



# ONLINE TICKETING STEP-BY-STEP GUIDE (MOBILE WEB + DESKTOP)

## HOW TO CANCEL A TICKET TRANSFER

- 1 Using your mobile device's camera, scan the QR code below to access your online account manager.

If you cannot scan the QR code below, navigate to <https://am.ticketmaster.com/broncos/>.

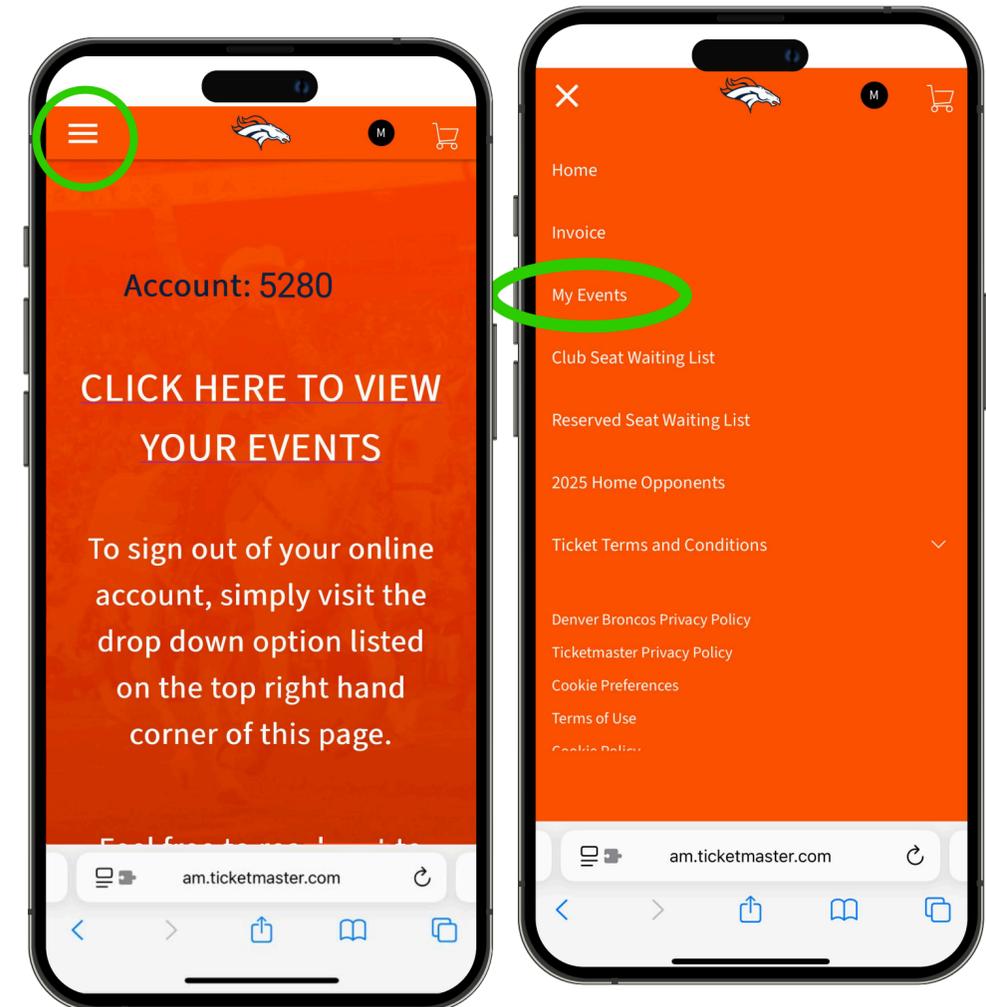
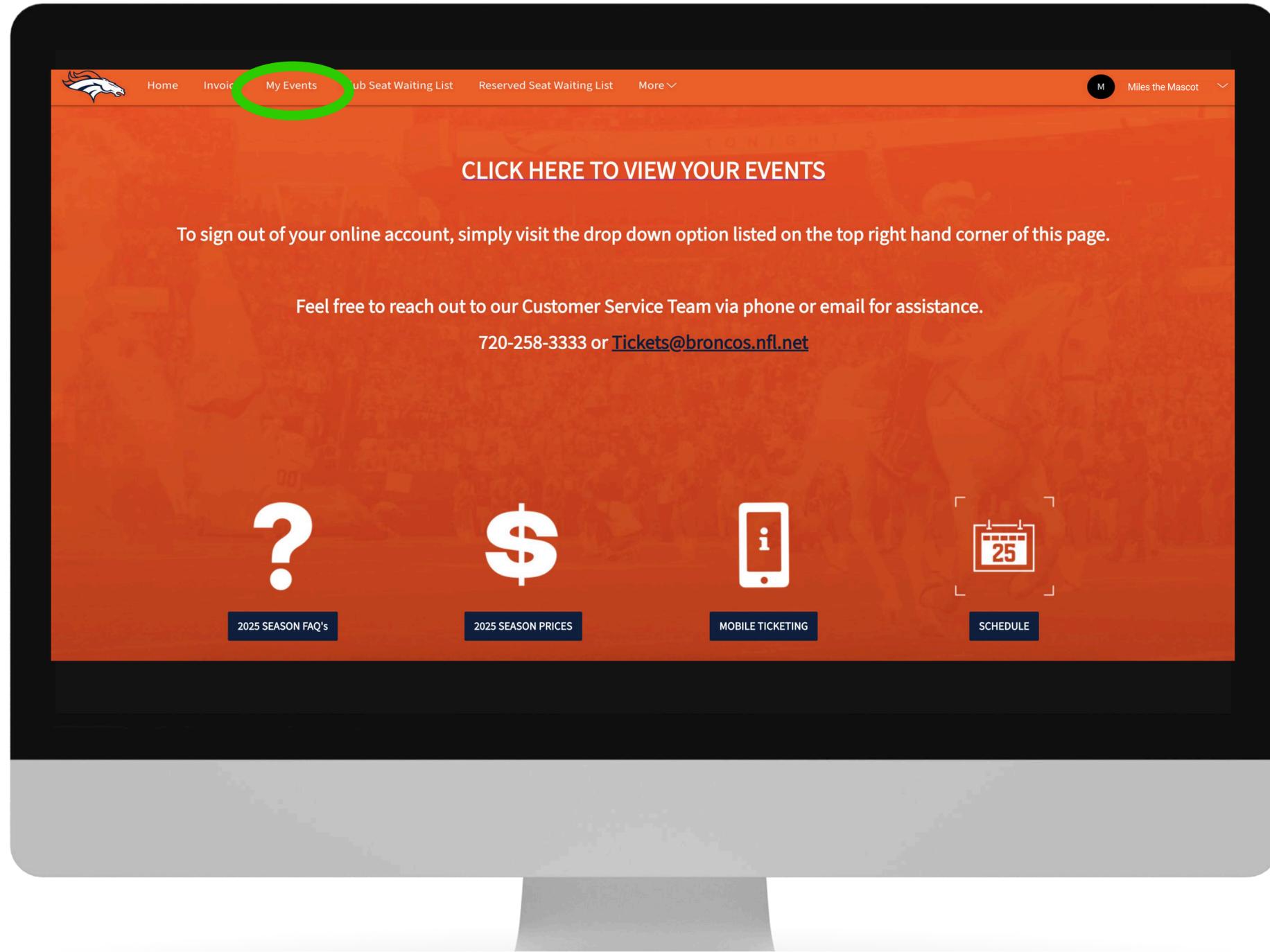
- 2 Tap the **“Log In”** button on the Account Manager landing page to enter the email address and password associated with your Denver Broncos Account, and then select **“Sign In”**.





