

We have every expectation that there will be a full NFL game schedule in 2020. However, if a game is cancelled and cannot be rescheduled, or is played under conditions that prohibit fans from attending, the following refund policies apply:

1. For ticket buyers who purchased tickets directly from the club (i.e., Season Tickets, Group Sales and/or Partial Season Plans), buyers will have the option of a full refund of their ticket purchase price (plus associated fees) for any impacted games, or have the ability to apply the applicable amount to a future ticket purchase.

2. For single game tickets purchased through NFL Licensed Channels, the refund policies for cancelled games are:

- Ticketmaster: Automatic refunds provided for all primary and secondary sales within 30 days of cancellation
- SeatGeek: Refunds provided upon request for all primary and secondary sales within 30 days of cancellation
- StubHub: No refunds unless required by law. Credit issued worth 120% of original order. Credit expires in 2022 and can be used on any future StubHub purchase. The following states require refunds be issued and Ticket Buyer must call Stub Hub directly to request refund: CA, CO, CT, FL, GA, HI, IL, LA, NJ, NY, NC, PA, SC, TN.