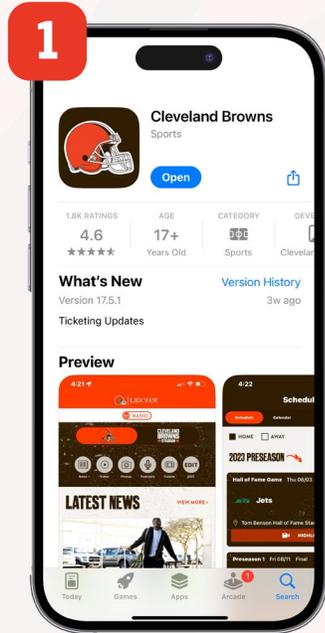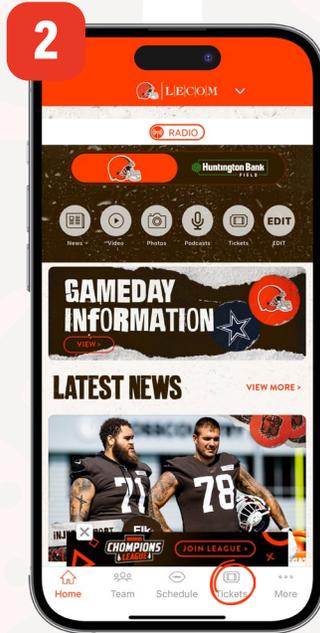# MOBILE TICKETING GUIDE
HOW TO ACCESS TICKETS

1
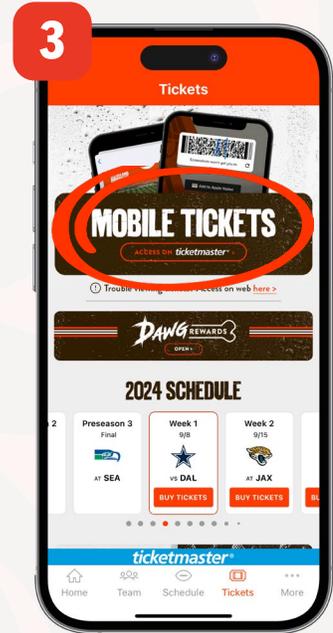
Download the latest version of the Cleveland Browns app from the App Store

