

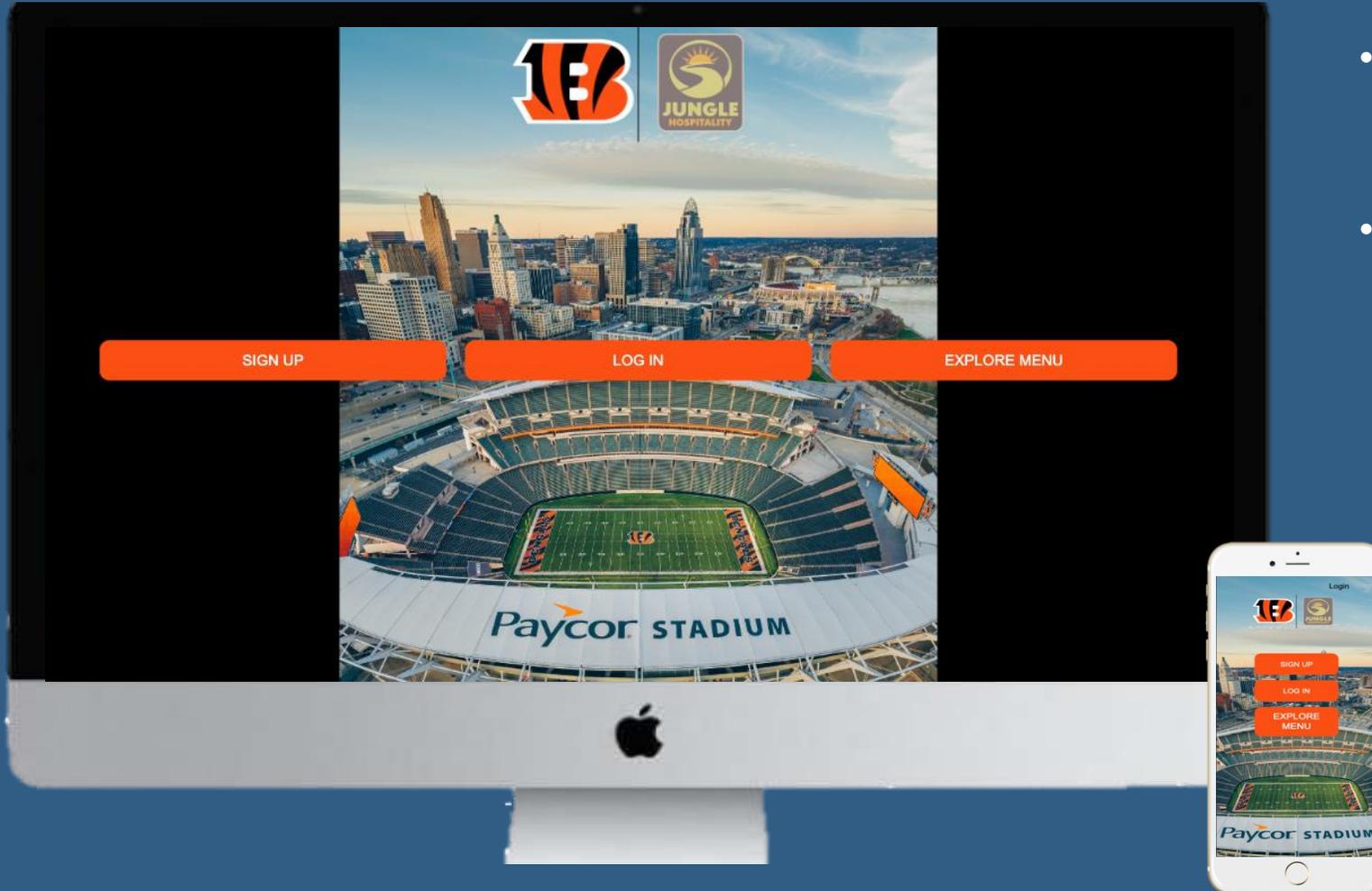
Paycor Stadium

Suite Preorder Guide

Preorder Landing Page

Page Information

- 1st time users are encouraged to “Sign up” and create an account to receive the account benefits
- Select login, sign up or explore menu.
 - Signing in allows you to access your specific account information such as payment methods & favorite orders
- Device: the Webpage will format to the device you are using (PC, Tablet, Phone, etc)



Sign-Up Selection

Already have a Jungle Hospitality Account?
[Sign In](#)