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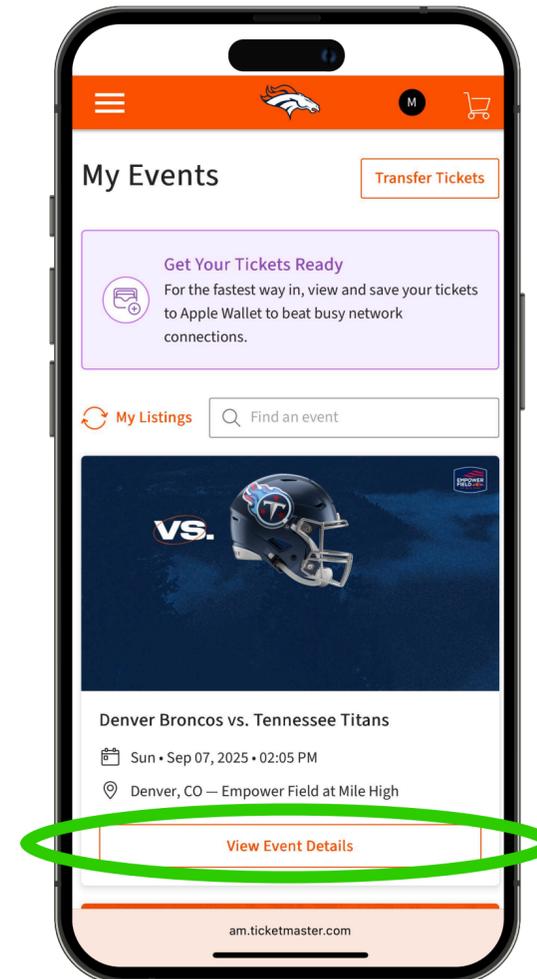
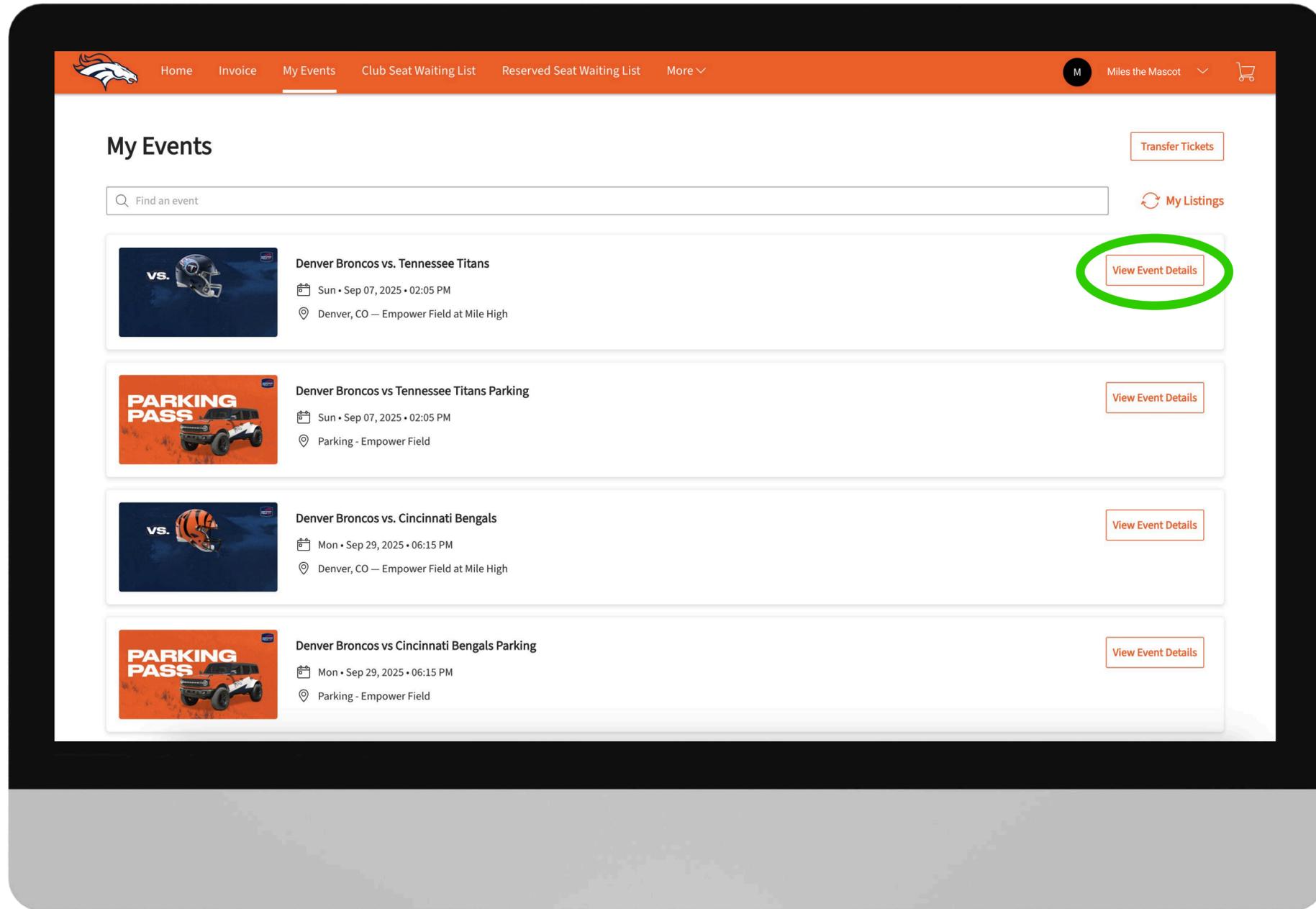
3 Once you are logged into your account, tap **“My Events”**. On mobile devices, expand the main menu to access My Events.