2

Open the app and select **"Tickets"** from the navigation menu

3

Select **"Mobile Tickets"**

4a

Sign in with your Browns Account Manager credentials

4b

Link your Browns and Ticketmaster accounts

5a

If promoted, update your password by selecting the link and entering your email address
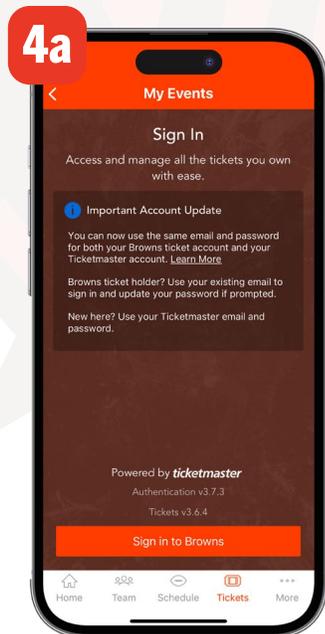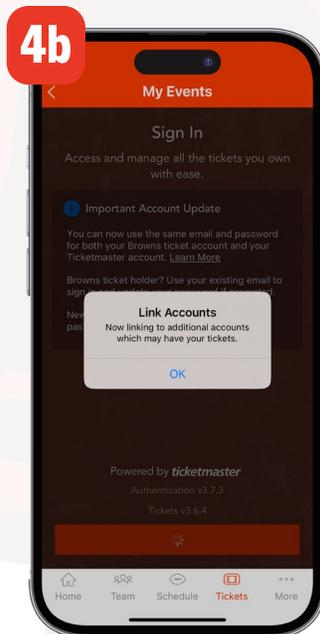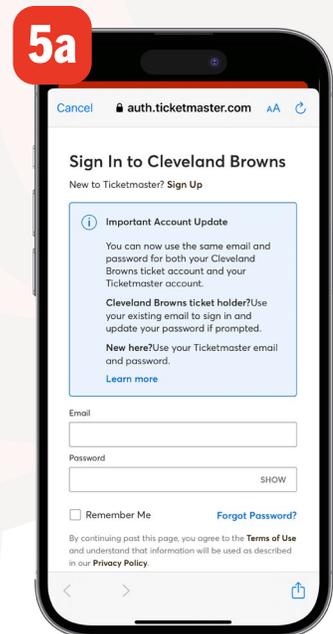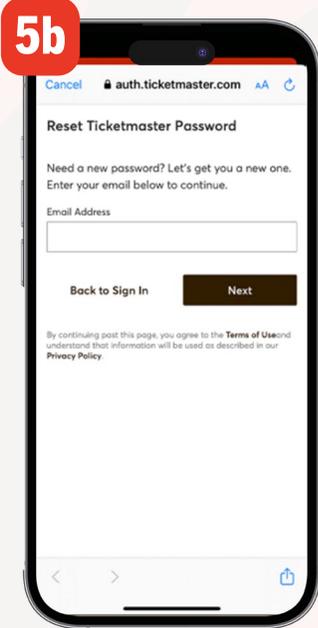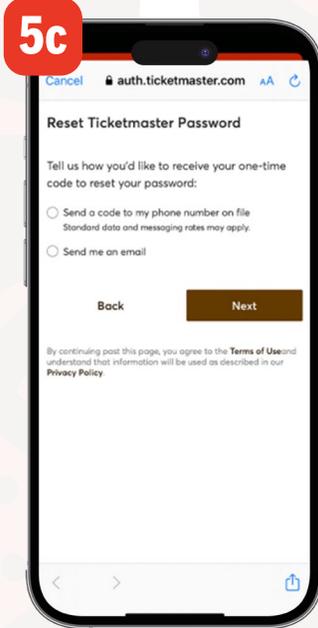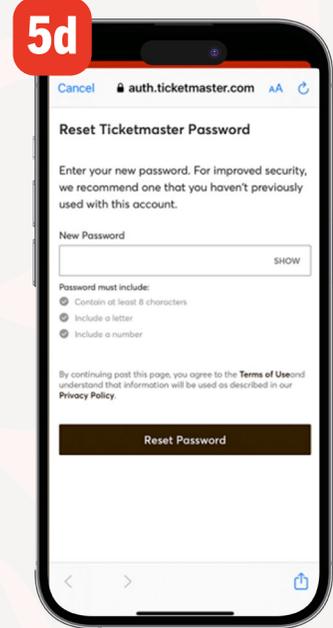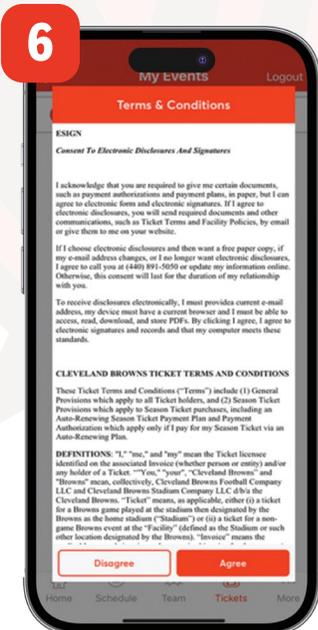
MOBILE TICKETING GUIDE
HOW TO ACCESS TICKETS

5b

Cancel · auth.ticketmaster.com · AA · ↻

Reset Ticketmaster Password

Need a new password? Let's get you a new one. Enter your email below to continue.

Email Address

[   ]

Back to Sign In   Next

By continuing past this page, you agree to the **Terms of Use** and understand that information will be used as described in our **Privacy Policy**.

Enter your Account Manager email address to request a new password

5c

Cancel · auth.ticketmaster.com · AA · ↻

Reset Ticketmaster Password

Tell us how you'd like to receive your one-time code to reset your password:

○ Send a code to my phone number on file
Standard data and messaging rates may apply.

○ Send me an email

Back   Next

By continuing past this page, you agree to the **Terms of Use** and understand that information will be used as described in our **Privacy Policy**.

Choose to receive a verification code by text or email, then enter the code

5d

Cancel · auth.ticketmaster.com · AA · ↻

Reset Ticketmaster Password

Enter your new password. For improved security, we recommend one that you haven't previously used with this account.

New Password

[SHOW]

Password must include:
✓ Contain at least 8 characters
✓ Include a letter
✓ Include a number

By continuing past this page, you agree to the **Terms of Use** and understand that information will be used as described in our **Privacy Policy**.