Full Name

Company Name

 ·

Must be able to receive SMS

Email

Create a Password

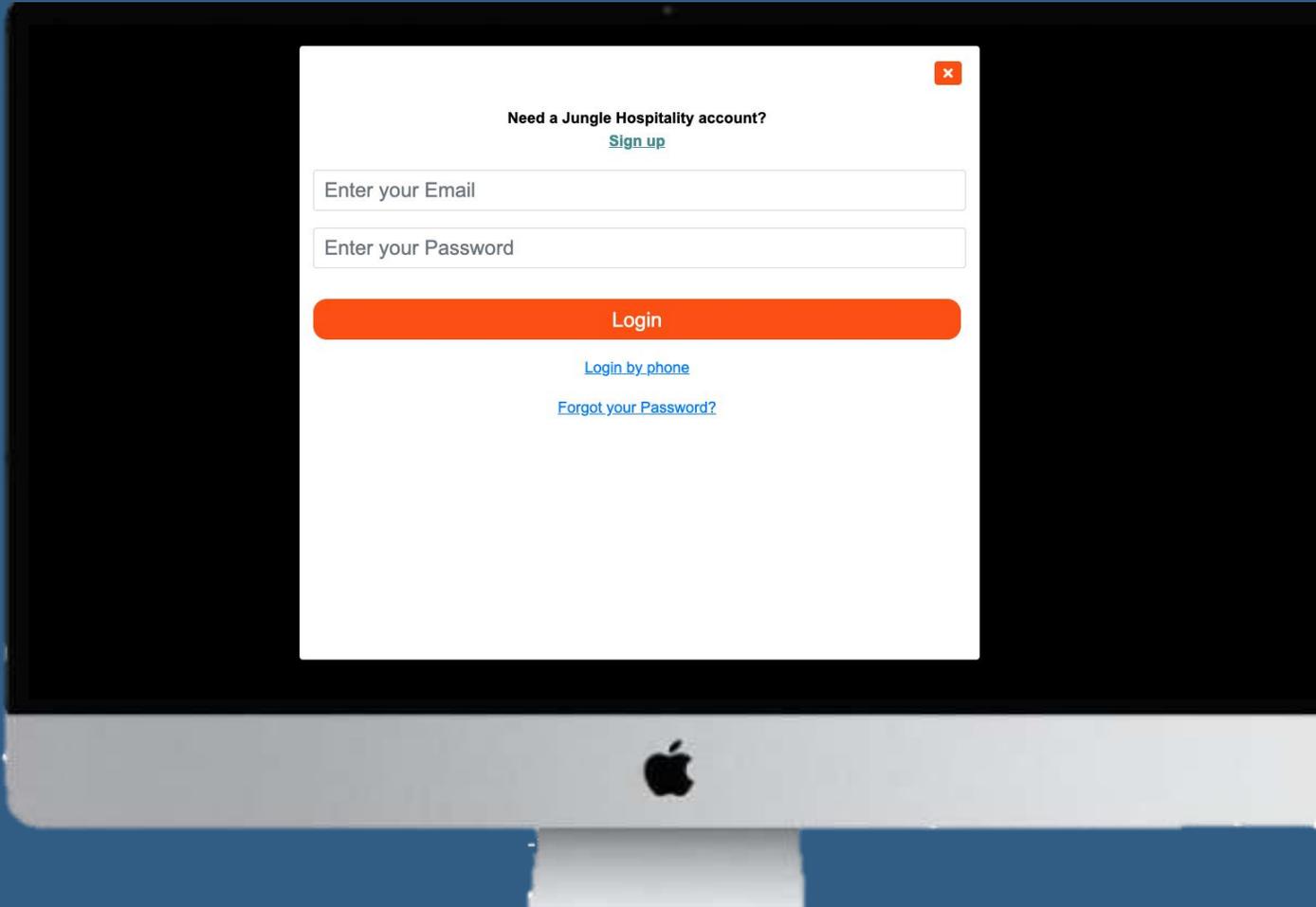
Confirm Your Password

Sign Up

Sign-Up Options

- *Please skip this step if you've been provided login credentials from the venue* If necessary, update account information from the post sign-in page
- Follow the data inputs to complete your registration
- Creating an account allows you to save your payment methods, apply credits, view receipts, edit orders, etc.

