
manually entering a
recipient's name,
email or phone
number.

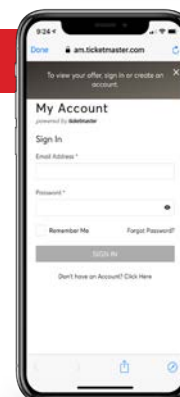
6



ACCEPT

The recipient will
receive an email
invitation to accept
your ticket transfer
offer. Select Accept
Tickets in the
email to create an
Account Manager
account or log in to
an existing account.
This email is **NOT**
your ticket.

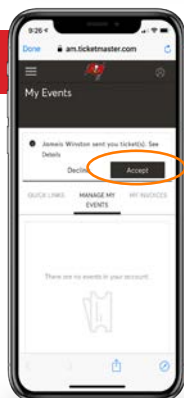
7



LOG IN

Log in to Account
Manager using the
email address that
the tickets were
transferred to. If
you already have an
account and forgot
your password,
select **Forgot
Password?**

8



ACCEPT

Select **Accept**, then
view your secure
digital tickets
before heading to
the event.

YOU'RE ALL SET!

WE ENCOURAGE YOU TO RETRIEVE YOUR SECURE DIGITAL TICKET BEFORE ARRIVING TO THE STADIUM FOR EASE OF ACCESS.

FREQUENTLY ASKED QUESTIONS

How do I get the official Buccaneers App?

The official Buccaneers App is free on the app store and play store. You can also manage your tickets by logging into your ticketing Account Manager with the following short link in your mobile browser: bccn.rs/am. Your username is your email address. (If it's your first time logging in you'll need to select 'Forgot Your Password' to have a temporary password sent to you).

How do I pull up my ticket?

In the Buccaneers App, select the Tickets tab and then select MANAGE MY TICKETS. Select the SIGN IN TO BUCS button. Log in using the email address and password associated with your Buccaneers Account Manager. Simply tap on the event you wish to view tickets for and you'll see your digital ticket. Select VIEW BARCODE to scan at the gate or ADD TO PASSBOOK or G PAY to add to your smartphone wallet in advance of the event.

What if I want to send someone else to the game?

If a friend or family member will be attending the game instead, you will need to transfer the tickets to them, which can also be done through the Buccaneers app or Buccaneers Account Manager on mobile or desktop. It's easy – select the game you would like to manage, select SEND and either select from your contacts or enter the email address. Once you transfer tickets, the recipient will receive an email notification. They will need to accept the transfer at which point the tickets will be in their account (they must 'accept the transfer' to access the tickets.)

What if I don't have a smartphone?

If you do not have a smartphone for any reason, you can either use your Season Pass card or visit the Ticket Office on Gameday to receive a paper ticket.