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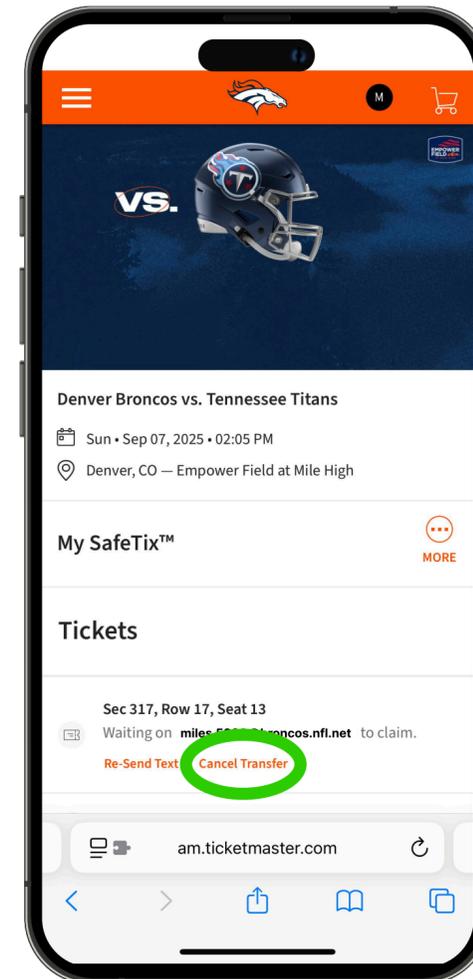
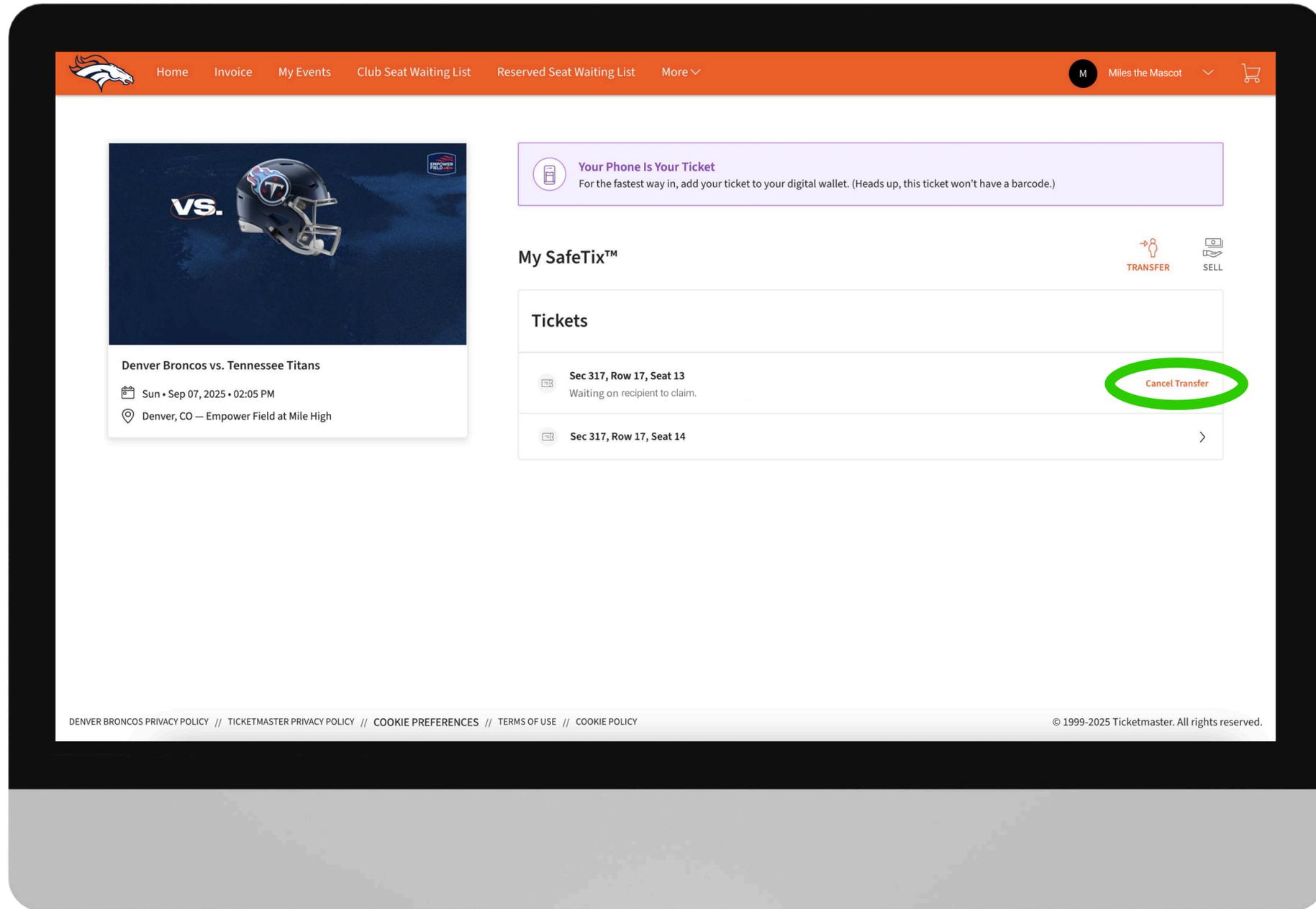
**4** To access your ticket transfer, locate the event and tap **“View Event Details”**.





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5 To be cancelling the transfer, tap **“Cancel Transfer”**.





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6 Confirm your transfer cancellation by tapping **“Yes”** (**“Cancel Transfer on”** desktop). You will then see a confirmation pop-up that the transfer has been cancelled.