Login Options

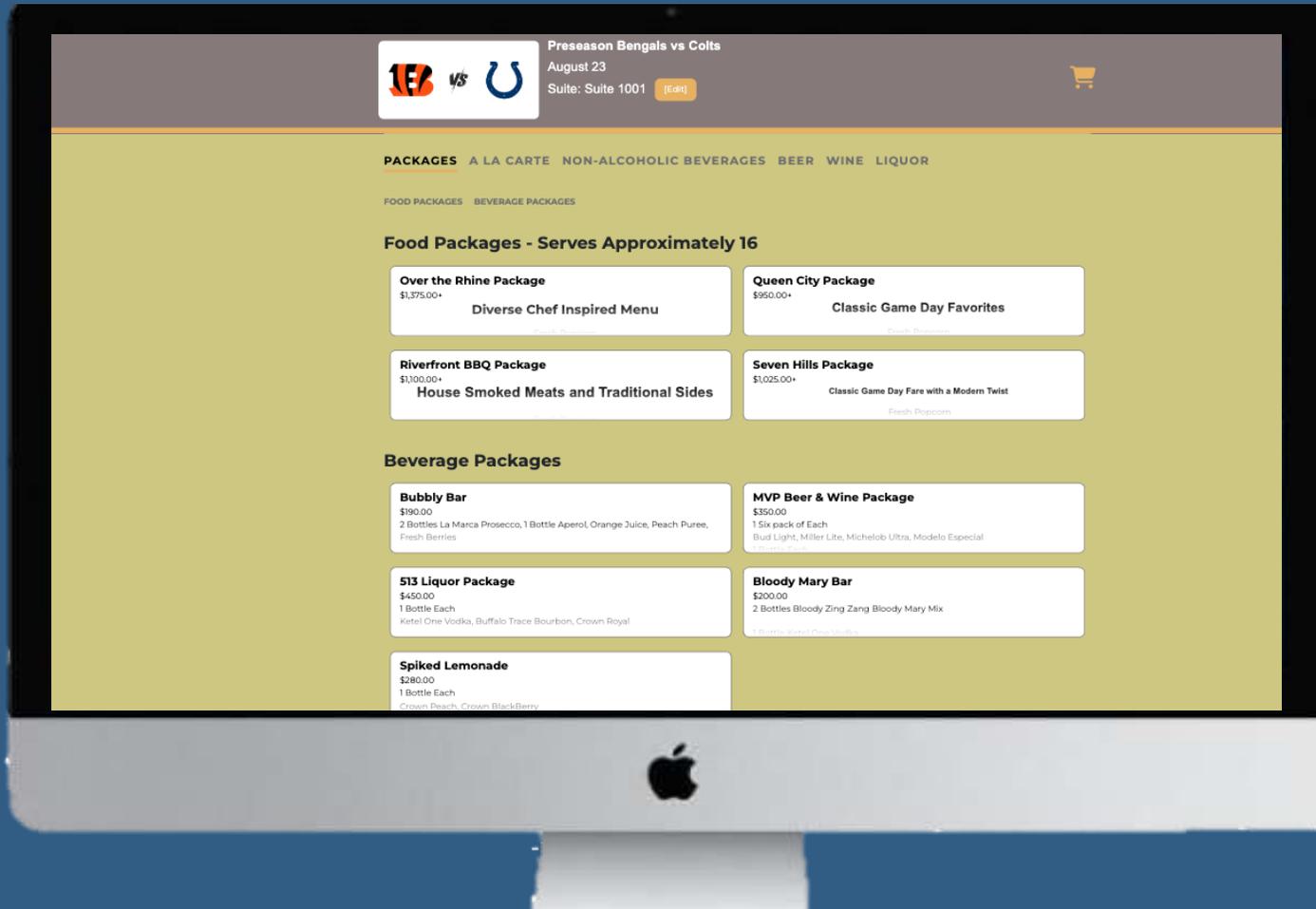


Login with one of the following options:

- Email & Password
- Phone number
- *"Forgot Password" option for email login credentials*

Menu Selection Page

Page Options: Select your order!