Reset Password

Enter a new password

6

My Events   Logout

Terms & Conditions

ESIGN

Consent To Electronic Disclosures And Signatures

I acknowledge that you are required to give me certain documents, such as payment authorizations and payment plans, in paper, but I can agree to electronic form and electronic signatures. If I agree to electronic disclosures, you will send required documents and other communications, such as Ticket Terms and Facility Policies, by email or give them to me on your website.

If I choose electronic disclosures and then want a free paper copy, if my e-mail address changes, or I no longer want electronic disclosures, I agree to call you at (440) 891-5050 or update my information online. Otherwise, this consent will last for the duration of my relationship with you.

To receive disclosures electronically, I must provide a current e-mail address, my device must have a current browser, and I must be able to access, read, download, and store PDFs. By clicking I agree, I agree to electronic signatures and records and that my computer meets these standards.

CLEVELAND BROWNS TICKET TERMS AND CONDITIONS

These Ticket Terms and Conditions ("Terms") include (1) General Provisions which apply to all Ticket holders, and (2) Season Ticket Provisions which apply to Season Ticket purchases, including an Auto-Renewing Season Ticket Payment Plan and Payment Authorization which apply only if I pay for my Season Ticket via an Auto-Renewing Plan.

DEFINITIONS: "I," "me," and "my" mean the Ticket licensee identified on the associated Invoice (whether person or entity) and/or any holder of a Ticket. ""You," "your", "Cleveland Browns" and "Browns" mean, collectively, Cleveland Browns Football Company LLC and Cleveland Browns Stadium Company LLC d/b/a the Cleveland Browns. "Ticket" means, as applicable, either (i) a ticket for a Browns game played at the stadium then designated by the Browns as the home stadium ("Stadium") or (ii) a ticket for a non-game Browns event at the "Facility" (defined as the Stadium or such other location designated by the Browns). "Invoice" means the

Disagree   Agree

Home   Schedule   Team   Tickets   More

Review and accept the updated Ticket Back Terms prior to each event

7

✕   My Tickets

Club - Corner

Section   Row   Seat
324   11   3

Browns Vs Cowboys
Sun, Sep 8, 4:25pm · Huntington Bank Field

EMS Gate / CLUB LEVEL NORTH

View Ticket

Ticket Details

Transfer   Sell

Select **"View Ticket"** to display barcode

8

✕ Browns Vs Cowboys
Sun, Sep 8, 4:25pm - Huntington Bank Field

Club - Corner

Section   Row   Seat
324   11   3

Screenshots won't get you in. ↻
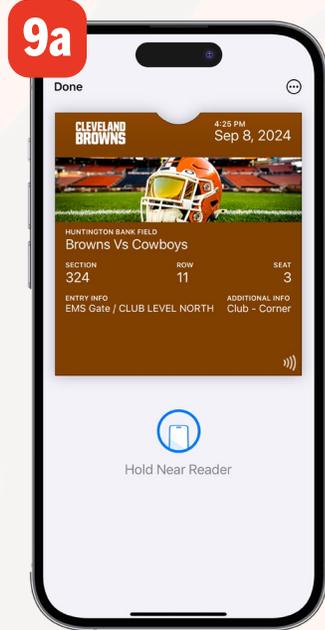
Add to Apple Wallet

EMS Gate / CLUB LEVEL NORTH

iOS users can tap **"Add to Wallet"** to prior to arrival. Android users can save to Google Pay

MOBILE TICKETING GUIDE
HOW TO ACCESS TICKETS

9a

Done ⋯

CLEVELAND BROWNS
4:25 PM
Sep 8, 2024

HUNTINGTON BANK FIELD
Browns Vs Cowboys

SECTION | ROW | SEAT
324 | 11 | 3

ENTRY INFO | ADDITIONAL INFO
EMS Gate / CLUB LEVEL NORTH | Club - Corner

Hold Near Reader

**Display your ticket
at the gate**

9b

✕ Browns Vs Cowboys
Sun, Sep 8, 4:25pm - Huntington Bank Field

Club - Corner

Section | Row | Seat
324 | 11 | 3

Screenshots won't get you in. ↻

✓ View in Wallet

EMS Gate / CLUB LEVEL NORTH

**Or display your barcode
at the gate**