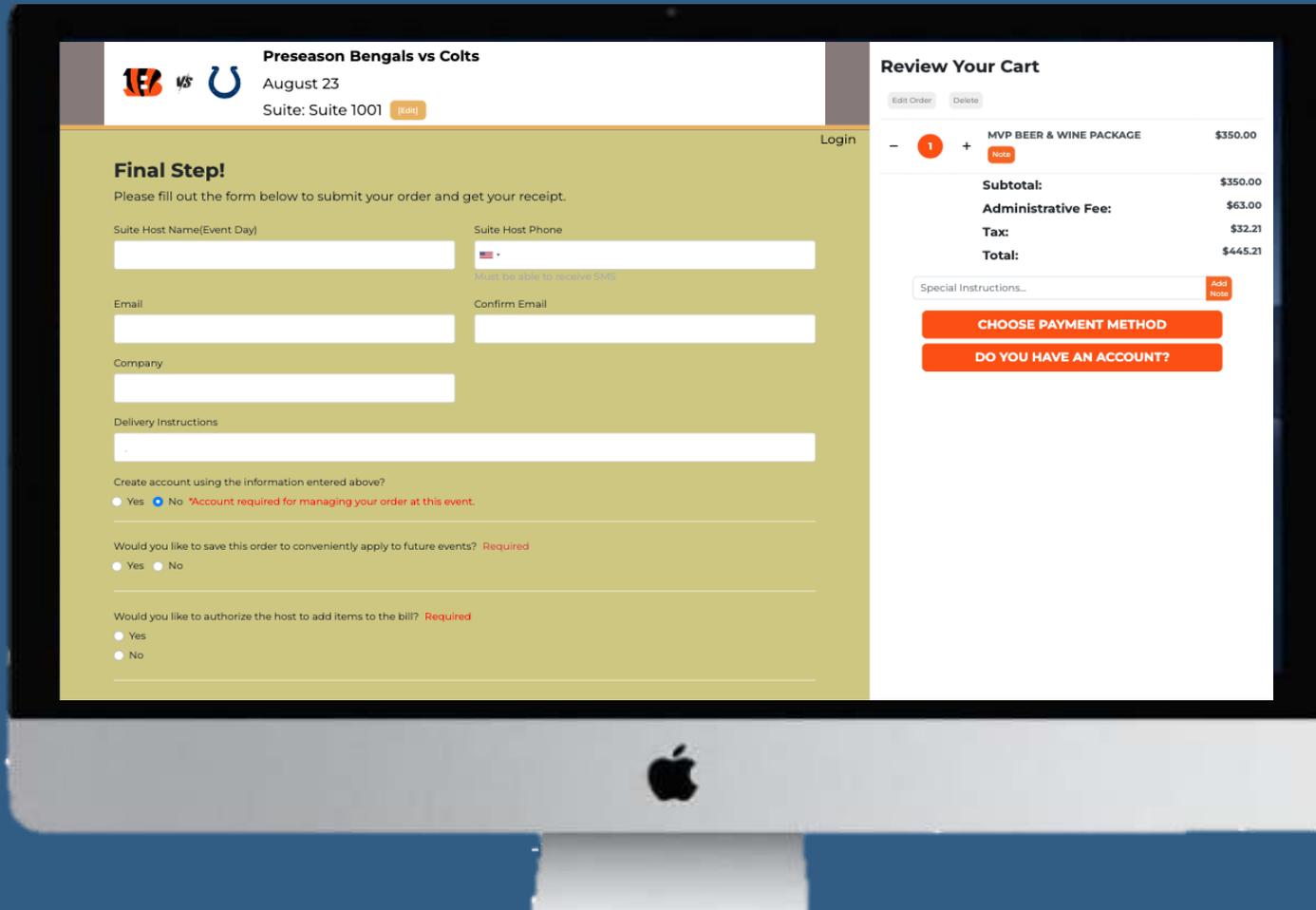


- Categories: include Food Packages, Beverage Packages, Al la Carte, Beer, Wine, etc
 - You can scroll to the right to see more categories
 - Some categories may have subcategories for differentiation
- Event & Suite Information will appear in upper left corner
 - Select edit to update event/suite
- Item Selection: Click the menu item and select "Add To Cart"
 - Use "-" or "+" to adjust quantities
- Click on the Cart in the upper right to view cart
- Select "Home Screen" to return to Home Screen or "Checkout" to continue placing order

Event Information

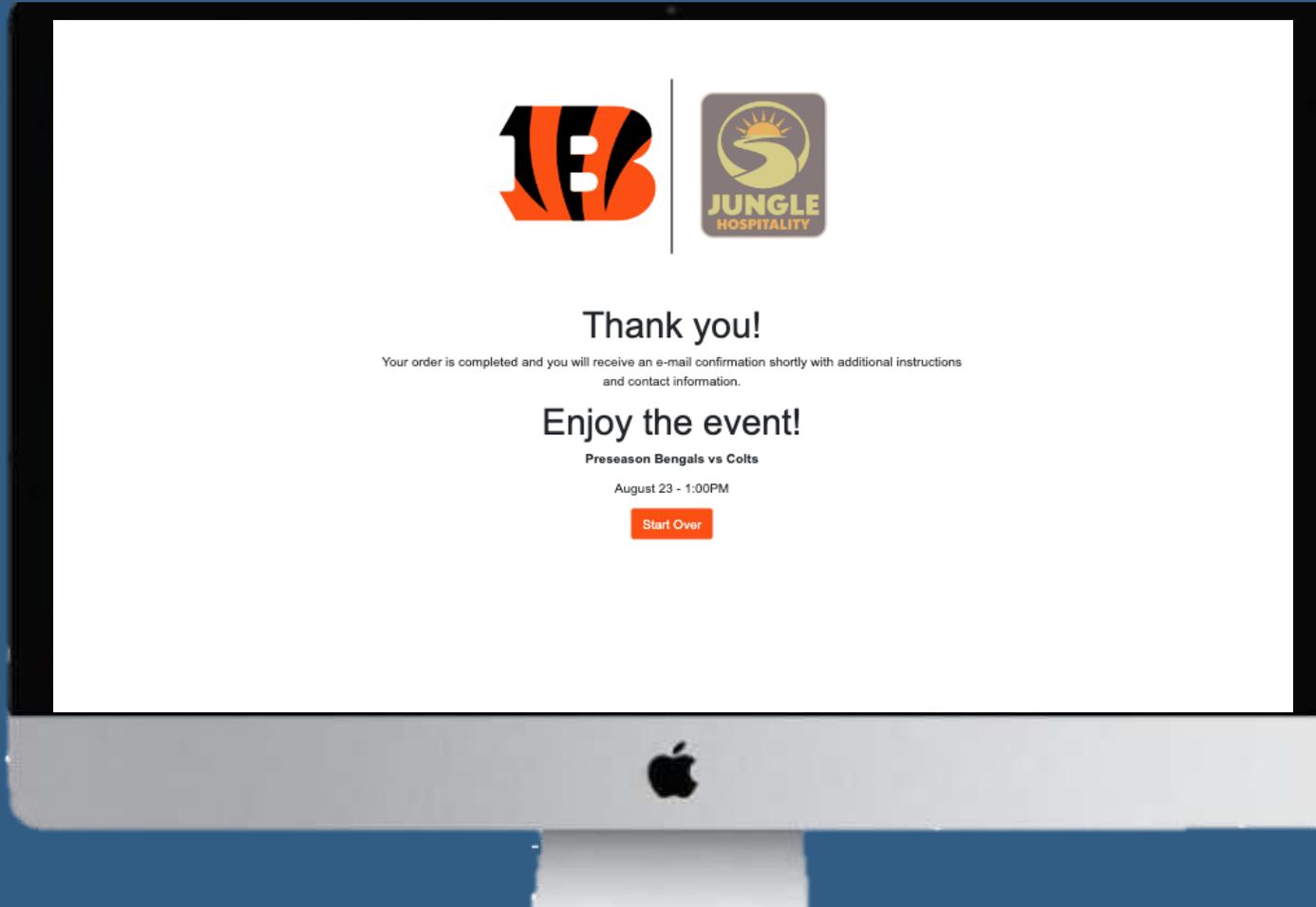
tapin2

Page Options: Update event info!



- Contact Information: This information is auto generated once a login is created
 - *A customer will be prompted to sign in if they input an email or phone number associated with an account while signed out
- Suite Host- Let the team know who the suite host will be for that event (if it isn't the account holder)
- Will you add event day orders to the tab?
 - Select "No" to prompt a tip option if you will not be adding orders to this tab
- Payment: Select
 - First Time: Select "Submit Payment" to enter your credit card for the first time
 - Returning Guests: Select one of your stored payment method and hit "Submit Payment"
- Misc: You can adjust quantities using the "-" & "+" edit the order or delete the order from the cart page

Confirmation page



Page Options: Your order has been submitted!

- This page confirms the order has been placed
- The account holder should receive an automatic confirmation email and/or text upon completion
- Select “Start Over” to place another order for your suite!

FAQ: Premium Preorders



Can I order for multiple events?

- Yes, you can order for any event that is within the ordering window

Can I update my order or suite host prior to an event?

- Yes, you can update the suiteholder and/or order by navigating to your “orders” page and selecting “Edit” on that preorder and updating the contact information accordingly?

What happens if I forget my login password?

- You can either sign in using your phone number with a OTP code or select “Forgot your Password” on the “Login” page

How can I manage my payment methods?

- Navigate to the event/suite selection page and select “Account” You can then add a credit card using the “Add Credit Card” option or remove saved payments by selecting the “X” next to that card

Can I add a favorite order for easy reorder?

- Yes, you can favorite an order at the event information page and add it to a new tab once you’ve started an order for a new event.